Irvine Funeral Home & Chapel

Irvine Memorial Chapel at Roselawn Memorial Gardens

4 James Street East, Brockville ON, K6V 1J9 tel: 613-342-2828 email: info@irvinememorial.com 2451 County Road 15, Maitland ON, K0E 1P0 tel: 613-348-3405 email: roselawn@irvinememorial.com



IRVINE MEMORIAL CHAPELS

SERVICE OPTIONS GUIDE



CHAPELS - RECEPTION CENTRES - CREMATION SERVICES TRADITIONAL FUNERAL & CELEBRATION OF LIFE SERVICES

A promise of choice to our families...

"As we serve our families, our goal is to create the most personal and meaningful tribute to the person who died and support any appropriate requests to commemorate the life that was lived."

Operated by 467875 Ontario Ltd.

S. Brent Irvine, Managing Director Michael S. Galbraith, Funeral Director Jonathan Irvine, Funeral Pre-planner

Effective: March 2020 (subject to change without notice)

www.irvinememorial.com





Family Information Guide

At the Irvine Memorial Chapels, we are committed to providing the highest quality of service to all families we are privileged to serve, whether planning in advance, at the time of need or after the service. We remain family owned and operated since 1973.

Regarding costs, we are confident we provide the quality you would expect from Irvine Memorial Chapels and we welcome comparisons with other providers. It is important to compare the total cost of services and merchandise to make an informed decision. Should any variations exist, feel free to discuss them with us.

We are committed to provide the widest range of options and to assist every family we serve in making choices which ultimately best suits their needs.

We offer many options for families who wish to design services in keeping with your financial needs and wishes. When financial issues are a concern for families, we strive to work within acceptable price ranges to allow the opportunity to recognize the life of a loved one.

We will ensure you are aware of and help with all options of government and other financial support and when necessary, adjust costs to provide a meaningful way to honour the life and begin the process of healing.

The Irvine family and the team of dedicated employees pledge to provide you and your family expert advice, attention to detail and compassionate service within the means of all in our community.

We Guarantee

Our entire staff is courteous and understanding.

Our facilities are comfortable and immaculate.

Our services are handled with dignity and respect.

If you are not completely satisfied with any of our services or facilities, you will not be charged for that service.

Respectfully submitted

Submitted

Submitted

Common Choices -

Package A (Two Days)

FUNERAL SERVICE IN THE CHAPEL

OR CHURCH WITH ONE OR TWO

DAY VISITATION & RECEPTION

This package includes one or two days of visitation. Common visitation hours are 2-4 and 6-8 p.m. however can be tailored to each family's needs. It includes professional staff supervision and the use of a visitation suite including equipment to display photos, personal items and floral tributes, in addition your family and friends are welcome to make use of our Family Centre. On the day of the ceremony, we will guide your family through the many aspects of the funeral day. It also includes the use of our facilities, equipment and standard vehicles as necessary to host your service at our facility or the assistance and directions of our staff at a church or other location, professional embalming, preparation and dressing of the deceased. In most cases, it would include our staff accompanying your family to the final resting place or to the crematorium. * The use of our funeral coach, the production of a memorial video tribute and the choice of stationery are additional based upon needs and choices.

Itemized Package Costs

Professional and Staff Services

Standard Professional Fees	.\$695
Coordinating Rites and Ceremonies	.\$495
Documents/Forms & Executors Package	.\$425
Administration and Online Memorial Tributes	.\$195
Standard Local transfer from place of death	.\$350
Basic Preparation of Remains	.\$225
Professional Preparation & Embalming	.\$275
Staff Services for Visitation	.\$395-495
Staff Services for Ceremony	.\$575
Hostess for Reception	.\$195-295
Facilities	
Basic Facilities	.\$165
Facilities for shelter of remains	.\$335
Facilities for visitation	.\$395-495
Facilities for Ceremony or off-site setup	.\$275-495
Reception Centre (at a reduced rate)	\$275
Equipment & Vehicles	
General Service Vehicle	.\$175
Packages starting from	.\$ 5,435

Package B (One Day)

FUNERAL SERVICE IN THE CHAPEL

OR CHURCH WITH VISITATION ONE OR TWO

HOURS PRIOR TO THE SERVICE & RECEPTION

This package includes visitation held one or two hours prior to the service. It includes professional staff supervision and the use of a visitation suite including equipment to display photos, personal items and floral tributes, in addition your family and friends are welcome to make use of our Family Centre. On the day of the ceremony, we will guide your family through the many aspects of the funeral day. It also includes the use of our facilities and equipment and vehicles as necessary to host your service at our facility or the assistance and directions of our staff at a church or other location. This package also includes professional embalming, preparation and dressing of the deceased. Same day visitation and funeral service are often chosen when a small number of guests are anticipated or the arrangements are private for family and invited friends. * The use of our funeral coach, the production of a memorial video tribute and the choice of stationery are additional based upon needs and choices.

Itemized Package Costs

Professional and Staff Services

Professional Fees	.\$495 .\$425 .\$195 .\$350 .\$225 .\$275 .\$295-495
Hostess for Reception	
Facilities	
Basic Facilities	.\$335 .\$295-395 .\$275-495 .\$275

Package C

CELEBRATION OF LIFE GATHERING

IN OUR RECEPTION CENTRE

This package includes, but is not limited to all aspects in package E along with the use of our family centre for up to 3 hours, professional staff supervision and equipment to display video tributes, photos, personal items and floral tributes and/or play special music.

* The use of our funeral coach, the production of a memorial video tribute and the choice of stationery are additional based upon needs and choices.

Itemized Package Costs

Professional Fees	\$695
Co-ordinating Rites and Ceremonies	\$495
Documents/Forms & Executors Package	\$425
Administration and Online Memorial Tributes	\$195
Standard Local transfer from place of death	\$350
Basic Preparation of Remains	\$225
Staff Services for gathering	\$325-495
Hostess for Reception	\$195-295
Facilities	
Basic Facilities	\$165
Facilities for shelter of remains	\$335
Family Centre for gathering/reception	\$575
Equipment & Vehicles	
General Service Vehicle	\$175
Packages starting from	\$4,155

Package D

DIRECT CREMATION OR BURIAL

-No Service or Visitation

These services include transportation of the deceased to the cemetery or crematorium at a time convenient to the funeral home and family members are not present for the cremation or burial. Included are basic documents required for the cremation and/or interment to be facilitated. It is designed for families who wish to take care of all other executor papers themselves. The full executor package which includes Canada Pension applications and Old Age Pension notifications along with several Service Ontario notifications and cancellations is an option which most of our families find to be time saving and helpful. We have also made the co-ordination of arrangements optional for families who wish to place their own newspaper notices, arrangements with cemetery, clergy, church, or other possible choices for ceremony, celebration of life and final disposition or cremated remains.

* Additional services and options are available based on choices and needs determined by the family.

NOTE: Your loved one is in our care at all times and the services are facilitated by the trained and professional staff of our Roselawn Crematorium where the actual cremation process occurs. The cremated remains are returned to our care by our own staff to be held until the services or you call for them. We never enlist outside parties for these services and you have the peace of mind to know everything is handled with professionalism, dignity and respect.

Itemized Package Costs

Professional and Staff Services

Professional Fees (reduced)	.\$595
Documents/Forms & Executors Package	.\$425
Administration and Online Memorial Tributes	.\$195
Co-ordination of additional arrangements (225.00)	.optiona
Standard Local transfer from place of death	.\$350
Basic Preparation of Remains	.\$225
Facilities	
Basic Facilities	.\$165
Facilities for shelter of remains	.\$335
Packages starting from	.\$2,290

Direct Burial Package (additional fees)

Funeral Coach	.\$325
Co-ordinate/Arrange/Attend Graveside	.\$495
Professional Embalming(if required add \$2	75.00)
Documents/Forms & Executors Package	.\$425

Packages starting from\$3,535

Additional consultation of licenced funeral director \$100/hr.

PACKAGE E

-GRAVESIDE SERVICE (CREMATION)

Chosen by families not wishing a formal gathering or ceremony in our chapel or local church. This package includes, but is not limited to all items in package D along with co-ordinating the services of the cemetery and clergy. Arrange for and attendance of a funeral director to provide assistance and support for the gathering at the grave.

* Additional services and options are available based on choices and needs determined by the family.

Itemized Package Costs

Basic Professional & Staff Services

Professional Fees	. \$695
Co-ordination of Rites and Ceremonies	.\$275
Documents/Forms & Executors Package	\$425
Administration and Online Memorial Tributes	\$195
Standard Local transfer from place of death	.\$350
Basic Preparation of Remains	.\$225
Staff services for ceremony	. \$395
Facilities	
Basic Facilities	.\$165
Facilities for shelter of remains	.\$335
Equipment & Vehicles	
General Service Vehicle	.\$175
Clergy/Family Sedan (125.00 ea)	. optiona
Wireless sound system (125.00)	. optiona
Video Recording/Webcast (195.00)	. optiona
Packages from	.\$3,235

PAYMENT POLICY & PRE-ARRANGED FUNERALS

At Time of Need:

The legal representative of the deceased must enter into a Funeral Service Contract and we request a credit card number for our file. Preferably, payment is due at the time our services are rendered by cash, cheque, debit card or e-transfer (limited daily amounts) or credit card. We will accept Mastercard or VISA for deposits and payments towards funeral home services and selected items (disbursement items may be excluded unless pre-authorized by the arranging director). Should the contract include disbursement items which may be paid directly by credit card (such as newspaper notices or floral tributes), such a charge will be deducted from the contract and we will request your permission to provide your credit card information directly by the provider of the disbursement item.

Should the purchaser not be in a position to satisfy the funeral account at the time the services are rendered, on approved credit, we may be able to accept a deposit of a sufficient amount to cover the total of disbursement items, taxes and 25% of the funeral services and supplies. The balance must be paid no later than 30 days from the date of the service.

Overdue accounts are subject to interest charges at a rate of 1.5% per month (18% per annum) retroactive to the date of the service. In a case where funeral costs must be invoiced to an estate where liquidity of funds is dependent upon probate, an automatic administrative fee of 5% may be added to the total funeral account and this does not preclude further interest charges if applicable.

Pre-arranged Funerals:

You may pre-arrange your wishes at no charge and your instructions will be maintained on file until the time of need. At that time, a contract is prepared based on rates in effect at the time of your death and which requires approval by your legal representative before any services may be provided.

Payment in advance of the provision of services and supplies is an available option with the growth on the invested funds utilized to compensate for inflation. Trust/Annuity: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled. Insurance: You may purchase an insurance contract (in full or time pay option) where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered, or the contract is cancelled. Flexible monthly pre-payment options are also available to fit your budget.

Caskets

All caskets listed are adult size and suitable for burial or cremation except the metal offerings. This represents a cross section of caskets we commonly carry in stock but have other options available. Caskets are subject to HST.

METAL CASKETS (NOT SUITABLE FOR CREMATION)

	V	· · · · · · · · · · · · · · · · · · ·			
The Star Quartz		16 gauge sealed steel, brushed taupe, crème velvet interior	Batesville F61	\$5,	,875
The Violet Bouqu	et	18 gauge sealed steel, painted rose, pink velvet interior	Batesville 241566	\$3,	,975
The Coretta		20 gauge sealed steel, painted Brown, rosetan crepe interior	Batesville 148060	\$2	,995
The Sand/Ocean	Blue	20 gauge sealed steel, painted sand or blue, crepe interior	Batesville S018J7CDH	\$2	,795
The Freemont		20 gauge sealed steel, painted blue, blue crepe interior	Victoriaville MR260	\$2	,495
WOOD CASKETS					
The Warren	Solid	Oak, dark satin finish, champagne velvet lining	Batesville 239372	\$4	,895
The Barnett	Solid	Reclaimed Barnboard Oak, Oatmeal Duck Cloth lining	Batesville 263955	\$4	,695
The Glen Rose	Solid	Mahogany, titan stain polish finish, pink velvet lining	Victoriaville 1000	\$3	,975
The Memorial	Trad	itional Solid Oak, natural satin finish, beige velvet lining	Victoriaville 210-0036	\$3	,795
The Rosette	Solid	Carolina Poplar, red polish finish, ivory eyelet lining	Batesville 242707	\$3	,650
The Dunfield	Solid	Oak, polished medium oak finish, crepe lining	Victoriaville 5759	\$3,	,495
The Fairholme	Solid	Oak, polished shaded finish, pink crepe lining	Victoriaville 700	\$3,	,495
The Canadian	Solid	Maple, polished titan finish, crepe lining	Victoriaville 5610	\$3	,275
The Dayton	Ash l	nardwood, polished finish, crepe lining	Victoriaville 32-62-03	\$3	,150
The Westfield	Popl	ar solids & veneers, polished cherry finish, crepe lining	Victoriaville 5450	\$2	,995
The Parkside	Popl	ar & hardwood, satin fruitwood finish, crepe lining	Batesville 258948	\$2	,850
The Halton	Popl	ar & veneers, natural finish, flat top, crepe lining	Victoriaville 1052	\$2	,195
The Gatewood	Popl	ar & veneers, dark finish, crepe lining	Victoriaville 52-480-00	\$1,	,895
The Moca	MDF	wood with wood-like veneer finish, no handles (dark brown)	Victoriaville25C	\$1,	,295
The Winston	MDF	/Particleboard with embossed cloth covering, crepe lining	Victoriaville 100V	\$1,	,195
The Woodmont	Popl	ar, unfinished appearance, environmentally responsible	Victoriaville 479	\$	995
The Hampton	MDF	/Particleboard flat top, cloth covering, white crepe lining	Victoriaville 15LP	\$	795
The Newport	MDF	/Particleboard construction, crepe lining, rope handles	Victoriaville 5080	\$	625
The Basic Plus	Over	sized Particleboard, unfinished, no lining	V & E Services	\$	495
The Basic	Parti	cleboard, unfinished, no lining	V & E Services	\$	395
CEREMONIAL US	E CRE	MATION CASKETS (AKA: RENTAL CASKET WITH CREMATION CONTAIN	ER INCLUDED)		
The Bennington	Solid	Oak, two toned satin finish, Ivory velvet interior	Victoriaville 10-501-12	\$2	,195
The Canadian	Solid	Maple, dark polished finish, eggshell crepe interior	Victoriaville 5610	\$1,	,995
The Sand	Paint	ted sand steel, eggshell crepe interior	Batesville S018J7CDH	\$1,	,695

CREMATION URNS - The presence of an urn is a strong symbol and visual remembrance of a life lived.

Harmony	Two tone Burlwood COMPANION memory chest	Eckels 506	\$ 995
Together	Cast stone COMPANION urn, cream and brown colour	RK Productions LF001	\$ 995
Scroll & Feather	Solid zinc and cast bronze suitable for niche or in ground	Eckels ZB072	\$ 975
Book & Vines	Solid zinc and cast bronze suitable for niche or in ground	Eckels ZB071	\$ 975
Luxor	Solid mahogany, hand polished finish	Victoriaville 91MAH	\$ 895
Woodstock	Solid oak, carved beading satin finish	Victoriaville 910AK	\$ 675
Allen	Solid maple, satin cherry finish	Victoriaville 91MPL	\$ 595
Seashell/Footprints	Cast stone with shells/footprints in sand with text, cream colour	RK Productions EA1003	\$ 595
In Flight	Cast stone with & wood base with flying birds, cream colour	RK Productions EA1001	\$ 585
Heart Stone	Cast stone with heart inset, cream colour	RK Productions EA1002	\$ 585
Viridian Sky	Handmade fired-ceramic porcelain, crystalline glazed finish	Wilbert P5015	\$ 595
Grace Niche Urns	Solid granite, various colours, suitable for in ground burial	Grace Monuments 001	\$ 495
Blue Butterfly	Solid brass vase shaped with etched butterflies	Gajmoti 99145	\$ 495
Ring of Life	Solid pewter and brass vase shaped with eternal ring	Gajmoti 99039	\$ 495
Classic Radiance	Solid brass or pewter, vase shaped, with black rings	Commemorate A215/A216	\$ 495
Going Home	Solid brass vase shaped with dove design	Commemorate A232	\$ 495
Black Odyssey	Solid brass vase shaped with black/gold intricate etchings	Commemorate A231	\$ 495
Copper Cream	Solid marble vase shaped, copper/cream swirl	Legacy Collection	\$ 445
White Rose	Solid marble vase shaped, carved rose on lid	Legacy Collection	\$ 445
Rosewood	Carved top and border rosewood urn with satin finish	Bogatti BC001	\$ 425
Earthurns	Biodegradable urns suitable for in ground or water	Eckels (various options)	\$ 265

The above products represent a varied selection of urns we most commonly have in stock. We offer many other designs, keepsakes and jewelry available in a 24-48-hour delivery time in some cases.

Custom engraving and/or shipping charges may be additional

MEMORIAL KEEPSAKES & JEWELLERY

Keepsakes and jewellery may be chosen as a permanent tribute and memorial to your loved one.

We have a wide range of options available at various prices.

Keepsake urns	Miniature or midsize replicas of full-size urns for cremated remains	Various suppliers	\$90-300
Memorial jewellery	Pendants for cremated remains or can include a fingerprint ~ nieces available in Stainless Steel, Silver, 10K Gold and Glass	Various suppliers	\$149-1,195

Custom engraving and/or shipping charges may be additional

OUTER BURIAL VAULTS

A concrete burial vault offers a secure environment for the casket or urn and physical remains contained within. Placement of a burial vault substantially reduces and virtually eliminates settling of the grave, aids in securing the integrity of the base of the cemetery monument and provides protection from the elements. All concrete products are supplied by Costello & Co.

Bronze or Copper Triune	Double wall reinforced protection lined with bronze Cremation version with graveside tent and chair set-up	\$4,975 1,975
Stainless Steel Triune (silver/black or pink/white)	Double wall reinforced protection lined with stainless steel Cremation version with graveside tent and chair set-up	\$3,775 1,575
Venetian	Double wall reinforced protection lined with polystyrene marble finish Cremation version with graveside tent and chair set-up	\$2,775 1,475
Continental	Double wall reinforced protection lined with polystyrene	\$2,375
Monticello	Double wall protection lined with polystyrene Cremation version with graveside tent and chair set-up	\$1,975 1,375
Monarch	Unlined concrete casket vault	\$1,775
Pebblecove	Sealed Resin urn vault (Batesville)	\$ 825

DISBURSEMENTS

Disbursements are items arranged and paid for on your behalf by us as a convenience to the executor(s). They are charged to the estate at our cost. The following items are often identified as disbursements....

Cremation fee – this is a fee charged by the Roselawn Crematorium in Maitland for the actual cremation process by a trained technician. Fees may range from \$650 – 850 plus HST depending on various circumstances and family requests.

Coroner's fee – this is a fee charged by the coroner for issuing a certificate that allows cremation to take place or transfer of remains out of the province. The \$75.00 fee is set by the Chief Coroner for Ontario.

Clergy, musicians, piper or vocalist's honorarium – this is an amount paid to the clergy, musician or vocalist for their services. In some cases, the amount is set by the individual, in others it is an amount to be determined by you.

On average Clergy: \$150 – 350.00; Musicians (organist/pianist/piper/vocalist etc...): \$75 – 250.00,

Newspaper notices – these are charges for death notices placed in newspapers or other media outlets. The cost is based on the newspaper's lineage rate. Rates vary greatly between daily and weekly publications. We will provide range of estimates when possible. Local paper average is approx. \$275/day with others ranging from \$50-500/day.

Municipal death registration fee – this is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary depending upon the place of death.

Cemetery/Cremation Fees – We generally will pay the interment or cremation fees as a convenience to the executor(s) when possible for cemeteries/crematories when not previously prepaid.

Cemetery property must be purchased directly by the family and prior to the interment.

AN EXPLANATION OF OUR CHARGES...

PROFESSIONAL AND STAFF SERVICES

PROFESSIONAL FEES

This service includes but is not limited to cleaning and maintenance of our property, office staffing, telephone and telecommunications, maintenance of permanent records, accounting and legal fees, insurance, property and business taxes, computer systems. Also included are regulatory costs for holding a license to operate a funeral establishment, for staff to hold a funeral director's license and 24-hour availability to a funeral director. These are basic fixed costs of operation of the funeral home which are not affected by the type of service chosen and are basic to us in providing services to you.

.....\$595-695

PROFESSIONAL CONSULTATION FEES

& CO-ORDINATING OF RITES & CEREMONIES

Coordination of all rites and ceremonies, before, during and after they are provided. This would include the coordination and direction of the services of our staff and agents for the hospital, nursing home cemetery and crematorium in transferring the deceased from the place death and making the final arrangements for final disposition. This service includes arrangements or clergy, officiants, musicians, newspaper notices, and website posting. Also included is the planning needed for custom printing, urns, vaults, casket, flowers and receptions on behalf of the purchaser. Additional consultation of licenced funeral director \$100/hr.

......\$495

DOCUMENTATION-PERMITS-FORMS-ETC. EXECUTOR'S PACKAGE- COMPLETE DOCUMENTATION

Completion and filing of all documents necessary to carry out the services and supplies requested, including but not limited to death registration, burial permit, coroner's certificate for cremation.

BASIC PREPARATION/CARE OF REMAINS

The dignified care and preparation of the remains for placement into the casket including disinfection, bathing, dressing and/or setting of facial features for viewing without embalming.

.....\$225

PROFESSIONAL PREPARATION AND EMBALMING

Vascular embalming, disinfection and preservation of the deceased for the purpose of completing funeral, religious and other arrangements. Embalming is required if there is viewing for the public. Embalming frequently provides a much more positive final memory of the loved family member.

.....\$275-350

Staff Services for the Visitation

Staff to co-ordinate and oversee the visitation or gathering in our facility. Included is dedicated staff to accept memorial donations offered by your family and friends.

.....\$295-\$495

STAFF SERVICES FOR THE CEREMONY

Staff to coordinate and oversee the ceremony. This service includes but is not limited to the services of a licensed funeral director and at least 2 assistants for the preparation of the ceremony including the arrangement of the urn or casket, floral tributes, photographs and memorabilia and conducting the ceremony with direction of family members and guests. Office administration, organist/pianist for chapel services and A/V technician are also included.

.....\$575

STAFF SERVICES FOR RECEPTIONS

One hostess for the set-up of reception equipment, coffee, tea and refreshments for up to 50 guests in our Family Centre. Hostess will oversee the provision of food and beverage and ensure guests are well accommodated. For receptions larger than 50 guests, a second hostess is required. Included is coffee, tea and beverages.

AN EXPLANATION OF OUR CHARGES...

FACILITY CHARGES

BASIC FACILITIES

Use of our general and common areas – parking lot, washrooms, cloakrooms, heating lighting, energy costs and maintenance. This applies to all services when contracted.

.....\$165

FACILITIES TO SHELTER THE REMAINS

Secure specially designed facility to shelter the remains, perform embalming, disinfect and/or dress the deceased. After 48 hours, additional fees may apply.

......\$335

FACILITIES FOR VISITATION

Designated facilities and equipment for visitation one or two days which includes use of our Family Centre and parking facilities. Included is electronic equipment for presenting digital photos and display boards for photo collages.

.....\$325-495

FACILITIES FOR CEREMONY (ON SITE) OR ADDITIONAL REQUIREMENTS FOR OFFSITE.

Designated chapel or area in our facility for a ceremony. Included is an electronic organ/piano and a state-of-the-art sound system to play recorded music to accompany the ceremony. For offsite funerals, this fee applies and reflects the additional time, staffing and equipment requirements when the ceremony is not held in our facility.

......\$275-\$495

RECEPTION FACILITIES

Use of our specialized facilities for catered receptions for a period of up to 90 minutes, all equipment such as cups, saucers, plates, coffee and tea urns etc. (\$75 for each ½ hour beyond the first 90 minutes based on the availability of the room. The reception facility is provided at a reduced charge (\$275) in specific service packages.

.....\$ 575

FACILITY RESERVATION FEE

May apply when facilities are booked for gatherings/services more than 7 days in advance on a weekend or holiday.

.....\$ 350

EQUIPMENT & VEHICLE CHARGES

FUNERAL COACH

Use of a specialized vehicle, equipment and chauffer to transfer the casket from the funeral home to cemetery/crematorium, church or other place of services within a 50km radius for a three-hour period. (\$75 per each additional half hour.

.....\$325

LEAD/CLERGY SEDAN – 4 PASSENGER

Use of a specialized vehicle and chauffer for transportation of family or clergy. This is based on a 50km radius for a three-hour period (\$40 each additional half hour).

.....\$195

FAMILY LIMOUSINE — 6 PASSENGER

Use of a specialized vehicle and chauffer for transportation of family or pallbearers. Its use is generally used with packages A and B and is an option for the other packages. The cost is based upon the distance and time involved and varies depending upon your needs. Please ask for specific details.

GENERAL DUTY SERVICE VEHICLE

Use of this vehicle and driver may include, but not limited to, pickup and delivery of catering, the delivery of flowers or family belongings and our staff to travel to the various offices to facilitate coroner's documents, medical certificates, law office's and registration of government forms on your behalf.

.....\$175

Additional Mileage beyond 25 km (One way)

Service Vehicles....... \$1.85/km Funeral Coach \$2.05/km

ADDITIONAL SERVICES...

STATIONERY & VIDEO TRIBUTE OPTIONS

We can create unique and professionally printed materials, memorial cards, guest register, order of service or virtually any request you may have. For simplicity, we offer two packages based upon your wishes and needs.

BASIC PACKAGE

Includes a customized register book, 50 printed memorial folders and 25 acknowledgement cards with envelopes

.....\$245

STANDARD PACKAGE

Included is a fully customized register book, 100 custom printed memorial folders and 50 acknowledgement cards with envelopes. We will include catholic prayer cards

......\$325

Floral Tributes

We can arrange for a variety of floral tributes or you may contact the florist and order directly. We are pleased to provide information regarding costs and options.

Video Tributes

Our personalized video tributes feature a professional presentation with background music and flowing transition of photos. The tribute can bring warm and happy memories to the visitation, ceremony, reception or celebration of life. Copies can be made to share with family and friends after the services. The tribute can also be uploaded to our website.

Recording and Webcasting Services

We are pleased to offer video recording of services in our chapels or offsite locations. A copy is provided for family and/or streamed on our Website/Facebook page.

......\$195-295

CATERING

We can provide a variety of options for catered receptions. Ranging from a simple snack or dessert offerings to a full luncheon including the option of hot items. Catering is provided in increments of 10 guests and must be provided by a registered catering service or through our office. The full luncheon is the choice of most families..... Occasionally we have requests for service of alcohol at gatherings and receptions. This is an available option providing we have the proper permits and smart serve staff in place.

Price range, per guest	.\$12-18
LCBO Permit, Smart Server, glass rental	.\$225

CEMETERY GRAVESIDE EQUIPMENT

Items below are optional when provided by the cemetery

Lowering device, matting & carpeting (Mon-Fri)	.\$395
- above services on a weekend	. \$495
Canopy for graveside service	.\$460
Wireless sound system/music	.\$125

SCATTERING OF CREMATED REMAINS

We can arrange for scattering of cremated remains in accordance with Ontario and municipal laws and by-law on land. Fees for scattering from plane or watercraft will be additional and based on timing and availability. Cemetery fees are additional for scattering gardens/unmarked lots.

.....\$250

WITNESSING OF CREMATION

Our cremation facility at Roselawn Memorial Gardens allows for family to attend and/or witness the cremation process from a private family viewing area which is attend to by one of our caring staff.

.....\$195

EXPEDITED CREMATION SERVICES

This applies when cremated remains are required or requested within 48 hours of completing the arrangements

.....\$195

ADDITIONAL SERVICES - CONTINUED

REFUNDABLE DEPOSIT FOR CREMATED REMAINS

When human remains are to be cremated, a refundable deposit may be required. If the remains are not claimed within one year of the cremation, the deposit may be used to inter in common ground. If the remains are claimed within the year, the deposit will be refunded.

.....\$350

REMOVAL OF PACEMAKER OR IMPLANT

The removal a pacemaker, defibrillator or implant that must be removed prior to cremation or burial, will be carried out by a licenced professional and properly disposed of.

.....\$150

CLIMATE CONTROLLED STORAGE

Refrigerated storage may be required when services are delayed for various reasons and/or professional embalming is not authorized or declined by the executor. Our storage facility is private, secure and only available to our client families who have contracted our services.

.....\$50/day

Professional Restorative Procedures

In some circumstances such as trauma and extreme conditions due to extended delay or medical interventions, additional restorative efforts, beyond standard embalming procedures, are necessary to provide a more acceptable and identifiable appearance of the deceased. In such cases, our funeral directors can discuss the available options and their associated costs. Professional restorative procedures are generally charged per hour.

......\$150/hr

CIRCUMSTANTIAL TRANSFER SURCHARGE

In some situations, transfers may require additional equipment, staff, specialized safety protection or after-hours immediate response, which may result in additional charges.

.....\$95-250

ADMINISTRATION & ONLINE MEMORIALS

Administration services and posting of obituaries/photos/videos on our website, Facebook or other media sites we control. Includes the creation of a personal, interactive, Book of Memories for family and friends to connect and share.

.....\$195

HAIRDRESSING SERVICES

Hairdressing services such as styling, cutting and colouring etc... are available upon request

.....\$85

PROFESSIONAL PALLBEARERS

Staff and transportation as required for assistance with carrying of caskets/urns for funeral or graveside services.

.....\$75 ea

FILLING OF CREMATION PRODUCTS

A surcharge may apply for filling and sealing of urns or keepsake jewellery when brought in from an outside source.

.....\$25

ADDITIONAL STAFF/EQUIPMENT FOR SERVICES AT A REMOTE LOCATION

Fee applies for staff, delivery, setup and use of funeral home equipment necessary for gatherings/ceremonies at a location other than our establishments.

.....\$350

ARRANGE AND ATTEND GRAVESIDE SERVICES

Services of a funeral director and clergy vehicle when an out-of-town provider has conducted the initial arrangements or if the services had not been planned for when the death occurred.

.....\$395-495