

*Your Comments about Our Staff:* Ashley did a very good job. With time, she will be excellent.

*Please check the most important reason for selecting us.* Pre-arranged.

*Richard Kauffman, Son of the late Norma J. Kauffman*

*Your Comments about Our Staff:* Betty Frey was our first contact. She was very informative and helped us arrive at a decision point, months before mother's passing. Ashley Matson arrived to pick mom up at Autumn House. She was very sensitive and allowed us to be part of what and how we proceeded. She prepared us for each step to be taken, which we appreciated. Isabella Elliott met us the day after mom passed. She reviewed our plans made with Betty, offered many things to consider and was very sensitive, professional and thorough.

*Would you refer us to others?* Yes. All of your staff were personable, professional and caring. Working with Isabella the most, I can say that she followed through on everything she promised and worked to cover all bases, many of which we had not even considered. Mom looked beautiful the evening the family viewed her in the bed. It was a perfect way for our family to see her, while both mourning and celebrating her.

*Mark Schumacher, Son of the late Elizabeth J. Schumacher*