



354 Woodmont Road #20, Milford, CT 06460

(203) 606-2346

Info@nhvpainters.com

Maintenance Agreement

Paint labor is warranted for up to a period of seven (7) years. Paperwork will be kept on file by NHV Painters for seven (7) years from the completion date. It is recommended that the customer keeps the warranty paperwork on file as well. All product warranties will be extended to the customer upon payment in full for work completed. The contractor's liability under a warranty claim shall not exceed the total price charged for the work performed.

The customer shall make warranty claims immediately upon discovering a defect or performance problem. In the event that the substrate or any prior coating fails beneath what the contractor has installed and/or applied, the contractor will not be held liable for the failure of the substrate or any coating. This warranty does not cover damage or defects arising from unusual abuse and acts of God. Failure to comply with the terms, conditions, and payment schedule of this agreement will void all warranties.

NHV Painters offers this guarantee to all interior, exterior, and cabinet painting customers. NHV will return and touch up scuffs, chips and marks in areas painted by us within the next 7 years after the completion date. NHV will not be responsible for repairing carpentry, drywall or other related trades. This is for PAINT COATINGS only.

Although reminders are sent to customers via email and USPS via our newsletter. It is the responsibility of the customer to fill out the form here:

<https://forms.gle/cxEeyMXtNyV9h18m6> (It is also on our website under "Warranty")

Touch-up work will be performed free of charge. Please note that NHV is not responsible for any matching of paint, fading color or sheen values.

Additional charges apply only for work that exceeds specifications and only upon consent.

The customer is responsible for safeguarding the paint leftover from the initial painting. This includes noting the type, color, and finish of the paint used if leftover paint is no longer available. Remember to store all paint at room temperature and ensure it is properly sealed. If NHV shows up and the paint is not available, NHV will not return again until the following year for warranty or free touch ups.

Warranty Purchase Price: _____