Your comments about our staff: Isabella was amazing. She made everything so easy. Amy did a wonderful job at the graveside service. It was exactly what my mom asked to be done. Thank you so very much!

Kimberly Sunday, Daughter of the late Ruth A. Divens

Your Comments about Our Staff: Your staff is outstanding. I originally met with Isabella to prearrange for my husband. Once he passed, I worked with Ashley. She was wonderful. I have MS and do not drive. She came to me and took care of everything I had.

Would You Refer us to Others? Yes. I could not have received better service. Ashley is a big asset for your company. She made this whole process easy during this highly stressful time. I cannot thank her enough.

Dolores A. Simmons, Widow of William W. Simmons

Your Comments about Our Staff: I worked directly with Isabella & Liam; both were extremely helpful and professional with all questions and proceedings.

Would you refer us to others? Yes. Our family had to hop between locations and appreciated the ability to do so. Everyone was always professional and kind. For such a difficult part of life, Olewiler & Heffner made things run smoothly and ease the stress. Thank you!

Nicole Maurer, Daughter of the late Boyd E. Turner, Jr.

5-Star Google review was received from Mr. Gary Fissel regarding the passing of his wife, Mrs. Susan Fissel. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

Thanks Isabella and staff for the caring, supporting and planning of arrangements with the celebration of life for my wife. We couldn't have made all the planning without the support of staff through this time of loss. Everything was well planned and it made it a special tribute to her.

Gary Fissel

Your Comments about Our Staff: Isabella was wonderful and very accommodating when my son wanted to do the planning outdoors. She is an asset to your team.

Please check the most important reason for selecting us. Location. Reputation.

Would you refer us to others? Yes. Very accommodating and attentive.

Cindy Boyd, Widow of Billy S. Boyd

Your Comments about Out Staff: Isabella was very polite, very helpful. She helped us with everything every step of the way. Also went above and beyond with finding the coloring book my granddaughter colored and put in her Paw Paw's casket. That meant the world to us.

Would you refer us to others? Yes. Everyone there is so helpful. They listen to what you want and need. Very respectful.

Betty May, Daughter of the late Arthur W. Mellinger, Jr.

Your Comments about Our Staff: Isabella was wonderful. She was professional, courteous and attentive to our needs.

Please check the most important reason for selecting us. Reputation and pre-arranged.

Patricia Waltimyer, Daughter of the late Eleanor Yeakel

Your Comments about Our Staff: Isabella did a wonderful job with keeping us up to date on all areas of the process. She was very easy to speak with and able to answer all of our questions.

Would you refer us to others? Yes. You have been wonderful to work with and the extra effort with the memorial items are/were beautiful.

Lee Ann Derr, Daughter of the late Joseph Bodisch, Sr.

Your Comments about Our Staff: Isabella was fantastic. She was so easy to work with and talk to about our wishes. She is a superstar. The two gentlemen who came were especially gentle and kind.

Please check the most important reason for selecting us. Reputation and location.

Would you refer us to others? Absolutely! Isabella Elliott is meant to do the work she does. I highly recommend the Kenneth Road location.

Angela Dohrman, Daughter of the late Patricia L. Dohrman

Your Comments about Our Staff: I cannot say enough about how much I appreciated Isabella Elliott. She was very professional, but also had empathy that I could feel. I felt very comfortable knowing she was taking good care of my husband's body. Also, the thoughtful touch of adding trains to his obituary.

Would you refer us to others? Yes. The personal interactions during the process.

Name Withheld by Request

Your Comments about Our Staff: Isabella was great, easy to talk with. I was from Alaska and she helped me so much.

Jack Fryberger, Stepson of the late Ray L. Miller

Your Comments about Our Staff: Isabella was very pleasant to work with. I told her exactly what my uncle wanted and she went above and beyond, going back to 2017 to pull the file for my aunt and compared what she had since my uncle wanted the same. This is the first funeral I had to plan on my own and I'm very happy with the whole experience.

Amy Hartman, Niece of the late Curvin K. Thoman, Jr.

5-Star Google review was received from Mrs. Anita Truax, sister of the late Mr. Steven Strine. Services were arranged by Matt Morris via our Kenneth Road chapel.

Thank you, Matt for assisting us with the arrangements and services for my brother. Your compassion and knowledge were a blessing to us. Thank you, Izzy and the rest of the staff who helped on the day of his service at the church. Everything ran so smoothly for the service as well as the procession down 83 to the cemetery.

Anita Truax

5-Star Google review was received from Mr. Brian Mann, son of the late Mr. John Mann. Services were arranged by Todd Eckert via our Kenneth Road chapel.

Heffner Funeral Chapel did an outstanding job with the recent passing of my father. Being out of town, Todd made the entire process with the arrangement really easy and took care of all the transportation and setting up the service. He noticed details from my father's past and made suggestions for the honor guard at the graveside and other small details we did not think about. He even helped make restaurant recommendations for restaurants after the service concluded. I also wanted to thank Isabella for all her help the day of the service as well. She was very compassionate and made the day as smooth as it could be. Everyone in the Heffner company that we dealt with did a wonderful job for a hard time in our family.

Brian Mann

Your Comments about Our Staff: Isabella went above and beyond to accommodate my sister who requested extra signage about smoking and even double checked with her about the smell of the church. Thank you to her for doing that.

Jolene Graham, Daughter of the late Geraldine Y. Schields

Your Comments about Our Staff: Everyone involved was professional, kind and so very knowledgeable. Questions were answered promptly and suggestions were made to simplify and add to our service. The service was wonderful; we received so many positive comments about it. Your staff made a difficult time better.

Please check the most important reason for selecting us. Location, reputation, pre-arranged, and referred by Todd.

Would you refer us to others? Yes. Absolutely! Your facility is wonderful, peaceful and quiet. The pre-arrangement made everything so much easier. Isabella was thoughtful, kind and so helpful, she is great! Amy wrote and delivered a beautiful service, in not much meeting time with us, amazing!

Additional Comments: The laminated obituaries and bound service book, with photos of the flowers are a wonderful memorial. We could not have had a more sincere, beautiful and well-planned service for my mother. I thank you very much.

Kelli A. Geppi, Daughter of the late, Nancy J. Hobbs

Your Comments about Our Staff: Isabella was so kind. She took care of everything. I felt Troy was in good hands.

Please check the most important reason for selecting us. Location and previous service of Troy's uncle.

Would you refer us to others? Yes. They took care of everything. No problem too big or too small. Thank you for making Troy's life matter; and respectful to him and myself.

Velvet L. Kunkle, Widow of Troy G. Kunkle

Your Comments about Our Staff: All of the staff were very helpful and kind to our whole family. We really appreciated that you allowed Fritz's Big Band to come play at his funeral like he requested.

Please check the most important reason for selecting us. Location and previous service.

Would you refer us to others? Yes. Isabella was so kind and helpful in setting up Paul Tice (Fritz's) service. He loved playing in the Unforgettable Big Band and wanted them to play for his services. This was so special!

Alice Tice, Widow of Paul F. "Fritz" Tice

5-Star Google review was received from Mrs. Melinda Lapp, daughter of the late Mr. Paul Tice. Services were arranged by Isabella Elliott via our Kenneth Road chapel. In addition to being a public accountant, Mr. Tice played trombone in York College Jazz Lab Band, Unforgettable Big Band, The Gettysburg Big Band, and others. The Unforgettable Big Band set up in the lobby with one empty chair and played for the entire visitation. The ceremony for Mr. Tice was concluded with the song, Unforgettable.

Heffner Funeral Home has been the one for my family to trust for years. 13 years ago, we hosted my grandfather's Viewing/Funeral here and then this past weekend was my father's. Our funeral director was Isabella and she went above and beyond for our family. She was patient with us as we decided what we wanted to do for my father's last wishes. And the day of his funeral was the best celebration of life that we could have done. We are so thankful and blessed that Heffner funeral home did such a wonderful job for us. Thank you!

Melinda Lapp

Your Comments about Our Staff: Isabella was very courteous, friendly and helpful. Thank you.

Name Withheld by Request

5-Star Google review was received from Mr. Desi Hansen, son of the late Mr. Emilio Martinez. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

I cannot thank the team at Heffner Funeral Chapel & Crematory enough for the care they showed my family after the passing of my father. From start to finish, they were incredibly professional and punctual. A special thank you to Isabella, who was absolutely wonderful. She guided me through all our options with so much empathy and patience, making a difficult process feel manageable. Every penny spent was worth the peace of mind we received. I highly recommend their services to anyone in need.

Desi Hansen

Your Comments about Our Staff: Isabella was very attentive to my needs throughout the entire process. She was incredibly proactive, anticipated and addressed all my needs before I even asked. She had exceptional communication keeping me fully informed at every stage. Her communication was clear, timely and professional, which significantly lowered my stress levels. What struck me most was the empathy she showed towards me and my family. She took the time to listen and treated me with a level of compassion that made us feel seen and supported during the process, rather than just another customer. Isabella is a tremendous asset to your team! People like her to make a lasting impression and are the reason why we'll continue to use your services and recommend others. Please ensure she's recognized for her hard work and positive light she brings to Heffner Funeral Chapel & Crematory, Inc. Thank you for everything!

Would you refer us to others? Yes. Went above and beyond my expectations!

Desi Hanson, Son of the late Emilio Martinez, Jr.

Your Comments about Our Staff: The entire staff was very attentive to our needs from our first phone call through the service and thereafter. Our family was very concerned about whether mom would want to be viewed. Matt and Isabella did a fantastic job restoring mom. She looked better than she had in years and so natural looking. Absolutely amazed at how great she looked. This gave our family an incredible gift and lasting beautiful memory. She looked beautiful and just like mom!

Would you refer us to others? Yes, for all the reasons listed above.

ColleeAnn Wentz, Daughter of the late Iris L. Holtzinger

5-Star Google review was received from Ms. Monica Riggins regarding the passing of her father, Mr. Ronald Howery. Services were arranged by Isabella Elliott via our Red Lion chapel.

The service from Isabella and the staff was fantastic. They helped us every step of the way as well as showing kindness and compassion. I highly recommend Olewiler & Heffner of Red Lion.

Monica Riggins

Your Comments about Our Staff: Isabella was wonderful!! Not as much contact with the rest of the staff but I could only say they were always helpful and very pleasant.

Judy L. Howery, Widow of Ronald A. Howery

5-Star Google review received from Mr. Steve Ramer regarding the passing of his father, Mr. Theodore Ramer. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

Isabella and Matt at Heffner Funeral Home were very helpful and caring after our father passed away. Since he was a US Navy veteran, we had some specific desires about how he would have wanted the graveside service. They did an awesome job in getting it all set up and the service was a wonderful tribute. Thank you again for making a tough time more bearable.

Steve Ramer

Your Comments about Our Staff: Nate was exceptional and did everything possible to assist us through this process. Isabella filled in for him on the day of the service, and she was so sweet and kind to our entire family. Amy's service was exceptional and she did a wonderful job memorializing Donald's life.

Would you refer us to others? My brother passed away in 2015, and my family used another local funeral home. They did not do anything close in regards to what you all did to memorialize and share the loss with us. I appreciate the care and compassion you all have.

Ed Lane, Son-in-law of the late Donald L. Miller

Your Comments about Our Staff: Isabella and Matt were attentive to all our needs. They did an excellent job.

Name Withheld by Request

Your Comments about Our Staff: Your staff at the Red Lion location was top notch (from the phone receptionist to the directors). Nate and Todd were knowledgeable and very helpful. Isabella was very good managing the service. I was very happy and pleased with Allison Duke as well.

Ron J. Bennett, Son of the late Margaret R. Bennett

Your Comments about Our Staff: Everyone on the staff was very professional, caring and courteous!!!

Would you refer us to others? Yes. Isabella and the rest of the staff were very professional and caring! They made this hard time for us easier to plan for our mother's viewing and service.

Additional Comments: Again, I can't thank Isabella and the rest of the staff for being there at any time to answer all of my questions and being professional, thoughtful and caring through this hard time.

Lisa Wagman, Daughter of the late Adonna Barshinger

Your Comments about Our Staff: We met with Nate to pre-arrange services for my dad. Dad passed 2 weeks later, far before anyone expected. We then scheduled/arranged his services with Isabella. Both Nate and Isabella represent you very well. They were sympathetic, respectful and professional.

Would you refer us to others? Yes. We lost two family members for which Heffner's handled the arrangements. Nate helped our family with both services and again he was kind, understanding and professional.

Name Withheld by Request

5-Star Google review was received from Mrs. Nan DeStafano regarding the passing of her mother, Mrs. Fayne Gross. Services were arranged by Isabella Elliott and Amy Favorito served as the celebrant via our Red Lion chapel.

My family and I had such a wonderful experience when my mom passed away. Everyone I had contact with was kind, caring and respectful of the difficult situation. My initial contact was with Todd. He couldn't have been nicer. After my brother and I had discussed the details of the funeral service and were leaving Isabella, the funeral director said to me, "I'll take good care of her." I can't tell you how much that meant to me. It made me feel better and comforted. I have tears in my eyes thinking of it. Our minister had extenuating circumstances and couldn't do the service. Not a problem, easily solved, we used Amy, who is a celebrant. She was lovely to work with, and the service was just what we wanted. It was a class act start to finish, so grateful to have had the professional support with such a considerate perspective. Thank you for everything you did for us, so very appreciated.

Nan DeStefano

Your Comments about Our Staff: Isabella Elliott was exceptional. She was professional, empathetic and a great listener.

Would you refer us to others? Yes. Beautiful facility, professional staff, very organized.

Deb Quackenbos, Daughter of the late James E. Smith

Please check the most important reason for selecting us. Reputation and a previous service.

Would you refer us to others? Yes. The circumstances weren't the usual, but Isabella and her helper were there in a hurry, helped us with everything and accommodated our needs. It was a long day for us as well as them. I would like to thank them and everyone at the celebrations.

Jeffrey E. Mathison, Son of the late Dorothy Mae Mathison

5-Star Google review was received from Ms. Denise Smith regarding the passing of her stepmother, Ms. Faith Holden. Services were handled by Isabella Elliott and Todd Eckert via our Lewisberry funeral home.

Excellent Staff! Isabella and Todd were very respectful, knowledgeable and compassionate. Our loved one was presented to us in such a special way, she looked beautiful. I will certainly return for future preparations for my family.

Ms. Smith also posted a Facebook review in which she wrote the following.

Excellent staff. (Isabella and Todd are assets to your business.) Very informative, compassionate, and our loved ones were presented beautifully.

Denise Smith

5-Star Google review was received from Ms. Angel Kern regarding the passing of her cousin, Miss Debra Fantom. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

Isabella is a wonderful and compassionate funeral director! She helped us prepare an economical funeral service for a special needs cousin when we thought we might have to go with cremation. My cousin wanted to be buried next to her grandmother and the Heffner team was able to help us make this happen!

Angel Kern

Your Comments about our Staff: Isabella did a wonderful job.

Brenda Hager, Cousin of the late Debra R. Fantom

5-Star Google review was received from Mrs. Deborah Gallatin regarding the passing of her husband, Mr. Richard Gallatin. Services were arranged by Isabella Elliott via our Red Lion chapel.

Losing a spouse is difficult no matter how much planning you've done. Preplanning for end-of-life care and services does however ease some of the immediate stress and anxiety associated with a very traumatic time. My husband was an organized man; he liked to know that there were no loose ends. Olewiler & Heffner Funeral Chapel and Crematory, Inc., in Red Lion had all of his arrangements on file and all I had to do when he passed away was to make the phone call to them, and they assisted me and my family from then on. My main contact person was Isabella, who I cannot praise enough for the empathetic nature in which she performs every facet of her duties. Each and every member of the staff that I had contact with here treated me with kindness and compassion. Ernie Heffner should be proud to have such great employees. I never felt hurried or pressured to purchase anything. All I ever received was respect and kindness.

Deborah Gallatin

5-Star Google review was received from Mrs. Brenda Hess regarding the passing of her mother, Mrs. Margaret Wiley. Services were arranged by Liam Tomsic via our Kenneth Road chapel.

My sister passed away in June 2024 and my mom in July 2025, both times Heffner Funeral Home was very accommodating and very professional. They did a wonderful job, and I would recommend them to anyone. We worked with Isabella for my sister and with Liam for my mother. They were both very genuine and caring for our needs and requests.

Brenda Hess

Your Comments about Our Staff: Liam was very professional and did an outstanding job. He was very helpful and answered all our questions. A very nice young man. Last year we had Isabella and she was exactly the same way.

Would you refer us to others? Yes. All the staff are very knowledgeable, professional, and compassionate in a very vulnerable time in your life. Every detail was done to perfection. This was my 3rd funeral using Heffner Funeral Chapel and they were very accommodating with our requests and needs. I would give them a 5-star rating and recommend them to anyone.

Brenda

Your Comments about Our Staff: The staff is truly one of the most professional and empathetic groups of business groups I have encountered. Isabella is a star! She was not only very knowledgeable, but also patient, kind and always available.

Would you refer us to others? Yes. I will be referring you to friends and family both, with no hesitation. I was treated with kindness and patience at a very difficult time. Every staff member went out of their way to make each step in the process of final arrangements for my husband as easy as possible.

Deborah L. Gallatin, Widow of Norman R. Gallatin, Jr.

Your Comments about Our Staff: Matt did a fantastic job after being handed over to us from Isabella. He was very professional and sensitive to our situation. Highly recommend!

Please check the most important reason for selecting us. Referred by family.

Name Withheld by Request

5-Star Google review from Mr. Bronston Sterner regarding the passing of his father, Mr. Leroy Sterner. Services were arranged by Isabella Elliott via our Red Lion chapel.

I can't express in words how wonderful the people at Olewiler & Heffner Funeral Chapel & Crematory in Red Lion were to our family in a very difficult time. I never planned a funeral before and Isabella walked us through the entire process and is still communicating with us weeks after the passing of our loved one. It did not matter if it was the planning, the viewing, the service, or the military tribute, she guided us and let us know what would be happening each step. There were so many little things that the entire staff went above and beyond for us. But for Olewiler & Heffner Funeral Home it may not have been above and beyond but rather how they do things, with precision and excellence. A few weeks have passed and we have received comments from friends and extended family members expressing how impressed they were with the organization and details of the viewing, service, and burial. As one relative put it “the funeral home we used for mom didn’t do any of that.”

Bronston

Your Comments about Our Staff: Isabella went the extra mile. She was always a step ahead in planning and carrying out every small detail. When I asked for something, it was already done. Every other person that helped was also kind and courteous.

Would you refer us to others? Absolutely! Many of my relatives were impressed with the quality of service again.

Kimberly S. Sterner, Widow of Leroy A. Sterner

Your Comments about Our Staff: Every person encountered was pleasant and professional. Isabella was wonderful to work with and explained everything so well. She was kind, compassionate, and caring and made us very comfortable at a trying time.

Would you refer us to others? Yes. I would highly recommend Heffner's.

Carol Myers, Daughter of the late Gwendolyn K. Walters

Your Comments about Our Staff: Isabella was very courteous, helpful, knowledgeable, and professional. She took care of everything in a timely manner.

Name Withheld by Request

5-Star Google review from Mrs. Deb Gross regarding the passing of her father, Mr. William Brillhart. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

Our Dad passed away April 11, 2025. From the time Isabella picked Dad up at our home on a dark, rainy Friday at midnight, until his funeral service on May 3, she has gone above and beyond what we expected. Having never gone through this before, she met with us and guided us through the process and answered all of our questions. If we were ever unsure of something or had a question about something, all we had to do was email her and she responded in a timely manner! I'm sure everyone at Heffner is much like Isabella, however, we would request her if we ever had to go through such a traumatic time again!! Thank you so much, Isabella…YOU ROCK!

Debra Gross

Your Comments about Our Staff: Betty Frey was our first contact. She was very informative and helped us arrive at a decision point, months before mother's passing. Ashley Matson arrived to pick mom up at Autumn House. She was very sensitive and allowed us to be part of what and how we proceeded. She prepared us for each step to be taken, which we appreciated. Isabella Elliott met us the day after mom passed. She reviewed our plans made with Betty, offered many things to consider and was very sensitive, professional and thorough.

Would you refer us to others? Yes. All of your staff were personable, professional and caring. Working with Isabella the most, I can say that she followed through on everything she promised and worked to cover all bases, many of which we had not even considered. Mom looked beautiful the evening the family viewed her in the bed. It was a perfect way for our family to see her, while both mourning and celebrating her.

Mark Schumacher, Son of the late Elizabeth J. Schumacher

Your Comments about Our Staff: The whole staff was very professional, caring and compassionate. Isabella did a fabulous job walking us through the process. We got great feedback from friends and family. Dad would have been proud.

Deb Gross, Daughter of the late William O. Brillhart, Jr.

5-Star Google review from Mr. Mark Schumacher regarding the passing of his mother, Mrs. Elizabeth Schumacher. Services were arranged by Isabella Elliott via our Kenneth Road chapel.

The staff at Heffner's were very professional while being sensitive to our feelings throughout the process of handling our mother's passing. They shared a variety of options and carefully described details of those choices. When we made our choices, the results were of the best quality and thoroughness. Our family was very pleased, and we think Mom would have been even more pleased. Thank you especially to Isabella! Your care and advice were such a blessing.

Mark Schumacher (for the entire Schumacher family)

Your Comments about Our Staff: Todd and Isabella did a fantastic job in the planning (Todd) and carrying out the arrangements (Isabella) the day of the funeral. They both were very respectful and professional and tended to our needs. Todd was patient and very informative in the planning phase and answered all our questions.

Debra Slenker, Daughter of the late Virginia A. Trostle

Your Comments about Our Staff: The facility and services were all conducted professionally and just what the family asked for. Isabella was so helpful to make the planning and service process go smooth. Thank you!

Would you refer us to others? Yes. During a difficult time, this facility makes the process easy and not much effort on family's part through the process. I have attended multiple services here and all have been great experiences.

Scott Wynegar, Son of the late Mary K. Wynegar

Your Comments about Our Staff: So professional, went above and beyond. I spoke out loud, more to myself, wondering if I could put Ruby's 5lb. service dog in the casket with her, and Isabella asked for us and that meant a lot to us. Thank you so much Matt!

Would you refer us to others? Yes. Very compassionate and professional! We loved the programs, her appearance and overall, dealing with this company.

Mindy Hoffman, Mother of the late Ruby Clark Hoffman Hill

5-Star Google review received from Mrs. Deb McCune regarding the passing of her brother-in-law, Mr. Ronald Russell. Services were arranged by Isabella Elliott via our Red Lion chapel.

Isabella was kind and compassionate. She explained everything clearly and made a difficult time so much easier.

Email received from Mr. John Cooper regarding the passing of his wife, Mrs. Hazel Cooper. Services were arranged by Isabella Elliott via our Red Lion chapel.

I was very pleased with everything you did. I thought you made my wife look very nice. I appreciate that you didn't try to push anything on me that I didn't want, that meant a lot to me. Thank you very much for everything you've done. Highly professional, respectful and caring people. I would recommend you and also pre-planning services so loved one left after you are gone, have peace of mind knowing this is what you wanted, and it's already paid.

John Cooper

Your Comments about Our Staff: Isabella was fantastic, she went above and beyond for me.

Would you refer us to others? Yes. So professional, sympathetic and thorough.

Carol Russell, Widow of Ronald D. Russell

Your Comments about Our Staff: You made me feel very comfortable in a very hard time to feel good about anything. I thank you. Isabella was great to deal with.

Please check the most important reason for selecting us. My wife always liked your place and that is where she wanted to have her service.

John H. Cooper, Widower of Hazel C. Cooper

Your Comments about Our Staff: Sometimes you meet good people under bad circumstances, that was definitely our case. Isabella and her team were outstanding.

Would you refer us to others? Yes. Feel free to use me as a reference, we were 100% satisfied with how our mom's service turned out.

Walt LeMunyon, Son of the late Barbara J. LeMunyon

Your Comments about Our Staff: Very helpful and professional. Isabella was wonderful.

Pamela J. Jackson, Widow of Samuel J. Jackson

Your Comments about Our Staff: Everything was above what we had planned.

Would you refer us to others? Yes. Even with having it planned it was still very hard to do. Isabella was so caring and kind. The pictures were put together so good with the train before and after just like she knew him.

Paula Miller, Widow of Raymond P. Miller

Your Comments about Our Staff: Isabella was very nice and helpful to me. I appreciate her help with everything.

Would you refer us to others? Yes. They are very professional and thorough. They are meticulous and up front about their pricing. Consumers would appreciate that, especially during a very sad time in their lives.

April L. Antico, Daughter of the late Charlene Weisneck

Your Comments about Our Staff: Isabella was very professional and empathetic throughout the process.

Would you refer us to others? Yes. Your staff's culture is quite evident now that we have had both our mother's and father's services with you. The staff is always there and never intrusive. I have been to services where that was not the case.

Steve Prescott, Son of the late Norma Jean Prescott

Your Comments about Our Staff: Isabella was professional and had great attention to detail.

Would you refer us to others? Yes. I was happy with everything, but I do live out of state, so I'd have minimal opportunity to recommend.

Lynne Czech, Daughter of the late Lemuel R. Lawson

Your Comments about Our Staff: Allison delivered a celebration service that would have been deeply appreciated by my wife. Matt and Isabella were very kind and compassionate. Liam was sensitive the night that she passed. Thank you all.

Would you refer us to others? Yes. You all were so kind and compassionate.

Name Withheld by Request

Your Comments about Our Staff: The family would like to thank everyone at Heffner's for all of the thoughtfulness in planning the service during this difficult time. Isabella made sure all our needs were met in preparing the service and making the next day easy by helping us receive the pictures and flowers. We were very pleased with Amy sharing the story of our sister. Cannot thank her enough!

Would you refer us to others? Yes. Caring and helpful.

Cindy Concino, Sister of the late Deborah J. Mayer

5-Star Google review received from Mrs. Deirdre Dellinger regarding the passing of her mother, Mrs. Beverly Keesey. Services were arranged by Scott Ball via our Red Lion chapel.

Scott and Isabella absolutely took care of every detail for our mother's service and burial. They made sure myself and my three siblings were happy with all decisions. Everything was perfect, the music, the service, driving by our mother's house one last time on the way to the cemetery was so special, and even our special request at the cemetery. I would suggest Olewiler/Heffner to anyone, they made our final goodbye perfect.

Deirdre Dellinger

Your Comments about Our Staff: Isabella could not have been better. She is very smart and knowledgeable. I enjoyed working with her very much. The other ladies in the office were also very nice and quite helpful.

Would you refer us to others? Yes, you did a fantastic job.

Terry D. Lee, Former Husband of the late Pamela Ann Holzer

5-Star Google review received from Mr. Terry Lee regarding the passing of his friend, Ms. Pamela Pepper-Holzer. Services were arranged by Isabella Null via our Red Lion chapel.

Isabella, you and your staff did a wonderful job handling the details of my friend's cremation. Thank you for all your help.

Terry Lee

Your Comments about Our Staff: Scott Ball was not only professional, but friendly and helpful and easy to talk with. Isabella took over the day of the funeral and she too was wonderful. Everything was as perfect as it could be. Thank you.

Would you refer us to others? Yes. Our family always comes to you in our time of need. My mother and father were laid to rest in the best way possible, 20 years apart. Your staff is incredible.

Deborah Nelson, Daughter of the late Beverly A. Keesey

Your Comments about Our Staff: Our funeral director was Isabella Null. She was excellent and a very caring person. I would recommend her to anyone needing your services.

Brenda L. Hess, Sister of the late Patricia A. Wiley

Your Comments about Our Staff: Staff was great, Isabella was wonderful to work with! We truly appreciated everything she did for us during this very difficult time.

Please Check the most important reason for selecting us. Reputation.

Would you refer us to others? Yes. Very nice to work with and you know that they truly care about your loved one and the family. Everything was beautiful.

Wendy Hildebrand, Mother of the late Jules M. Goss

5-Star Facebook review received from Mrs. Susan Wales, daughter of the late Mrs. Elsie Fitz. Services were arranged by Isabella Null via our Red Lion chapel and Certified Celebrant Debe Snyder performed the ceremony.

My experience with the York Heffner staff was exemplary. My mother's service was simply lovely. Every person I came in contact with, from my initial visit through the final service, was warm and professional. Isabella was impeccable in her service to my mother's life celebration. Debe served as the celebrant and was exceptional with her words and demeanor. I only have good things to say about our experience.

Susan Wales

5-Star Google review received from Mrs. Tara Yinger, a daughter of the late Mrs. Loris Crone. Services were arranged by Isabella Null via our Kenneth Road chapel.

Isabella and the rest of staff were very professional and caring. They strived to make this difficult time as easy as was possible.

Tara Yinger

Your Comments about Our Staff: Scott and Isabella went above and beyond for us during such a difficult time.

Would you refer us to others? Yes. We will continue to use you for our family's needs.

Name Withheld by Request

Your Comments about Our Staff: Very courteous and helpful. Isabella was wonderful!

Name Withheld by Request

Your Comments about Our Staff: Your entire staff is pleasant and helpful during a challenging time. Isabella was excellent as our rep; Holly was so helpful with the memorial cards and photo needs. We appreciated everyone's kindness and willingness to go above and beyond.

Would you refer us to others? We never felt rushed in our decision making and were grateful for the efficiency and thoughtfulness of your staff. Thank you!

Jennie Hess, Daughter of the late Charlotte M. Hess

Your Comments about Our Staff: Staff was very helpful and kind. Isabella went out of the way and visited me twice in the hospital. She was very informative and understanding. Answered all of my questions. John was very kind and understanding at the funeral service. Very thoughtful and gave me a blanket to stay warm outside, it was very cold. Very nice of him.

Hazel M. Hamme, Friend of the late Jacob A. Waltimyer

Your Comments about Our Staff: Everyone I had contact with from start to finish were exemplary in their professionalism and humanness, especially Isabella and Debe.

Susan Wales, Daughter of the late Elsie Fitz

Cindy Williams, daughter of the late Mr. Frederick Williams, posted the following note on the Olewiler Heffner Facebook page. Matt Morris and Isabella Null served the family via our Red Lion chapel.

Working with Matt and Isabella at Olewiler & Heffner Funeral Home was of the highest quality experience. They created an atmosphere of trust, care and comfort throughout the process.

Cindy Willliams

Your Comments about Our Staff: My sister and I met with Matt shortly before our father passed just to review the pre-arrangements, then with Matt & Isabella when dad passed. Very professional, empathetic and caring.

Would you refer us to others? Yes. Everything and everyone were top notch, helpful, empathetic and caring. No hard "upsell" just options that were available. Communication was excellent.

David F. Williams, Son of the late Frederick G Williams, Jr.

5-Star Google review received from Dr. David Willams, son of the late Mr. Frederick G. Williams, Jr. Services were arranged by Isabella Null in February and directed by Matt Morris a month later via our Red Lion chapel.

Matt and Isabella were absolutely wonderful as we navigated the process of honoring our father's final wishes. Thoroughly professional, empathetic, and respectful. Our family is very grateful for their guidance, insights, and helpfulness.

David Williams

Your Comments about Our Staff: They are pleasant and professional.

Would you refer us to others? Yes. All of the staff are pleasant and professional, from opening the door to answering questions. Isabella, like the previous staff members, who guided me through my husband and mothers service, treated me with kindness and respect. You have a wonderful group of men and women on your staff.

Margaret Lycette, Daughter of the late William H. Dietz

Your Comments about Our Staff: Our director Isabella Null was excellent in every way and more; caring during our difficult time. She will always be in my best memories! Other members of your staff were also very kind!

Would you refer us to others? Yes. Heffner Funeral Chapel and Crematory, Inc. is first class in every aspect! What more can I say!

John Smith, Widower of Alvera R. Smith

5-Star Google review received from Ms. Susan Anderson, a sister of our retired associate, Kim Jordan, and a daughter of the late Mrs. Jean Anderson. Services were arranged by Isabella Null via our Kenneth Road chapel.

I was extremely happy with the services for our mother. Isabella demonstrated a high level of professionalism at both the meeting we had with her before the service as well as the day of the service. I was very satisfied with all the employees who were connected with the service both at the chapel and the cemetery. Thank you.

Susan Anderson

Your Comments about Our Staff: Isabella went above and beyond on everything even texting me the night of mom's passing to advise mother was safe and at Heffner's in our care. I felt such peace knowing mom was in the BEST of care! Isabella was beyond exceptional, professional and a true angel sent down to help us through all of this. And, of course my work "family's" showing of love and respect was amazing…something I will never forget and am truly grateful for. We all felt the love. We couldn't have been more pleased. Everything was PERFECT for mom, and she looked beautiful. Isbella did a fantastic job…I am so proud of her! Also, thank you to John for assisting knowing the family for over 40 years, I know mother really appreciated it. Thank you all!!

Would you refer us to others? Yes. Even though I retired form Heffner's, you truly are the BEST, having gone to numerous funerals at other funeral homes.

Kim Jordan, Daughter of the late Jean I. Anderson

Would you refer us to others? Yes. We had met with a representative from Heffner's a couple of months before my dad died and had a good idea of what we wanted for my dad's memorial service and burial. We were not happy with the coffins at the time and Isabella was able to find us one we liked for the right price after my dad passed. She was very attentive to our needs and helped us to make good decisions and honor my parents' wishes.

Sally J. Cizauskas, Daughter of the late Frederick C. Bahr, Jr.

5-Star Google review received from Mr. Lance Thomas, son of the late Mr. Bradley Thomas. Services were arranged by Isabella Null via our Red Lion chapel.

At a very difficult time Isabella at Heffner's was extremely helpful. She took it upon herself to seek out extra benefits for our dad. She wrote the most beautiful obituary and followed through with every aspect of this process.

Lance Thomas

Your Comments about Our Staff: I can't speak highly enough about the Heffner staff! Matt was wonderful, compassionate, thorough, helpful, professional and efficient, he is a treasure. Isabella was kind and she explained a lot of answers to my questions. Office staff was great.

Would you refer us to others? Yes. Your staff was excellent and your facility is first class.

Name Withheld by Request

Your Comments about Our Staff: Isabella was so kind and compassionate to our family. She made a very difficult time as stress-free as possible. Amy honored our father, we are so grateful she was the celebrant. We had so many positive comments from extended family and friends of how perfect the service was. Her support meant so much to our family and helped us all get through a very sad occasion.

Catherine A. Glatfelter, Daughter of Raymond W. Ruth, Jr.

5-Star Google review received from Michael Goodling, son of the late Mr. Donald Goodling. Services were arranged by Isabella Null via our Kenneth Road chapel.

The staff were very thoughtful caring and professional throughout the entire process. Isabella did a wonderful job planning and guiding us through the memorial service. Thank you so much.

Michael Goodling

Your Comments about Our Staff: Isabella was fantastic! I really appreciate her! Very professional and helpful.

Would you refer us to others? Yes. My family has always used first Olewiler, and then Olewiler & Heffner. We will continue to recommend your services.

Treva Grove, Life Companion to Gary Eugene Ginter

Your Comments about Our Staff: Your staff was so helpful and also comforting and understanding at the worst day of my life. Thank you.

Would you refer us to others? Yes. All of the above in question "D". Also, Isabella was amazing.

Sherida M. Heltzel, Daughter of Shirley Mae Ritz

5-Star Google review received from Mr. Clinton Montoro, a son of the late Mr. Frederic Montoro. Services were arranged by Isabella Null via our Red Lion chapel.

Isabella and her team did a great job for our family when we lost Pop. She is extremely competent and professional, and at the same time her compassion and understanding were equally strong. In every step of the process, she was extremely helpful and patient. Despite this being a hard time for our family, she made everything easy. I would strongly recommend her and her team to anyone who is going through the loss of a dearly loved one.

Clinton Montoro

Your Comments about Our Staff: Anne: I enjoyed working with Isabella; it was a pleasure to have a woman with female sensitivities about combing my mother's hair, getting her dressed and such. Mercy: We felt she went above and beyond to answer our questions, e.g., questions about charitable medical metal donations.

What influenced your decision: On-site crematorium.

Would you refer us to others? Yes.

Name Withheld by Request

5-Star Google review received from one of the daughters of the late Mr. John Frye. Services were arranged by Isabella Null via our Kenneth Road chapel.

Heffner Funeral Chapel was very caring when our father passed. They made our final goodbyes very special. Thank you, Isabella.

Pat Gemmill

Your Comments about Our Staff: We worked with Isabella. She was professional and compassionate.

Name Withheld by Request

Your Comments about Our Staff: Everyone was excellent and we felt very comfortable working with Isabella.

Would you refer us to others? Yes, especially to Veterans. The honor and care you show Veterans is wonderful.

Doris J. Montoro, Wife of Frederic S. Montoro

Your Comments about Our Staff: Isabella was sweet. My sister was with me through all of this. We both thought Isabella was very professional, and came to get Gary right away. When we viewed him in the private room, he looked so good. Thank you for taking such good care of my sweet Gary. It was done very fast. The funeral home is beautiful.

Karen Barto, Wife of Gary Barto

Your Comments about Our Staff: John & Isabella are an asset to your company. Most professional, kind & accommodating.

Would you refer us to others? Yes. For all the reasons above.

Frances E. Gabriel, Spouse of William J. Gabriel

Your Comments about Our Staff: Caring, efficient, knowledgeable, helpful, Isabella went out of her way with every detail.

Would you refer us to others? Yes. I asked my family to use your services when needed for me.

Sharron L. Lunas, Wife of Dr. John P. Lunas

Your Comments about Our Staff: I sent a card to thank everyone, especially Isabella and Amy. They were so comforting. I had no family or support. I feel they went above and beyond caring to be there for me during the most heartbreaking time of my life.

Would you refer us to others? Yes, very much so. What is worse than losing someone you love. Like they said, they are there for the ones who are grieving such a loss. They offered what you need; care, comfort and support. Thank you.

Lynn E. Cook, Wife of Raymond J. Cook

Email from Mrs. Deborah Gross, daughter of the late Mrs. Jean Ann Seifert, served by Isabella Null at our Kenneth Road chapel.

Isabella,

I was very happy with your service in handling my mother's funeral arrangements. I would gladly recommend your services.

Thank you again.

Deb Gross

Your Comments about Our Staff: Isabella was caring & professional in her dealings with me and my family. She was very respectful of Dave. When she came to our house there was no pushy sales once she understood our wishes. Thanks for making this difficult time easier (and good mints too).

Pamela A. Yourell, Wife of David A. Yourell

Your Comments about Our Staff: Your staff treated my father with respect & dignity. You honored him for being a Veteran by draping his body with an American flag and I can't say Thank You enough. Isabella is a very special person! She listened to every word I said and followed through on my wishes for my father.

Would you refer us to others? Yes. Your staff goes above & beyond with patience and respect to help the family that is grieving.

Brenda Myers, Daughter of Herbert F. Smith

Your Comments about Our Staff: Isabella was very informative and answered all of my questions. She was also very compassionate and understanding. Very professional.

Would you refer us to others? Yes.

Mrs. Deborah Gross, Daughter of Jean A. Seifert

Your Comments about Our Staff: Great job Isabella!

Nancy Walton, Sister of Larry Edward Gembe

Your Comments about Our Staff: Nate and Isabella were totally professional. I believe they went above and beyond. I can't say enough good things about the both of them, and the gentlemen who were outside arranging the parking also were totally professional. It was a very hard day for me and our family, and they both treated me and my family with dignity and respect.

Neil P. Carbaugh, Husband of Wanda M. Carbaugh

5-Star Google review received from the daughter of the late Mrs. Wanda Carbaugh. Services were handled by Nate Ray and Isabella Null at our Kenneth Road chapel.

The experience our family had was a good one under the circumstances. They were friendly, understanding, caring and listened to the stories and wishes of the family. We appreciate Nate and Isabella and the staff for being there when we needed them. They were all very professional. We thank you! This is from Mandy, Chris, Neil and family.

Mandy Sparks, Daughter of Wanda Carbaugh

Your Comments about Our Staff: Matt, Isabella and Allison were outstanding. The service could not have been better. Isabella really paid attention to details. The ENTIRE TEAM was amazing, kind and professional. Many attendees said it was the nicest service they've EVER attended.

Would you refer us to others? Yes. A+++, As mentioned above many of the attendees remarked on how beautiful my mom looked, and services were Best they ever attended. Mr. Heffner has a great team, service and should be proud of how he services the community.

Greg Szitas, Son of Virginia G. Szitas