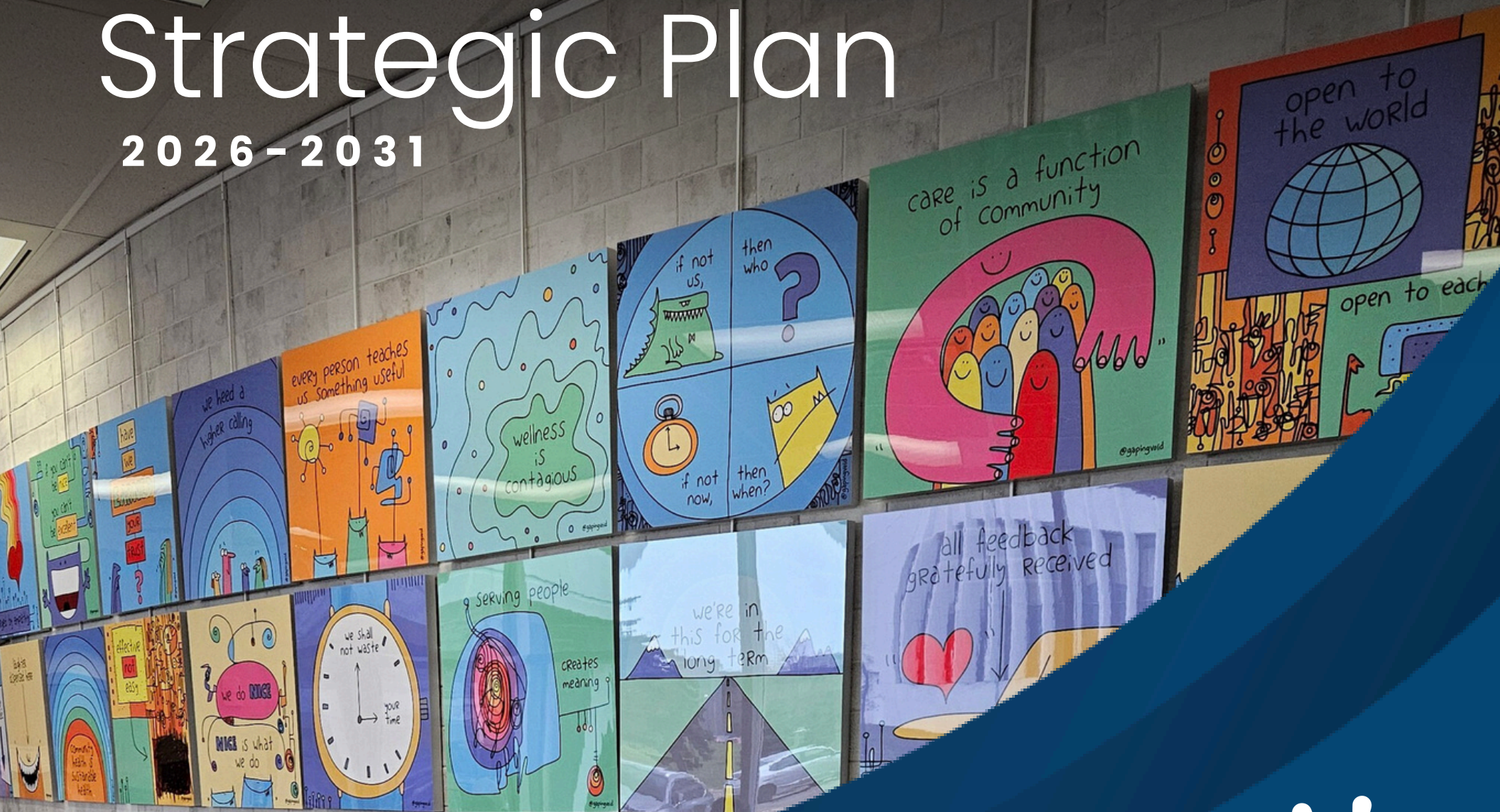


Strategic Plan

2026-2031





Vision

Health and well-being for our community, strengthened through partnership.

Mission

We deliver exceptional, comprehensive, and innovative team-based care to optimize health and well-being for the people we serve.

Values



BE CARING

We lead with compassion, empathy & respect



BE BRAVE

We act with courage & conviction



BE TRUSTWORTHY

We earn trust through integrity, accountability & transparency



BE CURIOUS

We nurture a culture of discovery, learning & innovation



BE RESPONSIVE

We listen, adapt & evolve



BE INCLUSIVE

We celebrate diversity & advance equity

Strategic Pillars



DELIVER EXCELLENCE IN CARE

Improve access to and the delivery of integrated, equitable, high-quality care that is responsive to the unique needs of individuals and diverse communities

Expand access and capacity to deliver team-based care, including primary care and mental health services

Build integrated care programs and pathways, leveraging leading practices and standards

Strengthen our ability to deliver responsive, inclusive services

ADVANCE A CONNECTED SYSTEM

Establish sustainable connections and infrastructure to build a coordinated health system that supports better health for all

Connect community primary care providers, partners and patients to local team-based care hubs and networks

Build and deliver centralized infrastructure that supports the delivery of a team-based care

Lead the advancement of primary care and mental health system integration through partnerships

STRENGTHEN ORGANIZATIONAL FOUNDATIONS

Strengthen organizational capacity and capabilities to enable high performance and sustain growth

Build and sustain a strong and valued workforce by investing in team building, wellness, and learning

Leverage digital tools, AI, and data to strengthen patient care and streamline operations

Drive operational excellence including financial, infrastructure and quality by design to support growth



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Funded in 2025-26
by Ontario Health.

