Your Comments about Our Staff: Ashley was extremely helpful, kind, compassionate, and not pushy during our difficult time. It was much appreciated.

Would you refer us to others? Yes. The professionalism was top notch and much appreciated.

Additional Comments: Ashley, we can't thank you enough for how you dealt with us during the difficult time. You understood our needs and wants and never pressured or pushed us to do anything we didn't want to do. Thank you!

Donald Kline, Widower of Donna K. Kline

5-Star Google review was received from Ms. Renee Kline regarding the passing of her mother, Mrs. Donna Kline. Services were arranged by Ashley Matson via our Red Lion chapel.

Very professional and no pushiness during a difficult time. Ashley was wonderful to work with.

Renee Kline

Your Comments about Our Staff: Your staff is outstanding. I originally met with Isabella to prearrange for my husband. Once he passed, I worked with Ashley. She was wonderful. I have MS and do not drive. She came to me and took care of everything I had.

Would You Refer us to Others? Yes. I could not have received better service. Ashley is a big asset for your company. She made this whole process easy during this highly stressful time. I cannot thank her enough.

Dolores A. Simmons, Widow of William W. Simmons

Your Comments about Our Staff: Ashley was such a big help to my sister and I. She was professional but very kind and compassionate about meeting all our needs. She answered our questions and made suggestions, which helped in some of our decisions.

Please check the most important reason for selecting us. Previous Service.

Would you refer us to others? Yes. My parents preplanned their funeral and burial. Olewiler & Heffner was their choice as well as many other relatives and friends. You helped to make the entire process as easy as it could be. Thank you.

Additional Comments: I want to thank all of the staff for all their professionalism, their kindness and knowledge. Even the gentlemen who helped me to park my car after it took me 3 tries. Thank you for your patience! The slideshow and music were so nice. Many people told us how much they enjoyed it. Beautifully put together. My daughter and sister selected the thumbprint jewelry; all the pieces were so beautiful. I don't know how or why your staff chose their professions, but I am so grateful they were there to help us through the loss of our mother.

Julie A. Lecia, Daughter of the late June L. Clinton

Your Comments about Our Staff: Andrew, Ashley & Allison were amazing. They were so loving & kind every step of the way. Could not have asked for better people.

Gene Warner, Son to the late Charlotte A. Warner

Your Comments about Our Staff: Ashley was just a phone call away and continually answered our questions and accommodated us in every way!

Would you refer us to others? Yes. Several visitors for the viewing commented on how nice Red Lion Funeral Home is and how polite and helpful all of those working were.

Name Withheld by Request

Your Comments about Our Staff: Ashley was wonderful to work with. She was patient and kind. She understood what we were looking for and offered options and suggestions. I know she is fairly new to the profession, but she handles herself so well. My family and I wish her the very best success as she grows in her career.

Tammy L. Ream, Daughter of the late Richard L. Smith

Your Comments about Our Staff: Easy to work with and very helpful to my family and myself in our time of need.

Would you refer us to others? Yes. Always professional whether there for another service or for my family and me.

Additional Comments: When my husband passed on 08/11/2025, I was very glad that we pre-planned and that much was done and paid for. Also, in 2017 we purchased our headstone at the cemetery. Also, helpful. Your reputation is well known in the area. My family and I were very pleased with Ashley and everyone we dealt with. Keep your standards high.

Barbara Fuhrman, Widow of Richard J. Fuhrman

Your Comments about Our Staff: Ashley did a very good job. With time, she will be excellent.

Please check the most important reason for selecting us. Pre-arranged.

Richard Kauffman, Son of the late Norma J. Kauffman

Your Comments about Our Staff: Betty Frey was our first contact. She was very informative and helped us arrive at a decision point, months before mother's passing. Ashley Matson arrived to pick mom up at Autumn House. She was very sensitive and allowed us to be part of what and how we proceeded. She prepared us for each step to be taken, which we appreciated. Isabella Elliott met us the day after mom passed. She reviewed our plans made with Betty, offered many things to consider and was very sensitive, professional and thorough.

Would you refer us to others? Yes. All of your staff were personable, professional and caring. Working with Isabella the most, I can say that she followed through on everything she promised and worked to cover all bases, many of which we had not even considered. Mom looked beautiful the evening the family viewed her in the bed. It was a perfect way for our family to see her, while both mourning and celebrating her.

Mark Schumacher, Son of the late Elizabeth J. Schumacher