



WE'RE HIRING!

The Role: Team Leader

This hybrid role blends remote coordination and community-based work, making it ideal for someone who thrives in a fast-paced, people-focused environment. You'll not only support Service Users; you'll also help guide and support the team in their day-to-day work.

As a Team Leader, you'll play a key role in supporting service delivery, maintaining quality standards, and mentoring staff to grow with confidence. Every day brings new challenges, so you'll need to be adaptable, proactive, and ready to problem-solve.

We're looking for a confident leader with a proven background in support work and experience working with or supervising small teams. You'll be someone who lives our values, communicates with clarity, and leads by example, while driving real, person-centred outcomes.



What You'll Be Doing:

- › Leading, mentoring, and motivating a team of support staff
- › Meeting new service users and developing strong, professional relationships
- › Creating and reviewing person-centred support plans and risk assessments
- › Maintaining high standards of quality, compliance, and documentation
- › Overseeing staff training, inductions, and student placements
- › Acting as a key point of contact for external professionals and safeguarding partners



What We're Looking For:

- › Proven leadership experience in social care or a related setting
- › Excellent communication, planning, and decision-making skills
- › Strong knowledge of care standards and safeguarding practices
- › A collaborative, proactive approach to team management
- › A Level 4 (or above) qualification in Health & Social Care (or equivalent)
- › A full UK driving licence (essential)

★ Why Step Into Leadership With Optimal Support?

- › A values-led organisation that puts people over profit
- › Real input into shaping services and improving outcomes
- › Hybrid working for better flexibility and focus
- › Ongoing professional development and leadership training
- › A supportive, close-knit team where your voice matters
- › Competitive pay and comprehensive rewards system



Ready to lead with purpose?

Join Optimal Support as a Team Leader and take the next step in your career, where you'll shape the way care is delivered and support your team to thrive.



Apply here or at
www.optimalsupport.co.uk