

*Your Comments about Our Staff:* Majority of my communication was with Todd and Amy. They were very professional and empathetic. They took their time to understand all of our questions and concerns. The services provided on 12/2 were absolutely wonderful and full of blessings. “Our mother” and all the family were very pleased.

*Would you refer us to others?* Again, all the staff from beginning to end were wonderful. From the time our mother passed at Country Meadows, moved to the funeral home, conducted a peaceful viewing and ceremony at the home and cemetery and working with office staff/support was all handled with care! Thank you again! Our best to Todd and Amy!

*Fred Artman, Son of the late Jane N. Artman*

*Your Comments about Our Staff:* Amy went over and above helping with questions.

*Name Withheld by Request*

*Your Comments about Our Staff:* Nate was exceptional and did everything possible to assist us through this process. Isabella filled in for him on the day of the service, and she was so sweet and kind to our entire family. Amy’s service was exceptional and she did a wonderful job memorializing Donald’s life.

*Would you refer us to others?* My brother passed away in 2015, and my family used another local funeral home. They did not do anything close in regards to what you all did to memorialize and share the loss with us. I appreciate the care and compassion you all have.

*Ed Lane, Son-in-law of the late Donald L. Miller*

*Would you refer us to others?* Yes. Liam and Amy were awesome. I would come in during other funerals, and the entire staff was awesome.

*Name Withheld by Request*

*5-Star Google review was received from Mrs. Jessica Gall regarding the passing of her father, Mr. Timothy Mummert. Services were arranged by Nate Ray via our Kenneth Road chapel and Amy Favorito served as the celebrant.*

In a time that is inherently difficult and overwhelming, Heffner provided an experience that was nothing short of exceptional, transforming a potentially horrific process into one that was manageable and deeply comforting. From the very first phone call to the final moments of the service, every interaction was handled with seamless professionalism and genuine care. The entire team, especially Nate and Amy, at Heffner made us feel like a top priority. Their approach was remarkably compassionate and understanding; we never once felt rushed during any of our several meetings. They took the time to truly listen and care for us, ensuring all of our needs were met with reasonable and meticulous attention to even the smallest of details. I am profoundly grateful for the love, support, and unwavering compassion they showed my family following my father's death. Heffner of York stands out for their dedication to making a painful time as easy as possible. I highly and unequivocally recommend Heffner; they are truly outstanding.

*Jessica Gall*

*5-Star Google review was received from Mrs. Nan DeStafano regarding the passing of her mother, Mrs. Fayne Gross. Services were arranged by Isabella Elliott and Amy Favorito served as the celebrant via our Red Lion chapel.*

My family and I had such a wonderful experience when my mom passed away. Everyone I had contact with was kind, caring and respectful of the difficult situation. My initial contact was with Todd. He couldn't have been nicer. After my brother and I had discussed the details of the funeral service and were leaving Isabella, the funeral director said to me, "I'll take good care of her." I can't tell you how much that meant to me. It made me feel better and comforted. I have tears in my eyes thinking of it. Our minister had extenuating circumstances and couldn't do the service. Not a problem, easily solved, we used Amy, who is a celebrant. She was lovely to work with, and the service was just what we wanted. It was a class act start to finish, so grateful to have had the professional support with such a considerate perspective. Thank you for everything you did for us, so very appreciated.

*Nan DeStefano*

*Your Comments about Our Staff:* Nate and Amy were wonderful! All your staff seemed so caring. It really helped us feel like you were family to us. Thank you so much.

*Would you refer us to others?* Yes. Thank you again for making this time during the loss of my husband and our children's father better. Everything went so smoothly. It made our time of grief better in a way.

*Lu Ann Mummert, Widow of Timothy S. Mummert*

*Your Comments about Our Staff:* Everyone was very friendly kind and very considerate of our feelings and very helpful in our time of grieving. Liam and Amy were both very wonderful to work with.

*Would you refer us to others?* Yes. Everyone was very understanding and very helpful in helping us to make final decisions and answered any questions that we had and they were also very friendly and courteous.

*Joan McCrary, Widow of Thoams A. McCrary, Sr.*

*Additional Comments:* I want to thank all at Heffner Funeral Chapel for your services of my wife Linda, especially Mrs. Amy Favorito for showing how much she cared during her time talking about Linda. Thanks.

*James S. Raffensberger, Widower of Linda S. Raffensberger*

*Your Comments about our Staff:* Every attention to detail was handled in a professional, courteous and kind manner. Amy, not ever having met our mother, took the "Over the Rainbow" theme (setup by mother) and brought her to life on 05/17/2025. Most excellent story teller.

*Would you refer us to others?* Yes. Attention to detail, friendly, ease of meetings due to subject matter (funerals) and very much a comfort.

*Melissa Parks, Daughter of the late Norma Jane Shuff*

*Your Comments about Our Staff:* Scott and Amy were incredible in helping my family and I through this very difficult time. I'm sure there were many others behind the scene helping as well.

*Would you refer us to others?* Yes. Everything that was done, was perfect for our family. Their guidance helped us through a very difficult time. Thank you.

*Name Withheld by Request*

*Your Comments about Our Staff:* Liam-Outstanding, Amy-Outstanding, Todd-Outstanding.

*Please check the most important reason for selecting us.* Referred by many friends.

*Would you refer us to others?* Yes.

*Ellen Dougherty-Saylor, Daughter of the late Lorraine Dougherty*

*Facebook review received from Mrs. Christine Zane Dimhoff regarding the passing of her mother, Mrs. Deborah Zane. Services were arranged by Matt Morris via our Red Lion chapel and Amy Favorito served as the certified celebrant.*

Working with Matt and Amy at Olewiler Heffner Funeral Home was a wonderful experience at a time we needed it most. They were caring and a true comfort throughout the process. We are very grateful for their expertise and guidance. We can't say enough about their professionalism and warmth.

*Christine Zane Dimhoff*

*Your Comments about Our Staff:* We were very pleased with Liam and Amy. They were helpful in many areas.

*Sue Bloom, Niece of the late Jane E. Hagelgans*

*Your Comments about Our Staff:* We know Todd Eckert personally, met him initially and then in his absence, Scott took care of us and my dad when he passed. We then met Amy, and I could never say enough wonderful things about her. Todd, Scott and Amy all went above and beyond during our time of need and I am forever grateful.

*Would you refer us to others?* Yes. Everything my mom and I needed and things we didn't even know we needed, were all taken care of by your wonderful staff. My Dad's service was set-up so beautifully and Amy did the most wonderful job for us. Much thanks and love to Todd, Scott and Amy.

*Pam Ottey, Daughter of the late Michael D. McClurg, Sr.*

*Your Comments about Our Staff:* Scott Ball was very helpful, patient and considerate. Allison Duke performed an awesome funeral/burial service. Amy Favorito provided great support.

*Would you refer us to others?* Yes. Our family is incredibly grateful for the care that Heffner provided Mom leading up to the service. Your attention to detail and the compassion shown to our family during our difficult time of need, has been greatly appreciated. Your professionalism is "Top Notch."

*Dennis Eisenhart, Son of the late Mardella L. Huber*

*5-Star Google review and Facebook review received from Ms. Alicia Sparks regarding the passing of her grandmother, Mrs. Jane Ellen Hagelgans. Services were arranged by Liam Tomsic via our Kenneth Road chapel and Amy Favorito was the celebrant.*

I wanted to take this time to thank you ALL for doing such a wonderful service for both of my Grandparents who died just three months apart. Bill & Jane Hagelgans. Amy was our officiant for both, because I loved how beautifully she spoke for my grandfather's service, I requested her again for my grandmother. All the details she put into each of their life stories really touched all of our hearts. But for my grandmother's service just yesterday, Amy had added in at the end over loudspeaker, my grandmother playing "How Great thou Art" on the church organ. And as we left the funeral home, there were key chains made up for us all to take with a QR code for us to scan leading us to the actual video of her playing it. That really made my heart happy. All the fine details that were put into both services were outstanding and I couldn't thank you all enough. They both looked really great too. My Grandfather and his full military uniform and my grandmother in her pink and pearls. I love how everyone worked together for such a seamless operation too. I can see how everyone works together to make sure it's perfect for the families. I worked with Liam to help with the obituary for my grandmother and go over her final belongings and paperwork at the end. He was quick with email responses and calling me to make sure I was happy with the outcome. That means a lot. Thank you all again.

*Alicia Sparks*

*Your Comments about Our Staff:* The family would like to thank everyone at Heffner's for all of the thoughtfulness in planning the service during this difficult time. Isabella made sure all our needs were met in preparing the service and making the next day easy by helping us receive the pictures and flowers. We were very pleased with Amy sharing the story of our sister. Cannot thank her enough!

*Would you refer us to others?* Yes. Caring and helpful.

*Cindy Concino, Sister of the late Deborah J. Mayer*

*Your Comments about Our Staff:* We appreciate Scott and Amy being patient with us and working with us to organize everything. They were attentive and made us feel taken care of.

*Would you refer us to others?* Yes. Professional, timely, attentive, clean and modern facility.

*Pauline Boiser, Daughter of the late Polly Anna Boiser*

*Would you refer us to others?* Yes. Matt, Colle Ann, and Louella were kind, compassionate and helpful. What a great staff to have. Great job done by Amy!

*Ruth Johnson, Niece to the late Mary McMillion*

*5-Star Google review received from Mrs. Donna Wilkes, sister of the late Mrs. Frances Peterson. Services were arranged by Scott Ball via our Kenneth Road chapel and Certified Celebrant Amy Favorito performed the ceremony.*

Beautiful! Thank you from my heart for the care you gave my sister. It was as if Amy Favorito knew her personally. Thank you is not enough to express how much our family appreciates you. For your care, thoughtfulness and love, may you each be blessed.

*Donna Wilkes*

*5-Star Google review received from Mrs. Beth Hoffman, daughter of the late Mr. Harry Sease, Jr. Services were arranged by Nate Ray via our Kenneth Road chapel and Certified Celebrant Amy Favorito performed the ceremony.*

I can't say enough about the wonderful care and compassion Nate and his team at Heffner's showed my mother and I after my father's passing. They helped us craft a service that was meaningful to our family with the elements that my dad desired to be included in his funeral service. Our celebrant, Amy, did an amazing job. Many of our family and friends couldn't get over the details she covered. When I met with her it was an enjoyable trip down memory lane thinking about the many stories my father told me or I lived through with him. They handled all of the details for military honors at the grave site and coordinated with the cemetery for everything. They made it extremely easy for us to ensure nothing was left to chance. The care and sensitivity they afforded my mother was exemplary. Their care even extended to checking in after the service. I would highly recommend their services for the care of your loved one on to their final resting place.

*Beth Eveland Hoffman*

*Your Comments about Our Staff:* Nate was amazing, he was extremely knowledgeable and helpful. He was great. My mother was extremely pleased with everything. Amy was fabulous. We received numerous compliments on her service. We couldn't have asked for more at such a difficult time.

*Would you refer us to others?* Yes. The total care taken by your staff of our loved one and ourselves, you truly surpassed our expectations.

*Beth Eveland, Daughter of the late Harry T. Sease, Jr.*

*Your Comments about Our Staff:* Everyone we had the pleasure of working/communicating with was wonderful! Everyone is so kind and thoughtful and really went out of their way to ensure our father's service was memorable and his memory was honored!!

*Would you refer us to others?* 100%.

*Additional Comments:* My sister Erin and I cannot stress enough how amazing everyone was to work with! Losing a loved one, especially a parent, is such an incredible loss. This was unexpected and devastating for the two of us, but Scott and the rest of the team at Heffner's made planning and execution of the service seamless. I can't imagine wanting or needing anything more from them. They anticipated everything we needed (even things we didn't realize we needed). Amy did a beautiful job as our celebrant. Several people at the service commented that it was the most beautiful service they had attended. We also loved her thoughtful gesture, handing out the engraved wooden keychains honoring dad. Thank you to everyone for such a positive experience!!

*Heather Harlacker, Daughter of the late Steven James Harlacker*

*5-Star Google review received from Mr. Derek Still, a son of the late Mrs. Linda Stambaugh. Services were arranged by Matt Morris via our Kenneth Road chapel with celebrant ceremony provided by Amy Favorito.*

Not a lot of people want to talk about this topic, but I have to say that the people at the Heffner Funeral Chapel & Crematory were respectful, caring, attentive to our family's needs and offered suggestions when we just didn't know how to navigate this difficult time. I just can't say enough about the eulogy written and given by Amy F. She couldn't have been more accurate on the details of my mother's life. It was like she walked everyone through the 79 amazing years that my mother spent on this earth. The whole Heffner organization should be proud of their work.

*Derek Still*

*Your Comments about Our Staff:* Matt was particularly helpful and courteous. Amy's presentation was super. Everyone commented on how well she did.

*Would you refer us to others?* Yes, excellent service.

*Elbert "Tim" Stambaugh, Widower of Linda P. Stambaugh*

*Your Comments about Our Staff:* Everything was done very well. Amy did a fantastic job displaying my wife's life.

*Jeffery Peterson, Widower of Frances Peterson*

*Your Comments about Our Staff:* Amy Favorito exceeded my expectations as officiant. Her friendliness was greatly appreciated.

*John B. Shelly, Widower of Deborah L. Hindman*

*5-Star Google review received from Mrs. Jennifer Bartram, daughter of the late Mrs. Frances Peterson. Services were arranged by Scott Ball via our Kenneth Road chapel.*

The amount of compassion Heffner's showed to my family during this time was immeasurable. Everyone was so patient and so kind. Our officiant, Amy Favorito, sat with us for more than 2 hours to learn who our mother was and from that session, took everything we said and delivered the utmost powerful and beautiful service for her. She spoke as though she knew her. With such emotion, even through tears at times. We could not have asked for more in such a difficult time in our lives with such unexpected circumstances. I thank Heffner's from the bottom of my heart for making my mother's service beautiful, honorable, and memorable. It went flawlessly, as it was with very little effort from us as a family. This allowed us to process a lot and just be with our mom and grieve during this time. We could not have chosen a better place to trust with our mother.

*Jennifer Bartram*

*Your Comments about Our Staff:* Isabella was so kind and compassionate to our family. She made a very difficult time as stress-free as possible. Amy honored our father, we are so grateful she was the celebrant. We had so many positive comments from extended family and friends of how perfect the service was. Her support meant so much to our family and helped us all get through a very sad occasion.

*Catherine A. Glatfelter, Daughter of Raymond W. Ruth, Jr.*

*5-Star Google review received from Mrs. Carol Miller, mother of the late Mr. Elton John Miller. Services were arranged by Liam Tomsic via our Red Lion chapel and Amy Favorito created the personalized certified celebrant ceremony.*

I would like to thank Liam and Amy for their compassion and support during this difficult time for my family.

*Carol Miller*

*Your Comments about Our Staff:* I would like to thank Liam (Larry-LOL) and Amy for their support and compassion during this difficult time that our family faced.

*Carol Miller, Mother of Elton John Miller*

*Your Comments about Our Staff:* Nate: A great guy to work with. Good ideas, courteous, attentive, and followed up well. Hopefully he's with you when my wife calls to make my arrangements. Amy: Did a super job with my mom's service. Everyone enjoyed her presentation.

*Would you refer us to others?* Yes. I will recommend your service to anybody that I know. Thanks for a very good experience.

*Greg A. Warner, Son of Betty A. Warner*

*Your Comments about Our Staff:* I sent a card to thank everyone, especially Isabella and Amy. They were so comforting. I had no family or support. I feel they went above and beyond caring to be there for me during the most heartbreakin time of my life.

*Would you refer us to others?* Yes, very much so. What is worse than losing someone you love. Like they said, they are there for the ones who are grieving such a loss. They offered what you need; care, comfort and support. Thank you.

*Lynn E. Cook, Wife of Raymond J. Cook*

*Your comments about our staff:* Betty and Matt were so kind and helpful. All the ladies at the front were so helpful. Every single person we encountered at Heffner's was so very kind and helpful. Betty Frey was an amazing celebrant. She paid attention to every detail we provided. She also remembered when my dad came in 5 years ago to plan and pay for his service. She wrote every detail down, up to and including not to touch our dad's beard! She told all the stories that we told her about our dad. Matt was super patient with us as we made decisions based on my dad's wishes. He was very helpful. Amy at the desk was super helpful as well. She was quick with emailing back and forth to finish the obit and memorial folders. Also, to whomever prepared our dad for the viewing, he looked SO good! We were super concerned due to his condition prior to his passing. We were pleasantly surprised at how good he looked. Amazing Job! P.S. The motorcycle sendoff was a great addition!!

*Would you refer us to others?* I would absolutely recommend Heffner's on Kenneth Rd. to anyone and everyone.

*Kelli Bain, Daughter of Joseph M. Trainor*