

MULHANE
Home for Funerals
Honoring, Remembering, Celebrating

Family Planning Guide



Mulhane Home for Funerals
45 N. Main Street
Millbury, MA 01527
508-865-2560
www.mulhane.com
matthew@mulhane.com

Mulhane Home For Funerals has been independently owned and operated by five generations of the Mulhane Family since its establishment in 1872.

We are dedicated to providing your family with a unique and personalized tribute that honors and celebrates the life of your loved one. We believe every person's story deserves to be remembered in a meaningful way.

"Welcome to our home" Stuart, Mary Lou and Matthew



Stuart D. Mulhane

Fourth Generation Funeral Director & Owner

Stuart graduated from Millbury Memorial High School in 1962, and then attended New England School of Accounting graduating in 1964. In 1966 he graduated from the New England Institute of Anatomy and Embalming. Stuart was voluntarily drafted into the military in 1967 and served in the United States Army during the Vietnam War with the 25th Infantry Division. He received the Purple Heart for wounds received in action and the Bronze Star Medal for meritorious achievement in ground operation against hostile forces.

When he was discharged from the military, Stuart entered the family business becoming a fully licensed embalmer and funeral director in 1969. Stuart is married to Mary Lou (Malo) Mulhane and they have two children, Matthew and Emily.

He is a member of numerous organizations which include Millbury Veterans Council, Charles F. Minney VFW Post, the Devoe-Taylor American Legion Post #9, the Millbury Lions Club, St. Vincent de Paul Society of St. Brigid Church, and the Board of Directors at the Millbury National Bank.

Matthew J. Mulhane

Fifth Generation Funeral Director & Owner

Matthew graduated from Millbury Memorial High School in 1999 and in 2003 he graduated from Colby-Sawyer College, earning a bachelor degree in Business Management. He continued his education at the Funeral Institute of New England becoming a fully licensed embalmer and funeral director in 2009.

Matthew grew up in Millbury and was a longtime resident. Recently he became a resident of Sutton and is dedicated to the Millbury & Sutton communities. He was a member of the Millbury Bicentennial Celebration Committee and is currently involved with the Millbury Lions Club. Matthew serves on the Board of Directors for the Millbury National Bank and the Massachusetts Funeral Directors Association. He has been a passionate football coach for many years and currently is an assistant coach for the Sutton/Douglas High School Football Program.



"Thank you for considering our family to help your family celebrate and remember your loved one."

What our families are saying...

View all Testimonials at www.mulhane.com

Matt, Stuart, and Staff,

Thank you all so much for the beautiful start of Barry's final journey. When you lose a loved one it is such a heartbreaking time in your life. In making those final decisions recently, I can honestly say that Mulhane Funeral Home went above and beyond with their service. Matt Mulhane was so kind and thoughtful in helping us with final decisions. The funeral home is spotless, spacious, and very accommodating. The flowers were arranged so attractively throughout the rooms. The guest book, prayer cards, the candle, the little note cards for remembrance, and the pictures on video with music was all so nice. The service was very memorable, and many people told me later how beautiful everything was. The best of all was that they made my husband look so peaceful. A few days after the funeral, I received in the mail a photo book of all the pictures. What a lovely and thoughtful gesture, thank you again Mulhane Funeral Home.

Sincerely,

The Marando Family

I offer the highest praise to Mulhane for the tremendous job they did throughout the entire process following my mother's recent passing. Matthew went above and beyond in honoring my mom's legacy with lasting memories that I am so grateful for. Matthew and team provided the highest level of professionalism, compassion, and understanding that any family would hope for during this difficult time. Thank you to a great leader and a fantastic organization.

The Bazin Family

Matthew Mulhane truly met our family with caring compassion and respect after the passing of Phil our loving Father and Husband. Phil was the Grafton Fire Chief for many years. At our request, Mat and Stu made arrangements with the Grafton Fire Department to honor his service to the Town. This included surrounding Fire Departments as well as a funeral procession escort of police and motorcycle police. Every aspect of the arrangements were done with respect and recognition of everything Phil did in his life for the Town of Grafton and the many people he met along his life's journey. All of our requests and needs were fulfilled in the most respectful and dignified manner down to the minute details. This was all accomplished due to the compassion and class of Matt and Stu Mulhane.

Thank you so much,

The Gauthier Family

Matthew, Stewart and the rest of the staff gave us comfort, a wonderful venue for the wake and service, and delivered our beloved Bob to RI for burial in a small private cemetery. When we brought some memorabilia T shirts, hiking paraphernalia and other items to Mulhanes the morning of the wake, we expected to need to arrange the displays, but we were amazed at how intuitively they already displayed every piece tastefully and perfectly. They were flexible and accommodating for all our needs, even streaming the service to relatives that were not able to attend. They coordinated with the RI company that prepared then closed the grave site. The beautiful slide show and following book of that slide show was a classy touch. Thank you Mulhanes, you took care of everything for us and made this difficult time rich with compassion and grace.

The Kneeland Family

After my husband passed we went to Mulhane and were met with sincere compassion and understanding. We gave Matthew Mulhane what we wanted for services, left it in his hands and he did a remarkable job. He provided Ron with a sendoff that was unimaginably wonderful. The details were incredible and the communication was quick if we had a question. Even well after the funeral was said and done he was still available to assist with issues concerning the cemetery. He arranged everything for us so beautifully. Ron would have been in awe of how well he was represented. I will forever be grateful to the Mulhanes for what they provided us. I would highly recommend their services to anyone. Ron had a large family and they were all grateful for a job well done.

The Caplette Family

I have no idea how to begin praising such wonderful people at Mulhane's. Over many years working with both Stuart and Matt, we could not have asked for more caring, compassionate, kind, and professional people. During such a sad and stressful situation, with absolutely no pressure, there wasn't one detail excluded as they took care of every aspect of the services and showed incredible empathy for our family. I don't know how we could have made it through such an emotional time without their guidance and support. Above and beyond would be an understatement. Thank you all so very much for everything.

The Perreault Family

Planning Ahead

Making your wishes clear and knowing the wishes of your loved ones prove to be a great comfort when done ahead of time.

Pre-planning is a simple process of drawing up plans for a funeral service before they are needed. We can help gathering information, make a decision on what type of service you and your family want and provide guidance along the way. Our staff will ensure you have all the information on products and services, allowing you to make informed decisions.

Pre-planning does not mean you have to pay in advance, your plans can simply be held on file at the funeral home to be carried out when they are needed. Making decisions on funeral arrangements will ease a difficult time for your family.

While everyone who makes the decision to pre-plan has their own reasons for doing so, we are often told the greatest motivator is the desire to protect their family by ensuring that they won't face the difficult task of making all the final decisions at a time of loss.

Pre-payment has become an extension of the pre-planning and estate planning process. The funeral home can explain different options when it comes to pre-payment of your wishes. Whether it is setting up a funeral funding plan or setting up an account for MassHealth reason, we can help find the best option for you and your family.

How to Pre-Plan Your Funeral

There are many ways to begin the planning ahead conversation. You know your family and how they might best respond to the topic. For some families, it might be a casual conversation over dinner or family gathering. Regardless of your approach, the conversation is much easier to have when death is not imminent.

Here are some tips to help start the conversation. Set a time to have a conversation, set this time aside to share plans or ask family what their wishes are.

Tell your parent or loved one that you want to ensure their final arrangements are done according to their wishes and you need help to make that happen.

Ease into the conversation, "What type of funeral would you like to have?" may open up the discussion to more details of your loved ones wishes.

After attending a funeral or visitation, talk to your family and ask them if those type of services was something they would like.

When your ready to make a plan, call or send us an email to set up an appointment. We will start with a stress-free appointment, where we will talk about options and explain the process. Nothing has to be decided until you are ready.

Funeral Arrangements

Whether you're planning for yourself or a loved one, the funeral service is one of the most important elements of a person's final wishes. With the opportunity of personalization, the funeral service can reflect the uniqueness of a person's life and give their family closure by celebrating their loved one's life.

Regardless of the type of service selected, a funeral service can allow a time to celebrate the life of the deceased, allow family and friends to say their last goodbyes, provide closure and allow friends to console the family by giving their final respects.

So, what is a funeral? A funeral is a gathering of family and friends after a death of a loved one that allows them the opportunity to mourn, support each other and pay tribute. Mulhane Home for Funerals is dedicated to personalize each service and no matter what type of service is selected, it will be an opportunity for your loved ones to say goodbye and start the healing process.

Funeral Service Options

A formal or informal ceremony or ritual can be selected for yourself or loved one. Although faith dictate some of the elements of the funeral, all services can be customized to you and your family's preferences.

Funeral services can be held in a place of faith, the funeral home or even graveside at the cemetery of burial. If cremation is selected, these services can also be held before or after the cremation process. Services held before cremation can have you or your loved one available for a viewing for loved ones to say goodbye or services can held after cremation with the urn available for any services selected.

When burial in a cemetery is considered, a traditional burial can be selected with a casket or the option of burying the urn after cremation can also be selected.

Visitation or viewings can be held the night before or immediately prior to the funeral services. The visitation provides a way for friends and acquaintances to pay their respects and offer condolences to your family. These types of services are also important for your family to have closure, say goodbye and begin the grieving process. It can be a celebration of a person's life and honor a life that has touched family, friends and community.

There's no one, right way to plan a funeral service. We believe that each funeral should be as unique and memorable as the life it honors.

When planning your own funeral service in advance, think about the way you want to be remembered and how your loved ones want to be celebrated and remember you.

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What To Do First

When a death occurs there are so many things to consider and decisions to make. These lists and suggestions can help you navigate through them.

When a death occurs:

At Home: If the deceased is on hospice care, notify the hospice nurse. The hospice nurse or family can contact the funeral home. If the deceased is not under hospice care, you should call 911 to begin the process with the local or state police.

At a Hospital: You can notify the hospital of your selection of funeral home but as a family you should always contact the funeral home directly. Even if the hospital says they will notify the funeral home, family should contact the funeral home themselves to help the release process start as soon as possible.

At a Nursing Home or Long Term Care Facility: Notify the staff which funeral home you have selected and tell the staff to contact that funeral home directly to make transfer arrangements.

Items to secure at a time of death:

After contacting the funeral home for an appointment to make further arrangements, you should begin to discuss your loved one's wishes and gather the following items. Some will be needed at the time of arrangements.

- Vital Statistic Information: This sheet can be provided by the funeral home or it can also be filled out in this bereavement guide.
- Military Discharge papers or the DD214 form
- Will - if funeral decisions are specified by the deceased in a legally recognized Will
- Insurance Policies
- Photo of person for obituary and tribute card
- Clothes (if ready at the time of arrangements or can be gathered later)
- Cemetery Information
- Whether your loved one wanted to a traditional burial or cremation
- Service details (would you like a visitation, viewing and type of services)
- Clergy or church that will perform the ritual services selected.
- Begin to discuss family or friend pallbearers, music, photos and flowers that may be used during services selected.

To My Family and Friends

I wished to spare you as much anxiety, doubt and confusion as possible at the time of my death, so in this booklet I have suggested some arrangements in advanced. This booklet includes vital statistics, funeral service guidelines and cemetery requests, which are all important to share with the funeral director while assisting you to plan my service. The booklet also includes more personal material for eulogies, obituaries and other remembrance as well as advice and guidance on other important issues you may come across. Please accept these arrangements in the spirit they are given: with love, hoping to give you comfort and help you to remember the times we shared.

Signature: _____

Date: _____

Witness: _____

Date: _____

Person to be notified first upon my death:

Name: _____

Address: _____

Telephone: _____

Relationship: _____

Notes: _____

Obituary Information

Place of Death: _____

Date of Death: _____

Spouse: _____

Married for number of years: _____

Children, their spouses and their places of residence: _____

Grandchildren, their spouses and their places of residence: _____

Siblings, their spouses and their places of residence: _____

Education: _____

Clubs and Lodges: _____

Military Service: _____

Special interests, hobbies and pets, etc: _____

Memorial Donations: _____

Notes: _____

Vital Information About Me

Full Name (First, Middle, Last): _____

Address: _____

City: _____

County: _____ Zip Code: _____

Length of Time at Current Residence: _____

Social Security Number: _____

Date of Birth: _____ Gender: _____

Place of Birth (City, State): _____

Occupation: _____

Employer: _____

Business/Industry: _____

Military Service: _____

Military Status: _____

Marital Status: _____

Maiden Name: _____

Name of Spouse (incl. Maiden Name): _____

Father's Name: _____

Father's Place of Birth (City, State): _____

Mother's Name (incl. Maiden Name): _____

Mother's Place of Birth (City, State): _____

Highest Level of Education: _____

My preference for the location of the Service or Celebration of Life:

☐ Funeral Home

☐ Outside Venue

☐ Place of Worship

☐ Other

Address of venue, place of worship or other location: _____

Notes: _____

Preferences for my Service & Personal Life Review

Name of Clergy or Officiant: _____ or ☐ Funeral Home to recommend

Contact Information: _____

Notes: _____

Pallbearers (Six are recommended)

1. _____ 5. _____

2. _____ 6. _____

3. _____ 7. _____

4. _____ 8. _____

Personal Items: _____

Eyeglasses: ☐ Remove ☐ Leave on

Jewelry: ☐ Remove ☐ Leave on

Clothing: ☐ Selected clothing supplied

Music: _____ Favorite Genre or Artist: _____

Soloist: _____ Organist/Pianist: _____

Congregational Hymns: _____

Community Organizations or Clubs that may participate: _____

I would like the following religious beliefs expressed: _____

Favorite poem, verse or scripture: _____

Some significant accomplishments in my life: _____

One of my fondest memories: _____

One of the greatest inspirations in my life: _____

If I could live my life over again, I would change: _____

Favorite Place: _____

Favorite color, flower, food, etc: _____

I want my family to remember me for: _____

A message to my family and friends: _____

Other Notes: _____

Cemetery Instructions

The following are my wishes regarding my final resting place.

Name of Cemetery: _____

Address: _____

City: _____ County/State: _____

Property, Crypt or Niche Owned: ☐ Yes ☐ No

If yes, specify location written on cemetery purchase agreement: _____

Final Resting Place: ☐ Earth Burial ☐ Mausoleum ☐ Interment following cremation ☐ Niche

Other: _____

Marker or Monument: _____ Purchased: ☐ Yes ☐ No

Monument company name: _____

Inscription Instructions: _____

Reception Location: ☐ Funeral Home ☐ Outside Venue ☐ Place of Worship ☐ Other

Details: _____

Notes: _____

Local Funeral Vendor Suggestions

Florist

Floral Boutique

242 Millbury Ave.
Millbury, Ma 01527
508-754-5637
www.floralboutiquemillbury.com

Posies 'N Presents

3 Boston Road
Sutton, Ma 01590
508-581-4164
www.posiesnpresents.com

Reception or Mercy Meal

A&D Restaurant

60 Elm Street
Millbury, Ma 01527
508-865-9013
www.adpizzapub.com

Calabria Restaurant

7 S. Main Street
Millbury, Ma 01527
508-581-9700
www.calabriaristorante.com

VFW

16 S. Main Street
Millbury, Ma 01527
508-865-6391
www.vfwmillbury.org

Blackstone National Golf Club

227 Putnam Hill Road
Sutton, Ma 01590
508-865-2111
www.bngc.net

ASA Waters Mansion

123 Elm Street
Millbury, Ma 01527
508-865-0855
www.asawaters.org

Catering

Tastefully Michelle

24 North Main Street
Webster, Ma 01570
508-887-6569/508-949-6141
www.tastefullymichelle.com

Monument & Engraving

Rex Monument's

120 Webster Street
Worcester, Ma 01603
508-755-4035
www.rexmonuments.com

Whitinsville Monuments

1312 Providence Road
Whitinsville, Ma 01588
508-234-5603
www.whitinsvillemonumental.com

Attorney & Legal Help

Keenan & Trudell

18 Canal Street
Millbury, Ma 01527
508-865-1091
www.pfkeenand.com

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



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