

Membership Application Form

Healthcare Plan Administered by Easy Direct Debits Limited

Practice Name / Surgery:

YOUR DETAILS:

Please complete the following information in CAPITALS

Title: Mr Mrs Ms Miss Other

First Name:

Surname:

Address:

Postcode:

Telephone: Mobile:

Email address:

How did you hear about our healthcare plan?

[Office use only] Client reference: **[Office use only]** Staff Member:

YOUR PET'S / PETS' DETAILS:

Please complete the following information in CAPITALS

If you have more than three pets to join, please ask at reception for another form.

	1st Pet	2nd Pet	3rd Pet
Name:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Species:	Dog / Cat / Rabbit	Dog / Cat / Rabbit	Dog / Cat / Rabbit

[Office use only]

Weight:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Plan:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Monthly fee:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Start date:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Pet reference:	<input type="text"/>	<input type="text"/>	<input type="text"/>

PLEASE SIGN HERE

Your practice has terms and conditions of joining the healthcare plan, and separate information which explains what is included when you join.

Please sign to confirm that you have read and understood those terms, and that you would like to join for the benefit of the pet(s) named above.

Your signature: Date:

Signed on behalf of the practice: Date:

HOW WE USE YOUR INFORMATION

- Easy Direct Debits Limited and your veterinary practice will hold and use your personal data (as defined by UK data protection laws) for the purpose of administering your preventative healthcare plan.
- Both Easy Direct Debits Limited and your veterinary practice may record and monitor inbound and outbound telephone calls for training purposes. These calls may also be referred to in relation to any future queries.

- We will take all reasonable precautions to ensure the security of your data. Your data will not be shared with anyone else unless there is a legal requirement for us to do so.
- You have the right to see your personal data. If you have any queries about the data we hold, or how we use it, please write to either the Practice Manager at your veterinary practice or Easy Direct Debits Limited, 99 Holdenhurst Road, Bournemouth BH8 8DY.



- FAST
- FLEXIBLE
- FUSS-FREE



Instruction to your Bank or Building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Easy Direct Debits Limited
99 Holdenhurst Road
Bournemouth
BH8 8DY

Service user number

Name(s) of account holder(s)

Reference

Instruction to your bank or building society.

Please pay Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with EasyDirect Debits Limited Re Independent Vetcare Limited T/A Pet Health Club and, if so, details will be passed electronically to my bank/building society.

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager Bank/building society
Address

Postcode

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Easy Direct Debits Limited Re Independent Vetcare Limited T/A Pet Health Club asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.