Quick Reference Guide

MANUFACTURER'S
2-YEAR
warranty

KYOCERA

DuraForce
PRO ③

About your phone

Front of phone labels:
- Receiver/Left channel speaker
- SOS key*
- Front camera
- LED indicator
- Proximity/Light sensor
- Volume keys
- Power key (Fingerprint sensor)
- PTT key*
- Camera key*
- Main microphone
- Right channel speaker

Back of phone labels:
- Wide-angle camera
- Macro camera
- Main camera
- Secondary microphone
- Flash
- SIM/microSD card slot (internal)
- Qi wireless charging location
- Charging contacts
- Tool Anchors
- Tool Anchors
- Back cover screw
- USB/Charger port

Screen display: 10:00, Sat, Aug 10, Santa Monica, 10:00 AM, 85°, AccuWeather

*NOTE: These keys also function as programmable keys that can be assigned to frequently used applications or functions for quick access.

NOTE: Devices and software are constantly evolving. The screen images and icons you see here are for reference only.

Setting up your phone

Your phone already has a SIM card installed. For optimal functionality of your new device, please use the pre-installed SIM card. To insert a microSD card or replace the SIM card, follow these steps:

Step 1. Remove the back cover.
Using a coin, rotate the back cover screw counter-clockwise several times to loosen it.

NOTE: The back cover screw is permanently mounted on the cover and should not be removed.

Insert your fingernail into the notch at the bottom of the back cover and lift the cover.

Notch

Step 2. Insert a microSD™ card (optional).
NOTE: microSD cards are sold separately.

Locate the SIM/microSD card slot inside the battery compartment and pull the card tray out of the slot.

SIM/microSD card slot

Put the tray onto a flat surface and place a microSD card into the tray. Ensure the gold contacts are facing down as shown.
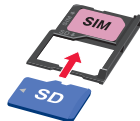
Insert the tray into the SIM/microSD card slot, being careful not to let the cards slide out. Then gently push the tray back into the slot until it fits into place.
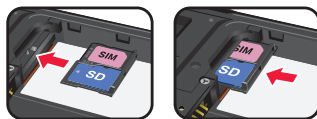
Step 3. Insert the battery.
Unlock the battery latch by sliding it in the direction indicated by the arrow in the picture below.

Battery latch

Insert the battery, making sure to align the gold contacts.
Press down gently to secure the battery.

Lock the battery latch by sliding it in the direction
indicated by the arrow in the picture below.

Tip: Remove the battery.
With the battery latch unlocked, hold the phone with one
hand and tap it gently against your other hand to dislodge
the battery.

CAUTION: Do not use screwdrivers or other tools when removing
the battery in order to avoid damage.

Step 4. Replace the back cover.
Insert the top edge of the cover into place first before
pressing the rest of the cover down.

NOTE: The back cover will not close properly unless the battery
latch is in the locked position.

Press all around the edges of the back cover as shown
below, starting at the top and working your way down along
each side, as shown below. Make sure all the tabs are secure
and there are no gaps between the cover and the phone.
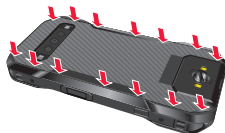
Using a coin, rotate the back cover screw to secure it. Do
not overtighten.
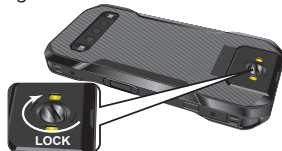
Step 5. Charge your phone.
Before turning on your phone, charge it fully.

NOTE: Only insert a USB Type-C connector into the phone's USB/Charger port.

Open the USB/Charger port cover and insert the smaller end of the USB cable (included) into the phone. Insert the other end of the cable into a compatible AC adapter (sold separately) and plug the adapter into a power outlet.

When charging is complete, remove the cable from the port and close the cover securely. Unplug the AC adapter from the power outlet to conserve energy.

USB Type-C cable
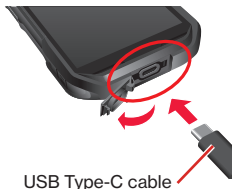
WARNING: Use only Kyocera-recommended adapters and cables.* Improper handling of the charging port, as well as the use of an incompatible adapter or cable, may cause damage to your device and void the warranty.

*For more information, visit
**https://solutions.kyoceramobile.com/shop
https://kyoceramobile.com/duraforce-pro-3/**.

WARNING: Do not use the phone under water if the back cover or USB/Charger port cover is broken or open.

Using your phone

Turning your phone on
To turn your phone on, press and hold the **Power key**.

Turning your phone off
1. Press the **Power key** and the **Volume up key** at the same time.
2. Tap **Power off** to turn the phone off.

Locking/unlocking the screen
To turn on your screen, press the **Power key**, then:

 Swipe up to open the Home screen.

 Swipe left to open the Camera app.

 Swipe right to launch Google Assistant.

To turn off your screen and prevent accidental key presses, press the **Power key**.

Accessing apps

1. From the Home screen, tap an app icon that you want to open.

– or –

1. Swipe up from the bottom of the Home screen to open the Apps launcher screen.
2. Tap an app icon that you want to open.

Making a call

Using the dialpad:

1. From the Home screen, tap 📞 to open the phone app.
2. Tap **Dialpad** on the bottom left of the screen.
3. Tap the number keys on the dialpad to enter the phone number.
4. Tap 📞 to call the number.
5. To end the call, tap ☎.

From Contacts list:

1. From the Home screen, tap 📞.
2. Tap **Contacts** to display your contacts list.
3. Tap the contact you want to call.
4. Tap 📞 to call the number.

Support and more

From your computer, visit
verizonwireless.com/Support

Customer service
Call **800.922.0204**
X (formerly Twitter) **@VerizonSupport**

Download a User Guide from
verizonwireless.com/Support

My Verizon Mobile App

Manage your account, track your usage, edit account information, pay your bill and more.

NOTE: For User Guide and Safety & Warranty information about your phone, swipe up on the Home screen and tap **Settings** > **About phone** > **User guide** or **Safety & Warranty** on your phone or visit: **KyoceraMobile.com/Support/Phone** and select your phone.

Additional information

Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. To enable Hearing Aid Compatibility Mode, swipe up on the Home screen and tap **Settings** > **Accessibility**. Then, scroll down to **Hearing aids** and tap the on/off icon to enable. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.