

Troubleshooting SafeSport

If you use the enrollment key and it shows that you do not have any course- follow the below steps.

Click the Help Portal. Then Independent Learners & Community Organizations Fill in the information.

Organization: Loudoun Soccer

Your Role: Volunteer

Issue: Enrollment Key

Description:

"I am a volunteer coach with the local soccer club and am required to complete the SafeSport Trained Core 90 min course. I have typed in the enrollment key that is provided to volunteers, YC3E-6P5G-YYIL-CS2M but this course does not show up under My Courses. It says, " Sorry, we couldn't find any results."