#### TRANSIT TEAM MEMBERS – PART-TIME VEHICLE OPERATORS

Town of Great Barrington / South County Connector

### **About the Role**

The Town of Great Barrington is hiring Part-Time Vehicle Operators to support our growing South County Connector transit service. Operators drive 12-seat passenger vans (no CDL required) to provide safe, friendly, and reliable transportation for residents and visitors across South County.

### **Key Duties & Responsibilities**

- Safely operate a 12-passenger van during scheduled shifts
- Conduct daily pre-trip and post-trip inspections; report any mechanical concerns
- Engage with in-vehicle tablets for directions and to record ridership
- Assist passengers boarding and exiting the vehicle, including those using mobility aids
- Secure mobility devices and ensure passenger safety at all times
- Communicate with dispatch and follow routing or scheduling updates
- Provide courteous and professional customer service
- Complete trip logs, mileage, and incident reports accurately
- Maintain vehicle cleanliness and appearance
- Enforce passenger conduct and safety rules
- Perform other related duties as assigned

## **Pay & Training**

Training wage: \$18.00/hour during the 2–3 week training period

Regular wage: \$21.75/hour after successful completion of training

#### **Available Shifts (Subject to Change Around February 1)**

Operators may work up to 19 hours per week. Schedules listed below are current but may change during a schedule re-bid in early February as services and hours are updated.

Role	Hours	Su	M	Tu	W	Th	F	Sa
Vehicle Operator	17.75	7a-4p	12:30p-5p	OFF	11:15a-4p	OFF	OFF	OFF
Vehicle Operator	19.00	OFF	8a-12:45p	OFF	8a-12:45p	OFF	8a-12:45p	8a-12:45p
Vehicle Operator	19.00	OFF	7a-5p	7a-5p	OFF	OFF	OFF	OFF
Vehicle Operator	19.00	11a-9p	11:15a-4p	11:15a-4p	OFF	OFF	OFF	OFF

#### Qualifications & Requirements

- 1. Minimum Required
- Valid Massachusetts driver's license with a clean driving record
- Minimum age 18
- Ability to pass a CORI background check and pre-employment drug/alcohol screening
- Ability to lift, secure, or assist with items or mobility aids up to 25 lbs
- Good communication and customer service skills
- Minimum one year of customer service experience required
- Willingness to work flexible schedules, including evenings and weekends
- 2. Preferred
- Experience operating passenger vans, shuttles, or similar vehicles
- Familiarity with Great Barrington and surrounding South County areas
- Experience working with seniors or persons with disabilities
- Basic vehicle and safety awareness

## **Benefits & Opportunities**

- Paid training at \$18/hour
- Regular wage \$21.75/hour after training
- Flexible part-time scheduling (up to 19 hours/week)
- Advancement opportunities within the transit program

# **Working Conditions**

- Work occurs in all weather conditions
- Extended periods of driving with occasional passenger assistance
- Use of two-way radio for communication
- Must remain alert, safety-focused, and professional at all times

## **How to Apply**

Submit a résumé and brief cover letter to Tate Coleman at <a href="mailto:tcoleman@townofgbma.gov">tcoleman@townofgbma.gov</a>, including references. Applications will be reviewed on a rolling basis until all positions are filled.

# **Equal Opportunity Employer**

The Town of Great Barrington is an Equal Opportunity Employer and encourages applications from all qualified individuals.