

It's as easy as

1

Frequently Asked Questions

Where do I find the app?

Log in to the Apple App Store or Google Play and search for "LaundryConnect™ Pay" or scan this QR code.



How do I load money into my account?

On the main screen, there is a "Refill My Account" button. Tap it, log in to your account, enter your payment information, and select an amount to add. The funds are automatically placed in your account.

Is my credit card transaction secure?

Yes. LaundryConnect™ Pay transactions are SSL encrypted by your smartphone when connecting to our PCI-certified transaction host for the latest in transaction security.

There's no connectivity in the laundry room. What should I do?

Simply log into your account prior to entering the laundry room and the app will work without connectivity using Bluetooth.

What do I do if I can't find the machine(s) with Bluetooth?

Your phone's Bluetooth might be frozen. Put your phone in "Airplane" mode for one second and then turn off "Airplane" mode and try again.

automatic laundry
superior service solutions

LaundryConnect™
Pay

**THE NEW WAY TO PAY IN
YOUR LAUNDRY ROOM**

For prompt repair, please visit:
automaticlaundry.com
then select Request Service.

Our website also features helpful
laundry tips and instructions.

Or call: **617.969.4340**

LaundryConnect™ Pay

Download the FREE
LaundryConnect™ Pay app:

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or scan here →



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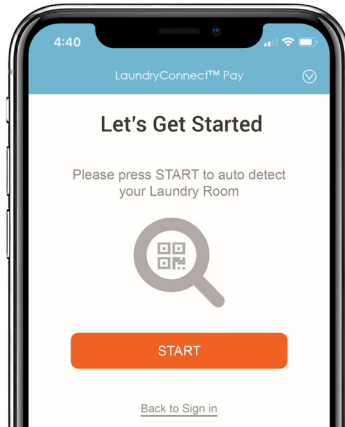
Register, sign in,
and add credit to
your account.

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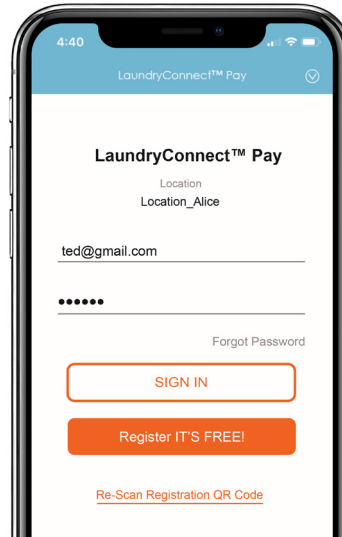
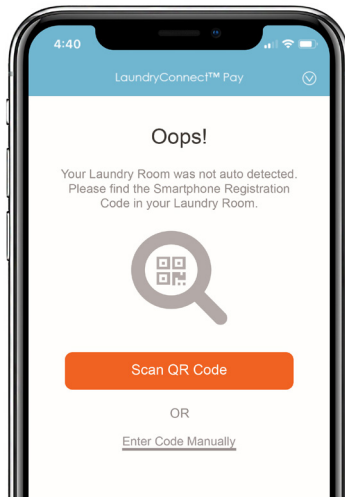
Enter the machine
number or scan the
QR code found on
the machine.

Identify Your Laundry Room

If you are in your
Laundry Room,
LaundryConnect™
Pay will automatically
detect your Laundry
Room.

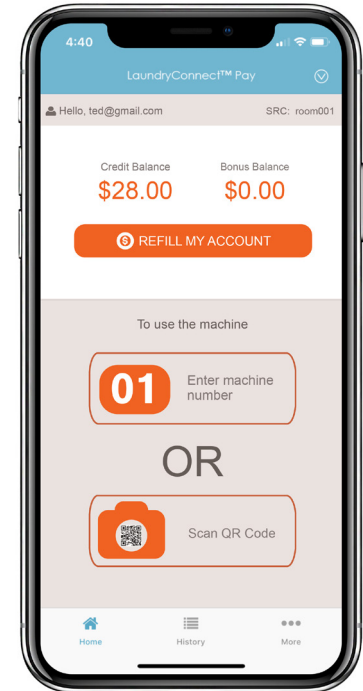


If you are not in your
Laundry Room, enter
the Smartphone
Registration Code
found on the back of
this brochure or on
the sign located in
your Laundry Room.



Once the app is launched, **choose the Register
option if you do not already have an account.**

Load value with a credit or debit card.



**Enter the machine
number or scan the QR code**
found on your selected machine and select OK.
Your machine will start.