



# WE'RE HIRING!

## The Role: Senior Support Worker

In your role as a Senior Support Worker, you'll continue supporting people to live independently with dignity. In this role, you'll also take the lead: guiding others, sharing your experience, and helping shape the quality of support across the team.

It's the perfect next step for someone who's ready to lead by example, support colleagues, and grow their impact: all while staying closely connected to the people we support. You will hold the same core responsibilities as a Support Worker, providing high-quality care to service users while promoting their independence, health, and well-being. Additionally, you will be expected to take on leadership duties, guiding and mentoring staff, ensuring effective service delivery, and supporting the overall goals of the support team.



### What You'll Be Doing:

- Coaching and mentoring staff
- Identifying training and development needs within the team
- Supporting complex cases with confidence and compassion
- Maintaining clear and effective team communication
- Guiding professional meeting
- Participating in safeguarding reviews and supporting best practice



### What We're Looking For:

- Compassion and empathy in everything you do
- Strong communication and leadership skills
- A positive team player with the ability to guide others
- Flexibility and problem-solving in changing situations
- Prior experience in a support worker role (essential)
- A full UK driving licence (desirable but not essential)



### Why Step Up With Optimal Support?

- Flexible hours that work around your life and support your work-life balance
- No personal care or medication duties, so you can focus on meaningful support
- Clear opportunities for career progression, including leadership and development programs
- Competitive pay, plus staff rewards and regular recognition for your efforts
- A warm, values-led team where you'll be genuinely valued and appreciated
- The chance to make a real difference, both to the people we support and your colleagues



## Ready to Grow?

If you've already worked in support and want more responsibility, this could be the perfect next step. You'll still be hands-on, but you'll also help lead and inspire others.



Apply here or at  
[www.optimalsupport.co.uk](http://www.optimalsupport.co.uk)