

*5-Star Google review was received from Mrs. Daphne Grim, a sister-in-law of the late Mrs. Lynette Grim. Services were arranged by Andrew Hawkins via our Red Lion chapel.*

In the past year, our family has used the services of Olewiler & Heffner twice. The first service was very sad, but expected. The second, recent service, was a true tragedy. The Grim family was, and still is in shock, at the loss of our beautiful sister. As we look to grasp for positives, there is one shining light. Andrew was our advisor. He comforted us, let us cry, let us laugh, let us tell stories, and let us grieve as we had to plan this moment to honor our loved one. Andrew was professional, but real. We could not believe someone so young could possibly take care of us with such compassion. Thank-you to Olewiler & Heffner for sharing Andrew's talents with our family during this devastating time.

*Daphne Grim*

*Your Comments about Our Staff:* Andrew was very kind and courteous. He was professional and when he was unable to answer a question, immediately he got back to me which was very much appreciated.

*Would you refer us to others?* Yes. If someone asked what funeral home we used, I would tell them and say Andrew did a great job for us.

*Name Withheld by Request*

*Your Comments about Our Staff:* Liam, Allison, Andrew and Ivan are true compliments to Heffner Care. I walked in feeling very alone and unaware of what all had to be taken care of. But I walked out feeling like I was among friends. There were a few Veterans among us at Larry's funeral who were touched by the military sendoff you gave our Veterans. Thanks for everything.

*Please check the most important reason for selecting us.* Referred by the care giver.

*Would you refer us to others?* Yes. In a heartbeat.

*Jane Shultz, Widow of Larry G. Shultz*