5-Star Google review was received from Mrs. Virginia Baker regarding the passing of her father, Mr. Ellsworth Gemmill. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

My Dad had his funeral pre-planned and pre-paid for. Liam made everything so easy and he was very caring and thoughtful. The whole staff was wonderful to work with. I would definitely recommend Heffner Funeral Home to anyone.

Virginia

Your Comments about Our Staff: Liam was so helpful and made the process very easy, I would definitely recommend him to anyone. Staff were all friendly and willing to help in any way.

Virginia Baker, Daughter of the late Ellsworth Gemmill, Sr.

Your Comments about Our Staff: Everyone that we had contact with was professional, courteous, and very personable. Liam went above and beyond to help us and our family. He was patient with questions and kept us informed of when cremation was to occur, when urn came in, when he mailed family urns, etc.

Would you refer us to others? Yes. Our family was treated with dignity and respect which all families deserve. Heffner Funeral Home made a very difficult time much easier for our family to get through.

Kristina Gorham, Daughter of the late Darryl C. Nicholas

Your Comments about Our Staff: Liam was kind and appropriate, listened and helped to guide us.

Connie Ross, Daughter of the late Nancy A. Nitchman

Your Comments about Our Staff: Liam, the director, handled himself in a highly professional manner. All details were covered according to our wishes. He made the most difficult time of our lives bearable. The office staff also was very accommodating, making changes as we asked for very graciously.

Please check the most important reason for selecting us. Reputation and Location.

Name Withheld by Request

Your Comments about Our Staff: I worked directly with Isabella & Liam; both were extremely helpful and professional with all questions and proceedings.

Would you refer us to others? Yes. Our family had to hop between locations and appreciated the ability to do so. Everyone was always professional and kind. For such a difficult part of life, Olewiler & Heffner made things run smoothly and ease the stress. Thank you!

Nicole Maurer, Daughter of the late Boyd E. Turner, Jr.

Your Comments about Our Staff: Liam is an absolute pleasure to deal with.

Would you refer us to others? Yes. I had no idea that there were so many details. Liam helped us through it all and even was helpful with the old people at the cemetery.

Steve Klinedinst, Son of the late Wilbur E. Klinedinst, Jr.

Your Comments about Our Staff: Liam was very professional and easy to work with. The facility is beautiful and everything was carried out exactly as planned. Thank you for making the planning process easy during this difficult time.

Please check the most important reason for selecting us. Reputation and location.

Susan Howard, Daughter of the late Vivian Bailey

5-Star Google review was received from Mrs. Kay Vannoy, a sister of the late Mrs. Eileen Druck. Services were arranged by Liam Tomsic via our Red Lion chapel.

This is the 5th immediate family member that has been entrusted to your care. As always, the professional side and personal care of family is exceptional. From picking up our loved one through the graveside service, the staff only has concern to do all they can to help the family have a good experience and that their loved one is cared for. Liam is an asset to his profession, as he continued to inquire about our needs and or wishes to make this a good experience. He succeeded!! I rate your funeral services at 5 stars and will continue to call on you when necessary. Thank you so much for your exceptional service.

Kay Vannoy

Your Comments about Our Staff: Liam was wonderful. Thank you.

Would you refer us to others? Yes. Your team is courteous and compassionate. Liam was helpful and responsive to our calls/emails. I highly recommend Heffner's.

Valerie Conway, Stepdaughter of the late Norman E. Fry

Would you refer us to others? Yes. Absolute "top notch" service and very professional, personal, and very easy to deal with! Every question answered understandably! Kudos to Liam Tomsic! What a great guy!

Michael Kury, Son of the late Sara J. Kury

Would you refer us to others? Yes. Scott was very caring during a difficult time. We appreciated Liam's guidance and support. They both were very comforting.

George & Cindy Dice Jr., Family of the late Maribel N. Dice

Your Comments about Our Staff: Liam was very helpful and was easily accessible when we had a question. He returned our calls quickly. Also, my husband looked perfect even though he had lost so much weight.

Would you refer us to others? Yes. We received so many comments about the service and how perfect it was. Also, by permitting my granddaughter to perform the honor guard presentation was all I could ask for. It was all my husband had wanted.

Jill A. Hamrick, Widow of Paul T. Hamrick

Your Comments about Our Staff: Liam Tomsic was absolutely wonderful. He was caring and went over and beyond what we were expecting. Everything was done the way we wanted it.

Please check the most important reason for selecting us. Reputation, location and previous service.

Would you refer us to others? Yes. Excellent service!!

Name Withheld by Request

Your Comments about Our Staff: Mark, John, Liam and other staff were amazing. John made all the arrangements to get Patty transferred to York and then to Milton. Together, they made a difficult time seamless in every respect.

Please check the most important reason for selecting us. Reputation and pre-arranged.

Robert Strobel, Widower of Patricia J. Strobel

Would you refer us to others? Yes. Wonderful staff, especially Liam, kind and considerate and very understanding of all my wishes. Helpful in decisions during trying times as well. Thank you all.

Margaret Smith, Widow of Herman L. "Bonehead" Smith

Your Comments about Our Staff: This was unfortunately the second time in just over a year that we needed to use your services. Liam and the crew were exceptional as they were for my father also. They were very professional and helpful. We all felt comfortable and were very pleased with my mother's service.

Would you refer us to others? Yes. Liam and the crew were exceptional and so easy to work with.

Tod Moore, Son of the late Mildred W. Moore

5-Star Google review was received from Mr. Michael Wagner, nephew of the late Mr. Herman Smith. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

Everything was done very professionally; the utmost care was taken with every aspect of Herman's celebration of life. I would recommend your services to anyone. Liam was very caring during a very emotional time.

Michael Wagner

5-Star Google review was received from Mr. Ben Weitzel, a son of the late Mrs. Peggy Weitzel. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

Choosing Heffner's for my mother's care was a no brainer after they completed excellent services for my family for decades. When I was suddenly and unexpectedly tasked with my mother's final arrangements, Liam stepped in. He made the entire process from having Mom sent home to York, to the actual arrangement, incredibly easy. Liam was professional, yet human at the same time, helping us with a few laughs at a tough time. He was incredibly communicative and kept us in the know every step of the way, while creating an extremely personal send off for Mom. Every single person we interacted with including Liam, Ernie, and Todd were fantastic. Cannot recommend them enough. Thank you all!

Ben Weitzel

5-Star Google review was received from Mrs. Cheryl Folkenroth, mother of the late Mr. Daniel Knaub, a cousin of Allison Duke. Services were arranged by Nate Ray and Liam Tomsic via our Kenneth Road chapel.

Our son's passing was a very difficult time...but choosing the Heffner "family" to assist us with the necessary arrangements made that part of it bearable. Nate, Allison, Liam and everyone else truly made us feel seen, heard, and cared for. We never felt rushed or forced into any decisions. All of our questions and concerns were answered and addressed. Our services were simple and yet we received the same respect and care as someone who may have chosen more lavish arrangements. We didn't have to stress over anything and their care for our family in our time of need is something for which we are truly grateful.

Cheryl Folkenroth

Your Comments about Our Staff: All of the staff treated us all above and beyond what we asked for, especially Liam.

Eleanor Gruver, Widow of Barry C. Gruver

Your Comments about Our Staff: Never anticipated being put in the situation of planning my mother's funeral at this age. I was overwhelmed and worried, however, Liam removed all of that concern by making the process easy and easy to understand (no fluff, just clear and timely communication). Liam is professional yet human at the same time, bringing compassion (and some laughs) during a tough time. He is a gift to your business!

Please check the most important reason for selecting us. Reputation, location, previous service and referred by family that has used you for years.

Would you refer us to others? Yes. Trustworthy, professional yet human, overtly communicative, clear and deliver a highly personalized touch on a quick timeline.

Additional Comments: Sincerest thank you, my experience with your team changes my perspective and thoughts around funerals. The service was beautiful and mom would have loved it, extremely personal. Also thank you to Todd for stepping in at the end so seamlessly!

Ben Weitzel, Son of the late Peggy J. Weitzel

Would you refer us to others? Yes. Liam and Amy were awesome. I would come in during other funerals, and the entire staff was awesome.

Name Withheld by Request

Your Comments about Our Staff: Liam was wonderful! The way he treated my mother was above and beyond.

Would you refer us to others? Yes. During this time, how we were treated meant everything. Again, I cannot say enough wonderful things about Liam.

Andrea Raffensberger, Daughter of the late Robert A. Priddy

5-Star Google review was received from Mrs. Andrea Raffensberger regarding the passing of her father, Mr. Robert Priddy. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

Very caring and compassionate. Liam went above and beyond during our difficult time. Thank you!

Andrea Raffensberger

Your Comments about Our Staff: Liam Tomsic and all of your staff were very helpful. Everyone was outstanding from the person who helped us in 2021 with the pre-paid arrangements to everyone who helped when she passed.

Would you refer us to others? Yes. Everyone was courteous and attentive to all our needs. My father-in-law's service was there and at that time everything was handled nicely. My mother-in-law decided that she wanted to use you because of the way she was treated when her husband passed. So, we prearranged things for her. She felt relief, she knew everything would be fine.

Madeline Svirskas, Daughter-in-law of the late Violet F. Svirskas

Your Comments about Our Staff: Liam and his staff were kind, courteous, and very empathetic during our dad's memorial services. I didn't have to think or worry about anything through the entire process. Liam took care of everything and answered any questions or concerns I had with care and immediacy. Your funeral services are stellar.

Please check the most important reason for selecting us. Reputation and prearranged.

Would you refer us to others? Yes. See above!

Joanne Prettyman, Daughter of the late Robert E. Hughlett

5-Star Google review was received from Mrs. Christa Johnson regarding the passing of her father, Mr. Leo Wolf, Jr. Services were arranged by Liam Tomsic via our Red Lion chapel.

I recently lost my father. This was a very tumultuous time for my mother and I. Liam, and his staff made us feel so welcomed and so cared for during my father's transition. I would highly recommend if you're looking for a funeral home, just information, or whatever your needs are; come here. They treat you with respect, dignity, and they make it very easy. My father's transition was very seamless with the help of Liam and staff.

Christa Johnson

5-Star Facebook review was received from Mr. Michael Kochenhour regarding the passing of his wife, Mrs. Vicky Kochenhour. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

The team at Heffner's was the best. Liam provided excellent leadership. They offered flexible plans, accommodated our unique requests, executed perfectly and everything was done in a most sensitive and personable manner. Would highly recommend them to help honor your loved one in an extraordinary way.

Michael Kochenour

Your Comments about Our Staff: Liam, Allison, Andrew and Ivan are true compliments to Heffner Care. I walked in feeling very alone and unaware of what all had to be taken care of. But I walked out feeling like I was among friends. There were a few Veterans among us at Larry's funeral who were touched by the military sendoff you gave our Veterans. Thanks for everything.

Please check the most important reason for selecting us. Referred by the care giver.

Would you refer us to others? Yes. In a heartbeat.

Jane Shultz, Widow of Larry G. Shultz

Your Comments about Our Staff: Liam and your support team were fantastic! Very engaging, great listener and responsive to our needs and accommodated our desire to have an intimate funeral service at our home.

Please check the most important reason for selecting us. Reputation and location-allowing us to have the service in our backyard!

Would you refer us to others? Yes. Planning details, out of norm requests and execution was "Best in Class"! Your team was very personable and Liam and his support team did "everything" possible in a very caring manner.

Additional comments:

Ernie,

I appreciated your personal attention and that you touched base along the way for both the funeral service and the later date celebration of life. That said, Liam was in charge throughout and performed all aspects of the planning and executing for both events in outstanding fashion. He connected with my family members in a very personable way. He is a great representative for your organization. Thanks to Liam, you and the team for helping me through the tragic loss of my beloved soulmate, Vicky. We honored her to the max. Only accomplished through the outstanding team at Heffner's!

Michael Kochenour, Widower of Vicky A. Kochenour

5-Star Google review was received from Mrs. Brenda Hess regarding the passing of her mother, Mrs. Margaret Wiley. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

My sister passed away in June 2024 and my mom in July 2025, both times Heffner Funeral Home was very accommodating and very professional. They did a wonderful job, and I would recommend them to anyone. We worked with Isabella for my sister and with Liam for my mother. They were both very genuine and caring for our needs and requests.

Brenda Hess

Your Comments about Our Staff: Liam was very professional and did an outstanding job. He was very helpful and answered all our questions. A very nice young man. Last year we had Isabella and she was exactly the same way.

Would you refer us to others? Yes. All the staff are very knowledgeable, professional, and compassionate in a very vulnerable time in your life. Every detail was done to perfection. This was my 3rd funeral using Heffner Funeral Chapel and they were very accommodating with our requests and needs. I would give them a 5-star rating and recommend them to anyone.

Brenda

Your Comments about Our Staff: Liam did an excellent job in all aspects. The whole staff was excellent.

Would you refer us to others? Yes, 100%.

Glenda P. Knaub, Widow of Terry G. Knaub

5-Star Google review from Mrs. Lorrie Rodriguez regarding the passing of her father, Mr. Michael Freet. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

Liam Tomsic was extremely professional, knowledgeable, courteous, patient, and empathetic from start to finish. I highly recommend him and Heffner Funeral Chapel in West York!

Lorrie Rodriguez

Your Comments about Our Staff: Everyone was very friendly kind and very considerate of our feelings and very helpful in our time of grieving. Liam and Amy were both very wonderful to work with.

Would you refer us to others? Yes. Everyone was very understanding and very helpful in helping us to make final decisions and answered any questions that we had and they were also very friendly and courteous.

Joan McCrary, Widow of Thoams A. McCrary, Sr.

Your Comments about Our Staff: Liam was our primary contact person and was excellent to work with in every way. He made a difficult time much easier for our family than it could have been. We couldn't have been happier!

Would you refer us to others? Yes. You have a beautiful facility and were accommodating to our family's needs, including accepting of our unruly young children. Professional and compassionate staff helped us navigate this new to us process. Thank you to all!

Name Withheld by Request

5-Star Facebook review from Mrs. Jill Meckley regarding the passing of her mother, Mrs. Betty Strickler. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

We were very thankful that Liam so kindly assisted us with my mother's funeral arrangements with no appointment as we had just stopped in to get some information. He covered every detail and then some!

Jill Meckley

Your Comments about Our Staff: Liam was great in helping me go through this ordeal.

Thomas L. Oakley, Widower of Linda F. Oakley

Your Comments about Our Staff: Liam was the first staff the family had contact with. Things were somewhat confusing regarding arrangements. I was very impressed with how patient, kind, and professional Liam remained throughout the situation. His partner also exhibited enormous patience and compassion. The next day I met with Scott to plan the remainder of the arrangements. Scott was so patient and kind. He was very helpful in navigating the process. He immediately made me feel at ease, which is a difficult task given the situation.

Would you refer us to others? Yes. Based on comments above as well as how Scott and his team went out of their way to ensure a beautiful family service to honor my father. They made one of life's most difficult seasons more bearable through their professionalism, kindness, and compassion.

Tammy Snyder, Daughter of the late James L. Snyder II

Your Comments about Our Staff: Liam was very efficient and personable; a winning combination!

Would you refer us to others? Yes. Everything was managed for us, as we requested, with very little pressure and no persuasions.

Beth A. Weymer, Daughter of the late Marlene J. Morton

5-Star Google review from Mr. Dan Price regarding the passing of his mother, Mrs. Karen Price. Services were arranged by Liam Tomsic via our Red Lion chapel.

Liam was great! The entire experience was seamless and went very smoothly. My mother would have loved it. Thank you

Dan Price

Your Comments about Our Staff: Ernie, Liam, and staff, we couldn't have been happier with your loving care and service to our every need. What a comfort you were to us through this difficult time. Liam is a very patient guy. You made us feel very special.

Please check the most important reason for selecting us. Reputation, but most of all, knowing you and having complete confidence in you!

Would you refer us to others? Yes. I'd be most happy to tell everyone that you are number 1 on our list. You didn't miss the tiniest detail and were so patient and sympathetic. Buddy would have been pleased with all of it. Thank you so much.

Diane King Susek, Sister of the late Adrian "Buddy" King

Your Comments about Our Staff: All staff we (myself and 2 adult children) interacted with were always courteous, helpful and professional. I especially commend Mr. Liam Tomsic for his compassion, knowledge and guidance in helping us make decisions at such a difficult time.

Would you refer us to others? Yes. Appreciated the professionalism and knowledge of staff. Never felt pressured in making decisions. All questions were answered.

Name Withheld by Request

Your Comments about Our Staff: From initial contact with Todd and then everyone I interacted with were both friendly and helpful. Allison did a fantastic job with the ceremony, friends and family all commented how well she did and seemed like a family member. Liam and Holly were also very helpful.

Would you refer us to others? Yes. The comfort and ease in both the planning and final arrangements. Also, the range of options from cremation urns, types of service, choice of music and slide show of pictures.

Pete Schlaline, Brother of the late Mark E. Schlaline

Email received from Mr. Craig Wagman regarding the passing of his mother, Mrs. Genevieve Wagman. Mrs. Wagman is survived by her husband and five children. Services were arranged by Liam Tomsic via our Red Lion chapel.

Liam, Thank you, from our family. Very grateful, and I know, as a Past Master, have given many of funerals to our beloved brothers, you, and the family at Heffner Funeral Home, has made it very much easier.

Craig Wagman

Your Comments about Our Staff: Liam-Outstanding, Amy-Outstanding, Todd-Outstanding.

Please check the most important reason for selecting us. Referred by many friends.

Would you refer us to others? Yes.

Ellen Dougherty-Saylor, Daughter of the late Lorraine Dougherty

Your Comments about Our Staff: Liam was a delight to work with. He was extremely professional and friendly. He took the time to listen and help us make the hard decisions we needed to make. Thanks to Ernie for stopping by to visit too! Thank you.

Would you refer us to others? Yes.

Bonita Evans, Widow of William J. Evans, III

Facebook review received from Mrs. Bonita Evans regarding the passing of her husband, Mr. William "Jay" Evans. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

The service we received here was first rate. Liam was very caring and patient with us. We never felt rushed, and every question was answered, and request was received and addressed. We highly recommend.

Bonnie Magee Evans

Your Comments about Our Staff: We were very pleased with Liam and Amy. They were helpful in many areas.

Sue Bloom, Niece of the late Jane E. Hagelgans

5-Star Google review received from Mr. Tod Moore regarding the passing of his father, Mr. William Moore, Jr. Services were arranged by Liam Tomsic via our Lewisberry funeral home.

My father just passed Dec 1st, and we had no idea what funeral home to use. I did some quick research, and we decided to go with Beaver Urich funeral home in Lewisberry, PA. They were a blessing to work with and the funeral director Liam did an excellent job handling everything for us. We couldn't have been more pleased with their service and professionalism. Thanks for making this difficult time easier.

Tod Moore

Your Comments about Our Staff: The staff were all excellent and very professional. Liam was great to work with and we couldn't be happier with the service and their attention to detail.

Would you refer us to others? Yes. We would absolutely recommend the Beaver Urich funeral home for their professional, courteous and attentive service.

Tod Moore, Son of the late William F. Moore, Jr.

Your Comments about Our Staff: Liam was wonderful to work with. ColleeAnn was the first voice/person I spoke to there. The best first impression ever. The video slide presentation at Olewiler and Heffner as well as the online tribute was the best. I'm not sure who did that but they also deserve "kudos". So many compliments.

Would you refer us to others? Yes. Everything was great.

Debra Harrington, Daughter of the late Sidney R. Lewis

Your Comments about Our Staff: Liam was very professional and kind. He made us feel like we were a personal friend. His wonderful personality made this difficult time much more bearable.

Would you refer us to others? Yes. Your professional yet personal service, beautiful facility and welcoming staff.

Joy Kritzberger, Widow of Gene Kritzberger

Your Comments about Our Staff: We had Liam for the person that helped us. He was very kind and courteous to us. When I die, I told my daughter I want him to help them. Thank you very much.

Lois Roth, Widow of George W. Roth

Your Comments about Our Staff: Everyone was wonderful. Liam was great and always answered any questions.

Would you refer us to others? Yes. Beautiful and comfortable place.

Name Withheld by Request

Your Comments about Our Staff: Your staff, especially Liam, could not have been any better. When the gentlemen picked my husband up at our house, I was greatly impressed. I have worked hospice for years and that was the first time I ever saw them drape a flag over the body when taking them out of the house. Very, impressive. Thank you.

Please check the most important reason for selecting us. My husband's wishes.

Linda Peters, Widow of Charles E. Peters

5-Star Google review and Facebook review received from Ms. Alicia Sparks regarding the passing of her grandmother, Mrs. Jane Ellen Hagelgans. Services were arranged by Liam Tomsic via our Kenneth Road chapel and Amy Favorito was the celebrant.

I wanted to take this time to thank you ALL for doing such a wonderful service for both of my Grandparents who died just three months apart. Bill & Jane Hagelgans. Amy was our officiant for both, because I loved how beautifully she spoke for my grandfather's service, I requested her again for my grandmother. All the details she put into each of their life stories really touched all of our hearts. But for my grandmother's service just yesterday, Amy had added in at the end over loudspeaker, my grandmother playing "How Great thou Art" on the church organ. And as we left the funeral home, there were key chains made up for us all to take with a QR code for us to scan leading us to the actual video of her playing it. That really made my heart happy. All the fine details that were put into both services were outstanding and I couldn't thank you all enough. They both looked really great too. My Grandfather and his full military uniform and my grandmother in her pink and pearls. I love how everyone worked together for such a seamless operation too. I can see how everyone works together to make sure it's perfect for the families. I worked with Liam to help with the obituary for my grandmother and go over her final belongings and paperwork at the end. He was quick with email responses and calling me to make sure I was happy with the outcome. That means a lot. Thank you all again.

Alicia Sparks

Your Comments about Our Staff: Allison delivered a celebration service that would have been deeply appreciated by my wife. Matt and Isabella were very kind and compassionate. Liam was sensitive the night that she passed. Thank you all.

Would you refer us to others? Yes. You all were so kind and compassionate.

Name Withheld by Request

Your Comments about Our Staff: Everything and everyone were great. Thank you goes out to Liam Tomsic for working with us. Heffner's is the best!

Harold J. Reinhold, Son of the late Carolyn J. Reinhold

Your Comments about Our Staff: Several staff members greeted me upon arrival, including Liam. Very impressive, made me feel comfortable.

Would you refer us to others? Yes. Very dignified and professional.

Jeffrey Thomas, Son of the late Joann P. Thomas

Your Comments about Our Staff: Liam was very professional, courteous and helpful in handling Henry Gregg's arrangements. Thank you, Liam.

Michael Soukup, Cousin to the late Henry A. Gregg

Your Comments about Our Staff: Liam was wonderful and kind! We appreciated his professionalism.

Would you refer us to others? Yes. Everyone made this tough time easy to navigate. We felt kindness from the beginning to the end of our experience at Heffner Funeral Home. Thank you.

Dareth Simpson, Daughter of Gail Simpson

Your Comments about Our Staff: Liam and Allison were wonderful to work with. We received several comments from our family and friends complimenting their professionalism and the arrangements. Liam did a wonderful job with the photos on the video. The music we selected was played just as we wanted. Anything that was asked of him was done promptly and with respect. Allison was wonderful as the celebrant. I am so glad we chose to use her services. Her readings and guiding the flow of the service was perfect. She surprised all of us with the personal gift of candy and photo of my mom's favorite actor. That moment of kindness and humor was exactly what we needed to close the ceremony. Your York location is beautiful and comfortable. The follow up was just as respectful and professional. We certainly made the right choice in Heffner.

Gina Burrier, Daughter of Nancy Silvestri

Your Comments about Our Staff: Nate was always professional, courteous, and kept very good track of all the details, he could not have been more hospitable. It was a challenge because I live in Pittsburgh and much was done over the phone. Also, Nate and Liam definitely went the extra mile to be a help to me.

Name Withheld by Request

Your Comments about Our Staff: Liam did an excellent job, also entertaining some of our more curious questions!

Name Withheld by Request

5-Star Google review received from Mrs. Carol Miller, mother of the late Mr. Elton John Miller. Services were arranged by Liam Tomsic via our Red Lion chapel and Amy Favorito created the personalized certified celebrant ceremony.

I would like to thank Liam and Amy for their compassion and support during this difficult time for my family.

Carol Miller

Your Comments about Our Staff: I would like to thank Liam (Larry-LOL) and Amy for their support and compassion during this difficult time that our family faced.

Carol Miller, Mother of Elton John Miller

Your Comments about Our Staff: Your staff is awesome. Now I know why my mom picked you guys. Can't say enough great stuff about them. Liam was awesome.

Would you refer us to others? Yes. My mom wanted Heffner's because Ernie used to go to a place called Keller's restaurant. Ernie used to go in there & my mom worked there and thought Ernie was awesome.

Diedre Spangler, Daughter of Patricia A. Sipe

Your Comments about Our Staff: Liam went above and beyond. Thank you!

Kathleen Gable, Daughter of Nicholas L. Weber

Your Comments about Our Staff: The whole staff did an excellent job! Liam and Nate were great with their parts. Allison did an amazing job with gathering our information and putting it together for the celebration of life. Also, thanks to the gentleman who brought Scott back home from Philadelphia so promptly.

Would you refer us to others? Yes. Everything went perfect and smoothly from the original consultation through the burial.

Barry L. Smith, Father of Scott L. Smith

Your Comments about Our Staff: Liam was GREAT! He was very thorough and handled everything perfectly!

Would you refer us to others? Yes. Absolutely!

Heather Witmer-Jones, Granddaughter of Richard V. Witmer

Your Comments about Our Staff: I truly felt comfortable talking to Liam. He listened to our wishes and helped make our service for our brother personal (Debe was the Celebrant) and seamless.

Reason for selecting us: Location, reputation and previous service.

Would you refer us to others? Yes. No doubt a beautiful building, clean, updated and large rooms. Excellent service!

Allison Klunk, Sister of Daniel Klunk

Your Comments about Our Staff: Liam was very kind. He helped me compose my mom's obituary. Everyone was very accommodating. My husband and I will be making an appointment with Liam to pre-arrange our plans.

Would you refer us to others? Yes. We will definitely discuss the benefits of pre-arrangement. At such a difficult time, finalization for my mom was not as stressful.

Rebecca Myers, Daughter of Doris E. Stevens

5-Star Google review received from a family Liam served at Red Lion:

We were treated with the utmost respect by Liam Tomsic and his Associates from the first phone call from him until we said our final goodbyes to our loved one. Everything was as we wanted it, very simple and personal. We thank the entire staff at Olewiler & Heffner's for their concern and sympathetic ways.

Diane Young

Your Comments about Our Staff: Yes. I cannot say how comforting it was at 3 a.m. to make the call to Heffner's of Mom's passing (Jean L. Dodrer) and what I thought would be a difficult transport from a skilled nursing facility in King of Prussia back to West York was seamless. To be greeted by two employees in suits and very professional at 6 a.m. was very comforting to me. Excellent service. Allison Duke as a celebrant gave truly a Celebration of my mother's life. Very detailed information from our casual conversations about my mother. Liam handled all of the service details and coordinated with Mt. Rose Cemetery that the day of her service and burial was flawless. Thank you to both Allison and Liam for such a beautiful service.

Would you refer us to others: Absolutely and have done so since mom's death.

Amy L. Dodrer, Daughter of Jean L. Dodrer

Would you refer us to others? Yes. Empathetic, Sympathetic, Courteous, willingness to go the extra mile to please, listening attentively to our needs, thoughtful and caring, these are just some words to describe how my family and I were treated by Heffner. Nate showed us so much care, we still talk about him in my family. Liam was very helpful and act with urgency at our beck and call on the day of the funeral.

Mrs. Bethgee Stephenson, Daughter of Tatlin M. Simms

Your Comments about Our Staff: You have the best people. All were thorough and handled every aspect perfectly. My mind was put at ease by them. It made everything go smoothly. My Husband looked fantastic after he was cleaned up. I couldn't believe how great he looked.

Would you refer us to others: Yes. All of the necessary steps were explained perfectly as to what I needed to do and all of the paper work was completed very smoothly. Thanks to Liam Tomsic who I spoke with when I stopped in initially and to Todd Eckert who completed all of the steps. Without them, I would have been lost. Thanks again for a job well done.

Name Withheld by Request

5-Star Google review received from a daughter that Nate Ray arranged with via Kenneth Road:

Sympathetic, empathetic, caring, thoughtful, acting urgently to our needs, listening attentively to our concerns, these are just few words to describe how the staff at Heffner treated us during our recent loss. Nate was eager to assist us in every way he could, always making sure our needs were met, and giving us options when we needed to make choices. He made me and my family so comfortable, it was so easy to talk to him. We won't forget Liam he was very attentive on the burial day. Thanks to the staff at Heffner for caring for me and my family.

Bethgee Stephenson, Daughter

Your Comments about Our Staff: Your staff was outstanding! Liam did an excellent job with the arrangements. Our mother looked wonderful. Thanks a ton! Ed Wertz

Edward T. Wertz, Son of Phyllis N. Wertz

Your comments about our staff: Liam was very professional and courteous to all of my family members. We felt comfortable with him. All the arrangements were handled with attention to detail and in a timely manner. Liam was very hospitable and made sure that everyone was comfortable and that all their needs were taken care of. He paid attention to detail, using the makeup and nail polish and outfit I provided for my mom. She had her hair done and looked beautiful. Thank you, Liam and Heffner's, for everything you did for my mom and for my dad 6 years ago.

Would you refer us to others? I would refer others to Heffner's. The funeral chapel on Kenneth Road is beautiful and provides a feeling of serenity when you enter. The bird cage is so delightful and makes you think that life truly does move on.

Carol Kidner, Daughter of Joyce Bowersox

Your comments about our staff: Very professional, caring and very opened in listening to us.

Additional Comments: Liam was very knowledgeable and professional with all he did. Most of all he was caring and did listen to our needs. We thank him for a job well done!

Thomas E. Godfrey, Jr., Father of Abigail G. Godfrey

Your comments about our staff: Pleasure to work with Liam, and later Todd!

Would you refer us to others? Yes. Long standing family use of Olewiler's, and later Olewiler & Heffner. Very satisfied!

Name Withheld by Request

Five Star Google Review received for Beaver Urich and Liam Tomsic:

I recently lost my mother of 91 years. My parents did me the biggest favor by prepaying for all the funeral expenses. I recommend everyone to consider doing the same. When I first contacted Beaver Urich Funeral Home I had absolutely no idea how I was going to get everything done in such a short time. I was totally overwhelmed and certainly not in the right frame of mind to plan a funeral. However, within minutes of sitting down with Liam, all my apprehension disappeared. He was very kind and caring, and put my mind at ease right away. In a very short time, he had the obituary written, and all the visitation and funeral times in place. There were still some minor things to be done, but that was done thru email and a phone call. The whole staff was courteous and friendly, making a very difficult and emotional time go smoothly. They even brought all the flowers from the funeral home to the wake afterwards. I can't give enough thanks for their respect, thoughtfulness, and everything they did for our family. I certainly don't mind putting my name on this review, and recommend their services if you are in need.

Michael J. Houtz

Your comments about our staff: Liam was extremely helpful and easy to communicate with in planning the service for my dad. Arrangements were completed with great attention to every detail.

Would you refer us to others? Yes. Compassionate, attention to detail and understanding.

Carol Gillmen, Daughter of George R. Norton

Your comments about our staff: At a very stressful and emotional time, Liam immediately put my mind at ease. The whole staff was very thoughtful and courteous before, during and after. Thank you.

Michael Houtz, Son of Margaret E. Houtz

Your comments about our staff: Very good experience. Thoughtful and sincere. Loved working with Liam.

Name Withheld by Request

Your comments about our staff: Liam did a great job. He stepped in to replace Nate Ray when he and his family were sick. It was a very pleasant experience. Collee Ann Wentz is such a sweetheart, too!

Would you refer us to others? Yes. Very nice, courteous, professional…wonderful experience in a trying time.

Stacy Shaull, Daughter of Janet E. Orwig

Your comments about our staff: Liam has been a big help and I appreciate his professionalism, empathy and courteous manner.

Name Withheld

Your comments about our staff: Liam was very professional, caring and knowledgeable. We highly recommend Liam.

Would you refer us to others? Yes. Everything we asked for the service was done as requested and mother looked beautiful. She had a great service and viewing. We all have peace knowing that we were able to grant her wishes. Thank you.

Stanley Kornbau, Son of Doris M. Kornbau

Your comments about our staff: Liam Tomsic and all that I had contact with were very helpful and professional.

Name Withheld by Request

Your comments about our staff: Liam Tomsic worked with us. He was very helpful. He made everything as easy as possible under difficult circumstances. He was very attentive to our wishes and needs.

Would you refer us to others? Yes. We were very pleased with everything. Everything was taken care of for us, even arranging everything for burial at Indiantown Gap Cemetery.

Diane L. Rehmeyer, Daughter of Hilda E. Grove

Your comments about our staff: Everyone we worked with was so kind and understand. Liam met with us on less than a two-hour notice on a Sunday. The entire team went above and beyond for our family.

Would you refer us to others? Yes. The funeral home took care of every little detail so we did not have to. They made an extremely difficult time very easy so that we were able to spend time grieving with family.

Agnes Hylind, Wife of John K. Hylind

Your comments about our staff: Liam was excellent to work with.

Name Withheld by Request

Your comments about our staff: Liam was pure class. Very professional and helpful.

Would you refer us to others? Yes. You made events very easy and smooth.

Matthew Zimmerman, Husband of Karen Piwonski-Zimmerman

Your comments about our staff: Liam was a great help through the whole process.

Timothy Gilbert, Son of Doris R. Gilbert

Your comments about our staff: Everyone was wonderful. You exceeded our expectations at such a difficult time. Liam went out of his way to make sure we were taken care of. It was truly a great send off to my mother who deserved the very best!

Would you refer us to others? Yes. It was expensive, but we felt we got our money's worth at such a hard time. Betty gave the tribute and even though she had never met my mother, she did a wonderful job. Thank you.

Kimberly Walker, Daughter of Betty J. Mehring

Your comments about our staff: Yes, everything was perfect. Liam was great, showed support as well as directing us. He fulfilled everything he promised and more. I wish to thank your staff, especially for mom's appearance! I saw her at her worst, but she looked like my mom and looked very much at peace. Thank you!

Would you refer us to others? Yes. Mom never planned for her passing. It is a difficult time and your staff helped and supported our family. I, and I'm sure many family members, are full of questions and doubts during the process. The staff and especially Liam, were a great help in our decision making.

Barry Strine, Son of Kathleen Strine

Google Review Received:

Although this was a small funeral out of the area, Liam took care of all of the details, including finding a celebrant on a holiday weekend. Everyone was professional and caring.

Rhonda Campbell

Your comments about our staff: Liam did an excellent job in seeing that our requests and needs were met. When we came to see Dad before his burial, he looked so peaceful. They did a wonderful job.

Beverly Schuder, Daughter of Thomas L. Stinnette

Your comments about our staff: Liam was very friendly and professional. He was warm and caring. We were extremely grateful for the opportunity to see our father/husband/grandfather one last time and I am forever thankful for that memory. He looked just like he was sleeping peacefully and that helps a lot.

Patricia Waltimyer, Daughter of Robert L. Yeakel

Your comments about our staff: Liam did an excellent job!

Shirley J. Smyser, Mother of Jodi Renee Mulyono

Your comments about our staff: Great job at chapel and burial. Liam is a great, young helpful man.

Anna Jones, Daughter of Annie L. Cutler

Your comments about our staff: Excellent service by Natt and Liam. Very respectful to my mother's needs. Even through my father's pre-arrangements were for direct burial, changing to cremation was a smooth process. Matt made everything very easy.

Would you refer us to others? Yes. Whether or not you have pre-arrangements, I have been to a few funerals at Heffner's, especially my fallen co-worker Jared Snyder (Red Lion) and the staff is very professional and are able to make the best of difficult times.

Cynthia Meyer, Daughter of Dean Allen Neuhous