Your Comments about Our Staff: Andrew was kind and empathetic while planning the arrangements. He was very knowledgeable and answered all my questions. When we arrived for our last visit with my husband, he looked so peaceful and how we envisioned his final moments (having him comfortable in a bed made for a better memory – Thank you).

Please check the most important reason for selecting us. Advertisement and known crematorium on site.

Would you refer us to others? Yes. We would definitely refer your services to others based on your professionalism, respect shown to our loved one, and beautiful facility.

Barbara Andrews, Widow of David P. Andrews

Your Comments about Our Staff: Andrew was amazing throughout the entire process. The whole staff is wonderful.

Please check the most important reason for selecting us. Location and reputation.

Name Withheld by Request

5-Star Google review was received from Mr. and Mrs. Ebosele and Anne Ayewoh, the son and daughter-in-law of the late Mr. Christopher Ayewoh. Services were arranged by Andrew Hawkins via our Red Lion chapel.

We have so many positive things to say about Olewiler & Heffner in Red Lion but I will keep it brief. We worked with Andrew from start to finish and he showed us the utmost professionalism and care throughout the whole process. He was very communicative and made sure we were clear about the process every step of the way. The entire team is absolutely well run, well dressed and gave us best experience. Thank you for everything you all did for us.

Ebosele & Anne Ayewoh

Your Comments about Our Staff: Andrew, Ashley & Allison were amazing. They were so loving & kind every step of the way. Could not have asked for better people.

Gene Warner, Son to the late Charlotte A. Warner

Your Comments about Our Staff: Everyone was so kind and courteous. Andrew even drove to my house to give me the flag frame when he could have called for me to pick it up.

Karen Booth, Widow of Wesley M. Booth, Jr.

5-Star Google review was received from Mrs. Barbara Ferriter, a daughter of the late Mr. Charles Wherley. Services were arranged by Andrew Hawkins via our Red Lion chapel.

When my father passed away in April, we called Heffner's, as that is who my father indicated that he wanted to care for him. Our experience was excellent from the minute the team arrived to transport my dad to the funeral home until the final moments of our journey. The transport team was very discreet and caring toward grieving family members. We worked with Andrew Hawkins. He was so kind and caring, talking my siblings and I through the whole process. He gave us time to consider options and listened to our stories about our dad. He set up the church service and coordinated with the cemetery. A pleasant surprise was that the bill from Heffner's included payment for church and cemetery fees, so we didn't have to be concerned about making those arrangements and payments at the time of the funeral. I contacted Andrew multiple times with questions and/or changes. He replied quickly and handled everything with grace and professionalism. From start to finish, we found the Heffner staff to be kind, courteous, empathetic and professional. I absolutely recommend Heffner funeral homes for caring for your deceased loved ones.

Barbara Ferriter

Your Comments about Our Staff: I could not be more pleased about the services provided to me and my family. Andrew was so warm and caring and professional. If I emailed or called him (which I did a lot!), he got back to me immediately. Everyone in attendance commented upon the excellent services we received and the professionalism and compassion of all staff members we interacted with.

Would you refer us to others? Yes. My siblings and I felt so cared for by Andrew and your staff. I personally loved that one payment was made to Heffner's with your staff taking care of paying cemetery fees, church service fees and handling all the paperwork so I didn't have that on my plate. Andrew coordinated with the church and cemetery to make arrangements for times, who was doing the livestream, etc. The thank you notes were a nice touch. You have a real gem of an employee in Andrew Hawkins!!

Additional Comments: I also wanted to commend the 2 men who transported my dad's body to the funeral home. They were so respectful of grieving relatives and waited quietly until everyone finished their goodbyes. They explained to me what was going to happen going forward. They were also very discrete in the way they removed him from the nursing home. The helpers (greeter, parking attendants, etc.) were also very kind, caring and respectful both at the viewing and the church service. So, definitely a 10/10 rating! And seriously Andrew is the BEST.

Barbara Ferriter, Daughter of the late Charles E. Wherley

Your Comments about Our Staff: John, Andrew and Amy were the best help with everything. They couldn't have done any better. Thanks for being so helpful.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Absolutely would refer Heffner's to anyone.

Roxanne Crone, Daughter of the late Betty L. Campbell

Would you refer us to others? Yes. Andrew and your services made a hard situation and one of the hardest moments of my life feel supported, cared for and gently guided. Andrew's kindness and the way he handled everything meant more then he will ever know!

Name Withheld by Request

5-Star Google review was received from Mrs. Daphne Grim, a sister-in-law of the late Mrs. Lynette Grim. Services were arranged by Andrew Hawkins via our Red Lion chapel.

In the past year, our family has used the services of Olewiler & Heffner twice. The first service was very sad, but expected. The second, recent service, was a true tragedy. The Grim family was, and still is in shock, at the loss of our beautiful sister. As we look to grasp for positives, there is one shining light. Andrew was our advisor. He comforted us, let us cry, let us laugh, let us tell stories, and let us grieve as we had to plan this moment to honor our loved one. Andrew was professional, but real. We could not believe someone so young could possibly take care of us with such compassion. Thank-you to Olewiler & Heffner for sharing Andrew's talents with our family during this devastating time.

Daphne Grim

Your Comments about Our Staff: Andrew was very kind and courteous. He was professional and when he was unable to answer a question, immediately he got back to me which was very much appreciated.

Would you refer us to others? Yes. If someone asked what funeral home we used, I would tell them and say Andrew did a great job for us.

Name Withheld by Request

Your Comments about Our Staff: Liam, Allison, Andrew and Ivan are true compliments to Heffner Care. I walked in feeling very alone and unaware of what all had to be taken care of. But I walked out feeling like I was among friends. There were a few Veterans among us at Larry's funeral who were touched by the military sendoff you gave our Veterans. Thanks for everything.

Please check the most important reason for selecting us. Referred by the care giver.

Would you refer us to others? Yes. In a heartbeat.

Jane Shultz, Widow of Larry G. Shultz