

Refills & 340B Prescription Drug Discount Program

Prescriptions & Refills

Please call 72 hours in advance to ensure your prescription refill can be done before you need it. You can also request refills online using BPMC’s Patient Portal if enrolled.

340B Prescription Drug Discount Program

Brooklyn Plaza Medical Center has partnered with a number of pharmacies to give our patients the lowest prescription cost possible. Your participation is of no cost to you, and in most cases, you will pay less for your medications and the option to free delivery. Pick from one of the pharmacies below closest to you and inform our front desk receptionist at the time of your appointment so it can be noted in your chart.

ALEGRIA
Pharmaceutical & Infusion Services
3475 3RD AVENUE
BRONX, NY 10456
(929) 463-9707 (F) 929-463-9770
Monday - Friday 9am - 5pm
Free Delivery to Home and BPMC

BROOKLYN CENTER PHARMACY
104 DEKALB AVENUE
BROOKLYN, NY 11201
(718) 250-0060
Monday-Friday: 9am - 7:00pm
Saturday: 10am -4pm

GREENE COMMUNITY PHARMACY
702 FULTON STREET
BROOKLYN, NY 11217
(718) 834-6368
Monday-Friday: 9am - 7:00pm
Saturday: 10am -6pm

KINGS SPECIALTY PHARMACY
357 FLATBUSH AVENUE
BROOKLYN, NY 11238
(718) 230-3535
Monday-Friday: 8:30am -6:00pm
Saturday: 9:00am -5pm
Sunday 9:00am- 4pm

MYRTLE DRUG CARE
355 MYRTLE AVENUE
BROOKLYN, NY 11205
(718) 855-2292
Monday-Friday: 9:30am -7:00pm
Saturday: 9:30am -6p.m

PROSPECT DRUGS
94 GREENE AVENUE
BROOKLYN, NY 11238
(718) 783-0890
Monday-Friday: 8am -7:30pm, Saturday:
10am - 6pm • Sunday: 10am - 4pm

WHITMAN PHARMACY
329A MYRTLE AVENUE
BROOKLYN, NY 11221
(718) 938-0816
Monday-Friday: 9:30am -7:00pm
Saturday: 9:30am - 5:30 pm



Brooklyn Plaza Medical Center, Inc. (BPMC)

📍 **650 Fulton Street, Brooklyn, NY 11217**
📞 **718.596.9800**

HOURS
Monday, Wednesday, Thursday & Friday: 8:00am - 5:00pm
Tuesday: 8:00am - 8:00pm
Saturday: 9:00am - 5:00pm
Sunday: Closed

Satellite Sites

Whitman-Ingersoll-Farragut Health Center (WIFHC)

📍 **297 Myrtle Avenue, Brooklyn, NY 11205**
📞 **718.596.8000**

HOURS
Monday-Thursday (for Medical): 9:00am - 5:00pm
Monday-Friday (for Dental): 9:00am - 5:00pm
Saturday & Sunday: Closed

School Based Health Center SBHC at Benjamin Banneker High School

📍 **77 Clinton Avenue, Brooklyn, NY 11205**
📞 **718.834.2981**

HOURS
Monday–Friday: 8:00am - 4:00pm
Saturday & Sunday: Closed



Patient Information

Brooklyn Plaza Medical
Center, Inc.
650 Fulton Street
Brooklyn, NY 11217
718.596.9800



www.brooklynplaza.org

Welcome to Brooklyn Plaza Medical Center,

and we are honored that you have chosen us to be your and your family’s partner in healthcare. Our mission is to improve the overall medical, physical, mental, spiritual, and psychological well-being of those we serve by providing the highest quality of comprehensive family health services regardless of ability to pay. BPMC has been servicing the North Central Brooklyn community for over 40 years. Welcoming all patients, including those with disabilities and those needing translation/ interpretation services, our diverse staff will provide you with culturally competent care. Our efforts have been recognized by the National Committee of Quality Assurance (NCQA) as a Patient-Centered Medical Home (PCMH). BPMC is also Federal Torts Claims Act (FTCA) deemed. We are committed to providing you with the best care and experience possible. Please speak to any of our staff if you would like to share a comment, suggestion, or question.

BPMC’s Commitment

- We will protect the privacy and security of your health information.
- We will coordinate your care.
- We will communicate effectively with you.
- We will provide quality care to you and your family members.
- Explain diseases, treatments, and results in an easy-to-understand way.
- Keep treatment, discussions, and records private.
- Listen to your questions and concerns to help you make informed decisions about your care.
- End every visit with clear instructions about expectations, treatments, and plans.

PCMH Care Team

A Patient-Centered Medical/Dental Home is called a “home” because it’s the first place we want you to think of your healthcare needs. Within this home, a partnership develops between you and your Care Team, which consists of your Primary Care Provider, Medical Assistants, Clinical Support Staff, and Office Staff who are dedicated to coordinating the services you need for the best quality care, keeping the focus on you.

Insurance Coverage & Payments

- Payment is expected on the day services are provided.
- We accept Medicaid, Medicare, and most insurance plans.
- Co-pays or nominal fees are collected at check-in. Additional fees may be due based on services received.
- We offer a sliding discount program that reduces the cost of care based on household income and family size. If eligible, the program may reduce costs. We serve all patients regardless of their ability to pay.

BPMC’s Scope of Services

- As a federally qualified health center, we provide high-quality, affordable medical, pediatric, and dental care.
- Preventative Family Health Care
 - Women’s Health Care & Family Planning
 - Pediatrics
 - Internal Medicine
 - HIV Primary Care
 - Dental
 - Behavioral Health



- Nutrition Counseling
- Specialty Care: Allergy & Immunology, Asthma Care, Nephrology, and Podiatry.
- Surgical Consultations
- Telemedicine
- Screening Programs

Service availability varies per location; visit www.brooklynplaza.org to learn more about our organization, location, hours, providers, and more.

Communication

- You can send non-urgent messages or questions through the patient portal.
- You can call our main number during regular business hours for assistance.
- We are available 24/7 for BPMCs on-call provider assistance; please call our main number. The answering service will contact the on-call provider, who will return your call for immediate medical needs.
- Medical records can be accessed via the Patient Portal, or you will have to obtain and sign a HIPPA Release of Information form, and the request will be processed and made available within 10 days.

Pet Policy

Pets are not allowed in any of our centers, so please leave your pets at home. Service animals needed by individuals with disabilities are allowed in the facility. When you make an appointment, please inform the receptionist that you will be

accompanied by your service animal and bring the appropriate documentation.

Form Completion

- Please allow 5 business days for completion of the forms.
- There may be a fee for completing forms if not brought in at the time of the visit.
- Please note that the team, including providers, do not complete documents related to social security disability, automobile accidents, and workers’ compensation.

Facility Guidelines

The following is not permitted in our facilities:

- Food
- Smoking/Vaping
- Unattended Children
- Photography/Video Recording
- Vulgar Language
- No Cell Phone Usage During the Visit
- No Weapons

Patient Portal

You can access your health information online through our patient portal. View health information such as visit summaries, labs, and billing statements. To learn more about the portal, visit www.brooklynplaza.org/patient-information#PatientPortalInfo

Appointments

- You can schedule an appointment through our main number or the Patient Portal.
- You may be asked to arrive early or bring documents such as photo ID, proof of income, immunization, list of medications, or hospital records with you.
 - We will always attempt to schedule you with your primary provider. We will schedule you with another provider if your primary provider is unavailable.
 - We do our best to accommodate same-day medical and dental patients, which may result in longer wait times.
 - You will receive automated reminder calls for your appointment. You will have the option to confirm or cancel your appointment.
 - Patients who arrive late may experience extended wait times or be rescheduled.

- Bring the medications you are currently taking, including over-the-counter medicines, vitamins, and herbal supplements.
- Please provide 24 hours notice to cancel or reschedule your appointment. We will contact you by phone or in writing if you miss your appointment.
- Patients who miss three consecutive appointments within a 3 month period may be discharged from BPMC.
- Always tell the Care Team if you have seen a non-BPMC provider (Specialist, ER, Urgent Care, Hospitalization)
- Your provider will send you for lab work, x-rays, and specialists as needed. The Care team will review your medical record to ensure your results/reports are received and notify you promptly.
- Your provider will tell you when to reschedule a follow-up appointment. You can make an appointment before you leave the Center with the receptionist.

Patient Feedback

BPMC’s goal is that you are fully satisfied with your experience while you receive care from us. We would appreciate your feedback after your visit.

We encourage you to complete the Patient Experience survey, which can be completed via phone call that you will receive 2-3 days after your visit.

