



# **Community Health Needs Assessment Cameron Regional Medical Center**

Clinton, Caldwell, DeKalb, and Daviess County, MO



**July 2022**

VVV Consultants LLC  
Olathe, KS

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# I. Executive Summary

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# I. Executive Summary

## Cameron Regional Medical Center – Cameron, MO (4 Counties PSA) - 2022 Community Health Needs Assessment (CHNA) Wave #4

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with the local residents, to research and prioritize county health needs and document community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years.

Cameron Regional Medical Center (CRMC) completed their last and previous CHNA in 2019. (Note: The Patient Protection and Affordable Care Act (ACA) require not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Wave #4 Clinton, DeKalb, Caldwell, and Daviess County, Missouri CHNA assessment began January 2022 and was facilitated / created by VVV Consultants, LLC (Olathe, KS) staff under the direction of Vince Vandelaar, MBA.

### Important community CHNA Benefits for both the local hospital and local health

**departments, are as follows:** 1) Increases knowledge of community health needs and resources 2) Creates common understanding of the priorities of the community's health needs 3) Enhances relationships and mutual understanding between and among stakeholders 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5) Provides rationale for current and potential funders to support efforts to improve the health of the community 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs, and 8) fulfills Hospital "Mission" to deliver quality health care.

### County Health Area of Future Focus on Unmet Needs: (CRMC Primary Service Area – 4 Counties, MO)

| <b>Cameron Regional Medical Center PSA</b><br><b>Clinton, Caldwell, DeKalb and Daviess Counties (MO)</b><br><b>2022 CHNA Priorities - Unmet Needs</b>                                                                          |                                                            |            |             |       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|------------|-------------|-------|
| <b>CHNA Wave #4 Town Hall - May 3, 2022</b>                                                                                                                                                                                    |                                                            |            |             |       |
| <b>Primary Service Area (31 Attendees / 124 Total Votes)</b>                                                                                                                                                                   |                                                            |            |             |       |
| #                                                                                                                                                                                                                              | Community Health Needs to Change and/or Improve            | Votes      | %           | Accum |
| 1                                                                                                                                                                                                                              | Mental Health (Diagnosis, Placement, Aftercare, Providers) | 22         | 17.7%       | 18%   |
| 2                                                                                                                                                                                                                              | Substance Abuse (Methamphetamines, Opioids & Vaping)       | 13         | 10.5%       | 28%   |
| 3                                                                                                                                                                                                                              | Lack of Comprehensive (4 County) Healthcare Resource Guide | 10         | 8.1%        | 36%   |
| 4                                                                                                                                                                                                                              | Affordable / Safe Childcare                                | 10         | 8.1%        | 44%   |
| 5                                                                                                                                                                                                                              | School Health                                              | 9          | 7.3%        | 52%   |
| 6                                                                                                                                                                                                                              | Long Term Care Staffing / Training                         | 8          | 6.5%        | 58%   |
| 7                                                                                                                                                                                                                              | Reimbursement for Providers                                | 8          | 6.5%        | 65%   |
| 8                                                                                                                                                                                                                              | Awareness of HC Services                                   | 7          | 5.6%        | 70%   |
| 9                                                                                                                                                                                                                              | Senior Care (Transitional)                                 | 7          | 5.6%        | 76%   |
| <b>Total Votes</b>                                                                                                                                                                                                             |                                                            | <b>124</b> | <b>100%</b> |       |
| Other needs receiving votes: Transportation (Outside Clinton), Adult Daycare, Health Wellness Education (Diabetes), Safe & Affordable Housing, Lack of Health Insurance, Lack of Health Department Reimbursement and Drinking. |                                                            |            |             |       |

## Town Hall CHNA Findings: Areas of Strengths

| CRMC - Community Health Strengths |                         |    |                                        |
|-----------------------------------|-------------------------|----|----------------------------------------|
| #                                 | Topic                   | #  | Topic                                  |
| 1                                 | Visiting Specialists    | 6  | Walnut Clinic After Hours / Weekend    |
| 2                                 | Location (Accessible)   | 7  | Access to Food Pantry                  |
| 3                                 | Transportation Services | 8  | Inpatient Rehab                        |
| 4                                 | ER Availability         | 9  | Access to Exercise (YMCA)              |
| 5                                 | Community Collaboration | 10 | Short Wait Times for ER & Primary Care |

## Key CHNA Wave #4 Secondary Research Conclusions Found:

**MISSOURI HEALTH RANKINGS:** According to the 2022 Robert Woods Johnson County Health Rankings, CRMC 4 Co Primary Service Area (PSA) average rank is 36<sup>th</sup> in Health Outcomes, 46<sup>th</sup> in Health Factors, and 58<sup>th</sup> in Physical Environmental Quality out of the 115 Counties.

**TAB 1.** CRMC 4 Co average for population is 8,802 (based on 2019). Roughly six percent (5.7%) of the population is under the age of 5, while the population that is over 65 years old is 19.0. Citizens that speak a language other than English in their home make up 4.5% of the population. Children in single parent households make up a total of 17.9% compared to the rural norm of 21.0%, and 86.8% are living in the same house as one year ago.

**TAB 2.** Among CRMCs' 4 Counties, the average per capita income is \$24,679 while 12.2% of the population is in poverty. The severe housing problem was recorded as 12.0% compared to the rural norm of 11.9%. The food insecurity is 12.5%, and limited access to healthy foods (store) is 8.1%.

**TAB 3.** Children eligible for a free or reduced-price lunch average is 47.8%. Roughly eighty-nine percent (88.5%) of students graduated high school in compared to the rural norm of 88.3% and 18.0% have a bachelor's degree or higher.

**TAB 4.** The percent of births where prenatal care started in the first trimester is 70.0% and 7.7% of births have a low birth weight. Continually, 1.2% (compared to the rural norm of 1.4%) was the weighted average of teens who gave birth between 2015-2019. The percent of mothers who were reported as smoking during pregnancy was 16.1%.

**TAB 5.** CRMC 4 Co average for primary care service coverage ratio is 1 provider (county based officed physician who is a MD and/or DO) to 5,873 residents. The preventable hospital rate per 100,000 (lower is better) for hospital stays with ambulatory-care sensitive conditions is 5,715. Patients who reported “Yes”, they would definitely recommend the hospitals within the 4 Co PSA was 54.5%. The average time patients spent in the ER before being seen was 108 minutes.

**TAB 6.** CRMC 4 Co average of the Medicare population that was recorded having depression was 13.6%. The age-adjusted suicide mortality rate per 100,000 based on 2019 was 17.8. The average mentally unhealthy days last reported (2019) is 4.9 days in a one-week period of time.

**TAB 7a – 7b.** CRMC 4 Co average that was recorded being obese was 36.3%, and the physical inactivity percentage is 32.0%. The percentage of adults who smoke is 24.4%, while the excessive drinking percentage is 19.8% as of 2019. The Medicare hypertension percentage is 58.0%, while the heart failure percentage is 14.1%. The percentage of individuals who were recorded having COPD was 14.5%. Continually, a recorded 7.5% have cancer amongst their Medicare population and 3.6% of individuals who have had a stroke.

**TAB 8.** The adult uninsured rate for CRMC 4 Co average is 12.6% (based on 2019) compared to the rural norm of only 13.0%.

**TAB 9.** The life expectancy for both males and females is roughly seventy-eight years of age (77.7). The age-adjusted cancer mortality rate per 100,000 recorded in 2019 was 187.2. The alcohol-impaired driving deaths was recorded at 24.1%.

**TAB 10.** It was recorded (2019) that an average of 48.9% of all four counties has access to exercise opportunities. There are 11.0% of the population that have diabetes and 37.3% on average of women seek annual mammography screenings.

## Key CHNA Wave #4 Primary Research Conclusions Found:

Community Feedback from residents, community leaders and providers (N=139) provided the following community insights via an online perception survey:

- Using a Likert scale, 51.1% of CRMC 4 County PSA stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good.
- These stakeholders are satisfied with some of the following services: Ambulance Services and Pharmacy.
- When considering past CHNA needs, the following topics came up as the most pressing: Behavioral / Mental Health, Cost of Healthcare Services, Urgent Care Services, Affordable Health Insurance Options, Child Care, Qualified Healthcare Staff, Drug / Substance Abuse, Obesity (Nutrition / Exercise), Suicide, and Poverty.

| CRMC PSA MO (4) - CHNA YR 2022   |                                                 |                 |        |       |          |
|----------------------------------|-------------------------------------------------|-----------------|--------|-------|----------|
| Past CHNA Unmet Needs Identified |                                                 | Ongoing Problem |        |       | Pressing |
| Rank                             | Ongoing Problem Area                            | Votes           | %      | Trend | RANK     |
| 1                                | Mental Health (Diagnosis, Treatment, Aftercare) | 65              | 10.1%  |       | 1        |
| 2                                | Cost of Healthcare Services                     | 50              | 7.8%   |       | 2        |
| 3                                | Urgent Care Services                            | 48              | 7.5%   |       | 3        |
| 4                                | Obesity (Nutrition / Exercise)                  | 47              | 7.3%   |       | 8        |
| 5                                | Drug / Substance Abuse                          | 43              | 6.7%   |       | 7        |
| 6                                | Affordable Health Insurance Options             | 38              | 5.9%   |       | 4        |
| 7                                | Child Care                                      | 38              | 5.9%   |       | 5        |
| 8                                | Poverty                                         | 37              | 5.7%   |       | 10       |
| 9                                | Qualified Healthcare Staff (Shotages)           | 37              | 5.7%   |       | 6        |
| 10                               | Awareness of Healthcare Services                | 36              | 5.6%   |       | 13       |
| 11                               | Senior Centers                                  | 34              | 5.3%   |       | 11       |
| 12                               | Smoking / Vaping                                | 34              | 5.3%   |       | 14       |
| 13                               | Suicide                                         | 34              | 5.3%   |       | 9        |
| 14                               | Chronic Diseases                                | 29              | 4.5%   |       | 12       |
| 15                               | Alcohol Abuse                                   | 24              | 3.7%   |       | 18       |
| 16                               | Family Support                                  | 20              | 3.1%   |       | 17       |
| 17                               | Home Health                                     | 16              | 2.5%   |       | 15       |
| 18                               | Health Apathy - Owning Your Health              | 14              | 2.2%   |       | 16       |
| Totals                           |                                                 | 644             | 100.0% |       |          |

## II. Methodology

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## II. Methodology

### a) CHNA Scope and Purpose

The federal Patient Protection and Affordable Care Act (ACA) requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital that has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (e.g., *through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community who are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

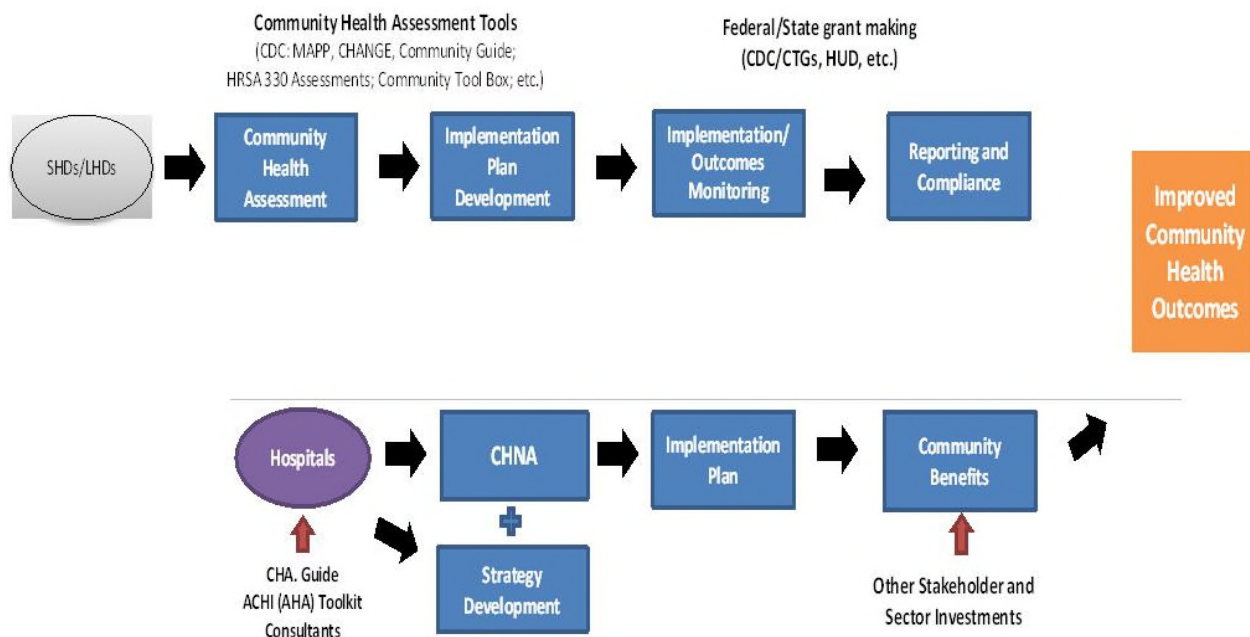
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## IRS Requirements Overview (Notice 2011-52)

### Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

#### Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must complete a CHNA full report every 3 years for each of its hospital facilities by fiscal June 30th.

#### Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility's principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

#### Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

#### Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized

description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## **Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be “**conducted**” in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## **How and When to Adopt an Implementation Strategy**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “**adopted**” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

## **IRS Community Health Needs Assessment for Charitable Hospital Organizations - Section 501(c)(3) Last Reviewed or Updated: 21-Aug-2020**

In addition to the general requirements for tax exemption under Section 501(c)(3) and Revenue Ruling 69-545, hospital organizations must meet the requirements imposed by Section 501(r) on a facility-by-facility basis in order to be treated as an organization described in Section 501(c)(3). These additional requirements are:

1. Community Health Needs Assessment (CHNA) - Section 501(r)(3),
2. Financial Assistance Policy and Emergency Medical Care Policy - Section 501(r)(4),
3. Limitation on Charges - Section 501(r)(5), and
4. Billing and Collections - Section 501(r)(6).

Medically underserved populations include populations experiencing health disparities or that are at risk of not receiving adequate medical care because of being uninsured or underinsured, or due to geographic, language, financial, or other barriers. Populations with language barriers include those with limited English proficiency. Medically underserved populations also include those living within a hospital facility’s service area but not receiving adequate medical care from the facility because of cost, transportation difficulties, stigma, or other barriers.

Additionally, in determining its patient populations for purposes of defining its community, a hospital facility must take into account all patients without regard to whether (or how much) they or their insurers pay for the care received or whether they are eligible for assistance under the hospital facility's financial assistance policy. If a hospital facility consists of multiple buildings that operate under a single state license and serve different geographic areas or populations, the community served by the hospital facility is the aggregate of these areas or populations.

#### **Additional Sources of Input**

In addition to soliciting input from the three required sources, a hospital facility may solicit and take into account input received from a broad range of persons located in or serving its community. This includes, but is not limited to:

- Health care consumers and consumer advocates
- Nonprofit and community-based organizations
- Academic experts
- Local government officials
- Local school districts
- Health care providers and community health centers
- Health insurance and managed care organizations,
- Private businesses, and
- Labor and workforce representatives.

Although a hospital facility is not required to solicit input from additional persons, it must take into account input received from any person in the form of written comments on the most recently conducted CHNA or most recently adopted implementation strategy.

#### **Collaboration on CHNA Reports**

A hospital facility is permitted to conduct its CHNA in collaboration with other organizations and facilities. This includes related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations.

In general, every hospital facility must document its CHNA in a separate CHNA report unless it adopts a joint CHNA report. However, if a hospital facility is collaborating with other facilities and organizations in conducting its CHNA, or if another organization has conducted a CHNA for all or part of the hospital facility's community, portions of a hospital facility's CHNA report may be substantively identical to portions of the CHNA reports of a collaborating hospital facility or other organization conducting a CHNA, if appropriate under the facts and circumstances.

If two hospital facilities with overlapping, but not identical, communities collaborate in conducting a CHNA, the portions of each hospital facility's CHNA report relevant to the shared areas of their communities might be identical. So, hospital facilities with different communities, including general and specialized hospitals, may collaborate and adopt substantively identical CHNA reports to the extent appropriate. However, the CHNA reports of collaborating hospital facilities should differ to reflect any material differences in the communities served by those hospital facilities. Additionally, if a governmental public health department has conducted a CHNA for all or part of a hospital facility's community, portions of the hospital facility's CHNA report may be substantively identical to those portions of the health department's CHNA report that address the hospital facility's community.

Collaborating hospital facilities may produce a joint CHNA report as long as all of the collaborating hospital facilities define their community to be the same and the joint CHNA report contains all of the same basic information that separate CHNA reports must contain. Additionally, the joint CHNA report must be clearly identified as applying to the hospital facility.

#### **Joint Implementation Strategies**

As with the CHNA report, a hospital facility may develop an implementation strategy in collaboration with other hospital facilities or other organizations. This includes but is not limited to related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations. In general, a hospital facility that collaborates with other facilities or organizations

in developing its implementation strategy must still document its implementation strategy in a separate written plan that is tailored to the particular hospital facility, taking into account its specific resources. However, a hospital facility that adopts a joint CHNA report may also adopt a joint implementation strategy. With respect to each significant health need identified through the joint CHNA, the joint implementation strategy must either describes how one or more of the collaborating facilities or organizations plan to address the health need or identify the health need as one the collaborating facilities or organizations do not intend to address. It must also explain why they do not intend to address the health need.

A joint implementation strategy adopted for the hospital facility must also: Be clearly identified as applying to the hospital facility, Clearly identify the hospital facility's role and responsibilities in taking the actions described in the implementation strategy as well as the resources the hospital facility plans to commit to such actions, and Include a summary or other tool that helps the reader easily locate those portions of the joint implementation strategy that relate to the hospital facility.

### **Adoption of Implementation Strategy**

An authorized body of the hospital facility must adopt the implementation strategy. See the discussion of the Financial Assistance Policy below for the definition of an authorized body.· This must be done on or before the 15th day of the fifth month after the end of the taxable year in which the hospital facility finishes conducting the CHNA. This is the same due date (without extensions) of the Form 990.

**Acquired Facilities** A hospital organization that acquires a hospital facility (through merger or acquisition) must meet the requirements of Section 501(r)(3) with respect to the acquired hospital facility by the last day of the organization's second taxable year beginning after the date on which the hospital facility was acquired. In the case of a merger that results in the liquidation of one organization and survival of another, the hospital facilities formerly operated by the liquidated organization will be considered "acquired," meaning they will have until the last day of the second taxable year beginning after the date of the merger to meet the CHNA requirements. Thus, the final regulations treat mergers equivalently to acquisitions.

### **New Hospital Organizations**

An organization that becomes newly subject to the requirements of Section 501(r) because it is recognized as described in Section 501(c)(3) and is operating a hospital facility must meet the requirements of Section 501(r)(3) with respect to any hospital facility by the last day of the second taxable year beginning after the latter of: The effective date of the determination letter recognizing the organization as described in Section 501(c)(3), or · The first date that a facility operated by the organization was licensed, registered, or similarly recognized by a state as a hospital.

### **New Hospital Facilities**

A hospital organization must meet the requirements of Section 501(r)(3), with respect to a new hospital facility it operates by the last day of the second taxable year beginning after the date the facility was licensed, registered, or similarly recognized by its state as a hospital.

### **Transferred/Terminated Facilities**

A hospital organization is not required to meet the requirements of Section 501(r)(3) with respect to a hospital facility in a taxable year if the hospital organization transfers all ownership of the hospital facility to another organization or otherwise ceases its operation of the hospital facility before the end of the taxable year. The same rule applies if the hospital facility ceases to be licensed, registered, or similarly recognized as a hospital by a state during the taxable year. By extension, a government hospital organization that voluntarily terminates its Section 501(c)(3) recognition as described in Rev. Proc. 2018-5 (updated annually) is no longer considered a hospital organization for purposes of Section 501(r) and therefore is not required to meet the CHNA requirements during the taxable year of its termination.

## **Public Health Criteria:**

### **Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.**

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

#### **DOMAIN 1 includes 4 STANDARDS:**

- **Standard 1.1** - Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- **Standard 1.2** - Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- **Standard 1.3** - Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- **Standard 1.4** - Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

#### **Required CHNA Planning Process Requirements:**

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

#### **Seven Steps of Public Health Department Accreditation (PHAB):**

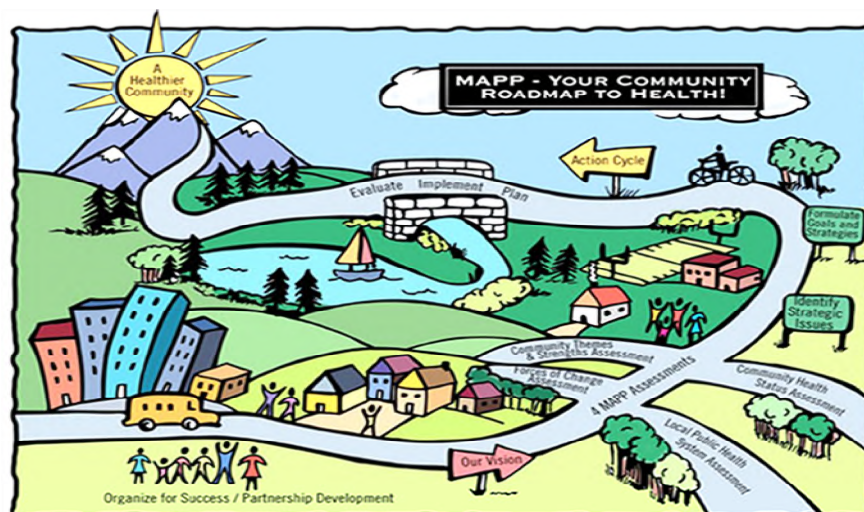
1. Pre-Application
2. Application
3. Document Selection and Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

## MAPP Process Overview

**Mobilizing for Action through Planning and Partnerships (MAPP)** is a flexible strategic planning tool for improving the health and quality of life for the community. Like most strategic planning, MAPP involves organizing partners, creating a vision and shared values, collecting data, identifying areas for improvement, and developing goals and strategies to address them. Through collaboration with partners and the community, MAPP allows us to focus our efforts and work on issues to strengthen the local public health system.

**The MAPP process includes the following six phases.** It's important to note that MAPP has no set end point and will continue throughout the life cycle of the Community Health Improvement Plan (CHIP).

1. In this first phase, **Organize for Success/Partnership Development**, various sectors of the community with established relationships are reviewed, leading to the identification of areas for partnership development and creation of new relationships to enhance the MAPP process.
2. In the second phase, **Visioning**, a shared community vision and common values for the MAPP process are created.
3. In the third phase, **Four MAPP Assessments**, data is collected from existing and new sources about the health of our community, which results in a Community Health Assessment (CHA).
4. In the fourth phase, **Identify Strategic Issues**, community partners and health professionals select issues based on data collected from the third phase that are critical to the local public health system and align with the vision from the second phase.
5. In the fifth phase, **Formulate Goals and Strategies**, potential ways to address the strategic issues are identified by the community along with the setting of achievable goals. The final result is a Community Health Improvement Plan (CHIP).
6. The sixth and final phase of the MAPP process is the **Action Cycle**, which is where the work happens for meeting the objectives set in the previous phase. Through these collaborative efforts, the health of the community is improved.





## Drivers of Health Assessment & Improvement Planning

Different drivers have led health agencies and organizations to institutionalize community health assessment and community health improvement planning in recent years.

### National Voluntary Accreditation Requirements

In 2011, the Public Health Accreditation Board (PHAB), in partnership with key public health organizations, launched a new national voluntary accreditation program for state, tribal, local, and territorial health departments. The standards and measures encompass 12 domains of performance and include a comprehensive community health assessment (Domain 1, Standard 1.1) and a community health improvement plan (Domain 5, Standard 5.2). A documented community health assessment and improvement plan are two of the three prerequisites for applying to PHAB. PHAB requires that these processes be conducted collaboratively and that the documents be dated within the last five years. More information is available from [PHABexternal icon](#) and [CDC](#).

### CDC Grant Requirements

CDC grants often require or encourage completing a community health assessment or improvement plan. In some cases, these plans provide valuable information for identifying priority health issues or needs. Examples include ; [National Public Health Improvement Initiative \(NPHII\)](#); [Community Transformation Grants or REACH Core](#)

The Public Health Accreditation board defines *community health assessment* as a systematic examination of the health status indicators for a given population that is used to identify key problems and assets in a community. The ultimate goal of a community health assessment is to develop strategies to address the community's health needs and identified issues. A variety of tools and processes may be used to conduct a community health assessment; the essential ingredients are community engagement and collaborative participation. Turnock B. *Public Health: What It Is and How It Works*. Jones and Bartlett, 2009, as adapted in [Public Health Accreditation Board Acronyms and Glossary of Terms Version 1.0 Cdc-pdf\[PDF – 536KB\]External](#), July 2011.

The Catholic Health Association defines a *community health needs assessment* as a systematic process involving the community to identify and analyze community health needs and assets in order to prioritize these needs, and to plan and act upon unmet community health needs.” Catholic Health Association, [Guide to Assessing and Addressing Community Health Needs Cdc-pdf\[PDF-1.5MB\]External](#), June 2013.

# Social Determinants of Health

What Are Social Determinants of Health?



[Social determinants of health \(SDOH\)external icon](#) are defined as the conditions in which people are born, grow, live, work, and age. SDOH are shaped by the distribution of money, power, and resources throughout local communities, nations, and the world. Differences in these conditions lead to health inequities or the unfair and avoidable differences in health status seen within and between countries.

[Healthy People 2030external icon](#) includes SDOH among its leading health indicators. One of Healthy People 2030's five overarching goals is specifically related to SDOH: Create social, physical, and economic environments that promote attaining the full potential for health and well-being for all.

Through broader awareness of how to better incorporate SDOH throughout the multiple aspects of public health work and the [10 Essential Public Health Services](#), public health practitioners can transform and strengthen their capacity to advance health equity. Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health, such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.

## **II. Methodology**

### **b) Collaborating CHNA Parties**

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

#### **Cameron Regional Medical Center Profile**

**1600 E Evergreen St, Cameron, MO 64429**

**Administrator: Joseph F. Abrutz, Jr.**

**About Us:** Cameron Regional Medical Center offers healthcare to residents throughout rural Northwest Missouri. Cameron Regional Medical Center has been an essential part of Clinton, Caldwell, DeKalb, and Daviess county public and private health care networks. On a spacious campus at I-35 and BB Highway, Cameron Regional Medical Center offers a comprehensive array of inpatient and outpatient services.

The centers operate in a staff-model setting whereby routine medical and ancillary health care services are provided “under one roof” and orchestrated by primary care physicians. The goal is to improve the quality of life of our patients through accessible, comprehensive and quality health care provided in a warm and compassionate setting.

#### **At Cameron Regional Medical Center We’ve Dedicated Our Lives To Yours**

Cameron Regional Medical Center is a 58-bed acute care medical facility. Physicians and healthcare professionals at Cameron Regional Medical Center provide a variety of services including surgical services, diagnostic/ancillary services, respiratory, laboratory services, and wound care. The emergency services department is staffed with board certified emergency physicians and specially trained nurses, 24 hours-a-day, 7 days a week, to treat all types of emergency situations.

#### **Outpatient Services:**

- 24-Hour Emergency Room
- Cancer Treatment
- Dietary Services
- Echo Vascular
- Health and Wellness
- Helping Hand
- Home Health
- Comfort Care Hospice
- Surgery
- Pain Management
- Lab
- Pharmacy
- Radiology
- Renal Dialysis / Nephrology
- Therapies / Rehabilitation

#### **Inpatient Services:**

- Behavioral Health Unit
- Inpatient Rehabilitation
- Intensive Care Unit
- Medical / Surgical
- Obstetrics
- Swing-Bed Services
- Renal Dialysis / Nephrology

## **Clinton County Health Department**

**106 Bush St, Plattsburg, MO 64477**

**Administrator: Blair Shock**

### **Services:**

- Birth and Death Certificates
- Traumatic Brain Injury
- Environmental Health
- Immunizations
- WIC

### **Diseases:**

- MRSA Information
- Sexually Transmitted Disease / HIV Prevention and Testing
- Zika Virus Information

## **Caldwell County Health Department**

**255 W Main St, Kingston, MO 64650**

**Administrator: Tracy Carman**

**About Us:** The Caldwell County Health Department started as a demonstration unit in 1976. The main services offered were children's immunizations and public health home visits. In 1977 the taxpayers voted to support the health department with their tax dollars. Although the principal role of public health has remained the same, to prevent the spread of disease and protect the citizens of Caldwell County, its focus has expanded with the years. We are now into our 38th year and face challenges such as new diseases, infections and bioterrorism threats. Local health agencies are autonomous and operate independently, but are connected with the Missouri Department of Health and senior Services through contracts. MDHSS receives funds through the state, CDC and other federal agencies and distributes them to local agencies. We have a Board of Trustee's that is responsible for governing our local health department. Our health department 's goal continues to be: to prevent disease, promote health and protect the citizens of our county.

### **Services:**

- WIC Services
- Immunizations
- Child Care Health Consultations
- Vital Records
- Screenings
- Emergency Preparedness
- Environmental
- Epidemiology
- Programs

## **Tri-County Health Department**

**302 North Park Street, Stanberry, MO 64489**

**Satellite Office: 200 North Camden, Maysville, MO 64469**

**Administrator: Teresa McDonald**

**Mission:** Tri-County Health Department will promote and aid in maintaining the health of the population of **DeKalb**, Gentry and Worth counties through establishing goals and affect outcomes through strategic planning, assessments, policy development and assurance.

### **Nurse Services:**

- Well Child Care Clinics
- Immunizations
- **Screenings**
  - HIV / Syphilis Testing
  - Pregnancy Testing
  - Cholesterol Screenings / Blood Sugar Screenings
- Blood Pressure Screenings
- Child Care Consultation
- Temporary Medicaid Card
- Case Management
- School Nurse
- Home Visits

### **Vital Records:**

- Death and Birth Certificates

### **Environmental:**

- Indoor Air
- Lead
- Lodging
- Food Program
- On-Site Sewage

### **Health Education:**

- Health Fairs
- Health Related Classes
- School Consultation
- Child Care Providers Continuing Education Classes

### **Prenatal Women:**

- Healthy Pregnancy
- WIC Information
- Feeding Baby

### **Professional Support:**

- Immunizations
- Vital Records
- Health Education
- Disease Surveillance
- Environmental
- Emergency Planning

## **Daviess County Health Department**

**609A S Main St, Gallatin, MO 64640**

**Administrator: RaCail King**

Public health makes life better. We provide a wide variety of services, from home health visits to health issue counseling, from Immunization Clinics to Blood Pressure and Blood Sugar Screenings, from WIC Clinics to Well Baby Clinics -- and other services that may surprise you, such as restaurant inspections, bioterrorism and emergency planning, well water testing, on-site sewer appraisals and permitting, and communicable disease investigation and more.

**Celebrating 40 Years:** The Daviess County Health Department is celebrating 40 years! The health department was founded in 1975 by Mary Wheeler, RN through a grant but that grant soon ran out and Mrs. Wheeler campaigned for a mill tax. The community was very supportive and soon the tax passed and the health department was able to expand services. We plan to celebrate 40 years of service by "GIVING BACK TO THE COMMUNITY".

### **Services:**

- Sports Physicals
- Health Insurance Marketplace
- Birth and Death Certificates
- Tax Dollars
- Environmental Health
- WIC
- Bee Wise Immunize
- Child Development
- Health Fair

## II. Methodology

### b) Collaborating CHNA Parties Continued

#### Consultant Qualifications:

VVV Consultants LLC 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VVV Consultants LLC is an Olathe, KS based "boutique" healthcare consulting firm specializing in Strategy, Research and Business Development services. To date we have completed 70 unique community CHNA's in KS, MO, IA and NE (references found on our website [VandelaarMarketing.com](http://VandelaarMarketing.com))

#### Introduction: Who We Are Background and Experience



**Vince Vandelaar, MBA – Principal**  
VVV Consultants LLC – start 1/1/09 \*  
– Adjunct Full Professor @ Avila & Webster Universities  
– 35+ year veteran marketer, strategist and researcher  
– Saint Luke's Health System, BCBS of KC,  
– Hometown: Bondurant IA



**Cassandra Kahl, BHS – Director, Project Management – Nov 2020**  
University of Kansas – Health Sciences  
Park University - MHA  
Hometown: Maple, WI



**Hannah Foster MBA – Associate Consultant – April 2022**  
MO Southern State – Joplin, MO  
Avila University – MBA with HC  
Hometown: Lee's Summit, MO

VVV Consultants LLC (EIN 27-0253774) began as "VVV Research & Development INC" in early 2009 and converted to an LLC on 12/24/12. Web: [VandelaarMarketing.com](http://VandelaarMarketing.com)

**Our Mission:** to research, facilitate, train, and create processes to improve healthcare delivery and uncover strategic "critical success" initiatives.

**Our Vision:** meeting today's challenges with the voice of the market.

#### Our Values :

"Community" – Industry engagement...membership AMA KC, ACHE, EPBA, Forum and SHSMD.

"Stewardship" – Fair fees based on client, project scope, turnaround time, etc.

"Integrity" – Trustworthy delivery with numerous client recommendations / endorsements.

"Experience" – Skilled consulting; Marketing careers. We understand business because we have been there!

"Growth" – Process-driven; ongoing innovational delivery.

## II. Methodology

### c) CHNA and Town Hall Research Process

Wave #4 Community Health Needs Assessment (CHNA) process began in February of 2022 for Cameron Regional Medical Center (CRMC) primary service area in Missouri to meet Federal IRS CHNA requirements.

In early December 2021, a meeting was called amongst the CRMC leaders to review CHNA collaborative options. <Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps.> Outcomes from discussion led to the ECMC to request VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

#### VVV CHNA Deliverables:

- Document Hospital Primary Service Area - meets the 80-20 Patient Origin Rule.
- Uncover / document basic secondary research county health data, organized by 10 tabs.
- Conduct / report CHNA Community Check-in Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare & publish CHNA report which meets ACA requirements.

To ensure proper PSA Town Hall representation (that meets the 80-20 Patient Origin Rule), a patient origin three-year summary was generated documenting patient draw by zips as seen below:

| Cameron Regional Medical Center - Define PSA |            |                |       |       | Inpatients |        |        | Outpatients |        |        |
|----------------------------------------------|------------|----------------|-------|-------|------------|--------|--------|-------------|--------|--------|
| Source: MHA, FFY 2019 - 2021                 | 134,540    | Totals - IP/OP | 1,986 | 1,830 | 1,733      | 43,160 | 42,033 | 43,798      |        |        |
| Patient Zip Code                             | County     | 3YR TOT        | %     | Accum | FFY19      | FFY20  | FFY21  | FFY19       | FFY20  | FFY21  |
| 64429-Cameron, MO                            | Clinton    | 46,719         | 34.7% | 34.7% | 745        | 615    | 570    | 15,518      | 14,200 | 15,071 |
| 64644-Hamilton, MO                           | Caldwell   | 11,875         | 8.8%  | 43.6% | 154        | 98     | 149    | 3,928       | 3,921  | 3,625  |
| 64640-Gallatin, MO                           | Daviess    | 9,580          | 7.1%  | 50.7% | 144        | 150    | 113    | 2,897       | 3,050  | 3,226  |
| 64469-Maysville, MO                          | DeKalb     | 7,033          | 5.2%  | 55.9% | 113        | 92     | 92     | 2,346       | 2,198  | 2,192  |
| 64465-Lathrop, MO                            | Clinton    | 4,174          | 3.1%  | 59.0% | 66         | 29     | 27     | 1,318       | 1,399  | 1,335  |
| 64649-Kidder, MO                             | Caldwell   | 3,276          | 2.4%  | 61.4% | 24         | 19     | 30     | 1,017       | 1,005  | 1,181  |
| 64670-Pattonsburg, MO                        | Daviess    | 2,930          | 2.2%  | 63.6% | 26         | 22     | 33     | 922         | 882    | 1,045  |
| 64424-Bethany, MO                            | Harrison   | 2,713          | 2.0%  | 65.6% | 32         | 19     | 39     | 936         | 901    | 786    |
| 64671-Polo, MO                               | Caldwell   | 2,446          | 1.8%  | 67.4% | 28         | 19     | 24     | 740         | 790    | 845    |
| 64601-Chillicothe, MO                        | Livingston | 2,329          | 1.7%  | 69.2% | 37         | 34     | 35     | 685         | 743    | 795    |
| 64477-Plattsburg, MO                         | Clinton    | 2,292          | 1.7%  | 70.9% | 34         | 22     | 25     | 857         | 625    | 729    |
| 64689-Winston, MO                            | Daviess    | 2,103          | 1.6%  | 72.4% | 25         | 22     | 13     | 695         | 620    | 728    |
| 64474-Osborn, MO                             | DeKalb     | 2,100          | 1.6%  | 74.0% | 18         | 17     | 12     | 689         | 680    | 684    |
| 64648-Jamesport, MO                          | Daviess    | 2,055          | 1.5%  | 75.5% | 18         | 14     | 19     | 600         | 622    | 782    |
| 64490-Stewartsville, MO                      | DeKalb     | 2,009          | 1.5%  | 77.0% | 17         | 25     | 23     | 683         | 641    | 620    |
| 64683-Trenton, MO                            | Grundy     | 2,001          | 1.5%  | 78.5% | 27         | 25     | 24     | 636         | 653    | 636    |
| 64624-Braymer, MO                            | Caldwell   | 1,921          | 1.4%  | 79.9% | 18         | 22     | 25     | 583         | 611    | 662    |



**To meet IRS aligned CHNA requirements and meet Public Health accreditation criteria stated earlier, a four-phase methodology was followed:**

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm CHNA calendar of events, explain / coach clients to complete required participant database and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use valid health indicator sources cited to document current state of county health organized as follows:

| <b>Health Indicators - Secondary Research</b>    |
|--------------------------------------------------|
| <b>TAB 1. Demographic Profile</b>                |
| <b>TAB 2. Economic Profile</b>                   |
| <b>TAB 3. Educational Profile</b>                |
| <b>TAB 4. Maternal and Infant Health Profile</b> |
| <b>TAB 5. Hospital / Provider Profile</b>        |
| <b>TAB 6. Behavioral / Mental Health Profile</b> |
| <b>TAB 7. High-Risk Indicators &amp; Factors</b> |
| <b>TAB 8. Uninsured Profile</b>                  |
| <b>TAB 9. Mortality Profile</b>                  |
| <b>TAB 10. Preventative Quality Measures</b>     |

B) Survey Community Stakeholders to inquire about past CHNA unmet needs and obtain current health delivery trends and document on going health issues.

**Phase III—Quantify Community Need:**

Conduct a 90-minute Town Hall meeting with required community primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community unmet health needs was administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**

Complete full documentation to create each CHNA sections documented in Table of Contents. Publish hard copy reports (2) for client usage plus create a full CHNA report pdf to be posted on hospital website to meet government CHNA regulation criteria.

**Detail CHNA Development Steps Include:**

| <b>Development Steps to Create Comprehensive Community Health Needs Assessment</b> |                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step # 1 Commitment</b>                                                         | <i>Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, Schools, Churches, Physicians etc.), prepare project quote.</i>                                                                              |
| <b>Step # 2 Planning</b>                                                           | <i>Prepare brief CHNA Project Work Calendar - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold Community Kick-off meeting.</i>                                                                                     |
| <b>Step # 3 Secondary Research</b>                                                 | <i>Collect &amp; Report Community Health Published Facts. Gather data health practice data from published secondary research sources i.e. census, county health records, behavioral risk factors surveillance, etc.</i>                             |
| <b>Step # 4a Primary Research - Town Hall prep</b>                                 | <i>Collect Community Opinions. (Quantitative Research). Gather Stakeholders / Community opinions regarding community health needs and healthcare practices.</i>                                                                                     |
| <b>Step # 4b Primary Research - Conduct Town Hall</b>                              | <i>Conduct "Conversation with Community" Town Hall (Qualitative Research). Review Secondary &amp; Primary Data findings. Facilitate community conversation to build consensus; discuss opinions / identify health needs.</i>                        |
| <b>Steps # 5 Reporting</b>                                                         | <i>Prepare/Present comprehensive CHNA report (to community leaders), facilitate development of CHNA Implementation Plan (Actions to improve health). &lt; Note: Formal report will follow IRS Notice 2011-52 regs &amp; PHAB requirements. &gt;</i> |
| VVV Consultants, LLC Olathe, KS 913 302-7264                                       |                                                                                                                                                                                                                                                     |

## Data & Benchmarks Review

Community health assessments typically use both primary and secondary data to characterize the health of the community:

- **Primary data** are collected first-hand through surveys, listening sessions, interviews, and observations.
- **Secondary data** are collected by another entity or for another purpose.
- **Indicators** are secondary data that have been analyzed and can be used to compare rates or trends of priority community health outcomes and determinants.

Data and indicator analyses provide descriptive information on demographic and socioeconomic characteristics; they can be used to monitor progress and determine whether actions have the desired effect. They also characterize important parts of health status and health determinants, such as behavior, social and physical environments, and healthcare use.

Community health assessment indicators should be.

- Methodologically sound (valid, reliable, and collected over time)
- Feasible (available or collectable)
- Meaningful (relevant, actionable, and ideally, linked to evidence-based interventions)
- Important (linked to significant disease burden or disparity in the target community)

Jurisdictions should consider using data and indicators for the smallest geographic locations possible (e.g., county-, census block-, or zip code-level data), to enhance the identification of local assets and gaps.

Local reporting (County specific) sources of community-health level indicators:

| CHNA Detail Sources                                     |
|---------------------------------------------------------|
| Quick Facts - Business                                  |
| Centers for Medicare and Medicaid Services              |
| CMS Hospital Compare                                    |
| County Health Rankings                                  |
| Quick Facts - Geography                                 |
| Kansas Health Matters                                   |
| Kansas Hospital Association (KHA)                       |
| Quick Facts - People                                    |
| U.S. Department of Agriculture - Food Environment Atlas |
| U.S. Center for Disease Control and Prevention          |

## Sources of community-health level indicators:

- [County Health Rankings and Roadmaps](#)  
The annual Rankings measure vital health factors, including high school graduation rates, obesity, smoking, unemployment, access to healthy foods, the quality of air and water, income inequality, and teen births in nearly every county in America. They provide a snapshot of how health is influenced by where we live, learn, work and play.
- [Prevention Status Reports \(PSRs\)](#)  
The PSRs highlight—for all 50 states and the District of Columbia—the status of public health policies and practices designed to prevent or reduce important public health problems.
- [Behavioral Risk Factor Surveillance System](#)  
The world's largest, ongoing telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Data are collected monthly in all 50 states, the District of Columbia, Puerto Rico, the US Virgin Islands, and Guam.
- The [Selected Metropolitan/ Micropolitan Area Risk Trends](#) project was an outgrowth of BRFSS from the increasing number of respondents who made it possible to produce prevalence estimates for smaller statistical areas.
- [CDC Wonder](#) Databases using a rich ad-hoc query system for the analysis of public health data. Reports and other query systems are also available.
- [Center for Applied Research and Engagement Systems external icon](#)  
Create customized interactive maps from a wide range of economic, demographic, physical and cultural data. Access a suite of analysis tools and maps for specialized topics.
- [Community Commons external icon](#)  
Interactive mapping, networking, and learning utility for the broad-based healthy, sustainable, and livable communities' movement.
- [Dartmouth Atlas of Health Care external icon](#)  
Documented variations in how medical resources are distributed and used in the United States. Medicare data used to provide information and analysis about national, regional, and local markets, as well as hospitals and their affiliated physicians.
- [Disability and Health Data System](#)  
Interactive system that quickly helps translate state-level, disability-specific data into valuable public health information.
- [Heart Disease and Stroke Prevention's Data Trends & Maps](#)  
View health indicators related to heart disease and stroke prevention by location or health indicator.
- [National Health Indicators Warehouse external icon](#)  
Indicators categorized by topic, geography, and initiative.
- [US Census Bureau external icon](#)  
Key source for population, housing, economic, and geographic information.
- [US Food Environment Atlas external icon](#)  
Assembled statistics on food environment indicators to stimulate research on the determinants of food choices and diet quality, and to provide a spatial overview of a community's ability to access healthy food and its success in doing so.
- [Centers for Medicare & Medicaid Services Research and Data Clearinghouse external icon](#)  
Research, statistics, data, and systems.
- [Environmental Public Health Tracking Network](#)  
System of integrated health, exposure, and hazard information and data from a variety of national, state, and city sources.
- [Health Research and Services Administration Data Warehouse external icon](#)  
Research, statistics, data, and systems.
- [Healthy People 2030 Leading Health Indicators external icon](#)  
Twenty-six leading health indicators organized under 12 topics.
- [Kids Count external icon](#)  
Profiles the status of children on a national and state-by-state basis and ranks states on 10 measures of well-being; includes a [mobile site external icon](#).
- [National Center for Health Statistics](#)  
Statistical information to guide actions and policies.
- [Pregnancy Risk Assessment and Monitoring System](#)  
State-specific, population-based data on maternal attitudes and experiences before, during, and shortly after pregnancy.
- [Web-based Injury Statistics Query and Reporting System \(WISQARS\)](#)  
Interactive database system with customized reports of injury-related data.
- [Youth Risk Behavior Surveillance System](#)  
Monitors six types of health-risk behaviors that contribute to the leading causes of death and disability among youth and adults.

Specific Project CHNA roles, responsibility and timelines are documented by the following calendar.

| Cameron Regional Medical Center - Cameron, MO<br>VVV CHNA Wave #4 Work Plan - Year 2022 |                       |            |                                                                                                                                                                                                                                        |
|-----------------------------------------------------------------------------------------|-----------------------|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Project Timeline & Roles - Working Draft as of 2/17/22 Proj Lead: Carol Arthur          |                       |            |                                                                                                                                                                                                                                        |
| Step                                                                                    | Timeframe             | Lead       | Task                                                                                                                                                                                                                                   |
| 1                                                                                       | Dec. 2021             | VVV / Hosp | Sent Leadership information regarding CHNA Wave #4 for review.                                                                                                                                                                         |
| 2                                                                                       | 2/10/2022             | Hosp       | Select CHNA Wave #4 Option B. Approve / Sign VVV CHNA quote                                                                                                                                                                            |
| 3                                                                                       | 2/21/2022             | VVV        | Send out <b>REQCommInvite Excel</b> file. HOSP & HLTH Dept to fill in PSA Stakeholders Names /Address /Email                                                                                                                           |
| 4                                                                                       | 2/28/2022             | VVV        | Hold Kick-off Meeting & Request Hospital Client to send IHA PO reports for FFY 19, 20 and 21. In addition, request hospital to complete 3 year historical PSA IP/OP/ER/Clinic patient origin file (Use <b>ZipPSA_3yrPOOrigin.xls</b> ) |
| 5                                                                                       | By 2/28/2022          | VVV        | Prepare CHNA Wave#4 Stakeholder Feedback "online link". Send link for hospital review.                                                                                                                                                 |
| 6                                                                                       | Mar - April 2022      | VVV        | Assemble & complete Secondary Research - Find / populate 10 TABS. Create Town Hall ppt for presentation.                                                                                                                               |
| 7                                                                                       | by 3/03/2022          | VVV / Hosp | Prepare/send out PR story #1 / E Mail#1 Request announcing upcoming CHNA work to CEO to review/approve.                                                                                                                                |
| 8                                                                                       | 3/3/2022              | VVV / Hosp | Place PR #1 story to local media CHNA survey announcing "online CHNA Wave #4 feedback". Request public to participate. Send E Mail request to local stakeholders                                                                       |
| 9                                                                                       | 3/7/2022              | VVV        | Launch / conduct online survey to stakeholders: Hospital will e-mail invite to participate to all stakeholders. <b>Cut-off 4/01/2022 for Online Survey</b>                                                                             |
| 10                                                                                      | by 4/12/2022          | Hosp       | Prepare/send out to leaders the PR#2 story / E Mail#2 Request announcing upcoming Community TOWN HALL invite letter and place local AD.                                                                                                |
| 11                                                                                      | 4/12/2022             | VVV / Hosp | Place PR #2 story to local media / Send E Mail to local stakeholders announcing / requesting participation in upcoming Town Hall Event.                                                                                                |
| 12                                                                                      | 5/2/2022              | ALL        | Conduct conference call (time TBD) with Hospital / Public HLTH to review Town Hall data / flow                                                                                                                                         |
| 13                                                                                      | 5/3/2022              | VVV        | Conduct CHNA Town Hall for a working Lunch from <b>11:30 am - 1:00 pm</b> at <b>TBD</b> . Review & Discuss Basic health data plus RANK Health Needs.                                                                                   |
| 14                                                                                      | On or Before 08/15/22 | VVV        | Complete Analysis - Release Draft 1- seek feedback from Leaders (Hospital & Health Dept.)                                                                                                                                              |
| 15                                                                                      | On or Before 09/30/22 | VVV        | Produce & Release final CHNA report. Hospital will post CHNA online (website).                                                                                                                                                         |
| 16                                                                                      | TBD                   | VVV        | Conduct Client Implementation Plan PSA Leadership meeting                                                                                                                                                                              |
| 17                                                                                      | TBD                   | VVV        | Hold Board Meetings discuss CHNA needs, create & adopt an implementation plan. Communicate CHNA plan to community.                                                                                                                     |

## Community Health Needs Assessment Town Hall Meeting

On behalf of Cameron Regional Medical Center  
Clinton, DeKalb, Caldwell and Daviess Counties, MO



**VVV Consultants LLC**  
Olathe, Kansas 66061

VandehaarMarketing.com  
913-302-7264

## Safe Seating Table Assignments

| #  | Table | Lead      | Last      | First                                  | Organization            | Title |
|----|-------|-----------|-----------|----------------------------------------|-------------------------|-------|
| 1  | A     | Leah      | Deanna    | Dawless Co Multi-Purpose Senior Ctr    | Administrator           |       |
| 2  | A     | Alarid    | Ive       | Cameron Regional Medical Center        | CEO                     |       |
| 3  | A     | Crabbree  | Derrick   | Bennett Eye Care Midwest               | Dr.                     |       |
| 4  | A     | Miller    | Freda     | Young at Heart Resources               | COO                     |       |
| 5  | B     | Arthur    | Carol     | Cameron Regional Medical Center        | Asst Admin/Marketing    |       |
| 6  | B     | Anderson  | James     | Bank northwest                         | President               |       |
| 7  | B     | Elizabeth | Graham    |                                        |                         |       |
| 8  | B     | Hannon    | Kristina  | Family Guidance Center                 | Co-CEO                  |       |
| 9  | C     | Baker     | Mark      | JBL Insurance Group                    | CEO                     |       |
| 10 | C     | Eberger   | Mary Jo   | Cameron Regional YMCA                  | CEO                     |       |
| 11 | C     | Jain      | Arthani   | Cameron Regional Medical Center        | MD                      |       |
| 12 | C     | POLAND    | MICHAEL   | CRMC                                   | DIRECTOR                |       |
| 13 | D     | King      | RaCall    | Daviess County Health Department       | Administrator           |       |
| 14 | D     | Kim       | Spittle   | Edward Jones                           |                         |       |
| 15 | D     | McElwain  | Warren    |                                        |                         |       |
| 16 | D     | Williams  | Sydney    | Cameron Regional Medical Center        | Admin Asst.             |       |
| 17 | E     | Thompson  | Whitney   | Preferred Family Healthcare Prevention | Prevention Specialist   |       |
| 18 | E     | Redford   | Adrienne  | Hospice                                | RN                      |       |
| 19 | E     | Boyle     | Kelly     | CRMC                                   | Clinic Coordinator      |       |
| 20 | E     | Stahl     | Katie     | CRMC                                   |                         |       |
| 21 | F     | Evans     | Sherry    | Cameron Regional Medical Center        | Director of Home Health |       |
| 22 | F     | Cooper    | Darcie    |                                        |                         |       |
| 23 | F     | Kagode    | Redempta  | Young at Heart Resources               | Nutrition Project Direc |       |
| 24 | F     | CARTER    | MISTY     | CRMC                                   | DON                     |       |
| 25 | G     | Filley    | Kayleigh  | Caldwell County Health Department      | Emergency Planner       |       |
| 26 | G     | BAKER     | NUNO      | CRMC                                   | ER MANAGER              |       |
| 27 | G     | Young     | Kiley     | Comfort Care Hospice                   | Office admin            |       |
| 28 | G     | Calvert   | Riley     | United Fiber                           | Customer Care Represe   |       |
| 29 | H     | Shock     | Blair     | Clinton Co Health Department           | Administrator           |       |
| 30 | H     | Lykins    | Jessica   | CRMC                                   | Asst DON                |       |
| 31 | H     | Blair     | Bridgette | Comfort care hospice                   | RN                      |       |
| 32 | H     |           |           |                                        |                         |       |
| 33 | I     | McDonald  | Teresa    | DeKalb Co and Td-Co Health Departments | Administrator           |       |
| 34 | I     | Duffy     | Arny      | CRMC                                   | NP                      |       |
| 35 | I     | McWilliam | Matt      | Preferred Family Healthcare            |                         |       |
| 36 | I     |           |           |                                        |                         |       |

## Community Health Needs Assessment (CHNA) Onsite Town Hall Discussion Agenda

- I. Opening / Introductions (10 mins)
- II. Review CHNA Purpose and Process (10 mins)
- III. Review Current County "Health Status"
  - Secondary Data by 10 TAB Categories
  - Review Community Feedback Research (35 mins)
- IV. Collect Community Health Perspectives
  - Hold Community Voting Activity
  - Determine Most Important Unmet Needs (30 mins)
- V. Close / Next Steps (5 mins)

## Introduction: Who We Are

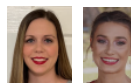
Background and Experience



**Vince Vandehaar, MBA – Principal**  
VVV Consultants LLC – start 1/1/09 \*  
 – Adjunct Full Professor @ Avila & Webster Universities  
 – 35+ year veteran marketer, strategist and researcher  
 – Saint Luke's Health System, BCBS of KC,  
 – Tillinghast Towers Perrin, and Lutheran Mutual Life  
 – Hometown: Bondurant IA



**Cassandra Kahl, BHS – Director, Project Management**  
VVV Consultants LLC – Nov 2020  
 – University of Kansas – Health Sciences  
 – Park University - MHA  
 – Pharmacy Management – 2 ½ years  
 – Mayo Clinic PT Dept  
 – Hometown: Maple, WI



**Intern Associates: Hannah Foster MBA**  
**McKenzie Green BS**  
 – Avila University

## Town Hall Participation

- ALL attendees practice "Safe Engagement". We will work together - Table Teams
- ALL attendees welcome to share. Engaging Conversation (No right or wrong answer)
  - Parking Lot
- ALL Take Notes – Important Health Indicators
- Please give truthful responses – Serious Community Conversation. Here to Update Unmet Needs List.
- Have a little fun along the way

5

## II. Review of a CHNA

- **A Community Health Needs Assessment (CHNA) is a....**
  - Systematic collection, assembly, analysis, and dissemination of information about the health of the community.
- **A CHNA's role is to....**
  - Identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.
- **Purpose of a CHNA – Why Conduct One?**
  - Determine health-related trends and issues of the community
  - Understand / evaluate health delivery programs in place.
  - Meet Federal requirements – both local hospital and health department
  - Develop Implementation Plan strategies to address unmet health needs (4-6 weeks after Town Hall)

6

## A Conversation with the Community & Stakeholders

*Community members and organizations invited to CHNA Town Hall*

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

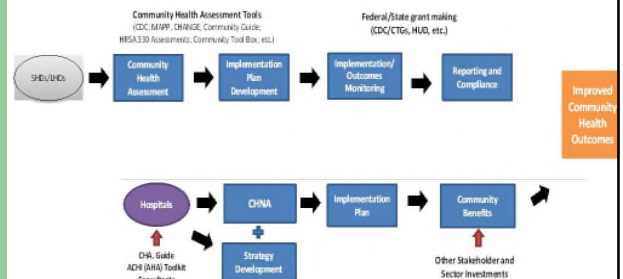
**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs – Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses – owners/CEO's of large businesses (local or large corporations with local branches), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

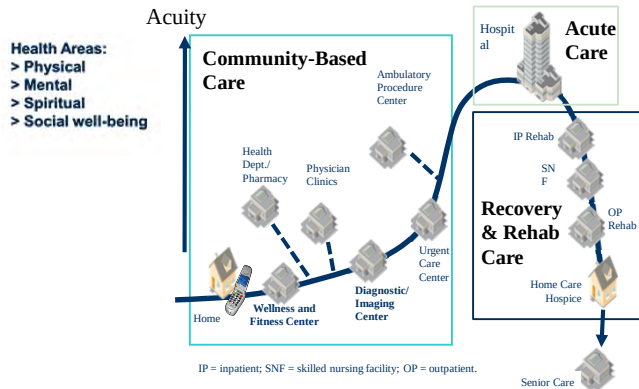
7

## Community Health Needs Assessment Joint Process: Hospital & Local Health Providers



8

## Future System of Care—Sg2



9

## Triple Aim Focus



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## II. IRS Hospital CHNA Written Report Documentation – Table of Contents

- A description of the community served
- A description of the CHNA process
- The identity of any and all organizations and third parties which collaborated to assist with the CHNA
- A description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
- A prioritized description of all of the community needs identified by the CHNA.
- A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

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## Breakdown of the Community Served (PSA): Clinton, DeKalb, Caldwell and Daviess Counties



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### III. Review Current County Health Status: Secondary Data by 10 Tab Categories & State Rankings

Trends: **Good** **Same** **Poor**

#### Health Indicators - Secondary Research

TAB 1. Demographic Profile

TAB 2. Economic Profile

TAB 3. Educational Profile

TAB 4. Maternal and Infant Health Profile

TAB 5. Hospital / Provider Profile

TAB 6. Behavioral / Mental Health Profile

TAB 7. High-Risk Indicators & Factors

TAB 8. Uninsured Profile

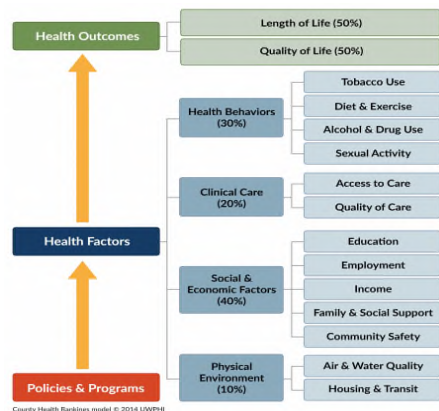
TAB 9. Mortality Profile

TAB 10. Preventative Quality Measures

13

### County Health Rankings -

Robert Wood Johnson Foundation and University of WI Health Institute



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### IV. Collect Community Health Perspectives Thoughts/Opinions?

- 1) **Today:** What are the strengths of our community that contribute to health? (*White Card*)
- 2) **Today:** Are there healthcare services in your community/neighborhood that you feel need to be improved and/or changed? (*Color Card*)
- 3) **Tomorrow:** What is occurring or might occur that would affect the "health of our community"?

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### Community Health Needs Assessment



VVV Consultants LLC  
601 N Mahaffie  
Olathe, KS 66061

**Questions?  
Next Steps?**

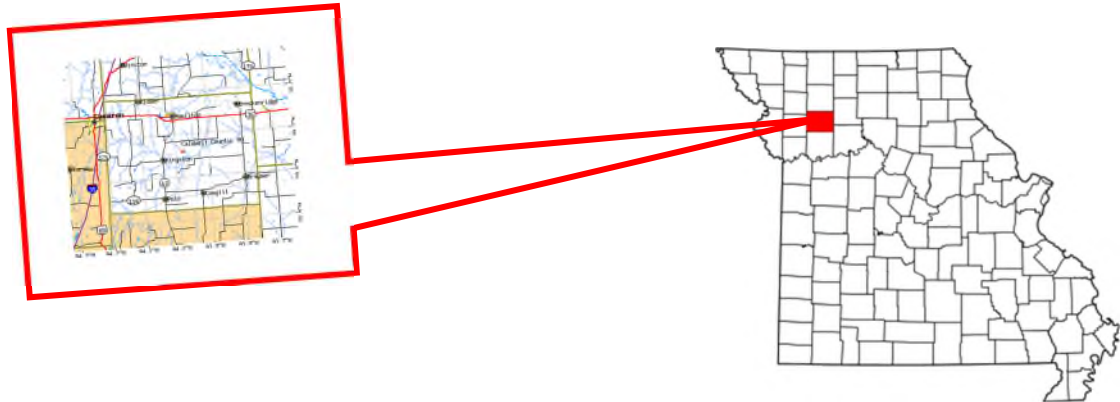
VVV@VandehaarMarketing.com  
HCF@VandehaarMarketing.com  
(913) 302-7264

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## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Caldwell County (MO) Community Profile



The population of Caldwell County was estimated to be 9,269 citizens in 2021 and a population density of 22 persons per square mile.

Caldwell Co is located in the northwestern portion of the state of Missouri. Missouri Highway 36 goes straight through the top of Caldwell County and Missouri Route 13 goes straight through the middle of the county.

#### Caldwell County (MO) Community Profile

##### Caldwell County Public Airports<sup>1</sup>

| Name                                    | USGS Topo Map |
|-----------------------------------------|---------------|
| <a href="#">CCC Airport</a>             | Cameron East  |
| <a href="#">Mayes Homestead Airport</a> | Elmira        |

<sup>1</sup>

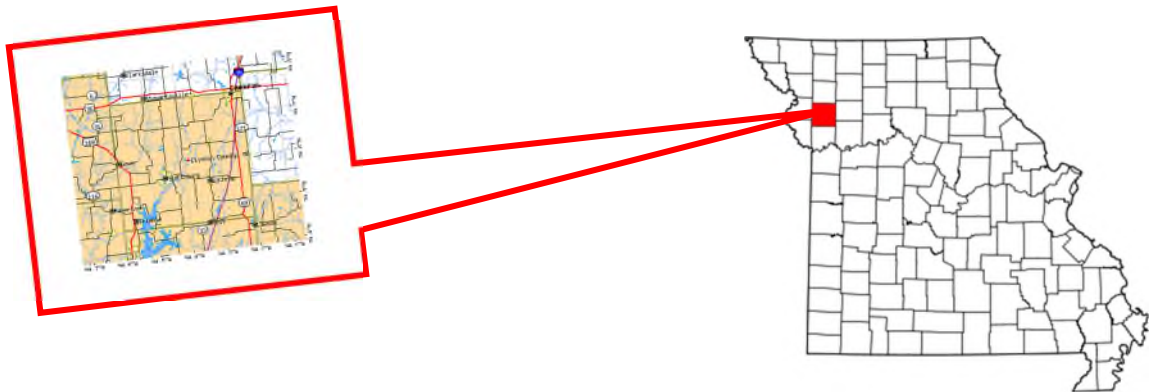
<https://missouri.hometownlocator.com/features/cultural,class,airport,scfips,29025.cfm> <https://iowa.hometownlocator.com/features/historical,class,airport,scfips,19099.cfm>

## Schools in Caldwell County: Public Schools<sup>2</sup>

| Name                                      | Level      |
|-------------------------------------------|------------|
| <a href="#"><u>Braymer Elem.</u></a>      | Elementary |
| <a href="#"><u>Braymer High</u></a>       | High       |
| <a href="#"><u>Breckenridge Elem.</u></a> | Elementary |
| <a href="#"><u>Breckenridge High</u></a>  | High       |
| <a href="#"><u>Cowgill Elem.</u></a>      | Elementary |
| <a href="#"><u>Hamilton Elem.</u></a>     | Elementary |
| <a href="#"><u>Hamilton Middle</u></a>    | Middle     |
| <a href="#"><u>Kingston Elem.</u></a>     | Elementary |
| <a href="#"><u>Mirabile Elem.</u></a>     | Elementary |
| <a href="#"><u>New York Elem.</u></a>     | Elementary |
| <a href="#"><u>Penney High</u></a>        | High       |
| <a href="#"><u>Polo Elem.</u></a>         | Elementary |
| <a href="#"><u>Polo High</u></a>          | High       |
| <a href="#"><u>Polo Middle</u></a>        | Middle     |

<sup>2</sup> <https://missouri.hometownlocator.com/schools/sorted-by-county,n,caldwell.cfm>

## Clinton County (MO) Community Profile



The population of Clinton County was estimated to be 20,834 citizens in 2021 and a population density of 50 persons per square mile.

Clinton Co is located in the northwestern portion of the state of Missouri. Interstate 35 goes through the right hand side of the county and Missouri Route 33 passes through the middle of the county.

## Clinton County (MO) Community Profile

### Clinton County Public Airports<sup>3</sup>

| Name                                                            | USGS Topo Map |
|-----------------------------------------------------------------|---------------|
| <a href="#"><u>Block Air Village Airport</u></a>                | Arley         |
| <a href="#"><u>Cameron Regional Medical Center Heliport</u></a> | Cameron East  |
| <a href="#"><u>Cameron Memorial Airport</u></a>                 | Cameron West  |
| <a href="#"><u>Lathrop Family Practice Heliport</u></a>         | Lathrop       |
| <a href="#"><u>Northwood Airport</u></a>                        | Holt          |
| <a href="#"><u>Plattsburg Airpark</u></a>                       | Plattsburg    |
| <a href="#"><u>Starr Airport</u></a>                            | Smithville    |

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3

<https://missouri.hometownlocator.com/features/cultural,class,airport,scfips,29049.cfm><https://iowa.hometownlocator.com/features/historical,class,airport,scfips,19099.cfm>

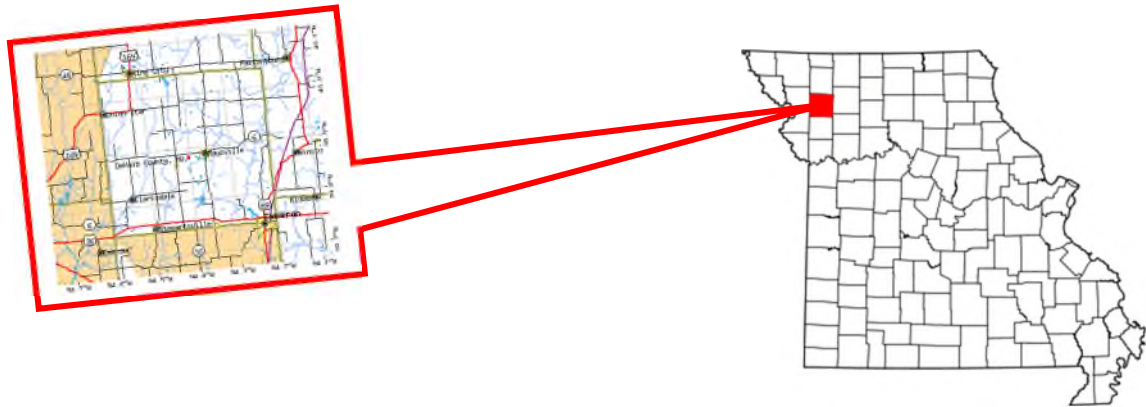
## Schools in Clinton County: Public Schools<sup>4</sup>

| Name                                               | Level      |
|----------------------------------------------------|------------|
| <a href="#"><u>Cameron High</u></a>                | High       |
| <a href="#"><u>Cameron Intermediate School</u></a> | Elementary |
| <a href="#"><u>Cameron Veterans Middle</u></a>     | Middle     |
| <a href="#"><u>Clinton Co. R-III Middle</u></a>    | Middle     |
| <a href="#"><u>East Buchanan Elem.</u></a>         | Elementary |
| <a href="#"><u>East Buchanan High</u></a>          | High       |
| <a href="#"><u>Ellis Elem.</u></a>                 | Elementary |
| <a href="#"><u>Lathrop Elem.</u></a>               | Elementary |
| <a href="#"><u>Lathrop High</u></a>                | High       |
| <a href="#"><u>Lathrop Middle</u></a>              | Middle     |
| <a href="#"><u>Parkview Elem.</u></a>              | Elementary |
| <a href="#"><u>Plattsburg High</u></a>             | High       |

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<sup>4</sup> <https://missouri.hometownlocator.com/schools/sorted-by-county.n.clinton.cfm>

## **DeKalb County (MO) Community Profile**



The population of DeKalb County was estimated to be 13,093 citizens in 2021 and a population density of 31 persons per square mile.

DeKalb Co is located in the northwestern portion of the state of Missouri. Missouri Highway 36 goes straight through the bottom of the county.

## **DeKalb County (MO) Community Profile**

### **DeKalb County Public Airports<sup>5</sup>**

| Name                                           | USGS Topo Map |
|------------------------------------------------|---------------|
| <a href="#">Cayton Pony Express Airport</a>    | Amity         |
| <a href="#">Quad State Helicopter Heliport</a> | King City     |

### **Schools in DeKalb County: Public Schools<sup>6</sup>**

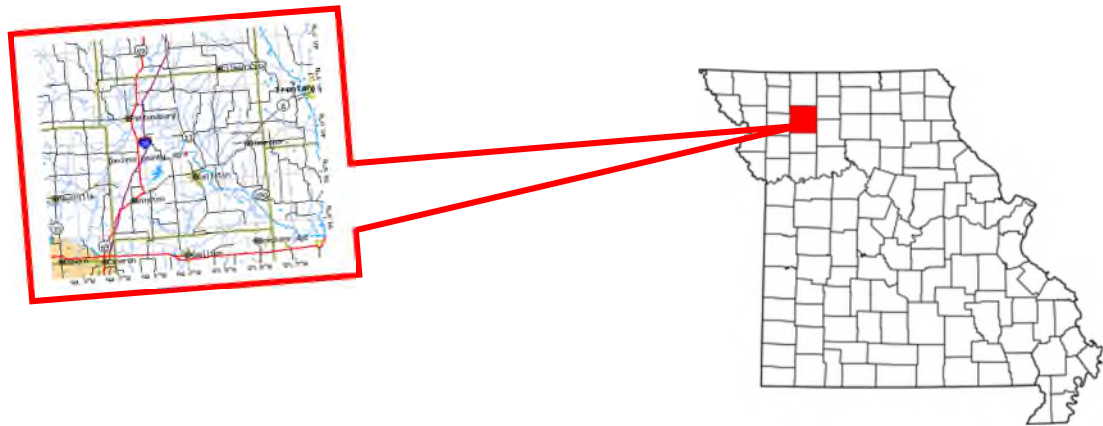
<sup>5</sup>

<https://missouri.hometownlocator.com/features/cultural,class,airport,scfips,29063.cfm><https://iowa.hometownlocator.com/features/historical,class,airport,scfips,19099.cfm>

<sup>6</sup> <https://missouri.hometownlocator.com/schools/sorted-by-county,n,dekalb.cfm>

| Name                                          | Level      |
|-----------------------------------------------|------------|
| <a href="#"><u>Maysville Elem.</u></a>        | Elementary |
| <a href="#"><u>Maysville Jr.-Sr. High</u></a> | High       |
| <a href="#"><u>Osborn Elem.</u></a>           | Elementary |
| <a href="#"><u>Osborn High</u></a>            | High       |
| <a href="#"><u>Stewartsville Elem.</u></a>    | Elementary |
| <a href="#"><u>Stewartsville High</u></a>     | High       |
| <a href="#"><u>Union Star Elem.</u></a>       | Elementary |
| <a href="#"><u>Union Star High</u></a>        | High       |

## **Daviess County (MO) Community Profile**



The population of Daviess County was estimated to be 8,877 citizens in 2021 and a population density of 16 persons per square mile.

Daviess Co is located in the northwestern portion of the state of Missouri. Missouri Route 6 goes straight through Daviess County as well as Missouri Route 13.

## **Daviess County (MO) Community Profile**

### **Daviess County Public Airports<sup>7</sup>**

| Name                                                       | USGS Topo Map |
|------------------------------------------------------------|---------------|
| <a href="#">Lake Viking Airport</a>                        | Altamont      |
| <a href="#">Landmark Manufacturing Corporation Airport</a> | Jamesport     |
| <a href="#">Spillman Field</a>                             | Jamesport     |



## Schools in Daviess County: Public Schools<sup>8</sup>

| Name                                          | Level      |
|-----------------------------------------------|------------|
| <a href="#"><u>Covel D. Searcy Elem.</u></a>  | Elementary |
| <a href="#"><u>Gallatin High</u></a>          | High       |
| <a href="#"><u>Gallatin Middle School</u></a> | Middle     |
| <a href="#"><u>North Daviess Elem.</u></a>    | Elementary |
| <a href="#"><u>North Daviess High</u></a>     | High       |
| <a href="#"><u>Pattonsburg Elem.</u></a>      | Elementary |
| <a href="#"><u>Pattonsburg High</u></a>       | High       |
| <a href="#"><u>Tri-County Elem.</u></a>       | Elementary |
| <a href="#"><u>Tri-County High</u></a>        | High       |
| <a href="#"><u>Winston Elem.</u></a>          | Elementary |
| <a href="#"><u>Winston High</u></a>           | High       |

<sup>8</sup> <https://missouri.hometownlocator.com/schools/sorted-by-county,n,daviess.c>

## Caldwell Co, MO - Detail Demographic Profile

| #      | ZIP   | NAME         | County   | Population |           |        | Households |         | HH            | Per Capita  |
|--------|-------|--------------|----------|------------|-----------|--------|------------|---------|---------------|-------------|
|        |       |              |          | Year 2020  | Year 2025 | Change | YR 2020    | YR 2025 | Avg Size 2020 | Income 2020 |
| 1      | 64624 | Braymer      | CALDWELL | 1,668      | 1,614     | -3.2%  | 683        | 663     | 2.4           | \$23,405    |
| 2      | 64625 | Breckenridge | CALDWELL | 549        | 521       | -5.1%  | 235        | 223     | 2.3           | \$21,881    |
| 3      | 64637 | Cowgill      | CALDWELL | 582        | 568       | -2.4%  | 251        | 247     | 2.3           | \$25,705    |
| 4      | 64644 | Hamilton     | CALDWELL | 3,048      | 2,992     | -1.8%  | 1,191      | 1,173   | 2.5           | \$23,153    |
| 5      | 64649 | Kidder       | CALDWELL | 934        | 910       | -2.6%  | 352        | 345     | 2.6           | \$26,478    |
| 6      | 64650 | Kingston     | CALDWELL | 765        | 761       | -0.5%  | 282        | 281     | 2.5           | \$23,288    |
| 7      | 64671 | Polo         | CALDWELL | 2,027      | 2,014     | -0.6%  | 811        | 807     | 2.5           | \$23,817    |
| Totals |       |              |          | 9,573      | 9,380     | -2.0%  | 3,805      | 3,739   | 2.5           | \$23,961    |

| #      | ZIP   | NAME         | County   | Population |          |         |       | Year 2020 |         | Females   |
|--------|-------|--------------|----------|------------|----------|---------|-------|-----------|---------|-----------|
|        |       |              |          | Year 2020  | Pop. 65+ | Kids<18 | Gen Y | Males     | Females | Age 20-35 |
| 1      | 64624 | Braymer      | CALDWELL | 1,668      | 366      | 520     | 175   | 43        | 838     | 184       |
| 2      | 64625 | Breckenridge | CALDWELL | 549        | 103      | 152     | 69    | 44        | 265     | 58        |
| 3      | 64637 | Cowgill      | CALDWELL | 582        | 134      | 160     | 53    | 47        | 277     | 50        |
| 4      | 64644 | Hamilton     | CALDWELL | 3,048      | 593      | 964     | 360   | 41        | 1,551   | 365       |
| 5      | 64649 | Kidder       | CALDWELL | 934        | 183      | 277     | 105   | 43        | 465     | 109       |
| 6      | 64650 | Kingston     | CALDWELL | 765        | 138      | 208     | 101   | 42        | 344     | 81        |
| 7      | 64671 | Polo         | CALDWELL | 2,027      | 453      | 566     | 210   | 46        | 1,029   | 208       |
| Totals |       |              |          | 9,573      | 1,970    | 2,847   | 1,073 | 305       | 4,769   | 1,055     |

| #      | ZIP   | NAME         | County   | Population 2020 |              |           |          | Average Households 2020 |           |           |
|--------|-------|--------------|----------|-----------------|--------------|-----------|----------|-------------------------|-----------|-----------|
|        |       |              |          | Caucasian       | African Amer | Amer Ind. | Hispanic | HH 2020                 | Med \$ HH | HH \$50K+ |
| 1      | 64624 | Braymer      | CALDWELL | 96.4%           | 0.4%         | 0.5%      | 0.7%     | 683                     | \$40,573  | 285       |
| 2      | 64625 | Breckenridge | CALDWELL | 93.1%           | 0.5%         | 1.8%      | 1.1%     | 235                     | \$38,182  | 95        |
| 3      | 64637 | Cowgill      | CALDWELL | 95.9%           | 0.3%         | 0.7%      | 1.7%     | 251                     | \$48,685  | 124       |
| 4      | 64644 | Hamilton     | CALDWELL | 96.5%           | 0.4%         | 0.5%      | 1.7%     | 1191                    | \$44,238  | 571       |
| 5      | 64649 | Kidder       | CALDWELL | 96.5%           | 0.4%         | 0.6%      | 1.6%     | 352                     | \$56,169  | 200       |
| 6      | 64650 | Kingston     | CALDWELL | 88.2%           | 2.4%         | 0.5%      | 8.1%     | 282                     | \$49,655  | 148       |
| 7      | 64671 | Polo         | CALDWELL | 94.5%           | 0.6%         | 0.7%      | 1.8%     | 811                     | \$51,708  | 444       |
| Totals |       |              |          | 94.4%           | 0.7%         | 0.8%      | 2.4%     | 3805                    | \$47,030  | 1,867     |

Source: ERSI Demographics

## Clinton Co, MO - Detail Demographic Profile

|        |       |            | Population |           |           |        | Households |         | HH            | Per Capita  |
|--------|-------|------------|------------|-----------|-----------|--------|------------|---------|---------------|-------------|
| #      | ZIP   | NAME       | County     | Year 2020 | Year 2025 | Change | YR 2020    | YR 2025 | Avg Size 2020 | Income 2020 |
| 1      | 64429 | Cameron    | CLINTON    | 13,112    | 13,179    | 0.5%   | 3,877      | 3,917   | 2.4           | \$22,573    |
| 2      | 64454 | Gower      | CLINTON    | 2,726     | 2,752     | 1.0%   | 1,009      | 1,023   | 2.6           | \$26,526    |
| 3      | 64465 | Lathrop    | CLINTON    | 4,550     | 4,642     | 2.0%   | 1,773      | 1,819   | 2.6           | \$28,625    |
| 4      | 64477 | Plattsburg | CLINTON    | 3,417     | 3,439     | 0.6%   | 1,382      | 1,396   | 2.4           | \$28,241    |
| 5      | 64492 | Trimble    | CLINTON    | 1,781     | 1,858     | 4.3%   | 709        | 743     | 2.5           | \$32,758    |
| 6      | 64493 | Turney     | CLINTON    | 540       | 544       | 0.7%   | 226        | 228     | 2.4           | \$32,825    |
| Totals |       |            |            | 26,126    | 26,414    | 1.1%   | 8,976      | 9,126   | 2.5           | \$28,591    |

|        |       |            |         | Population |          |         |       | Year 2020 |         | Females   |
|--------|-------|------------|---------|------------|----------|---------|-------|-----------|---------|-----------|
| #      | ZIP   | NAME       | County  | Year 2020  | Pop. 65+ | Kids<18 | Gen Y | Males     | Females | Age 20-35 |
| 1      | 64429 | Cameron    | CLINTON | 13,112     | 1,974    | 3,495   | 2,248 | 39        | 4,920   | 1,223     |
| 2      | 64454 | Gower      | CLINTON | 2,726      | 557      | 810     | 313   | 43        | 1,376   | 300       |
| 3      | 64465 | Lathrop    | CLINTON | 4,550      | 830      | 1,332   | 544   | 43        | 2,287   | 507       |
| 4      | 64477 | Plattsburg | CLINTON | 3,417      | 753      | 884     | 405   | 47        | 1,740   | 344       |
| 5      | 64492 | Trimble    | CLINTON | 1,781      | 335      | 506     | 183   | 44        | 897     | 171       |
| 6      | 64493 | Turney     | CLINTON | 540        | 115      | 137     | 61    | 48        | 262     | 52        |
| Totals |       |            |         | 26,126     | 4,564    | 7,164   | 3,754 | 263       | 11,482  | 2,597     |

|        |       |            |         | Population 2020 |              |           |          | Average Households 2020 |            |           |
|--------|-------|------------|---------|-----------------|--------------|-----------|----------|-------------------------|------------|-----------|
| #      | ZIP   | NAME       | County  | Caucasian       | African Amer | Amer Ind. | Hispanic | HH 2020                 | Med \$ HH  | HH \$50K+ |
| 1      | 64429 | Cameron    | CLINTON | 84.7%           | 11.8%        | 0.5%      | 3.3%     | 3877                    | \$45,659.0 | 1,894     |
| 2      | 64454 | Gower      | CLINTON | 96.6%           | 0.4%         | 0.6%      | 1.6%     | 1009                    | \$59,501.0 | 635       |
| 3      | 64465 | Lathrop    | CLINTON | 95.1%           | 0.9%         | 0.9%      | 2.2%     | 1773                    | \$61,036.0 | 1,174     |
| 4      | 64477 | Plattsburg | CLINTON | 91.4%           | 4.0%         | 0.4%      | 3.6%     | 1382                    | \$55,599.0 | 838       |
| 5      | 64492 | Trimble    | CLINTON | 96.4%           | 0.6%         | 0.5%      | 2.5%     | 709                     | \$63,012.0 | 481       |
| 6      | 64493 | Turney     | CLINTON | 95.7%           | 0.6%         | 0.7%      | 2.0%     | 226                     | \$57,220.0 | 136       |
| Totals |       |            |         | 93.3%           | 3.1%         | 0.6%      | 2.5%     | 8976                    | \$57,004.5 | 5,158     |

Source: ERSI Demographics

## Daviess Co, MO - Detail Demographic Profile

| #      | ZIP   | NAME         | County  | Population |           |        | Households |         | HH            | Per Capita  |
|--------|-------|--------------|---------|------------|-----------|--------|------------|---------|---------------|-------------|
|        |       |              |         | Year 2020  | Year 2025 | Change | YR 2020    | YR 2025 | Avg Size 2020 | Income 2020 |
| 1      | 64620 | Altamont     | DAVIESS | 625        | 619       | -1.0%  | 262        | 260     | 2.4           | \$27,017    |
| 2      | 64636 | Coffey       | DAVIESS | 284        | 280       | -1.4%  | 108        | 107     | 2.5           | \$23,198    |
| 3      | 64640 | Gallatin     | DAVIESS | 3,000      | 2,905     | -3.2%  | 1,191      | 1,153   | 2.5           | \$23,181    |
| 4      | 64647 | Jameson      | DAVIESS | 332        | 323       | -2.7%  | 137        | 133     | 2.4           | \$27,726    |
| 5      | 64648 | Jamesport    | DAVIESS | 2,022      | 1,980     | -2.1%  | 650        | 635     | 3.1           | \$19,259    |
| 6      | 64654 | Lock Springs | DAVIESS | 28         | 27        | -3.6%  | 10         | 10      | 2.8           | \$25,876    |
| 7      | 64670 | Pattonsburg  | DAVIESS | 1,150      | 1,132     | -1.6%  | 440        | 433     | 2.5           | \$24,414    |
| 8      | 64689 | Winston      | DAVIESS | 596        | 591       | -0.8%  | 221        | 220     | 2.7           | \$24,785    |
| Totals |       |              |         | 8,037      | 7,857     | -2.2%  | 3,019      | 2,951   | 2.6           | \$24,432    |

| #      | ZIP   | NAME         | County  | Population |          |         |       | Year 2020 |         | Females   |
|--------|-------|--------------|---------|------------|----------|---------|-------|-----------|---------|-----------|
|        |       |              |         | Year 2020  | Pop. 65+ | Kids<18 | Gen Y | Males     | Females | Age 20-35 |
| 1      | 64620 | Altamont     | DAVIESS | 625        | 159      | 159     | 59    | 50        | 304     | 54        |
| 2      | 64636 | Coffey       | DAVIESS | 284        | 53       | 88      | 37    | 40        | 139     | 32        |
| 3      | 64640 | Gallatin     | DAVIESS | 3,000      | 654      | 955     | 320   | 42        | 1,537   | 316       |
| 4      | 64647 | Jameson      | DAVIESS | 332        | 67       | 108     | 35    | 40        | 159     | 37        |
| 5      | 64648 | Jamesport    | DAVIESS | 2,022      | 357      | 741     | 248   | 36        | 1,018   | 237       |
| 6      | 64654 | Lock Springs | DAVIESS | 28         | 3        | 10      | 4     | 35        | 15      | 4         |
| 7      | 64670 | Pattonsburg  | DAVIESS | 1,150      | 230      | 358     | 135   | 41        | 559     | 124       |
| 8      | 64689 | Winston      | DAVIESS | 596        | 135      | 162     | 61    | 47        | 292     | 57        |
| Totals |       |              |         | 8,037      | 1,658    | 2,581   | 899   | 330       | 4,023   | 861       |

| #      | ZIP   | NAME         | County  | Population 2020 |              |           |          | Average Households 2020 |           |           |
|--------|-------|--------------|---------|-----------------|--------------|-----------|----------|-------------------------|-----------|-----------|
|        |       |              |         | Caucasian       | African Amer | Amer Ind. | Hispanic | HH 2020                 | Med \$ HH | HH \$50K+ |
| 1      | 64620 | Altamont     | DAVIESS | 97.0%           | 0.5%         | 0.6%      | 1.6%     | 262                     | \$52,708  | 145       |
| 2      | 64636 | Coffey       | DAVIESS | 97.2%           | 1.8%         | 0.4%      | 1.4%     | 108                     | \$48,680  | 56        |
| 3      | 64640 | Gallatin     | DAVIESS | 96.9%           | 0.7%         | 0.4%      | 1.3%     | 1191                    | \$43,626  | 534       |
| 4      | 64647 | Jameson      | DAVIESS | 95.5%           | 0.9%         | 1.5%      | 1.8%     | 137                     | \$51,858  | 74        |
| 5      | 64648 | Jamesport    | DAVIESS | 97.3%           | 0.5%         | 0.2%      | 1.9%     | 650                     | \$43,203  | 304       |
| 6      | 64654 | Lock Springs | DAVIESS | 100.0%          | 0.0%         | 0.0%      | 0.0%     | 10                      | \$53,480  | 6         |
| 7      | 64670 | Pattonsburg  | DAVIESS | 96.3%           | 1.3%         | 0.8%      | 1.8%     | 440                     | \$51,006  | 237       |
| 8      | 64689 | Winston      | DAVIESS | 97.0%           | 0.5%         | 0.7%      | 1.7%     | 221                     | \$53,999  | 126       |
| Totals |       |              |         | 97.1%           | 0.8%         | 0.6%      | 1.4%     | 3019                    | \$49,820  | 1,482     |

Source: ERSI Demographics

## DeKalb Co, MO - Detail Demographic Profile

| #      | ZIP   | NAME          | County | Population |           |        | Households |         | HH            | Per Capita  |
|--------|-------|---------------|--------|------------|-----------|--------|------------|---------|---------------|-------------|
|        |       |               |        | Year 2020  | Year 2025 | Change | YR 2020    | YR 2025 | Avg Size 2020 | Income 2020 |
| 1      | 64422 | Amity         | DEKALB | 413        | 431       | 4.4%   | 156        | 163     | 2.7           | \$24,214    |
| 2      | 64430 | Clarksdale    | DEKALB | 850        | 870       | 2.4%   | 370        | 379     | 2.3           | \$32,063    |
| 3      | 64469 | Maysville     | DEKALB | 2,372      | 2,378     | 0.3%   | 891        | 896     | 2.6           | \$22,974    |
| 4      | 64474 | Osborn        | DEKALB | 795        | 796       | 0.1%   | 346        | 348     | 2.3           | \$28,809    |
| 5      | 64490 | Stewartsville | DEKALB | 1,962      | 1,973     | 0.6%   | 798        | 805     | 2.5           | \$27,517    |
| 6      | 64494 | Union Star    | DEKALB | 1,013      | 1,027     | 1.4%   | 406        | 414     | 2.5           | \$26,286    |
| 7      | 64497 | Weatherby     | DEKALB | 601        | 609       | 1.3%   | 220        | 224     | 2.7           | \$22,800    |
| Totals |       |               |        | 8,006      | 8,084     | 1.0%   | 3,187      | 3,229   | 2.5           | \$26,380    |

| #      | ZIP   | NAME          | County | Population |          |         |       | Year 2020 |         | Females   |
|--------|-------|---------------|--------|------------|----------|---------|-------|-----------|---------|-----------|
|        |       |               |        | Year 2020  | Pop. 65+ | Kids<18 | Gen Y | Males     | Females | Age 20-35 |
| 1      | 64422 | Amity         | DEKALB | 413        | 87       | 108     | 52    | 46        | 205     | 40        |
| 2      | 64430 | Clarksdale    | DEKALB | 850        | 177      | 216     | 101   | 47        | 411     | 81        |
| 3      | 64469 | Maysville     | DEKALB | 2,372      | 458      | 743     | 279   | 41        | 1,208   | 276       |
| 4      | 64474 | Osborn        | DEKALB | 795        | 170      | 183     | 104   | 47        | 389     | 90        |
| 5      | 64490 | Stewartsville | DEKALB | 1,962      | 393      | 510     | 252   | 45        | 970     | 217       |
| 6      | 64494 | Union Star    | DEKALB | 1,013      | 203      | 275     | 111   | 45        | 481     | 94        |
| 7      | 64497 | Weatherby     | DEKALB | 601        | 118      | 178     | 69    | 43        | 289     | 62        |
| Totals |       |               |        | 8,006      | 1,606    | 2,213   | 968   | 314       | 3,953   | 860       |

| #      | ZIP   | NAME          | County | Population 2020 |              |           |          | Average Households 2020 |            |           |
|--------|-------|---------------|--------|-----------------|--------------|-----------|----------|-------------------------|------------|-----------|
|        |       |               |        | Caucasian       | African Amer | Amer Ind. | Hispanic | HH 2020                 | Med \$ HH  | HH \$50K+ |
| 1      | 64422 | Amity         | DEKALB | 97.6%           | 0.0%         | 0.0%      | 2.7%     | 156                     | \$57,997.0 | 108       |
| 2      | 64430 | Clarksdale    | DEKALB | 98.0%           | 0.1%         | 0.1%      | 2.6%     | 370                     | \$54,541.0 | 219       |
| 3      | 64469 | Maysville     | DEKALB | 95.3%           | 0.7%         | 1.1%      | 1.8%     | 891                     | \$42,602.0 | 421       |
| 4      | 64474 | Osborn        | DEKALB | 97.0%           | 0.6%         | 0.4%      | 0.8%     | 346                     | \$53,779.0 | 204       |
| 5      | 64490 | Stewartsville | DEKALB | 95.5%           | 0.5%         | 0.3%      | 3.1%     | 798                     | \$52,257.0 | 453       |
| 6      | 64494 | Union Star    | DEKALB | 96.1%           | 0.3%         | 0.1%      | 1.3%     | 406                     | \$54,234.0 | 244       |
| 7      | 64497 | Weatherby     | DEKALB | 95.0%           | 0.7%         | 0.8%      | 2.5%     | 220                     | \$47,621.0 | 111       |
| Totals |       |               |        | 96.3%           | 0.4%         | 0.4%      | 2.1%     | 3187                    | \$51,861.6 | 1,760     |

Source: ERSI Demographics

## III. Community Health Status

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[VVV Consultants LLC]

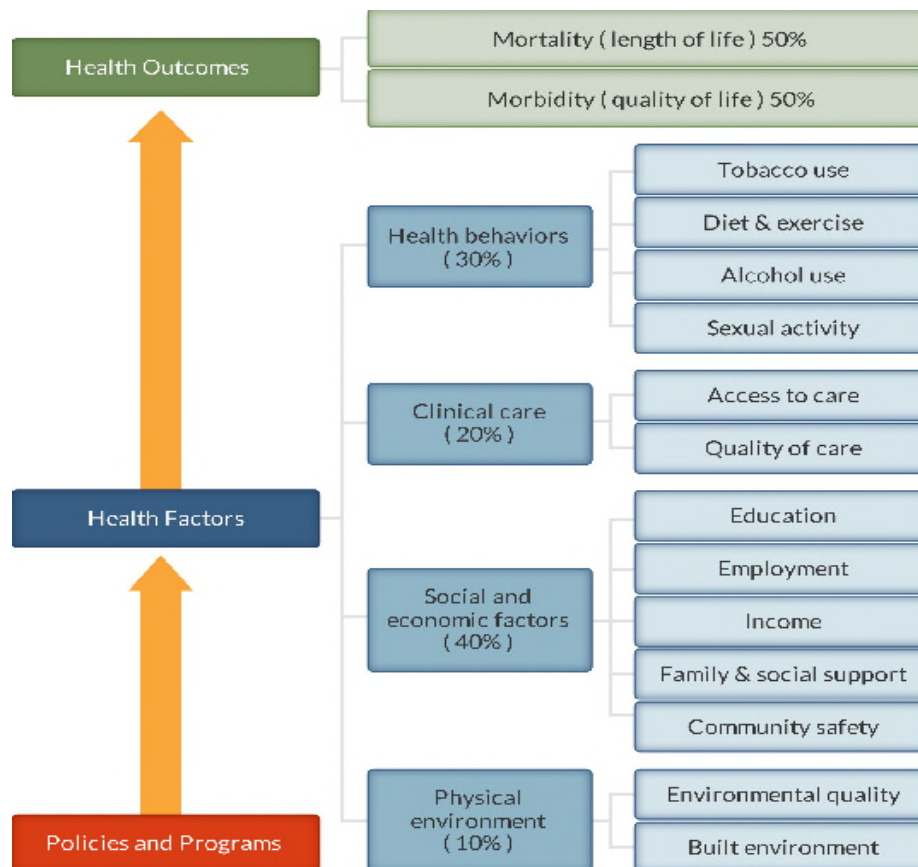
### III. Community Health Status

#### a) Historical Health Statistics- Secondary Research

##### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed & trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2020 RWJ County Health Rankings and conversations from Town Hall participates. Each table published reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ's model use a number of health factors to rank each county.



County Health Rankings model ©2012 UWPHI

## National Research – Year 2022 RWJ Health Rankings:

| #                                                                                                                                                                                   | 2022 MO Rankings - 115 Counties | Definitions                                                            | CRMC PSA (4 Co) Avg | Rural 20 MO Norms |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|------------------------------------------------------------------------|---------------------|-------------------|
| 1                                                                                                                                                                                   | <b>Health Outcomes</b>          |                                                                        | 36                  | 47                |
|                                                                                                                                                                                     | Mortality                       | Length of Life                                                         | 36                  | 47                |
|                                                                                                                                                                                     | Morbidity                       | Quality of Life                                                        | 42                  | 49                |
| 2                                                                                                                                                                                   | <b>Health Factors</b>           |                                                                        | 46                  | 51                |
|                                                                                                                                                                                     | Health Behaviors                | Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity               | 70                  | 58                |
|                                                                                                                                                                                     | Clinical Care                   | Access to care / Quality of Care                                       | 74                  | 63                |
|                                                                                                                                                                                     | Social & Economic Factors       | Education, Employment, Income, Family/Social support, Community Safety | 43                  | 50                |
| 3                                                                                                                                                                                   | <b>Physical Environment</b>     | Environmental quality                                                  | 58                  | 52                |
| <a href="http://www.countyhealthrankings.org">http://www.countyhealthrankings.org</a> , released 2022                                                                               |                                 |                                                                        |                     |                   |
| Rural 20 MO Norms: Lewis, Marion, Monroe, Pike, Ralls, Shelby, Cass, Johnson, Pettis, Lafayette, Henry, Benton, St. Clair, Bates, Venon, Cedar, Clinton, DeKalb, Caldwell, Daviess. |                                 |                                                                        |                     |                   |

| #                                                                                                     | 2022 MO Rankings - 115 Counties | Definitions                                                       | CRMC PSA (4 Co) Avg | Clinton Co | DeKalb Co | Caldwell Co | Daviess Co |
|-------------------------------------------------------------------------------------------------------|---------------------------------|-------------------------------------------------------------------|---------------------|------------|-----------|-------------|------------|
| 1                                                                                                     | <b>Health Outcomes</b>          |                                                                   | 36                  | 12         | 34        | 86          | 11         |
|                                                                                                       | Mortality                       | Length of Life                                                    | 36                  | 13         | 41        | 85          | 4          |
|                                                                                                       | Morbidity                       | Quality of Life                                                   | 42                  | 19         | 29        | 85          | 36         |
| 2                                                                                                     | <b>Health Factors</b>           |                                                                   | 46                  | 46         | 12        | 59          | 66         |
|                                                                                                       | Health Behaviors                | Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity          | 70                  | 44         | 58        | 78          | 98         |
|                                                                                                       | Clinical Care                   | Access to care / Quality of Care                                  | 74                  | 24         | 63        | 100         | 109        |
|                                                                                                       | Social & Economic Factors       | Education, Employment, Income, Family/Social support, Comm Safety | 43                  | 17         | 45        | 34          | 75         |
| 3                                                                                                     | <b>Physical Environment</b>     | Environmental quality                                             | 58                  | 103        | 20        | 105         | 3          |
| <a href="http://www.countyhealthrankings.org">http://www.countyhealthrankings.org</a> , released 2022 |                                 |                                                                   |                     |            |           |             |            |

## PSA Secondary Research:

When studying community health, it's important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

*Note: Each Tab has been trended to reflect County trends to NORM.*

| Health Indicators - Secondary Research    |
|-------------------------------------------|
| TAB 1. Demographic Profile                |
| TAB 2. Economic Profile                   |
| TAB 3. Educational Profile                |
| TAB 4. Maternal and Infant Health Profile |
| TAB 5. Hospital / Provider Profile        |
| TAB 6. Behavioral / Mental Health Profile |
| TAB 7. High-Risk Indicators & Factors     |
| TAB 8. Uninsured Profile                  |
| TAB 9. Mortality Profile                  |
| TAB 10. Preventative Quality Measures     |



**Tab 1: Demographic Profile**

Understanding population and household make-up is vital to start CHNA evaluation.

| Tab | Health Indicator                                                                         | CRMC PSA<br>(4 Co) Avg | Trend | MO State  | MO Rural 20<br>Norm | Source                 |
|-----|------------------------------------------------------------------------------------------|------------------------|-------|-----------|---------------------|------------------------|
| 1a  | a Population estimates, 2019                                                             | 8,802                  |       | 4,150,049 | 15,811              | County Health Rankings |
|     | b Persons under 5 years, percent, July 1, 2021, (V2021)                                  | 5.7%                   |       | 6.0%      | 5.9%                | People Quick Facts     |
|     | c Persons 65 years and over, percent, July 1, 2021                                       | 19.0%                  |       | 17.3%     | 20.5%               | People Quick Facts     |
|     | d Female persons, percent, July 1, 2021, (V2021)                                         | 46.6%                  |       | 50.9%     | 49.2%               | People Quick Facts     |
|     | e White alone, percent, July 1, 2021, (V2021)                                            | 93.6%                  |       | 82.9%     | 94.0%               | People Quick Facts     |
|     | f Black or African American alone, percent, July 1, 2021                                 | 3.7%                   |       | 11.8%     | 2.8%                | People Quick Facts     |
|     | g Hispanic or Latino, percent, July 1, 2021, (V2021)                                     | 2.3%                   |       | 4.4%      | 2.8%                | People Quick Facts     |
|     | h Language other than English spoken at home, percent of persons age 5 years+, 2015-2019 | 4.5%                   |       | 6.3%      | 3.6%                | People Quick Facts     |
|     | i Living in same house 1 year ago, percent of persons age 1 year+, 2015-2019             | 86.8%                  |       | 84.8%     | 86.0%               | People Quick Facts     |
|     | j Children in single-parent households, percent, 2015-2019                               | 17.9%                  |       | 25.4%     | 21.0%               | County Health Rankings |
|     | k Total Veterans, 2015-2019                                                              | 1,025                  |       | 401,779   | 1,897               | People Quick Facts     |

| Tab | Health Indicator                                                                         | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|------------------------------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 1a  | a Population estimates, 2019                                                             | 8,802                  | 14,123        | 9,377        | 6,179          | 5,527         | County Health Rankings |
|     | b Persons under 5 years, percent, July 1, 2021, (V2021)                                  | 5.7%                   | 5.7%          | 4.5%         | 5.5%           | 7.0%          | People Quick Facts     |
|     | c Persons 65 years and over, percent, July 1, 2021                                       | 19.0%                  | 18.2%         | 16.6%        | 20.1%          | 21.2%         | People Quick Facts     |
|     | d Female persons, percent, July 1, 2021, (V2021)                                         | 46.6%                  | 50.0%         | 37.5%        | 49.2%          | 49.8%         | People Quick Facts     |
|     | e White alone, percent, July 1, 2021, (V2021)                                            | 93.6%                  | 95.3%         | 85.9%        | 96.0%          | 97.1%         | People Quick Facts     |
|     | f Black or African American alone, percent, July 1, 2021                                 | 3.7%                   | 1.4%          | 11.8%        | 0.7%           | 0.7%          | People Quick Facts     |
|     | g Hispanic or Latino, percent, July 1, 2021, (V2021)                                     | 2.3%                   | 2.3%          | 2.9%         | 2.5%           | 1.4%          | People Quick Facts     |
|     | h Language other than English spoken at home, percent of persons age 5 years+, 2015-2019 | 4.5%                   | 1.5%          | 1.3%         | 3.0%           | 12.1%         | People Quick Facts     |
|     | i Living in same house 1 year ago, percent of persons age 1 year+, 2015-2019             | 86.8%                  | 86.5%         | 84.9%        | 87.3%          | 88.6%         | People Quick Facts     |
|     | j Children in single-parent households, percent, 2015-2019                               | 17.9%                  | 20.3%         | 21.4%        | 13.5%          | 16.2%         | County Health Rankings |
|     | k Total Veterans, 2015-2019                                                              | 1,025                  | 1,728         | 1,034        | 751            | 587           | People Quick Facts     |

**Tab 2: Economic Profile**

Monetary resources will (at times) drive health “access” and self-care.

| Tab | Health Indicator                                 | CRMC PSA<br>(4 Co) Avg | Trend | MO State  | MO Rural 20<br>Norm | Source                 |
|-----|--------------------------------------------------|------------------------|-------|-----------|---------------------|------------------------|
| 2   | a Per capita income in past 12 months, 2015-2019 | \$24,679               |       | \$30,810  | \$25,229            | People Quick Facts     |
|     | b Persons in poverty, percent, 2021              | 12.2%                  |       | 12.10%    | 13.6%               | People Quick Facts     |
|     | c Total Housing units, July 1, 2019, (V2019)     | 5,590                  |       | 2,819,383 | 10,759              | People Quick Facts     |
|     | d Total Persons per household, 2015-2019         | 2.5                    |       | 2.5       | 2.4                 | People Quick Facts     |
|     | e Severe housing problems, percent, 2013-2017    | 12.0%                  |       | 13.3%     | 11.9%               | County Health Rankings |
|     | f Total of All firms, 2012                       | 1,122                  |       | 491,606   | 1,845               | People Quick Facts     |
|     | g Unemployment, percent, 2019                    | 3.2%                   |       | 3.3%      | 3.5%                | County Health Rankings |
|     | h Food insecurity, percent, 2019                 | 12.5%                  |       | 13.3%     | 13.4%               | County Health Rankings |
|     | i Limited access to healthy foods, percent, 2019 | 8.1%                   |       | 6.8%      | 8.2%                | County Health Rankings |
|     | j Long commute - driving alone, percent, 2019    | 45.1%                  |       | 32.4%     | 35.6%               | County Health Rankings |

**Tab 2: Economic Profile (Continued)**

| Tab | Health Indicator                                                   | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|--------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 2   | a Per capita income in past 12 months (in 2017 dollars), 2015-2019 | \$24,679               | \$29,081      | \$20,125     | \$24,581       | \$24,929      | People Quick Facts     |
|     | b Persons in poverty, percent. 2021                                | 12.2%                  | 9.5%          | 12.8%        | 12.4%          | 14.1%         | People Quick Facts     |
|     | c Total Housing units, July 1, 2019, (V2019)                       | 5,590                  | 9,087         | 4,355        | 4,734          | 4,184         | People Quick Facts     |
|     | d Total Persons per household, 2015-2019                           | 2.5                    | 2.5           | 2.4          | 2.4            | 2.7           | People Quick Facts     |
|     | e Severe housing problems, percent, 2013-2017                      | 12.0%                  | 11.0%         | 9.9%         | 15.5%          | 11.5%         | County Health Rankings |
|     | f Total of All firms, 2012                                         | 1,122                  | 1,643         | 1,037        | 772            | 1,037         | People Quick Facts     |
|     | g Unemployment, percent, 2019                                      | 3.2%                   | 3.0%          | 3.1%         | 3.2%           | 3.3%          | County Health Rankings |
|     | h Food insecurity, percent, 2019                                   | 12.5%                  | 11.3%         | 13.2%        | 13.4%          | 12.0%         | County Health Rankings |
|     | i Limited access to healthy foods, percent, 2019                   | 8.1%                   | 3.1%          | 11.2%        | 8.1%           | 10.0%         | County Health Rankings |
|     | j Long commute - driving alone, percent, 2019                      | 45.1%                  | 57.7%         | 35.9%        | 49.5%          | 37.2%         | County Health Rankings |

**Tab 3: Educational Profile**

Currently, school districts are providing on-site primary health screenings and basic care.

| Tab | Health Indicator                                                              | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                 |
|-----|-------------------------------------------------------------------------------|------------------------|-------|----------|---------------------|------------------------|
| 3   | a Children eligible for free or reduced price lunch, percent, 2019            | 47.8%                  |       | 50.2%    | 51.5%               | County Health Rankings |
|     | b High school graduate or higher, percent of persons age 25 years+, 2013-2017 | 88.5%                  |       | 89.9%    | 88.3%               | People Quick Facts     |
|     | c Bachelor's degree or higher, percent of persons age 25 years+, 2013-2017    | 18.0%                  |       | 29.2%    | 17.6%               | People Quick Facts     |

| Tab | Health Indicator                                                              | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|-------------------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 3   | a Children eligible for free or reduced price lunch, percent, 2019            | 47.8%                  | 40.8%         | 42.0%        | 52.8%          | 55.6%         | County Health Rankings |
|     | b High school graduate or higher, percent of persons age 25 years+, 2013-2017 | 88.5%                  | 92.0%         | 87.3%        | 89.8%          | 85.0%         | People Quick Facts     |
|     | c Bachelor's degree or higher, percent of persons age 25 years+, 2013-2017    | 18.0%                  | 21.6%         | 13.8%        | 18.1%          | 18.5%         | People Quick Facts     |

**Tab 4: Maternal / Infant Profile**

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

| Tab | Health Indicator                                                       | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source  |
|-----|------------------------------------------------------------------------|------------------------|-------|----------|---------------------|---------|
| 4   | a Percent of Births Where Prenatal Care began in First Trimester, 2019 | 70.0%                  |       | 71.23    | 72.3%               | MOPHIMS |
|     | b Percentage of Preterm Births, 2015-2019                              | 8.4%                   |       | 10.5     | 9.5%                | MOPHIMS |
|     | c Percent of Births with Low Birth Weight, 2015-2019                   | 7.7%                   |       | 8.7      | 7.9%                | MOPHIMS |
|     | d Percent of WIC Infants- Ever Breastfed, percent, 2019                | 63.7%                  |       | 73.5     | 76.0%               | MOPHIMS |
|     | e Percent of all Births Occurring to Teens (15-17), 2015-2019          | 1.2%                   |       | 1.4      | 1.4%                | MOPHIMS |
|     | f Percent of births Where Mother Smoked During Pregnancy, 2019         | 16.1%                  |       | 12.77    | 16.7%               | MOPHIMS |

**Tab 4: Maternal / Infant Profile (Continued)**

| Tab | Health Indicator                                                       | CRMC PSA (4 Co) Avg | Clinton Co | DeKalb Co | Caldwell Co | Daviess Co | Source  |
|-----|------------------------------------------------------------------------|---------------------|------------|-----------|-------------|------------|---------|
| 4   | a Percent of Births Where Prenatal Care began in First Trimester, 2019 | 70.0%               | 77.0%      | 84.0%     | 63.0%       | 56.1%      | MOPHIMS |
|     | b Percentage of Preterm Births, 2015-2019                              | 8.4%                | 9.5%       | 7.9%      | 9.9%        | 6.1%       | MOPHIMS |
|     | c Percent of Births with Low Birth Weight, 2015-2019                   | 7.7%                | 8.2%       | 7.3%      | 9.1%        | 6.3%       | MOPHIMS |
|     | d Percent of WIC Infants- Ever Breastfed, percent, 2019                | 63.7%               | 70.1%      | 64.0%     | 57.8%       | 63.0%      | MOPHIMS |
|     | e Percent of all Births Occurring to Teens (15-17), 2015-2019          | 1.2%                | 0.5%       | 0.8%      | 1.6%        | 1.9%       | MOPHIMS |
|     | f Percent of births Where Mother Smoked During Pregnancy, 2019         | 16.1%               | 16.2%      | 12.4%     | 22.8%       | 12.8%      | MOPHIMS |

| Missouri Resident Births (MICA) |        |        |        |       |
|---------------------------------|--------|--------|--------|-------|
| County                          | 2017   | 2018   | 2019   | Trend |
| Clinton County                  | 228    | 223    | 235    |       |
| Caldwell County                 | 85     | 108    | 101    |       |
| DeKalb County                   | 96     | 102    | 81     |       |
| Daviess County                  | 119    | 129    | 119    |       |
| CRMC PSA (4) Totals             | 313    | 331    | 336    |       |
| Missouri                        | 73,017 | 73,281 | 72,103 |       |

Source: DHSS - MOPHIMS - Birth MICA

**Tab 5: Hospitalization and Provider Profile**

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

| Tab | Health Indicator                                                                                                                                      | CRMC PSA (4 Co) Avg | Trend | MO State | MO Rural 20 Norm | Source                                    |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------|----------|------------------|-------------------------------------------|
| 5   | a Primary care physicians (MD or DO) (Pop Coverage per), 2019                                                                                         | 5,873:1             |       | 1422:1   | 3,370:1          | County Health Rankings                    |
|     | b Preventable hospital stays - Rate of hospital stays for ambulatory-care sensitive conditions per 1,000 Medicare enrollees. (lower the better), 2018 | 5,715               |       | 4,638    | 5,291            | County Health Rankings                    |
|     | c Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)                                                     | 54.5%               |       | NA       | 70.9%            | CMS Hospital Compare, 10/1/2015-9/30/2016 |
|     | d Patients Who Reported Yes, They Would Definitely Recommend the Hospital                                                                             | 54.5%               |       | NA       | 66.6%            | CMS Hospital Compare, 10/1/2015-9/30/2016 |
|     | e Average Time Patients Spent in the Emergency Dept. before seen by a Healthcare Professional (minutes)                                               | 108                 |       | NA       | 123.8            | CMS Hospital Compare, 10/1/2015-9/30/2016 |

| Tab | Health Indicator                                                                                                                                      | CRMC PSA (4 Co) Avg | Clinton Co | DeKalb Co | Caldwell Co | Daviess Co | Source                                    |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|-----------|-------------|------------|-------------------------------------------|
| 5   | a Primary care physicians (MD or DO) (Pop Coverage per), 2019                                                                                         | 5873:1              | 1861:1     | 4210:1    | 9108:1      | 8313:1     | County Health Rankings                    |
|     | b Preventable hospital stays - Rate of hospital stays for ambulatory-care sensitive conditions per 1,000 Medicare enrollees. (lower the better), 2018 | 5,715               | 5,434      | 5,226     | 6,987       | 5,212      | County Health Rankings                    |
|     | c Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)                                                     | 54.5%               | 54.0%      | NA        | 55.0%       | NA         | CMS Hospital Compare, 10/1/2015-9/30/2016 |
|     | d Patients Who Reported Yes, They Would Definitely Recommend the Hospital                                                                             | 54.5%               | 55.0%      | NA        | 54.0%       | NA         | CMS Hospital Compare, 10/1/2015-9/30/2016 |
|     | e Average Time Patients Spent in the Emergency Dept. before seen by a Healthcare Professional (minutes)                                               | 108                 | 108        | NA        | NA          | NA         | CMS Hospital Compare, 10/1/2015-9/30/2016 |

**Tab 5: Hospitalization and Provider Profile (Continued)**

| MHA IP -DeKalb, Daviess, Cliniton & Caldwell Counties |         |      |         |      |         |      |
|-------------------------------------------------------|---------|------|---------|------|---------|------|
| CRMC PSA<br>Inpatient (4 Co)                          | YR 2019 |      | YR 2020 |      | YR 2021 |      |
|                                                       | CRMC    | MRKT | CRMC    | MRKT | CRMC    | MRKT |
| 0-17                                                  | 54      | 839  | 34      | 798  | 41      | 755  |
| 18-44                                                 | 125     | 1192 | 102     | 1162 | 79      | 1040 |
| 45-64                                                 | 329     | 1537 | 268     | 1336 | 245     | 1311 |
| 65-74                                                 | 382     | 1280 | 320     | 1139 | 315     | 1212 |
| 75+                                                   | 655     | 1784 | 590     | 1632 | 586     | 1650 |
| Total                                                 | 1545    | 6632 | 1314    | 6067 | 1266    | 5968 |

**Tab 6: Behavioral / Mental Profile**

Behavioral healthcare provides another important indicator of community health status.

| Tab | Health Indicator                                                                     | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                                     |
|-----|--------------------------------------------------------------------------------------|------------------------|-------|----------|---------------------|--------------------------------------------|
| 6   | a Depression: Medicare Population, percent, 2018                                     | 13.6%                  |       | 21.3%    | 16.5%               | Centers for Medicare and Medicaid Services |
|     | b Age-adjusted Suicide Mortality Rate per 100,000 population, 2019 (lower is better) | 17.8                   |       | 18.2     | 16.1                | World Bank                                 |
|     | c Poor mental health days, 2019                                                      | 4.9                    |       | 4.5      | 4.9                 | County Health Rankings                     |

| Tab | Health Indicator                                                                     | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                                     |
|-----|--------------------------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|--------------------------------------------|
| 6   | a Depression: Medicare Population, percent, 2018                                     | 13.6%                  | 14.7%         | 15.3%        | 14.1%          | 10.4%         | Centers for Medicare and Medicaid Services |
|     | b Age-adjusted Suicide Mortality Rate per 100,000 population, 2019 (lower is better) | 17.8                   | 18.5          | 12.9         | 19.4           | 20.3          | World Bank                                 |
|     | c Poor mental health days, 2019                                                      | 4.9                    | 4.7           | 4.8          | 5.1            | 5.0           | County Health Rankings                     |

**Tab 7a: Risk Indicators & Factors Profile**

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

| Tab | Health Indicator                                       | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                 |
|-----|--------------------------------------------------------|------------------------|-------|----------|---------------------|------------------------|
| 7a  | a Adult obesity, percent, 2019                         | 36.3%                  |       | 32.5%    | 35.0%               | County Health Rankings |
|     | b Adult smoking, percent, 2019                         | 24.4%                  |       | 20.1%    | 24.0%               | County Health Rankings |
|     | c Excessive drinking, percent, 2019                    | 19.8%                  |       | 20.5%    | 19.1%               | County Health Rankings |
|     | d Physical inactivity, percent, 2019                   | 32.0%                  |       | 25.5%    | 28.5%               | County Health Rankings |
|     | e Poor physical health days, 2019                      | 4.6                    |       | 4.2      | 4.7                 | County Health Rankings |
|     | f Sexually transmitted infections, rate per 100k, 2019 | 279.1                  |       | 568.1    | 302.0               | County Health Rankings |

| Tab | Health Indicator                                       | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|--------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 7a  | a Adult obesity, percent, 2019                         | 36.3%                  | 34.1%         | 34.9%        | 35.0%          | 41.3%         | County Health Rankings |
|     | b Adult smoking, percent, 2019                         | 24.4%                  | 22.5%         | 24.9%        | 24.5%          | 25.5%         | County Health Rankings |
|     | c Excessive drinking, percent, 2019                    | 19.8%                  | 21.2%         | 20.4%        | 18.7%          | 19.1%         | County Health Rankings |
|     | d Physical inactivity, percent, 2019                   | 32.0%                  | 30.7%         | 31.8%        | 32.1%          | 33.2%         | County Health Rankings |
|     | e Poor physical health days, 2019                      | 4.6                    | 4.2           | 4.7          | 4.9            | 4.8           | County Health Rankings |
|     | f Sexually transmitted infections, rate per 100k, 2019 | 279.1                  | 360.0         | 198.6        | 318.7          | 239.2         | County Health Rankings |

**Tab 7b: Chronic Risk Profile**

| Tab | Health Indicator                                 | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source |
|-----|--------------------------------------------------|------------------------|-------|----------|---------------------|--------|
| 7b  | a Hypertension: Medicare Population, 2018        | 58.0%                  |       | 59.9%    | 56.1%               | CMS    |
|     | b Hyperlipidemia: Medicare Population, 2018      | 44.0%                  |       | 47.5%    | 40.7%               | CMS    |
|     | c Heart Failure: Medicare Population, 2018       | 14.1%                  |       | 15.3%    | 14.9%               | CMS    |
|     | d Chronic Kidney Disease: Medicare Pop, 2018     | 21.7%                  |       | 25.2%    | 22.3%               | CMS    |
|     | e COPD: Medicare Population, 2018                | 14.5%                  |       | 13.1%    | 14.7%               | CMS    |
|     | f Atrial Fibrillation: Medicare Population, 2018 | 9.5%                   |       | 0.10     | 9.1%                | CMS    |
|     | g Cancer: Medicare Population, 2018              | 7.5%                   |       | 9.5%     | 8.0%                | CMS    |
|     | h Osteoporosis: Medicare Population, 2018        | 4.9%                   |       | 7.2%     | 5.0%                | CMS    |
|     | i Asthma: Medicare Population, 2018              | 3.4%                   |       | 3.9%     | 3.5%                | CMS    |
|     | j Stroke: Medicare Population, 2018              | 3.6%                   |       | 3.6%     | 3.3%                | CMS    |

| Tab | Health Indicator                                 | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source |
|-----|--------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|--------|
| 7b  | a Hypertension: Medicare Population, 2018        | 58.0%                  | 58.5%         | 61.8%        | 55.7%          | 56.1%         | CMS    |
|     | b Hyperlipidemia: Medicare Population, 2018      | 44.0%                  | 45.1%         | 48.3%        | 39.8%          | 42.6%         | CMS    |
|     | c Heart Failure: Medicare Population, 2018       | 14.1%                  | 14.4%         | 15.0%        | 14.1%          | 12.8%         | CMS    |
|     | d Chronic Kidney Disease: Medicare Pop, 2018     | 21.7%                  | 22.0%         | 21.8%        | 22.3%          | 20.9%         | CMS    |
|     | e COPD: Medicare Population, 2018                | 14.5%                  | 14.6%         | 15.3%        | 14.5%          | 13.7%         | CMS    |
|     | f Atrial Fibrillation: Medicare Population, 2018 | 9.5%                   | 11.1%         | 9.2%         | 9.0%           | 8.7%          | CMS    |
|     | g Cancer: Medicare Population, 2018              | 7.5%                   | 7.4%          | 7.0%         | 7.7%           | 7.9%          | CMS    |
|     | h Osteoporosis: Medicare Population, 2018        | 4.9%                   | 6.3%          | 5.1%         | 3.9%           | 4.3%          | CMS    |
|     | i Asthma: Medicare Population, 2018              | 3.4%                   | 3.5%          | 3.7%         | 3.0%           | 3.2%          | CMS    |
|     | j Stroke: Medicare Population, 2018              | 3.6%                   | 3.3%          | 4.1%         | 2.9%           | 4.0%          | CMS    |

**Tab 8 Uninsured Profile and Community Benefit**

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

| Tab | Health Indicator           | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                 |
|-----|----------------------------|------------------------|-------|----------|---------------------|------------------------|
| 8   | a Uninsured, percent, 2019 | 12.6%                  |       | 11.4%    | 13.0%               | County Health Rankings |

| Tab | Health Indicator           | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|----------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 8   | a Uninsured, percent, 2019 | 12.6%                  | 9.6%          | 11.2%        | 12.4%          | 17.3%         | County Health Rankings |

|   | CRMC Internal Records | 2019         | 2020         | 2021         |
|---|-----------------------|--------------|--------------|--------------|
| 1 | Bad Debt              | \$11,693,356 | \$14,065,256 | \$15,010,284 |
| 2 | Charity Care          | \$312,154    | \$320,222    | \$328,238    |

**Tab 9: Mortality Profile**

The leading causes of county deaths from Vital Statistics are listed below.

| Tab |   | Health Indicator                                                                            | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                 |
|-----|---|---------------------------------------------------------------------------------------------|------------------------|-------|----------|---------------------|------------------------|
| 9   | a | Life Expectancy (Males & Females) 2017-2019,                                                | 77.7                   |       | 77.3     | 77.2                | County Health Rankings |
|     | b | Age-adjusted Cancer Mortality Rate per 100,000<br>population, 2019 (lower is better)        | 187.2                  |       | 159.7    | 192.2               | World Bank             |
|     | c | Age-adjusted Heart Disease Mortality Rate per 100,000<br>population, 2019 (lower is better) | 219.0                  |       | 187.0    | 229.6               | World Bank             |
|     | d | Alcohol-impaired driving deaths, percent, 2019                                              | 24.1%                  |       | 27.1%    | 23.9%               | County Health Rankings |

| Tab |   | Health Indicator                                                                            | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                 |
|-----|---|---------------------------------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|------------------------|
| 9   | a | Life Expectancy (Males & Females) 2017-2019,                                                | 77.7                   | 77.4          | 77.6         | 76.3           | 79.7          | County Health Rankings |
|     | b | Age-adjusted Cancer Mortality Rate per 100,000<br>population, 2019 (lower is better)        | 187.2                  | 197.5         | 169.0        | 193.5          | 188.6         | World Bank             |
|     | c | Age-adjusted Heart Disease Mortality Rate per 100,000<br>population, 2019 (lower is better) | 219.0                  | 203.0         | 225.2        | 214.6          | 233.4         | World Bank             |
|     | c | Alcohol-impaired driving deaths, percent, 2019                                              | 24.1%                  | 21.4%         | 0.0%         | 50.0%          | 25.0%         | County Health Rankings |

| Causes of Death by County of Residence,<br>MO 2019 | CRMC<br>PSA (4<br>Co) Avg | %           | Clinton<br>Co | %           | DeKalb<br>Co | %           | Caldwell<br>Co | %           | Daviess<br>Co | %           |
|----------------------------------------------------|---------------------------|-------------|---------------|-------------|--------------|-------------|----------------|-------------|---------------|-------------|
| <b>TOTAL</b>                                       | <b>131</b>                | <b>100%</b> | <b>231</b>    | <b>100%</b> | <b>102</b>   | <b>100%</b> | <b>105</b>     | <b>100%</b> | <b>84</b>     | <b>100%</b> |
| Diseases of heart                                  | 33                        | 3.5%        | 51            | 14.7%       | 29           | 26.9%       | 19             | 16.7%       | 33            | 16.9%       |
| Malignant neoplasms                                | 26                        | 2.7%        | 52            | 15.0%       | 20           | 18.5%       | 15             | 13.2%       | 15            | 7.7%        |
| All other diseases                                 | 23                        | 2.5%        | 37            | 10.7%       | 21           | 19.4%       | 23             | 20.2%       | 12            | 6.2%        |
| Chronic lower respiratory disease                  | 10                        | 1.1%        | 22            | 6.3%        | 4            | 3.7%        | 13             | 11.4%       | 1             | 0.5%        |
| ...Other malignant neoplasms                       | 9                         | 0.9%        | 17            | 4.9%        | 7            | 6.5%        | 6              | 5.3%        | 4             | 2.1%        |
| Unintentional injuries                             | 7                         | 0.7%        | 8             | 2.3%        | 4            | 3.7%        | 10             | 8.8%        | 4             | 2.1%        |
| Cerebrovascular diseases                           | 6                         | 0.7%        | 14            | 4.0%        | 1            | 0.9%        | 5              | 4.4%        | 5             | 2.6%        |
| ...Trachea, bronchus, and lung                     | 6                         | 0.6%        | 15            | 4.3%        | 4            | 3.7%        | 3              | 2.6%        | 2             | 1.0%        |
| Diabetes mellitus                                  | 5                         | 0.5%        | 11            | 3.2%        | 2            | 1.9%        | 3              | 2.6%        | 3             | 1.5%        |
| Alzheimer's disease                                | 4                         | 0.4%        | 5             | 1.4%        | 8            | 7.4%        | 2              | 1.8%        | 1             | 0.5%        |
| ...Motor vehicle crashes                           | 4                         | 0.4%        | 3             | 0.9%        | 3            | 2.8%        | 7              | 6.1%        | 2             | 1.0%        |
| Suicide                                            | 4                         | 0.4%        | 3             | 0.9%        | 2            | 1.9%        | 5              | 4.4%        | 4             | 2.1%        |

**Tab 10: Preventive Quality Measures Profile**

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

| Tab | Health Indicator                                                           | CRMC PSA<br>(4 Co) Avg | Trend | MO State | MO Rural 20<br>Norm | Source                                                    |
|-----|----------------------------------------------------------------------------|------------------------|-------|----------|---------------------|-----------------------------------------------------------|
| 10  | a Access to exercise opportunities, percent, 2019                          | 48.9%                  |       | 76.7%    | 46.4%               | County Health Rankings                                    |
|     | b Diabetes monitoring, percent, 2019                                       | 11.0%                  |       | 11.4%    | 12.3%               | County Health Rankings                                    |
|     | c Mammography screening, percent, 2019                                     | 37.3%                  |       | 44.0%    | 41.0%               | County Health Rankings                                    |
|     | d Percent Annual Check-Up Visit with PCP (Have a regular Doctor), 2016     | 80.5%                  |       | 16.3%    | 79.1%               | MO Dept. of Health and Senior Services, MO Co-Level Study |
|     | e Percent Annual Check-Up Visit with Dentist (Within last 12 months), 2016 | 57.0%                  |       | 24.4%    | 55.9%               | MO Dept. of Health and Senior Services, MO Co-Level Study |

| Tab | Health Indicator                                                           | CRMC PSA<br>(4 Co) Avg | Clinton<br>Co | DeKalb<br>Co | Caldwell<br>Co | Daviess<br>Co | Source                                                    |
|-----|----------------------------------------------------------------------------|------------------------|---------------|--------------|----------------|---------------|-----------------------------------------------------------|
| 10  | a Access to exercise opportunities, percent, 2019                          | 48.9%                  | 53.9%         | 65.0%        | 45.1%          | 31.8%         | County Health Rankings                                    |
|     | b Diabetes monitoring, percent, 2019                                       | 11.0%                  | 13.3%         | 9.3%         | 13.1%          | 8.3%          | County Health Rankings                                    |
|     | c Mammography screening, percent, 2019                                     | 37.3%                  | 42.0%         | 37.0%        | 36.0%          | 34.0%         | County Health Rankings                                    |
|     | d Percent Annual Check-Up Visit with PCP (Have a regular Doctor), 2016     | 80.5%                  | 77.5%         | 80.2%        | 82.0%          | 82.5%         | MO Dept. of Health and Senior Services, MO Co-Level Study |
|     | e Percent Annual Check-Up Visit with Dentist (Within last 12 months), 2016 | 57.0%                  | 67.0%         | 57.0%        | 50.1%          | 53.9%         | MO Dept. of Health and Senior Services, MO Co-Level Study |



## PSA Primary Research:

For each CHNA Wave # 4 evaluation, a community stakeholder survey has been created and administered to collect “current” healthcare information for CRMC primary service area (PSA).

**Chart #1 – CRMC PSA Online Feedback Response (N=139)**

| <b>CRMC PSA MO (4) - CHNA YR 2022</b>                                                                                                                                                                                                                                                                             |                   |       |                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------|---------------------------|
| For reporting purposes, are you involved in or are you a ...?                                                                                                                                                                                                                                                     | CRMC PSA<br>N=139 | Trend | Wave 4<br>Norms<br>N=5550 |
| Business / Merchant                                                                                                                                                                                                                                                                                               | 8.7%              |       | 9.5%                      |
| Community Board Member                                                                                                                                                                                                                                                                                            | 11.3%             |       | 8.5%                      |
| Case Manager / Discharge Planner                                                                                                                                                                                                                                                                                  | 0.9%              |       | 0.8%                      |
| Clergy                                                                                                                                                                                                                                                                                                            | 3.5%              |       | 1.4%                      |
| College / University                                                                                                                                                                                                                                                                                              | 3.5%              |       | 2.7%                      |
| Consumer Advocate                                                                                                                                                                                                                                                                                                 | 0.9%              |       | 1.4%                      |
| Dentist / Eye Doctor / Chiropractor                                                                                                                                                                                                                                                                               | 0.0%              |       | 0.7%                      |
| Elected Official - City/County                                                                                                                                                                                                                                                                                    | 1.7%              |       | 2.1%                      |
| EMS / Emergency                                                                                                                                                                                                                                                                                                   | 0.0%              |       | 2.2%                      |
| Farmer / Rancher                                                                                                                                                                                                                                                                                                  | 4.3%              |       | 6.2%                      |
| Hospital / Health Dept                                                                                                                                                                                                                                                                                            | 16.5%             |       | 17.2%                     |
| Housing / Builder                                                                                                                                                                                                                                                                                                 | 0.9%              |       | 0.7%                      |
| Insurance                                                                                                                                                                                                                                                                                                         | 0.9%              |       | 1.1%                      |
| Labor                                                                                                                                                                                                                                                                                                             | 0.0%              |       | 2.0%                      |
| Law Enforcement                                                                                                                                                                                                                                                                                                   | 1.7%              |       | 1.2%                      |
| Mental Health                                                                                                                                                                                                                                                                                                     | 2.6%              |       | 1.7%                      |
| Other Health Professional                                                                                                                                                                                                                                                                                         | 13.0%             |       | 10.5%                     |
| Parent / Caregiver                                                                                                                                                                                                                                                                                                | 13.0%             |       | 14.8%                     |
| Pharmacy / Clinic                                                                                                                                                                                                                                                                                                 | 1.7%              |       | 2.0%                      |
| Media (Paper/TV/Radio)                                                                                                                                                                                                                                                                                            | 0.0%              |       | 0.5%                      |
| Senior Care                                                                                                                                                                                                                                                                                                       | 1.7%              |       | 3.3%                      |
| Teacher / School Admin                                                                                                                                                                                                                                                                                            | 6.1%              |       | 6.7%                      |
| Veteran                                                                                                                                                                                                                                                                                                           | 0.0%              |       | 3.0%                      |
| Other (please specify)                                                                                                                                                                                                                                                                                            | 7.0%              |       | 7.4%                      |
| <b>TOTAL</b>                                                                                                                                                                                                                                                                                                      | <b>115</b>        |       | <b>5496</b>               |
| KS Counties Norms: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Furnas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                   |       |                           |



**Chart #2 - Quality of Healthcare Delivery Community Rating**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                |       |                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|----------------------|
| How would you rate the "Overall Quality" of healthcare delivery in our community?                                                                                                                                                                                                                                 | CRMC PSA N=139 | Trend | Wave 4 Norms N=5,921 |
| Top Box %                                                                                                                                                                                                                                                                                                         | 12.9%          |       | 28.8%                |
| Top 2 Boxes %                                                                                                                                                                                                                                                                                                     | 51.1%          |       | 72.0%                |
| Very Good                                                                                                                                                                                                                                                                                                         | 12.9%          |       | 28.8%                |
| Good                                                                                                                                                                                                                                                                                                              | 38.1%          |       | 43.2%                |
| Average                                                                                                                                                                                                                                                                                                           | 33.8%          |       | 22.3%                |
| Poor                                                                                                                                                                                                                                                                                                              | 12.9%          |       | 4.6%                 |
| Very Poor                                                                                                                                                                                                                                                                                                         | 2.2%           |       | 1.1%                 |
| Valid N                                                                                                                                                                                                                                                                                                           | 139            |       | 5,888                |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                |       |                      |

**Chart #3 – Overall Community Health Quality Trend**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                |       |                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|---------------------|
| When considering "overall community health quality", is it...                                                                                                                                                                                                                                                     | CRMC PSA N=139 | Trend | Wave 4 Norms N=5550 |
| Increasing - moving up                                                                                                                                                                                                                                                                                            | 31.3%          |       | 46.4%               |
| Not really changing much                                                                                                                                                                                                                                                                                          | 55.5%          |       | 44.3%               |
| Decreasing - slipping                                                                                                                                                                                                                                                                                             | 13.3%          |       | 9.3%                |
| Valid N                                                                                                                                                                                                                                                                                                           | 128            |       | 5,308               |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                |       |                     |

**Chart #4 – Re-evaluate Past Community Health Needs Assessment Needs**

| CRMC PSA MO (4) - CHNA YR 2022   |                                                 |                 |        |       |          |
|----------------------------------|-------------------------------------------------|-----------------|--------|-------|----------|
| Past CHNA Unmet Needs Identified |                                                 | Ongoing Problem |        |       | Pressing |
| Rank                             | Ongoing Problem Area                            | Votes           | %      | Trend | RANK     |
| 1                                | Mental Health (Diagnosis, Treatment, Aftercare) | 65              | 10.1%  |       | 1        |
| 2                                | Cost of Healthcare Services                     | 50              | 7.8%   |       | 2        |
| 3                                | Urgent Care Services                            | 48              | 7.5%   |       | 3        |
| 4                                | Obesity (Nutrition / Exercise)                  | 47              | 7.3%   |       | 8        |
| 5                                | Drug / Substance Abuse                          | 43              | 6.7%   |       | 7        |
| 6                                | Affordable Health Insurance Options             | 38              | 5.9%   |       | 4        |
| 7                                | Child Care                                      | 38              | 5.9%   |       | 5        |
| 8                                | Poverty                                         | 37              | 5.7%   |       | 10       |
| 9                                | Qualified Healthcare Staff (Shotages)           | 37              | 5.7%   |       | 6        |
| 10                               | Awareness of Healthcare Services                | 36              | 5.6%   |       | 13       |
| 11                               | Senior Centers                                  | 34              | 5.3%   |       | 11       |
| 12                               | Smoking / Vaping                                | 34              | 5.3%   |       | 14       |
| 13                               | Suicide                                         | 34              | 5.3%   |       | 9        |
| 14                               | Chronic Diseases                                | 29              | 4.5%   |       | 12       |
| 15                               | Alcohol Abuse                                   | 24              | 3.7%   |       | 18       |
| 16                               | Family Support                                  | 20              | 3.1%   |       | 17       |
| 17                               | Home Health                                     | 16              | 2.5%   |       | 15       |
| 18                               | Health Apathy - Owning Your Health              | 14              | 2.2%   |       | 16       |
| Totals                           |                                                 | 644             | 100.0% |       |          |

**Chart #5 - Community Health Needs Assessment "Causes of Poor Health"**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                   |       |                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------|------------------------|
| In your opinion, what are the root causes of "poor health" in our community?                                                                                                                                                                                                                                      | CRMC PSA<br>N=139 | Trend | Wave 4 Norms<br>N=5550 |
| Chronic Disease Prevention                                                                                                                                                                                                                                                                                        | 10.2%             |       | 12.0%                  |
| Lack of Health & Wellness Education                                                                                                                                                                                                                                                                               | 13.1%             |       | 14.9%                  |
| Lack of Nutrition / Exercise Services                                                                                                                                                                                                                                                                             | 8.9%              |       | 11.3%                  |
| Limited Access to Primary Care                                                                                                                                                                                                                                                                                    | 7.6%              |       | 6.1%                   |
| Limited Access to Specialty Care                                                                                                                                                                                                                                                                                  | 7.2%              |       | 8.7%                   |
| Limited Access to Mental Health Assistance                                                                                                                                                                                                                                                                        | 21.2%             |       | 20.2%                  |
| Family Assistance Programs                                                                                                                                                                                                                                                                                        | 3.0%              |       | 6.3%                   |
| Lack of Health Insurance                                                                                                                                                                                                                                                                                          | 16.5%             |       | 15.1%                  |
| Neglect                                                                                                                                                                                                                                                                                                           | 12.3%             |       | 12.6%                  |
| <b>Total Votes</b>                                                                                                                                                                                                                                                                                                | <b>236</b>        |       | <b>9,503</b>           |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                   |       |                        |

**Chart #6 – Community Rating of HC Delivery Services (Perceptions)**

| CRMC PSA MO (4) - CHNA<br>YR 2022                   | CRMC PSA<br>N=139 |                |       | Wave 4 Norms<br>N=5550 |                |
|-----------------------------------------------------|-------------------|----------------|-------|------------------------|----------------|
| How would our community rate each of the following? | Top 2 boxes       | Bottom 2 boxes | Trend | Top 2 boxes            | Bottom 2 boxes |
| Ambulance Services                                  | 82.0%             | 1.1%           |       | 80.9%                  | 5.4%           |
| Child Care                                          | 29.4%             | 29.4%          |       | 43.8%                  | 16.0%          |
| Chiropractors                                       | 56.8%             | 10.2%          |       | 69.9%                  | 6.3%           |
| Dentists                                            | 76.1%             | 5.7%           |       | 71.3%                  | 10.2%          |
| Emergency Room                                      | 41.6%             | 18.0%          |       | 73.7%                  | 8.2%           |
| Eye Doctor/Optomtrist                               | 73.6%             | 8.0%           |       | 75.4%                  | 7.1%           |
| Family Planning Services                            | 17.4%             | 38.4%          |       | 38.9%                  | 18.8%          |
| Home Health                                         | 52.9%             | 12.6%          |       | 54.5%                  | 10.5%          |
| Hospice                                             | 66.3%             | 7.0%           |       | 62.9%                  | 8.8%           |
| Telehealth                                          | 21.7%             | 31.3%          |       | 51.0%                  | 11.5%          |
| Inpatient Services                                  | 50.0%             | 11.6%          |       | 77.5%                  | 5.8%           |
| Mental Health                                       | 9.4%              | 58.8%          |       | 27.9%                  | 35.5%          |
| Nursing Home/Senior Living                          | 21.2%             | 30.6%          |       | 55.9%                  | 13.2%          |
| Outpatient Services                                 | 66.7%             | 6.9%           |       | 76.2%                  | 4.4%           |
| Pharmacy                                            | 75.0%             | 4.5%           |       | 87.5%                  | 2.3%           |
| Primary Care                                        | 68.2%             | 6.8%           |       | 79.0%                  | 5.3%           |
| Public Health                                       | 38.4%             | 18.6%          |       | 62.1%                  | 7.5%           |
| School Health                                       | 50.0%             | 14.3%          |       | 63.6%                  | 7.0%           |
| Visiting Specialists                                | 60.9%             | 13.8%          |       | 66.6%                  | 9.0%           |
| Walk- In Clinic                                     | 33.3%             | 37.9%          |       | 58.2%                  | 17.3%          |

**Chart #7 – Community Health Readiness**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                | Bottom 2 boxes |                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|---------------------|
| Community Health Readiness is vital. How would you rate each of the following? (% Poor / Very Poor)                                                                                                                                                                                                               | CRMC PSA N=139 | Trend          | Wave 4 Norms N=5550 |
| Behavioral / Mental Health                                                                                                                                                                                                                                                                                        | 60.7%          |                | 34.8%               |
| Emergency Preparedness                                                                                                                                                                                                                                                                                            | 20.0%          |                | 9.0%                |
| Food and Nutrition Services/Education                                                                                                                                                                                                                                                                             | 25.9%          |                | 15.7%               |
| Health Screenings (as asthma, hearing, vision, scoliosis)                                                                                                                                                                                                                                                         | 17.6%          |                | 10.9%               |
| Prenatal / Child Health Programs                                                                                                                                                                                                                                                                                  | 23.2%          |                | 12.4%               |
| Substance Use / Prevention                                                                                                                                                                                                                                                                                        | 52.4%          |                | 35.1%               |
| Suicide Prevention                                                                                                                                                                                                                                                                                                | 52.9%          |                | 37.5%               |
| Violence Prevention                                                                                                                                                                                                                                                                                               | 48.2%          |                | 34.9%               |
| Women's Wellness Programs                                                                                                                                                                                                                                                                                         | 28.9%          |                | 18.0%               |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                |                |                     |

**Chart #8a – Healthcare Delivery “Outside our Community”**

**Specialties:**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                |       |                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|---------------------|
| In the past 2 years, did you or someone you know receive HC outside of our community?                                                                                                                                                                                                                             | CRMC PSA N=139 | Trend | Wave 4 Norms N=5550 |
| Yes                                                                                                                                                                                                                                                                                                               | 78.3%          |       | 72.8%               |
| No                                                                                                                                                                                                                                                                                                                | 21.7%          |       | 27.2%               |
| Valid N                                                                                                                                                                                                                                                                                                           | 83             |       | 3,670               |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                |       |                     |

| Specialty | Counts |
|-----------|--------|
| ORTH      | 6      |
| CARD      | 5      |
| PRIM      | 5      |
| SPEC      | 5      |
| CLIN      | 4      |
| EMER      | 4      |
| BH        | 3      |
| NEUS      | 3      |
| SCAN      | 3      |

**Chart #8b – Healthcare Delivery “Outside our Community” (Continued)**

| CRMC PSA MO (4) - CHNA YR 2022                                                                                                                                                                                                                                                                                    |                |       |                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|---------------------|
| Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?                                                                                                                                                                                       | CRMC PSA N=139 | Trend | Wave 4 Norms N=5550 |
| Yes                                                                                                                                                                                                                                                                                                               | 41.0%          |       | 61.6%               |
| No                                                                                                                                                                                                                                                                                                                | 59.0%          |       | 38.4%               |
| Valid N                                                                                                                                                                                                                                                                                                           | 83             |       | 3497                |
| Norms: KS Counties: Jackson, Marion, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic; MO Counties Fumas Co (NE), Carroll, Caldwell, Clinton, Daviess, DeKalb Co (MO); Iowa Counties: Fremont, Page, Appanoose, Carroll, Jasper, Clayton. |                |       |                     |

**Chart #9 – What HC topics need to be discussed in future Town Hall Meeting**

| <b>CRMC PSA MO (4) - CHNA YR 2022</b>                                    |                           |              |                                    |
|--------------------------------------------------------------------------|---------------------------|--------------|------------------------------------|
| <b>What needs to be discussed further at our CHNA Town Hall meeting?</b> | <b>CRMC PSA<br/>N=139</b> | <b>Trend</b> | <b>Wave 4<br/>Norms<br/>N=5550</b> |
| Abuse/Violence                                                           | 3.7%                      |              | 4.2%                               |
| Alcohol                                                                  | 3.9%                      |              | 4.0%                               |
| Alternative Medicine                                                     | 2.2%                      |              | 3.1%                               |
| Breast Feeding Friendly Workplace                                        | 3.9%                      |              | 1.3%                               |
| Cancer                                                                   | 8.6%                      |              | 2.8%                               |
| Care Coordination                                                        | 1.6%                      |              | 2.6%                               |
| Diabetes                                                                 | 2.0%                      |              | 2.8%                               |
| Drugs/Substance Abuse                                                    | 2.9%                      |              | 6.4%                               |
| Family Planning                                                          | 2.8%                      |              | 2.1%                               |
| Heart Disease                                                            | 6.3%                      |              | 2.0%                               |
| Lack of Providers/Qualified Staff                                        | 3.1%                      |              | 4.1%                               |
| Lead Exposure                                                            | 3.1%                      |              | 0.5%                               |
| Mental Illness                                                           | 2.0%                      |              | 8.7%                               |
| Neglect                                                                  | 3.3%                      |              | 2.5%                               |
| Nutrition                                                                | 4.1%                      |              | 3.8%                               |
| Obesity                                                                  | 0.2%                      |              | 5.5%                               |
| Occupational Medicine                                                    | 1.2%                      |              | 0.6%                               |
| Ozone (Air)                                                              | 3.5%                      |              | 0.7%                               |
| Physical Exercise                                                        | 4.3%                      |              | 4.1%                               |
| Poverty                                                                  | 0.2%                      |              | 4.7%                               |
| Preventative Health / Wellness                                           | 0.4%                      |              | 4.7%                               |
| Respiratory Disease                                                      | 3.3%                      |              | 0.4%                               |
| Sexually Transmitted Diseases                                            | 4.1%                      |              | 1.6%                               |
| Smoke-Free Workplace                                                     | 4.5%                      |              | 0.4%                               |
| Suicide                                                                  | 1.8%                      |              | 6.2%                               |
| Teen Pregnancy                                                           | 6.5%                      |              | 2.3%                               |
| Telehealth                                                               | 2.9%                      |              | 2.4%                               |
| Tobacco Use                                                              | 2.6%                      |              | 2.2%                               |
| Transporation                                                            | 2.9%                      |              | 2.8%                               |
| Vaccinations                                                             | 2.6%                      |              | 3.6%                               |
| Water Quality                                                            | 2.2%                      |              | 2.0%                               |
| Health Literacy                                                          | 2.4%                      |              | 3.2%                               |
| Other (please specify)                                                   | 0.8%                      |              | 1.6%                               |
| <b>TOTAL Votes</b>                                                       | <b>509</b>                |              | <b>17,049</b>                      |

## IV. Inventory of Community Health Resources

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[VVV Consultants LLC]

## 2022 Inventory of Healthcare Services - CRMC PSA

| Cat    | Healthcare Services Offered in County: Yes / No      | Hospital | Health Dept. | Other |
|--------|------------------------------------------------------|----------|--------------|-------|
| Clinic | Primary Care                                         | yes      | yes          | yes   |
| Hosp   | Alzheimer Center                                     |          |              | yes   |
| Hosp   | Ambulatory Surgery Centers                           | yes      |              |       |
| Hosp   | Arthritis Treatment Center                           |          |              |       |
| Hosp   | Bariatric / Weight Control Services                  | yes      |              |       |
| Hosp   | Birthing / LDR / LDRP Room                           | yes      |              |       |
| Hosp   | Breast Cancer                                        | yes      |              |       |
| Hosp   | Burn Care                                            |          |              |       |
| Hosp   | Cardiac Rehabilitation                               | yes      |              |       |
| Hosp   | Cardiac Surgery                                      |          |              |       |
| Hosp   | Cardiology Services                                  | yes      |              |       |
| Hosp   | Case Management                                      | yes      |              | yes   |
| Hosp   | Chaplaincy / Pastoral Care Services                  | yes      |              | yes   |
| Hosp   | Chemotherapy                                         | yes      |              |       |
| Hosp   | Colonoscopy                                          | yes      |              |       |
| Hosp   | Crisis Prevention                                    | yes      | yes          | yes   |
| Hosp   | CT Scanner                                           | yes      |              |       |
| Hosp   | Diagnostic Radioisotope Facility                     | yes      |              |       |
| Hosp   | Diagnostic / Invasive Catheterization                |          |              |       |
| Hosp   | Electron Beam Computed Tomography (EBCT)             |          |              |       |
| Hosp   | Enrollment Assistance Services                       | yes      | yes          | yes   |
| Hosp   | Extracorporeal Shock Wave Lithotripter (ESWL)        |          |              |       |
| Hosp   | Fertility Clinic                                     |          |              |       |
| Hosp   | Full Field Digital Mammography (FFDM)                | yes      |              |       |
| Hosp   | Genetic Testing / Counseling                         |          |              |       |
| Hosp   | Geriatric Services                                   | yes      | yes          | yes   |
| Hosp   | Heart                                                | yes      |              |       |
| Hosp   | Hemodialysis                                         | yes      |              | yes   |
| Hosp   | HIV / AIDS Services                                  |          |              |       |
| Hosp   | Image-Guided Radiation Therapy (IGRT)                |          |              |       |
| Hosp   | Inpatient Acute Care - Hospital Services             | yes      |              |       |
| Hosp   | Intensity-Modulated Radiation Therapy (IMRT) 161     |          |              |       |
| Hosp   | Intensive Care Unit                                  | yes      |              |       |
| Hosp   | Intermediate Care Unit                               |          |              |       |
| Hosp   | Interventional Cardiac Catheterization               |          |              |       |
| Hosp   | Isolation Room                                       | yes      |              | yes   |
| Hosp   | Kidney                                               | yes      |              |       |
| Hosp   | Liver                                                | yes      |              |       |
| Hosp   | Lung                                                 | yes      |              |       |
| Hosp   | Magnetic Resonance Imaging (MRI)                     | yes      |              |       |
| Hosp   | Mammograms                                           | yes      |              |       |
| Hosp   | Mobile Health Services                               |          |              |       |
| Hosp   | Multislice Spiral Computed Tomography (<64 slice CT) |          |              |       |
| Hosp   | Multislice Spiral Computed Tomography (64+ slice CT) | yes      |              |       |
| Hosp   | Neonatal                                             |          |              |       |
| Hosp   | Neurological Services                                | yes      |              |       |
| Hosp   | Obstetrics                                           | yes      |              |       |
| Hosp   | Occupational Health Services                         | yes      |              | yes   |
| Hosp   | Oncology Services                                    | yes      |              |       |
| Hosp   | Orthopedic Services                                  | yes      |              |       |
| Hosp   | Outpatient Surgery                                   | yes      |              |       |
| Hosp   | Pain Management                                      | yes      |              |       |
| Hosp   | Palliative Care Program                              | yes      |              | yes   |
| Hosp   | Pediatric                                            | yes      | yes          | yes   |
| Hosp   | Physical Rehabilitation                              | yes      |              | yes   |
| Hosp   | Positron Emission Tomography (PET)                   |          |              |       |
| Hosp   | Positron Emission Tomography / CT (PET / CT)         | yes      |              |       |
| Hosp   | Psychiatric Services                                 | yes      |              | yes   |
| Hosp   | Radiology, Diagnostic                                | yes      |              |       |
| Hosp   | Radiology, Therapeutic                               |          |              |       |
| Hosp   | Reproductive Health                                  | yes      | yes          |       |
| Hosp   | Robotic Surgery                                      |          |              |       |

## 2022 Inventory of Healthcare Services - CRMC PSA

| Cat  | Healthcare Services Offered in County: Yes / No | Hospital | Health Dept. | Other |
|------|-------------------------------------------------|----------|--------------|-------|
| Hosp | Shaped Beam Radiation System 161                |          |              |       |
| Hosp | Single Photon Emission Computerized Tomography  |          |              |       |
| Hosp | Sleep Center                                    | yes      |              |       |
| Hosp | Social Work Services                            | yes      |              | yes   |
| Hosp | Sports Medicine                                 | yes      |              |       |
| Hosp | Stereotactic Radiosurgery                       |          |              |       |
| Hosp | Swing Bed Services                              | yes      |              | yes   |
| Hosp | Transplant Services                             |          |              |       |
| Hosp | Trauma Center - Level IV                        |          |              |       |
| Hosp | Ultrasound                                      | yes      |              |       |
| Hosp | Women's Health Services                         | yes      | yes          | yes   |
| Hosp | Wound Care                                      | yes      |              | yes   |
| SR   | Adult Day Care Program                          |          |              | yes   |
| SR   | Assisted Living                                 |          |              | yes   |
| SR   | Home Health Services                            | yes      |              | yes   |
| SR   | Hospice                                         | yes      |              | yes   |
| SR   | Long-Term Care                                  |          |              | yes   |
| SR   | Nursing Home Services                           |          |              | yes   |
| SR   | Retirement Housing                              |          |              | yes   |
| SR   | Skilled Nursing Care                            | yes      |              | yes   |
| ER   | Emergency Services                              | yes      |              |       |
| ER   | Urgent Care Center                              |          |              |       |
| ER   | Ambulance Services                              |          |              | yes   |
| SERV | Alcoholism-Drug Abuse                           |          |              | yes   |
| SERV | Blood Donor Center                              |          |              |       |
| SERV | Chiropractic Services                           |          |              | yes   |
| SERV | Complementary Medicine Services                 |          |              |       |
| SERV | Dental Services                                 |          |              | yes   |
| SERV | Fitness Center                                  |          |              | yes   |
| SERV | Health Education Classes                        | yes      | yes          | yes   |
| SERV | Health Fair (Annual)                            | yes      | yes          | yes   |
| SERV | Health Information Center                       | yes      | yes          | yes   |
| SERV | Health Screenings                               | yes      | yes          | yes   |
| SERV | Meals-on-Wheels                                 | yes      |              | yes   |
| SERV | Nutrition Programs                              | yes      | yes          | yes   |
| SERV | Patient Education Center                        |          |              |       |
| SERV | Support Groups                                  | yes      | yes          | yes   |
| SERV | Teen Outreach Services                          |          | yes          | yes   |
| SERV | Tobacco Treatment / Cessation Program           |          | yes          | yes   |
| SERV | Transportation to Health Facilities             | yes      |              | yes   |
| SERV | Wellness Program                                | yes      | yes          | yes   |

| Providers Delivering Care at CRMC - YR 2022 |                |              |                      |
|---------------------------------------------|----------------|--------------|----------------------|
| FTE Providers Working in Cameron, MO        | FTE Physicians |              | FTE Allied Staff     |
|                                             | PSA Based DRs  | Visting DRs* | PSA Based PA/NP/CRNA |
| <b>Primary Care:</b>                        |                |              |                      |
| Family Practice                             | 6.0            |              | 18.0                 |
| Internal Medicine / Geriatrician            | 3.0            |              |                      |
| Obstetrics / Gynecology                     | 1.0            |              |                      |
| Pediatrics                                  |                |              |                      |
| <b>Medicine Specialists:</b>                |                |              |                      |
| Allergy / Immunology                        |                |              |                      |
| Cardiology                                  |                | 0.4          |                      |
| Dermatology                                 |                | 0.7          |                      |
| Endocrinology                               |                | 0.1          |                      |
| Gastroenterology                            |                | 0.2          |                      |
| Oncology/Radiology                          |                | 0.3          |                      |
| Infectious Diseases                         |                | 0.0          |                      |
| Nephrology                                  | 1.0            | 0.1          |                      |
| Neurology                                   |                | 0.4          |                      |
| Psychiatry                                  |                | 0.5          |                      |
| Pulmonary                                   |                | 0.1          |                      |
| Rheumatology                                |                | 0.4          |                      |
| <b>Surgery Specialists:</b>                 |                |              |                      |
| General Surgery / Colon / Oral              | 2.0            | 0.4          |                      |
| Neurosurgery                                |                | 0.1          |                      |
| Ophthalmology                               |                |              |                      |
| Orthopedics                                 |                | 0.6          |                      |
| Otolaryngology                              |                | 0.5          |                      |
| Plastic / Reconstructive                    |                |              |                      |
| Thoracic / Cardiovascular / Vascular        |                | 0.4          |                      |
| Urology                                     |                | 0.5          |                      |
| <b>Hospital Based:</b>                      |                |              |                      |
| Anesthesia / Pain                           |                | 0.2          |                      |
| Emergency                                   | 0.5            | 4.4          |                      |
| Radiology                                   |                | 0.1          |                      |
| Pathology                                   |                | 0.1          |                      |
| Hospitalist                                 |                |              |                      |
| Neonatal / Perinatal                        |                |              |                      |
| Physical Medicine / Rehab                   |                | 0.5          |                      |
| Occupational Medicine                       |                |              | 1.0                  |
| Podiatry                                    |                | 0.2          |                      |
| Chiropractor                                |                | 6.0          |                      |
| Optometrist                                 |                | 2.0          |                      |
| Dentist                                     |                | 7.0          |                      |
| <b>TOTALS</b>                               | <b>13.5</b>    | <b>26.2</b>  | <b>19.0</b>          |

\*Total FTE Specialists serving community who office outside PSA.



## Visiting Specialists to CRMC PSA - 2022 Update

| Name                | Specialty                   | Group Name                         | Group Location     | MM # Days | FTE |
|---------------------|-----------------------------|------------------------------------|--------------------|-----------|-----|
| Arvind Sharma       | Cardiology                  | Mosaic Life Care                   | St. Joseph, MO     | 2         | 0.1 |
| Brian Roe           | Cardiology                  | Mosaic Life Care                   | St. Joseph, MO     | 3         | 0.2 |
| Mohan Hindupur      | Cardiology                  | Mosaic Life Care                   | St. Joseph, MO     | 2         | 0.1 |
| Ricardo Ramos       | Cardiology                  | Mosaic Life Care                   | St. Joseph, MO     | 2         | 0.1 |
| Marija Tonkovic     | Dermatology                 | University of KS Medical Center    | Kansas City, KS    | 6         | 0.3 |
| Viseslav Tonkovic   | Dermatology                 | University of KS Medical Center    | Kansas City, KS    | 7         | 0.4 |
| Maria Gomes         | Endocrinology               | Kansas City VA Medical Center      | Kansas City, MO    | 1         | 0.1 |
| Syed Jafri          | Gastroenterology            | KC Gastroenterology & Hepatology   | Cameron, MO        | 3         | 0.2 |
| S.R. Davuluri       | Neurology                   | Mosaic Life Care                   | St. Joseph, MO     | 4         | 0.2 |
| Muhammad Shoaib     | Neurology                   | Shoaib Neurological Services, PLLC | Liberty, MO        | 4         | 0.2 |
| Stephen L. Reintjes | Neurosurgery & Spinal Surg  | North Kansas City Hospital         | North KC, MO       | 1         | 0.1 |
| Muhammad Salamat    | Oncology                    | Stormont Vail Hospital             | Topeka, KS         | 2         | 0.1 |
| Sobia Shaffie       | Psychiatry                  | Johnson County Mental Hlth Ctr     | Shawnee, KS        | 1         | 0.1 |
| Zafar Mahmood       | Psychiatry                  | University Health TMC              | Kansas City, MO    | 2         | 0.1 |
| Chacy Lancaster     | Psychiatry                  | Truman Medical Center              | Kansas City, MO    | 2         | 0.1 |
| Faheem Arain        | Psychiatry/Child Psychiatry | Compass Health Network             | Raymore, KS        | 3         | 0.2 |
| Badr Jandali        | Pulmonary                   | Mosaic Life Care                   | St. Joseph, MO     | 1         | 0.1 |
| Damien Stevens      | Pulmonary/Sleep Medicine    | University of KS Medical Center    | Kansas City, KS    | 2         | 0.1 |
| Umar Daud           | Rheumatology                | Blessing Health-Hannibal Clinic    | Hannibal, MO       | 6         | 0.3 |
| Thomas Scott        | Rheumatology                | Excelsior Springs Hospital         | Kansas City, MO    | 4         | 0.2 |
| Matthew L. Lukens   | Vascular Surgery            | Mosaic Life Care                   | St. Joseph, MO     | 2         | 0.1 |
| Karen Yates         | Ear Nose & Throat           | Office in Cape Girardeau           | Cape Girardeau, MO | 12        | 0.6 |
| Angela Walker       | Foot & Ankle Specialist     | KC Orthopedics-OSI                 | Kansas City, MO    | 2         | 0.1 |
| Alan Cornett        | Orthopedics                 | KC Orthopedics-OSI                 | Kansas City, MO    | 4         | 0.2 |
| Gregory Barnhill    | Orthopedics                 | KC Orthopedics-OSI                 | Kansas City, MO    | 6         | 0.3 |
| David Dugan         | Orthopedics                 | Orthopedic Surgeons, INC           | Kansas City, MO    | 4         | 0.2 |
| Casey Kowalik       | Urology                     | University of KS Medical Center    | Kansas City, KS    | 2         | 0.1 |
| Eugene Lee          | Urology                     | University of KS Medical Center    | Kansas City, KS    | 4         | 0.2 |
| Moben Mirza         | Urology                     | University of KS Medical Center    | Kansas City, KS    | 4         | 0.2 |
| Robert Carter       | Vascular Surgery            | Midwest Aortic and Vascular Inst   | Kansas City, MO    | 8         | 0.4 |
| Peri Ananth         | Pain Management             | Advanced Pain Therapy- KC          | Olathe, KS         | 4         | 0.2 |
| Mary Jo Middleton   | Physiatry                   | NW MO Physical Med and Rehab       | St. Joseph, MO     | 8         | 0.4 |
| Robert A Shemwell   | Podiatry                    | Shemwell Podiatry                  | North KC, MO       | 4         | 0.2 |



## **Cameron Regional PSA (4 Counties)** **Health Services Directory**

### **Emergency Numbers**

|                       |            |
|-----------------------|------------|
| <b>Police/Sheriff</b> | <b>911</b> |
| <b>Fire</b>           | <b>911</b> |
| <b>Ambulance</b>      | <b>911</b> |

### **Non-Emergency Numbers**

|                 | <b>Sheriff</b> | <b>Ambulance</b> |
|-----------------|----------------|------------------|
| <b>Clinton</b>  | (816) 539-2156 | (816) 539-2123   |
| <b>Caldwell</b> | (816) 586-2681 | (816) 586-3801   |
| <b>Daviess</b>  | (660) 663-2031 | (660) 663-3535   |
| <b>DeKalb</b>   | (816) 449-5802 | (816) 449-5515   |

### **Municipal Non-Emergency Numbers**

|                                      |                |
|--------------------------------------|----------------|
| <b>Cameron Police</b>                | (816) 632-6521 |
| <b>Cameron Fire</b>                  | (816) 632-2345 |
| <b>Cameron Ambulance</b>             | (816) 632-6377 |
| <b>Missouri State Highway Patrol</b> | (800) 525-5555 |

### **Abuse Hotlines**

Domestic Violence Hotline  
800-799-7233

Elder Abuse & Neglect Hotline  
800-392-0210

Women & Children Abuse Shelter  
660-359-3297

### **Alcohol and Drug Treatment Programs (Substance Abuse Programs)**

Family Guidance  
101 W. Third St.  
Cameron, MO 64429  
(816) 632-6161  
Emergency: (888) 279-8188

A 1 A Detox Treatment  
1-800-757-0771

Recovery Connection  
1-800-993-3869

Able Detox-Rehab Treatment  
1-800-577-2481 (NATIONAL)

The Watershed Treatment Program  
1-800-861-1768  
[www.thewatershed.com](http://www.thewatershed.com)

Al-Anon Family Group  
1-888-4AL-ANON (425-2666)  
[www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Alcohol and Drug Addiction Treatment  
1-800-510-9435

Alcoholism/Drug Addiction Treatment Center  
800-477-3447 Mount Regis, Salem, Virginia

Mothers Against Drunk Driving  
1-800-GET-MADD (438-6233)  
[www.madd.org](http://www.madd.org)

National Council on Alcoholism and Drug  
Dependence, Inc.  
1-800-NCA-CALL (622-2255)  
[www.ncadd.org](http://www.ncadd.org)

### **Assisted Living**

The Village  
320 E. Little Brick Road  
Cameron, MO 64429  
(816) 632-7611

Bristol Manor  
920 N. Harris  
Cameron, MO 64429  
(816) 632-6133

Bristol Manor  
604 S. Polk  
Maysville, MO 64469  
(816) 449-2741

### **Children and Youth**

Cameron Domestic Abuse Shelter  
P.O. Box 107  
Cameron, MO 64429  
(816) 632-4900

Family Guidance  
101 W. Third St.  
Cameron, MO 64429  
(816) 632-6161  
Emergency: (888) 279-8188

Community Action Partnership  
1304 North Walnut  
Cameron, MO 64429  
(816) 632-7345

Cameron Head Start  
1015 W 4<sup>th</sup> Street  
Cameron, MO 64429  
(816) 233-8281

Missouri Child Abuse Hotline  
Toll-Free: (800) 392-3738  
Local: (573) 751-3448

Boys and Girls Town National Hotline  
1-800-448-3000  
[www.girlsandboystown.org](http://www.girlsandboystown.org)

Child Abuse National Hotline  
800-422-4453  
800-222-4453 (TDD)  
[www.childhelp.org](http://www.childhelp.org)

Child Find of America  
1-800-426-5678

Children's Advocacy Center  
800-359-2874

National Runaway Switchboard  
1-800-RUNAWAY  
[www.1800runaway.org/](http://www.1800runaway.org/)

National Society for Missing and Exploited Children  
1-800-THE-LOST (843-5678)  
[www.missingkids.com](http://www.missingkids.com)

Parents Anonymous Help Line  
1-909-621-6184  
<http://www.parentsanonymous.org/paIndex10.html>

### **Chiropractors**

Cameron Chiropractic LLC  
Beth Anne West, DC  
1809 N. Walnut St.  
Cameron, MO 64429  
(816) 632-6201

Gutshall Clinic of Chiropractic  
602 Lana Dr.  
Cameron, MO 64429  
(816) 632-3342

Lawson Chiropractic  
30010 Highway D  
Lawson, MO 64062  
(816) 296-7039

Dr. Terry Ross  
205 W. Berry St.  
Hamilton, MO 64644  
(816) 583-4306

Well Adjusted Chiropractic  
Dr. Marjorie Rhoads D.C., RN  
409 E. 3<sup>rd</sup> St.  
Cameron, MO 64429  
(816) 632-4405

A Creating Wellness Clinic  
Terry Spence DC DNM  
102 W. Maple  
Plattsburg, MO 64477  
(816) 539-3339

Lathrop Chiropractic Center Inc.  
Kyle L. Beane, DC  
119 Pine St.  
Lathrop, MO 64465  
(816) 740-6822

Dawn Leibrandt DC  
607 Oak St.  
Lathrop, MO 64465  
(816) 740-6800

O'Rourke Wellness Center  
21505 MO 190  
Jamesport, MO 64648  
(660) 684-6500

### **Clinics - Medical**

Jamesport Outreach Clinic  
409 West Auberry Grove  
P. O. Box 140  
Jamesport, MO 64648  
(660) 684-6252  
Arihant Jain, M.D., Medical Director  
Lindsay Ortega, Family Nurse Practitioner

Stewartsville Medical Clinic  
P. O. Box 147; 106 East Fourth  
Stewartsville, MO 64490  
(816) 669-3225  
Fred Kiehl, D.O., Medical Director  
Renee Rouse, Physician Assistant  
Trey Forward, Family Nurse Practitioner  
Darci Kloepping, Family Nurse Practitioner

Westside Medical Offices  
Medical Plaza I  
1608 East Evergreen; Suite "A;" Box 439  
Cameron, MO 64429  
(816) 632-5424  
Ly Phan, M.D.  
Muhammad Amin, M.D.  
Michelle Petersen, Doctor of Nursing Pract.  
Dorothy Milburn, Family Nurse Practitioner

Pattonsburg Medical Clinic  
110 North Central Avenue  
P.O. Box 72  
Pattonsburg, MO 64670  
(660) 367-4304  
Arihant Jain, M.D., Medical Director  
Renee Rouse, Certified Physician Assistant

Hamilton Family Health Center  
103 North Davis  
Hamilton, MO 64644  
(816) 583-7839  
Muhammad Amin, M.D., Medical Dir.  
Arihant Jain, M.D.  
Jessica Gilgour, Family Nurse Practitioner  
Dorothy Milburn, Family Nurse Practitioner

Polo Family Health Center  
198 Main Street  
Polo, MO 64671  
(660) 354-2550  
Arihant Jain, M.D., Medical Director  
Amy Daily, Family Nurse Practitioner  
Jessica Gilgour, Family Nurse Practitioner

Lathrop Medical Clinic  
P. O. Box 233  
106 North Street  
Lathrop, MO 64465  
(816) 740-3282 (K.C.) or (816) 528-4622  
Arihant Jain, M.D., Medical Director  
Laeq Azmat, M.D.  
Amanda Wood, Family Nurse Practitioner

Gallatin Family Medicine Clinic  
502 South Main  
Gallatin, MO 64640  
(660) 663-3751  
Muhammad Amin, M.D., Medical Director  
Amy Heldenbrand, Family Nurse Practitioner

Plattsburg Family Medicine  
214 North Main  
Plattsburg, MO 64477  
(816) 930-2041 or 539-3366  
Laeq Azmat, M.D., Medical Director  
Amanda Wood, Family Nurse Practitioner

Cameron Specialists in Internal Medicine  
Medical Plaza I  
1608 East Evergreen; Suite "D"  
Cameron, MO 64429  
(816) 632-3945  
Laeq Azmat, M.D., Medical Director  
Muhammad Amin, M.D.  
Amy Daily, Family Nurse Practitioner  
(Weight Loss Program available)

Cameron Medical Clinic  
Medical Plaza II  
1600 East Evergreen; Suite "C"  
Cameron, MO 64429  
(816) 632-2139  
Sam Barton, D.O., Medical Director  
Kimberly Slaughter, Family Nurse Practitioner  
Cristi Campbell, Doctor of Nursing Practice  
Jacob Barton, Family Nurse Practitioner

Walnut Medical Clinic  
921 N. Walnut  
Cameron, MO 64429  
(816) 632-2111 or (816) 632-8407  
Laura Harbison, D.O., Medical Director  
Kendall DeSelms, D.O.  
Elisa Vinyard, D.O.  
Dawn Estes, Family Nurse Practitioner  
Marci Cline, Family Nurse Practitioner

Bethany Health Services/Bethany Dialysis  
903 North 25<sup>th</sup> Street  
Bethany, MO 64424  
(660)-425-7333  
Shahzad Shafique, M.D.  
Cassi Deskins, Family Nurse Practitioner

Cameron Renal Dialysis & Nephrology Clinic  
Medical Plaza III  
1600 East Evergreen; Suite "A"  
Cameron, MO 64429  
(816) 649-3398  
Shahzad Shafique, M.D., Medical Director  
Kimberly Slaughter, Family Nurse Practitioner

Gilman City Medical Clinic  
427 Main Street  
Gilman City, MO 64642  
(660)-876-5533  
Shahzad Shafique, M.D., Medical Director  
Nancy Stauffer, Family Nurse Practitioner  
Lindsay Ortega, Family Nurse Practitioner

NW Missouri Obstetrics & Gynecology  
221 E. Seventh Street  
Cameron, MO 64429  
(816) 632-6100  
Barry Littlejohn, M.D.

Eagleville Medical Clinic  
12050 12<sup>th</sup> Street  
Eagleville, MO 64442  
(660) 867-5414  
Shahzad Shafique, M.D., Medical Director  
Darci Kloepping, Family Nurse Practitioner

Maysville Family Health Clinic  
1007 S. Polk  
Maysville, MO 64469  
(816) 449-2123  
Fred Kiehl, D.O., Medical Director  
Elisa Vinyard, D.O.  
Trey Forward, Family Nurse Practitioner  
Nancy Stauffer, Family Nurse Practitioner  
Patti Potts, Family Nurse Practitioner

James Neely, D.O.  
1600 E. Evergreen  
Cameron, MO 64429  
(816) 649-3230

Nancy Gasparovic, D.P.M.  
Family Foot HealthCare  
609 E. Platte Clay Way; "A"  
Cameron, MO 64429  
(816) 632-5228

Hamilton Medical Clinic  
1 Cross Street; Box 248  
Hamilton, MO 64644  
(816) 583-2151  
William Irby, D.O.  
Braymer Clinic  
109 Main Street  
Braymer, MO 64624  
(660) 645-2218  
William Irby, D.O.

Pregnancy Resource Clinic  
210 N Main St.  
Cameron, MO 64429  
(816) 632-1620

Larry Dickinson, D.O.

100 E. Johnson St.; Box 98  
Gallatin, MO 64640  
(660) 663-2800 or (660) 663-3705

Plattsburg Medical Clinic  
400 Clay Avenue  
Plattsburg, MO 64477  
H. M. Turley, M.D.  
Jane Anne Daffron, M.D.  
(816) 539-2117

R. Kassal, M.D.  
602-D Lana Dr.  
Cameron, MO 64429  
(816) 632-4500

### **Dentists/Orthodontists**

Robert W Adams, DDS  
501 South Hughes  
Hamilton, MO 64644  
(816) 583-2750  
Robert W Adams, DDS  
117 S. Main St.  
Gallatin, MO 64640  
(660) 663-2508

Mark L Carr, DDS  
312 N. Walnut St.  
Cameron, MO 64429  
(816) 632-5812

Dentistry & Denture Services  
417 Northland Drive  
Cameron, MO 64429  
(816) 632-6700

John A Dorsch, DDS, MS  
123 E. 4th St.  
Cameron, MO 64429  
(816) 632-3200

Ed Kavanaugh, DDS  
222 N. Walnut St.  
Cameron, MO 64429  
(816) 632-2746

Kay Kong, DDS  
Cameron Dental Center  
1720 N. Walnut; #E  
Cameron, MO 64429  
(816) 632-6657

Cameron Elk's Lodge  
Mobile Dental Unit  
(Free services to the mentally afflicted)  
Cameron, MO 64429  
(816) 632-7987  
Mobile Unit: 573-690-6003  
Home Office: 816-404-6904

David M Lebsack, DDS, MS  
1801 N. Walnut St.  
Cameron, MO 64429  
(816) 632-6773

Douglas A Wyckoff, DDS  
1801 N. Walnut St.  
Cameron, MO 64429  
(816) 632-2822

David Bennett, Jr., DDS  
Jamesport Dental Clinic  
204 S. Williams St.  
Jamesport, MO 64648  
(660) 684-6680

Jeffery Higgins, DDS  
611 Oak St.  
Lathrop, MO 64465  
(816) 740-4294

Thomas Courtney, DDS  
302 Park Avenue  
Stewartsville, MO 64490  
(816) 669-3611

David Moyer, DDS  
106 N. Main  
Plattsburg, MO 64477  
(816) 539-2707

### **Disability Services**

American Disability Group  
855-577-5684

American Association of People with  
Disabilities (AAPD)  
[www.aapd.com](http://www.aapd.com)

American Council for the Blind  
1-800-424-8666 [www.acb.org](http://www.acb.org)

Americans with Disabilities Act Information  
Hotline  
1-800-514-0301  
1-800-514-0383 (TTY)  
[www.ada.gov](http://www.ada.gov)  
[www.usdoj.gov/crt/ada](http://www.usdoj.gov/crt/ada)

National Center for Learning Disabilities  
1-888-575-7373  
[www.ncld.org](http://www.ncld.org)

National Library Services for Blind &  
Physically Handicapped  
[www.loc.gov/nls/](http://www.loc.gov/nls/)  
1-800-424-8567

### **Durable Medical Equipment**

Maxicare Inc  
610 N. Walnut St.  
Cameron, MO 64429  
(816) 632-6658

American Home Patient  
512 Lana Drive  
Cameron, MO 64429  
(816) 632-2183

### **Early Childhood Education**

Green Hills Head Start  
Central Office: 205 W. 18<sup>th</sup> Street  
Trenton, MO 64683  
(660) 359-2214  
601 W. Samuel; Hamilton, MO 64644  
(816) 583-2705

### **Environment**

Clinco Sheltered Industries  
(Recycling)  
1205 W. Grand Avenue  
Cameron, MO 64429  
(816) 632-3966

Environmental Protection Agency  
1-800-223-0425  
913-321-9516 (TTY)  
[www.epa.gov](http://www.epa.gov)

Region D Recycling  
& Waste Management District  
P. O. Box 139; 114 Main  
Clarksdale, MO 64430

(816) 393-5250

**Eye Doctors/Optometrists**

Bethany Eye Center  
660-425-8116

Gary D. Arn, OD  
Northwest Vision Center  
201 East Third Street  
Cameron, MO 64429  
(816) 632-7979  
Jaimie Pfeifer, OD

Murphy Watson Burr Eye Center  
610 Lana Drive  
Cameron, MO 64429  
(816) 632-3501  
mwbec.com

Premier Eye Center  
Trenton  
660-359-5621

**Fitness Centers**

Cameron Regional YMCA  
1903 N. Walnut  
Cameron MO 64429  
(816) 632-3811

Anytime Fitness  
603 E. Platte Clay Way  
Cameron, MO 64429  
(816) 632-6200

**Food and Drug**

Albany Ministerial Alliance Food Pantry  
302 N. Smith  
Albany, MO 64402  
(660) 726-5818

Caldwell County Food Pantry  
303 No. Davis  
Hamilton, MO 64644  
(816) 465-0306

Cameron Food Pantry  
302 N. Walnut  
Cameron, MO 64429  
(816) 724-0080

Harrison County Food Pantry  
702 N. 25<sup>th</sup> Street  
Bethany, MO 64424  
(660) 646-2231

Lathrop Outreach Committee Food Pantry  
400 Center Street  
Lathrop, MO 64465  
(816) 405-2072

Plattsburg Food Pantry  
117 W. Maple  
Plattsburg, MO 64477  
(816) 592-0480

Gallatin 7<sup>th</sup> Day Adventist Food Pantry  
1207 S. Clay  
Gallatin, MO 64640  
(660) 663-2478

King City Ministerial Alliance Food Pantry  
1113 N. Connecticut  
King City, MO 64463  
(660) 535-6327

Living Hope Food Pantry  
118 W. Main Street  
Maysville, MO 64469  
(816) 449-2163

Stewartsville Food Pantry  
401 Main Street  
Stewartsville, MO 64490

US Consumer Product Safety Commission  
800-638-2772  
800-638-8270 (TDD)  
[www.cpsc.gov](http://www.cpsc.gov)

USDA Meat and Poultry Hotline  
1-888-674-6854  
1-800-256-7072 (TTY)  
[www.fsis.usda.gov/](http://www.fsis.usda.gov/)

U.S. Food and Drug Administration  
1-888-INFO-FDA  
1-888-463-6332  
[www.fsis.usda.gov](http://www.fsis.usda.gov)

**Health Departments**



Caldwell County Health Department  
255 W. Main; Box 66  
Kingston MO 64650  
(816) 586-2311

Clinton County Health Department  
106 Bush St.  
Plattsburg MO 64477  
(816) 539-2144

Daviess County Health Department  
609A S. Main St.  
Gallatin MO 64640  
(660) 663-2414

(DeKalb) Tri-County Health Department  
200 N. Camden  
Maysville MO 64469  
(816) 449-5706  
(660) 783-2707

### **Home Health**

CRMC Home Health Agency  
1600 E. Evergreen; Box 557  
Cameron MO 64429  
(816) 632-5124

### **Hospice**

CRMC Comfort Care Hospice  
1600 E. Evergreen; Box 557  
Cameron MO 64429  
(816) 632-4411

Three Rivers Hospice  
607A Lana Drive  
Cameron, MO 64429  
(816) 632-2910

Hospice Advantage  
117 N Main St.  
Gallatin, MO 64640  
(660) 663-2168

### **Hospital/Medical Center**

Cameron Regional Medical Center  
1600 E. Evergreen; P.O. Box 557  
Cameron MO 64429  
(816) 632-2101

(800) 852-0659

### **In-Home Services**

CRMC Home Health Agency  
1600 E. Evergreen; Box 557  
Cameron MO 64429  
(816) 632-5124

Tiffany In-Home Services  
127 W. 3<sup>rd</sup> Street  
Cameron, MO 64429  
(816) 632-1609

### **Inpatient Physical Rehabilitation**

Cameron Regional Medical Center  
Inpatient Rehabilitation Unit  
1600 East Evergreen; P. O. Box 557  
Cameron, MO 64429  
(816) 649-3344  
(816) 649-3316  
(800) 852-0659, Ext. 3344

### **Legal Services**

Missouri Attorney General's Office  
Supreme Court Building  
207 W. High St.  
P.O. Box 899  
Jefferson City, MO 65102 573-751-3321  
Legal Aid  
(800) 892-2101

### **Medicaid**

MO Health Net  
(800) 392-2161

U.S. Dept. of Health & Human Services  
Centers for Medicare and Medicaid Services  
877-267-2323  
TTY Toll-Free: 866-226-1819  
[www.Medicaid.gov](http://www.Medicaid.gov)

### **Medicare**

Social Security Administration  
1612 Imperial Drive  
West Plains, MO 65775

1-866-614-2741  
1-800-772-1213  
TTY: 1-800-325-0778

U.S. Dept. of Health & Human Services  
Centers for Medicare and Medicaid Services  
800-MEDICARE (800-633-4227)  
www.cms.hhs.gov

### **Mental Health Services**

Monarch Behavioral Health Unit  
GeroPsychiatric Unit  
1600 East Evergreen  
Cameron, MO 64429  
(816) 632-4800

Family Guidance  
101 W. Third St.  
Cameron, MO 64429  
(816) 632-6161 Emergency: (888) 279-8188

Green Hills Womens Shelter  
P.O. Box 107  
Cameron, MO 64429  
(816) 632-4900

Missouri Department of Mental Health  
573-751-4122  
1-800-364-9687  
Fax: 573-751-8224  
Mental Health America  
1-800-969-6MHA (969-6642)

National Alliance for the Mentally Ill Helpline  
1-800-950-6264  
703-516-7227 (TTY)  
www.nami.org

National Institute of Mental Health  
1-866-615-6464  
1-866-415-8051 (TTY)  
www.nimh.nih.gov

North Central Mo Mental Health Center  
1601 E. 28<sup>th</sup> St.  
Trenton, MO 64683  
(660) 359-4487

Suicide Help Line

1-800-SUICIDE [784-2433]  
www.hopeline.com

Trinity Professional Counseling Services, LLC  
Amy Taft, LPC  
1610 Grand Avenue  
Cameron, MO 64429  
(816) 425-1382

### **Ministerial Alliances/Pastoral**

Dave Nixdorf, President  
Cameron Ministerial Alliance  
811 S. Walnut St.  
Cameron, MO. 64429  
(816) 632-2246

Russ Hamilton  
318 N. Pine  
Cameron, MO 64429  
(816) 632-3605

Robert Nelson, President  
Gallatin Ministerial Alliance  
Lake Viking Community Church  
18842 Otter Ave.  
Gallatin, Mo. 64640  
(660) 663-7433

Scott Beard  
United Methodist Church  
104 W. Samuel  
Hamilton, MO 64644  
(816) 583-2325

Dan Kercher; Cameron (816) 786-9122

Rodney Dorr  
Maysville Ministerial Alliance  
300 W. Main St.  
Maysville, MO 64469  
(816) 449-2731

Charles East  
Plattsburg Ministerial Alliance  
307 Depot St.  
Plattsburg, MO 64477  
(816) 539-3173  
(816) 930-1921

Ron Malott  
Lathrop Ministerial Alliance  
Lathrop First Baptist Church

413 Center St.  
Lathrop, MO. 64465  
(816)-740-6612

### **National and State Agencies**

Missouri Child Abuse Hotline  
Toll-Free: (800) 392-3738  
Local: (573) 751-3448

Missouri Coalition against Domestic and Sexual Violence  
217 Oscar Dr., Suite A  
Jefferson City, MO 65101 573-634-4161  
National Domestic Violence Hotline  
800-799-SAFE (7233)  
[www.ndvh.org](http://www.ndvh.org)  
[www.thehotline.org](http://www.thehotline.org)  
National Sexual Assault Hotline  
800-656-4673

Federal Bureau of Investigation  
St. Louis Office  
2222 Market Street, St. Louis, MO  
(314) 589-2500

Federal Bureau of Investigation  
866-483-5137

Missouri Road Conditions MoDOT  
Central Office  
105 W. Capitol Avenue  
Jefferson City, MO 65102  
1-888 ASK MODOT  
(1-888 275 6636)

Poison Control Center  
800-222-1222  
[www.aapcc.org](http://www.aapcc.org)

Suicide Prevention Hotline  
800-SUICIDE  
800-442-HOPE  
<http://hopeline.com>  
800-273-TALK  
[www.suicidepreventionlifeline.com](http://www.suicidepreventionlifeline.com)

Toxic Chemical and Oil Spills  
800-424-8802

### **National Health Services**

AIDS/HIV Center for Disease Control and Prevention  
800-CDC-INFO  
888-232-6348 (TTY)  
<http://www.cdc.gov/hiv>

AIDS/STD National Hot Line  
800-342-AIDS  
800-227-8922 (STD line)

Bright Focus Foundation  
800-437-2423  
[www.ahaf.org](http://www.ahaf.org)

American Heart Association  
800-242-8721  
[www.heart.org](http://www.heart.org)

American Lung Association  
1-800-lungusa  
[www.lung.org](http://www.lung.org)

American Stroke Association  
1-888-4-STROKE  
[www.strokeassociation.org](http://www.strokeassociation.org)

Center for Disease Control and Prevention  
800-CDC-INFO 888-232-6348 (TTY)  
<http://www.cdc.gov/hiv>

Elder Care Helpline  
[www.eldercare.gov](http://www.eldercare.gov)

Eye Care Council  
800-960-EYES  
[www.seetolearn.com](http://www.seetolearn.com)

National Health Information Center  
800-336-4797  
[www.health.gov/nhic](http://www.health.gov/nhic)

National Cancer Information Center  
800-227-2345 (American Cancer Society)  
866-228-4327 (TTY)  
[www.cancer.org](http://www.cancer.org)

National Institute on Deafness and Other Communication Disorders Information Clearinghouse  
800-241-1044  
800-241-1055 (TTY)  
[www.nidcd.nih.gov](http://www.nidcd.nih.gov)

### **Nursing Homes**

Cameron Nursing & Rehab  
801 Euclid; Box 438  
Cameron MO 64429  
(816) 632-7254

Nick's Healthcare  
253 E. Hwy. 116  
Plattsburg, MO 64477  
(816) 539-2376

Oakridge of Plattsburg  
205 E. Clay Avenue  
Plattsburg, MO 64477  
(816) 539-2128

Quail Run  
1405 W. Grand  
P.O. Box 525  
Cameron, MO 64429  
(816) 632-2151

Sunset Home  
1201 S. Polk  
Maysville, MO 64469  
(816) 449-2158

Daviess County Care Center  
1337 W. Grand  
Gallatin, MO 64640  
(660) 663-2197

Hillcrest Manor  
801 S. Colby  
Hamilton, MO 64644  
(816) 583-2119

Lawson Manor & Rehab  
210 West Eighth Terrace  
Lawson, MO 64062  
(816) 580-3269

Golden Age Nursing Home  
12498 SE Hwy 116  
Braymer, MO 64624  
(660) 645-2243

Missouri Veteran's Home

1111 Euclid Ave.  
Cameron, MO 64429  
(816) 632-6010

### **Nutrition**

Caldwell County Nutrition Center  
410 Main St.  
P. O. Box 72  
Polo, MO. 64671  
660-354-2213

Clinton County Senior Center  
113 N. Main  
P. O. Box 176  
Plattsburg, MO. 64477  
816-539-2211

Daviess County Senior Center  
109 S. Main  
P. O. Box 272  
Gallatin, MO. 64640  
660-663-2828

Pattonsburg Multi-Purpose Center  
401 Chestnut  
P. O. Box 33  
Pattonsburg, MO. 64670  
660-367-2121

DeKalb Senior Center  
109 N. Polk  
P. O. Box 123  
Maysville, MO. 64469  
816-449-5435

Harrison County Council on Aging  
1316 S. 25<sup>th</sup>; Suite 200  
Bethany, MO. 64464  
660-425-3220

American Dietetic Association  
1-800-877-1600  
[www.eatright.org](http://www.eatright.org)

American Dietetic Association Consumer  
Nutrition Hotline  
800-366-1655

Missouri Coordinated School Health Coalition  
PO Box 309; Columbia, MO 65205  
[info@healthykidsmo.org](mailto:info@healthykidsmo.org)

WIC and Nutrition Services  
573-751-6204  
800-392-8209  
Fax: 573-526-1470  
info@health.mo.gov

Community Food and Nutrition Assistance  
573-751-6269  
800-733-6251  
CACFP@health.mo.gov

(See "Health Departments" as well)

### **Pharmacies**

The Drug Store  
610 N. Walnut St.  
Cameron, MO 64429  
(816) 632-7211

Monroe Pharmacy  
412 N. Pennsylvania Ave.  
Lawson, MO 64062  
(816) 580-3415

Northwest Pharmacy Services  
103 Cross Street  
Hamilton, MO 64644  
(816) 583-2881

Randolph Pharmacy  
301 S. Polk St.  
Maysville, MO 64469  
(816) 449-2700

Walmart Pharmacy  
2000 N. Walnut St.  
Cameron, MO 64429  
(816) 632-2282

Red Cross Pharmacy  
400 W. Clay Ave.  
Plattsburg, MO 64477  
(816) 539-2121

Cameron Family Pharmacy  
Cameron Market  
1303 N. Walnut St.  
Cameron, MO 64429  
Jill Saunders, PharmD

(816) 632-2201

### **Physicians**

Arihant Jain, M.D., Medical Director  
Jamesport Outreach Clinic  
409 West Auberry Grove  
P. O. Box 140  
Jamesport, MO 64648  
(660) 684-6252

Arihant Jain, M.D., Medical Director  
Pattonsburg Medical Clinic  
110 North Central Avenue; P.O. Box 72  
Pattonsburg, MO 64670  
(660) 367-4304

Fred Kiehl, D.O., Medical Director  
Stewartsville Medical Clinic  
P. O. Box 147; 106 East Fourth  
Stewartsville, MO 64490  
(816) 669-3225

Arihant Jain, M.D. Medical Director  
Polo Family Health Center  
198 Main Street  
Polo, MO 64671  
(660) 354-2550

Muhammad Amin, M.D., Medical Director  
Arihant Jain, M.D.  
Hamilton Family Health Center  
103 N. Davis  
Hamilton, MO 64644  
(816) 583-7839

Arihant Jain, M.D., Medical Director  
Laeq Azmat, M.D.  
Lathrop Medical Clinic  
P. O. Box 233  
106 North Street  
Lathrop, MO 64465  
(816) 740-3282 or (816) 528-4622

Muhammad Amin, M.D., Medical Director  
Gallatin Family Medicine Clinic  
502 South Main  
Gallatin, MO 64640  
(660) 663-3751

Laeq Azmat, M.D., Medical Director  
Plattsburg Family Medicine  
214 North Main

Plattsburg, MO 64477  
(816) 930-2041 or (816) 539-3366

Laeq Azmat, M.D., Medical Director  
Muhammad M. Amin, M.D.  
Cameron Specialists in Internal Medicine  
Medical Plaza I  
1608 East Evergreen; Suite "D"  
Cameron, MO 64429  
(816) 632-3945

Sam Barton, D.O., Medical Director  
Cameron Medical Clinic  
Medical Plaza II  
1600 East Evergreen; Suite "C"  
Cameron, MO 64429  
(816) 632-2139

Laura Harbison, D.O., Medical Director  
Kendall DeSelms, D.O.  
Elisa Vinyard, D.O.  
Walnut Medical Clinic  
221 East Seventh Street  
Cameron, MO 64429  
(816) 632-2111 or (816) 632-8407

Shahzad Shafique, M.D.  
Bethany Health Services/Bethany Dialysis  
903 North 25<sup>th</sup> Street  
Bethany, MO 64424  
(660)-425-7333

Shahzad Shafique, M.D., Medical Director  
Cameron Renal Dialysis & Nephrology Clinic  
Medical Plaza III  
1600 East Evergreen; Suite "A"  
Cameron, MO 64429  
(816) 649-3398

Shahzad Shafique, M.D. Medical Director  
Gilman City Medical Clinic  
427 Main St  
Gilman City, MO 64642  
(660)-876-5533

James Neely, D.O.  
1600 E. Evergreen  
Cameron, MO 64429  
(816) 649-3230

Fred Kiehl, D.O. Medical Director  
Elisa Vinyard, D.O.  
Maysville Family Health Clinic  
1007 S. Polk  
Maysville, MO 64469  
(816) 449-2123

Barry Littlejohn, M.D.  
NW Missouri Obstetrics & Gynecology  
221 E. Seventh Street  
Cameron, MO 64429  
(816) 632-6100

Shahzad Shafique, M.D. Medical Director  
Eagleville Medical Clinic  
12050 12<sup>th</sup> St.  
Eagleville, MO  
(660) 867-5414

Muhammad Amin, M.D.  
Ly Phan, MD  
Westside Medical Offices; Medical Plaza I  
1608 E. Evergreen; Suite "A"  
Cameron, MO (816) 632-5424

Nancy Gasparovic, D.P.M.  
Family Foot HealthCare  
609 E. Platte Clay Way; "A"  
Cameron, MO 64429  
(816) 632-5228

William Irby, D.O.  
Hamilton Medical Clinic  
1 Cross Street; Box 248  
Hamilton, MO 64644  
(816) 583-2151

William Irby, D.O.  
Braymer Clinic  
109 Main Street  
Braymer, MO 64624  
(660) 645-2218

Larry Dickinson, D.O.  
100 E. Johnson St.; Box 98  
Gallatin, MO 64640  
(660) 663-2800 or (660) 663-3705

H. M. Turley, M.D.  
Jane Anne Daffron, M.D.  
Plattsburg Medical Clinic  
400 Clay Avenue  
Plattsburg, MO 64477 (816) 539-2117

R. Kassal, M.D.  
602-D Lana Dr.  
Cameron, MO 64429  
(816) 632-4500

### **Renal Dialysis Services**

Cameron Renal Dialysis & Nephrology Clinic  
Medical Plaza III  
1600 East Evergreen; Suite "A"  
Cameron, MO 64429  
(816) 649-3398  
Shahzad Shafique, M.D., Medical Director

Bethany Renal Dialysis  
903 North 25<sup>th</sup> Street  
Bethany, MO 64424  
(660)-425-7333  
Shahzad Shafique, M.D.

### **Senior Services**

Caldwell County Nutrition Center  
410 Main St.  
P. O. Box 72  
Polo, MO. 64671  
660-354-2213  
Clinton County Senior Center  
113 N. Main  
P. O. Box 176  
Plattsburg, MO. 64477  
816-539-2211

Daviess County Senior Center  
109 S. Main  
P. O. Box 272  
Gallatin, MO. 64640  
660-663-2828

Pattonsburg Multi-Purpose Center  
401 Chestnut  
P. O. Box 33  
Pattonsburg, MO. 64670  
660-367-2121

DeKalb Senior Center  
109 N. Polk  
P. O. Box 123  
Maysville, MO. 64469  
816-449-5435

Harrison County Council on Aging  
1316 S. 25th; Suite 200  
Bethany, MO. 64464  
660-425-3220

Monarch Behavioral Health Unit  
(GeroPsychiatric)  
1600 East Evergreen  
Cameron, MO 64429  
(816) 632-4800

Active Aging Resource Center  
109 S. Main St.  
Gallatin, MO 64640  
(660) 663-2828

Missouri Veteran's Home  
1111 Euclid  
Cameron, MO 64429  
(816) 632-6010

NWMO Area Agency on Aging  
504 US Hwy. 136  
Box 265  
Albany, MO 64402  
(888)-844-5626

Alzheimer's Association  
1-800-272-3900  
[www.alz.org](http://www.alz.org)

Elderly Abuse & Neglect  
(800) 392-0210

American Association of Retired Persons  
(AARP)  
1-888-OUR-AARP (687-2277)  
[www.aarp.org](http://www.aarp.org)

Americans with Disabilities Act Info Line  
1-800-514-0301  
1-800-514-0383 [TTY]  
[www.usdoj.gov/crt/ada](http://www.usdoj.gov/crt/ada)

Eldercare Locator  
1-800-677-1116  
[www.eldercare.gov/eldercare/public/home.asp](http://www.eldercare.gov/eldercare/public/home.asp)

Elder Care Helpline  
[www.eldercarelink.com](http://www.eldercarelink.com)

Federal Information Center  
1-800-333-4636  
[www.FirstGov.gov](http://www.FirstGov.gov)

U.S. Department of Veterans Affairs  
1-800-513-7731  
[www.kcva.org](http://www.kcva.org)

Education (GI Bill)  
1-888-442-4551

Health Resource Center  
877-222-8387  
Insurance Center  
800-669-8477

Veterans Special Issue Help Line  
Includes Gulf War/Agent Orange Helpline  
800-749-8387

U.S. Department of Veterans Affairs  
Mammography Helpline  
888-492-7844

Veterans Administration  
800-827-1000

Memorial Program Service (includes status  
of headstones and markers)  
800-697-6947

Telecommunications Device for the  
Deaf/Hearing Impaired  
800-829-4833 (TTY)  
[www.vba.va.gov](http://www.vba.va.gov)

Income Verification and Means Testing  
800-929-8387

Debt Management  
800-827-0648

Life Insurance Information and Service  
800-669-8477

Welfare Fraud Hotline  
800-432-3913

### **Skilled Nursing**

Cameron Regional Medical Center  
1600 East Evergreen; P. O. Box 557  
Cameron, MO 64429  
(816) 632-2101  
(800) 852-0659

Cameron Nursing & Rehab  
801 Euclid; Box 438  
Cameron MO 64429  
(816) 632-7254

Nick's Healthcare  
253 E. Hwy. 116  
Plattsburg, MO 64477  
(816) 539-2376

Oakridge of Plattsburg  
205 E. Clay Avenue  
Plattsburg, MO 64477  
(816) 539-2128

Quail Run  
1405 W. Grand  
P.O. Box 525  
Cameron, MO 64429  
(816) 632-2151

Sunset Home  
1201 S. Polk  
Maysville, MO 64469  
(816) 449-2158

Daviess County Nursing & Rehab  
1337 W. Grand  
Gallatin, MO 64640  
(660) 663-2197

Hillcrest Manor  
801 S. Colby  
Hamilton, MO 64644  
(816) 583-2119

Lawson Manor & Rehab  
210 West Eighth Terrace  
Lawson, MO 64062



(816) 580-3269

Golden Age Nursing Home  
12498 SE Hwy 116  
Braymer, MO 64624  
(660) 645-2243

Missouri Veteran's Home  
1111 Euclid Ave.  
Cameron, MO 64429  
(816) 632-6010  
Support Groups

### **Transportation**

Cameron Regional Medical Center  
(For network health care services)  
1600 E. Evergreen; P. O. Box 557  
Cameron, MO 64429  
(800) 852-0659, Ext. 3341  
(816) 649-3341

OATS  
Beth Langley, Regional Director  
1306 S. 58th Street  
St. Joseph, MO 64507-7757  
816-279-3131

OATS Home Office  
2501 Maguire Blvd., Ste. 101  
Columbia, MO 65201-8252  
Phone: 573-443-4516 or 1-800-831-9219

# V. Detail Exhibits

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[VVV Consultants LLC]

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## a.) Patient Origin Source Files

[VVV Consultants LLC]

## Patient Origin – CRMC Primary Service Area (4 Counties)

| <b>MHA Inpatient Origin by Age - Caldwell County 2019</b>   | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|-------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                          | <b>151</b>      | <b>214</b>       | <b>282</b>       | <b>211</b>       | <b>386</b>     | <b>1244</b>  |
| Cameron Regional Medical Center Inc. - Cameron, MO          | 7               | 22               | 76               | 50               | 115            | 270          |
| Liberty Hospital - Liberty, MO                              | 36              | 49               | 40               | 39               | 75             | 239          |
| North Kansas City Hospital - North Kansas City, MO          | 9               | 26               | 35               | 41               | 67             | 178          |
| Mosaic Life Care at St. Joseph Medical Ctr- St. Joseph, MO  | 17              | 36               | 43               | 16               | 32             | 144          |
| Hedrick Medical Center - Chillicothe, MO                    | 19              | 19               | 19               | 3                | 11             | 71           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO      | 2               | 13               | 15               | 9                | 25             | 64           |
| The University of Kansas Health System - Kansas City, KS    | 5               | 11               | 7                | 19               | 14             | 56           |
| Children's Mercy Kansas City - Kansas City, MO              | 36              |                  |                  |                  |                | 36           |
| Ray County Memorial Hospital - Richmond, MO                 |                 | 5                | 8                | 11               | 12             | 36           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO | 1               | 3                | 7                | 7                | 13             | 31           |

| <b>MHA Inpatient Origin by Age - Caldwell County 2020</b>   | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|-------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                          | <b>152</b>      | <b>199</b>       | <b>233</b>       | <b>194</b>       | <b>294</b>     | <b>1072</b>  |
| Liberty Hospital - Liberty, MO                              | 41              | 57               | 36               | 38               | 64             | 236          |
| Cameron Regional Medical Center Inc. - Cameron, MO          | 2               | 17               | 48               | 55               | 92             | 214          |
| North Kansas City Hospital - North Kansas City, MO          | 9               | 22               | 39               | 31               | 55             | 156          |
| Mosaic Life Care at St. Joseph Medical Ctr - St. Joseph, MO | 11              | 25               | 29               | 22               | 15             | 102          |
| Hedrick Medical Center - Chillicothe, MO                    | 16              | 19               | 7                | 3                | 12             | 57           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO      | 7               | 11               | 18               | 14               | 7              | 57           |
| The University of Kansas Health System - Kansas City, KS    | 4               | 7                | 14               | 9                | 14             | 48           |
| Children's Mercy Kansas City - Kansas City, MO              | 28              | 1                |                  |                  |                | 29           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO | 2               | 2                | 6                | 4                | 11             | 25           |
| Ray County Memorial Hospital - Richmond, MO                 |                 |                  | 2                | 7                | 14             | 23           |

| <b>MHA Inpatient Origin by Age - Caldwell County 2021</b>   | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|-------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                          | <b>144</b>      | <b>199</b>       | <b>249</b>       | <b>255</b>       | <b>366</b>     | <b>1213</b>  |
| Cameron Regional Medical Center Inc. - Cameron, MO          | 13              | 18               | 44               | 79               | 128            | 282          |
| Liberty Hospital - Liberty, MO                              | 34              | 55               | 55               | 52               | 74             | 270          |
| North Kansas City Hospital - North Kansas City, MO          | 8               | 14               | 30               | 47               | 50             | 149          |
| Mosaic Life Care at St. Joseph Medical Ctr - St. Joseph, MO | 9               | 28               | 32               | 18               | 20             | 107          |
| Saint Luke's Hospital of Kansas City - Kansas City, MO      | 7               | 10               | 18               | 18               | 15             | 68           |
| The University of Kansas Health System - Kansas City, KS    | 7               | 4                | 17               | 16               | 20             | 64           |
| Hedrick Medical Center - Chillicothe, MO                    | 17              | 16               | 11               | 3                | 13             | 60           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO | 2               | 4                | 4                | 6                | 15             | 31           |
| Children's Mercy Kansas City - Kansas City, MO              | 23              | 5                |                  |                  |                | 28           |
| Ray County Memorial Hospital - Richmond, MO                 |                 |                  | 4                | 3                | 17             | 24           |

| <b>MHA Inpatient Origin by Age - Daviess County 2019</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>169</b>      | <b>197</b>       | <b>229</b>       | <b>198</b>       | <b>252</b>     | <b>1045</b>  |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 13              | 25               | 65               | 69               | 102            | 274          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 26              | 49               | 49               | 31               | 28             | 183          |
| Liberty Hospital - Liberty, MO                                 | 26              | 39               | 27               | 23               | 32             | 147          |
| North Kansas City Hospital - North Kansas City, MO             |                 | 4                | 28               | 25               | 22             | 79           |
| Hedrick Medical Center - Chillicothe, MO                       | 37              | 30               | 3                | 3                | 5              | 78           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 5               | 18               | 18               | 8                | 15             | 64           |
| The University of Kansas Health System - Kansas City, KS       | 5               | 9                | 7                | 16               | 13             | 50           |
| Children's Mercy Kansas City - Kansas City, MO                 | 38              | 3                |                  |                  |                | 41           |
| Mosaic Medical Center - Albany - Albany, MO                    |                 |                  | 3                | 5                | 13             | 21           |
| Harrison County Community Hospital - Bethany, MO               |                 | 2                | 9                | 4                | 5              | 20           |

| <b>MHA Inpatient Origin by Age - Daviess County 2020</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>150</b>      | <b>181</b>       | <b>229</b>       | <b>207</b>       | <b>292</b>     | <b>1059</b>  |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 6               | 20               | 62               | 64               | 122            | 274          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 20              | 42               | 56               | 26               | 32             | 176          |
| Liberty Hospital - Liberty, MO                                 | 18              | 25               | 14               | 21               | 32             | 110          |
| North Kansas City Hospital - North Kansas City, MO             | 4               | 7                | 25               | 41               | 24             | 101          |
| Hedrick Medical Center - Chillicothe, MO                       | 35              | 34               |                  | 1                | 11             | 81           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 4               | 11               | 15               | 19               | 9              | 58           |
| The University of Kansas Health System - Kansas City, KS       | 9               | 5                | 11               | 11               | 17             | 53           |
| Children's Mercy Kansas City - Kansas City, MO                 | 35              | 1                |                  |                  |                | 36           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO    | 1               | 2                | 12               | 10               | 11             | 36           |
| Harrison County Community Hospital - Bethany, MO               | 1               | 1                | 9                | 3                | 10             | 24           |

| <b>MHA Inpatient Origin by Age - Daviess County 2021</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>151</b>      | <b>173</b>       | <b>246</b>       | <b>186</b>       | <b>248</b>     | <b>1004</b>  |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 4               | 14               | 62               | 52               | 93             | 225          |
| Liberty Hospital - Liberty, MO                                 | 21              | 29               | 42               | 22               | 27             | 141          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 18              | 34               | 43               | 28               | 17             | 140          |
| North Kansas City Hospital - North Kansas City, MO             | 4               | 11               | 22               | 24               | 22             | 83           |
| Hedrick Medical Center - Chillicothe, MO                       | 22              | 23               | 3                | 5                | 14             | 67           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 7               | 15               | 19               | 10               | 11             | 62           |
| Children's Mercy Kansas City - Kansas City, MO                 | 50              | 2                |                  |                  |                | 52           |
| The University of Kansas Health System - Kansas City, KS       | 2               | 2                | 9                | 13               | 17             | 43           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO    | 2               | 8                | 15               | 6                | 9              | 40           |
| Harrison County Community Hospital - Bethany, MO               |                 | 2                | 8                | 11               | 13             | 34           |

| <b>MHA Inpatient Origin by Age - Clinton County 2019</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>308</b>      | <b>417</b>       | <b>552</b>       | <b>540</b>       | <b>649</b>     | <b>2466</b>  |
| Liberty Hospital - Liberty, MO                                 | 82              | 140              | 148              | 138              | 141            | 649          |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 25              | 60               | 105              | 155              | 277            | 622          |
| North Kansas City Hospital - North Kansas City, MO             | 19              | 38               | 74               | 103              | 89             | 323          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 18              | 62               | 67               | 41               | 64             | 252          |
| The University of Kansas Health System - Kansas City, KS       | 19              | 18               | 46               | 32               | 18             | 133          |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO    | 6               | 10               | 25               | 28               | 32             | 101          |
| Children's Mercy Kansas City - Kansas City, MO                 | 77              | 4                |                  |                  |                | 81           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 13              | 18               | 13               | 16               | 9              | 69           |
| Saint Luke's North Hospital -- Smithville - Smithville, MO     |                 | 4                | 7                | 10               | 4              | 25           |
| Research Medical Center - Kansas City, MO                      | 6               | 5                | 9                | 4                |                | 24           |

| <b>MHA Inpatient Origin by Age - Clinton County 2020</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>301</b>      | <b>423</b>       | <b>486</b>       | <b>422</b>       | <b>549</b>     | <b>2181</b>  |
| Liberty Hospital - Liberty, MO                                 | 100             | 153              | 168              | 104              | 149            | 674          |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 19              | 46               | 93               | 121              | 219            | 498          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 35              | 60               | 56               | 39               | 52             | 242          |
| North Kansas City Hospital - North Kansas City, MO             | 24              | 35               | 37               | 64               | 53             | 213          |
| The University of Kansas Health System - Kansas City, KS       | 16              | 18               | 30               | 32               | 14             | 110          |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO    | 4               | 9                | 31               | 22               | 37             | 103          |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 5               | 20               | 26               | 12               | 6              | 69           |
| Children's Mercy Kansas City - Kansas City, MO                 | 59              | 2                |                  |                  |                | 61           |
| Signature Psychiatric Hospital - Kansas City, MO               |                 | 13               | 11               | 2                | 1              | 27           |
| Research Medical Center - Kansas City, MO                      | 8               | 10               | 4                | 3                | 1              | 26           |

| <b>MHA Inpatient Origin by Age - Clinton County 2021</b>       | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|----------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                             | <b>283</b>      | <b>381</b>       | <b>460</b>       | <b>456</b>       | <b>538</b>     | <b>2118</b>  |
| Liberty Hospital - Liberty, MO                                 | 95              | 154              | 136              | 127              | 140            | 652          |
| Cameron Regional Medical Center Inc. - Cameron, MO             | 19              | 35               | 96               | 115              | 203            | 468          |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO | 25              | 43               | 61               | 68               | 51             | 248          |
| North Kansas City Hospital - North Kansas City, MO             | 21              | 39               | 53               | 45               | 43             | 201          |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO    | 8               | 14               | 25               | 27               | 43             | 117          |
| The University of Kansas Health System - Kansas City, KS       | 8               | 13               | 20               | 30               | 23             | 94           |
| Children's Mercy Kansas City - Kansas City, MO                 | 72              | 7                |                  |                  |                | 79           |
| Saint Luke's Hospital of Kansas City - Kansas City, MO         | 6               | 13               | 18               | 8                | 13             | 58           |
| Signature Psychiatric Hospital - Kansas City, MO               |                 | 15               | 13               | 1                |                | 29           |
| University Health Truman Medical Center - Kansas City, MO      | 2               | 11               | 4                | 3                |                | 20           |

| <b>MHA Inpatient Origin by Age - DeKalb County 2019</b>                        | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|--------------------------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                                             | <b>211</b>      | <b>364</b>       | <b>474</b>       | <b>331</b>       | <b>497</b>     | <b>1877</b>  |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO                 | 96              | 198              | 215              | 116              | 218            | 843          |
| Cameron Regional Medical Center Inc. - Cameron, MO                             | 9               | 18               | 83               | 108              | 161            | 379          |
| The University of Kansas Health System - Kansas City, KS                       | 15              | 51               | 54               | 34               | 14             | 168          |
| North Kansas City Hospital - North Kansas City, MO                             | 5               | 20               | 46               | 31               | 46             | 148          |
| Saint Luke's Hospital of Kansas City - Kansas City, MO                         | 7               | 14               | 23               | 13               | 16             | 73           |
| Liberty Hospital - Liberty, MO                                                 | 11              | 18               | 13               | 5                | 15             | 62           |
| Children's Mercy Kansas City - Kansas City, MO                                 | 30              | 3                |                  |                  |                | 33           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO                    | 3               | 4                | 6                | 5                | 10             | 28           |
| Long-Term Acute Care Hospital, Mosaic Life Care at St. Joseph - St. Joseph, MO |                 | 2                | 6                | 6                | 2              | 16           |
| Mosaic Medical Center – Maryville - Maryville, MO                              | 2               | 10               | 2                |                  | 2              | 16           |

| <b>MHA Inpatient Origin by Age - DeKalb County 2020</b>                        | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|--------------------------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                                             | <b>195</b>      | <b>359</b>       | <b>388</b>       | <b>316</b>       | <b>497</b>     | <b>1755</b>  |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO                 | 98              | 200              | 204              | 130              | 224            | 856          |
| Cameron Regional Medical Center Inc. - Cameron, MO                             | 7               | 19               | 65               | 80               | 157            | 328          |
| North Kansas City Hospital - North Kansas City, MO                             | 10              | 25               | 19               | 38               | 39             | 131          |
| The University of Kansas Health System - Kansas City, KS                       | 13              | 26               | 25               | 27               | 20             | 111          |
| Saint Luke's Hospital of Kansas City - Kansas City, MO                         | 11              | 25               | 19               | 8                | 17             | 80           |
| Liberty Hospital - Liberty, MO                                                 | 7               | 17               | 10               | 14               | 13             | 61           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO                    | 1               | 2                | 7                | 1                | 10             | 21           |
| Children's Mercy Kansas City - Kansas City, MO                                 | 17              | 2                |                  |                  |                | 19           |
| Menorah Medical Center - Overland Park, KS                                     |                 | 2                | 15               | 1                | 1              | 19           |
| Long-Term Acute Care Hospital, Mosaic Life Care at St. Joseph - St. Joseph, MO |                 | 1                | 5                | 9                | 3              | 18           |

| <b>MHA Inpatient Origin by Age - DeKalb County 2021</b>                        | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Total</b> |
|--------------------------------------------------------------------------------|-----------------|------------------|------------------|------------------|----------------|--------------|
| <b>Grand Total</b>                                                             | <b>177</b>      | <b>287</b>       | <b>356</b>       | <b>315</b>       | <b>498</b>     | <b>1633</b>  |
| Mosaic Life Care at St. Joseph Medical Center - St. Joseph, MO                 | 74              | 172              | 175              | 131              | 215            | 767          |
| Cameron Regional Medical Center Inc. - Cameron, MO                             | 5               | 12               | 43               | 69               | 162            | 291          |
| North Kansas City Hospital - North Kansas City, MO                             | 14              | 20               | 23               | 36               | 52             | 145          |
| The University of Kansas Health System - Kansas City, KS                       | 9               | 16               | 43               | 28               | 16             | 112          |
| Saint Luke's Hospital of Kansas City - Kansas City, MO                         | 9               | 19               | 29               | 12               | 8              | 77           |
| Liberty Hospital - Liberty, MO                                                 | 4               | 7                | 6                | 12               | 14             | 43           |
| Children's Mercy Kansas City - Kansas City, MO                                 | 32              | 1                |                  |                  |                | 33           |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO                    | 4               | 5                | 5                | 8                | 11             | 33           |
| Menorah Medical Center - Overland Park, KS                                     |                 | 2                |                  | 11               | 4              | 17           |
| Long-Term Acute Care Hospital, Mosaic Life Care at St. Joseph - St. Joseph, MO |                 | 3                | 5                | 2                | 3              | 13           |

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## b.) Town Hall Attendees, Notes, & Feedback

[VVV Consultants LLC]



| Cameron Regional Medical Center 2022 CHNA Town Hall RSVP's - May 3rd (11:30am-1pm) |       |      |        |           |          |                                         |                             |
|------------------------------------------------------------------------------------|-------|------|--------|-----------|----------|-----------------------------------------|-----------------------------|
| #                                                                                  | Table | Lead | Attend | Last      | First    | Organization                            | Title                       |
| 1                                                                                  | A     | ##   | x      | Lewis     | Deanna   | Daviess Co Multi-Purpose Senior Ctr     | Administrator               |
| 2                                                                                  | A     |      | x      | Abrutz    | Joe      | Cameron Regional Medical Center         | CEO                         |
| 3                                                                                  | B     | ##   | x      | Arthur    | Carol    | Cameron Regional Medical Center         | Asst Admin/Marketing        |
| 4                                                                                  | B     |      | x      | Elizabeth | Graham   |                                         |                             |
| 5                                                                                  | C     | ##   | x      | Baker     | Mark     | JBLB Insurance Group                    | Board Member                |
| 6                                                                                  | C     |      | x      | Eiberger  | Mary Jo  | Cameron Regional YMCA                   | CEO                         |
| 7                                                                                  | C     |      | x      | Jain      | Arihant  | Cameron Regional Medical Center         | MD                          |
| 8                                                                                  | D     | ##   | x      | King      | RaCail   | Daviess County Health Department        | Administrator               |
| 9                                                                                  | D     |      | x      | Kim       | Spidle   | Edward Jones                            |                             |
| 10                                                                                 | D     |      | x      | McElwain  | Warren   | CRMC                                    | President of Board          |
| 11                                                                                 | D     |      | x      | Williams  | Sydney   | Cameron Regional Medical Center         | Admin Asst.                 |
| 12                                                                                 | E     | ##   | x      | Thompson  | Whitney  | Preferred Family Healthcare Prevention  | Prevention Specialist       |
| 13                                                                                 | E     |      | x      | Bickford  | Adrienne | Hospice - Comfort Care                  | RN - Manager                |
| 14                                                                                 | E     |      | x      | Boyle     | Kelly    | CRMC                                    | Clinic Coordinator          |
| 15                                                                                 | E     |      | x      | Stahl     | Katie    | CRMC                                    |                             |
| 16                                                                                 | F     | ##   | x      | Evans     | Sherry   | Cameron Regional Medical Center         | Director of Home Health     |
| 17                                                                                 | F     |      | x      | Carter    | Misty    | CRMC                                    | DON                         |
| 18                                                                                 | F     |      | x      | Cooper    | Darcie   | CRMC                                    | Home Health Agency          |
| 19                                                                                 | F     |      | x      | Kegode    | Redempta | Young at Heart Resources                | Nutrition Project Director  |
| 20                                                                                 | G     | ##   | x      | Filley    | KayLeigh | Caldwell County Health Department       | Emergency Planner           |
| 21                                                                                 | G     |      | x      | Baker     | Nikki    | CRMC                                    | ER MANAGER                  |
| 22                                                                                 | H     | ##   | x      | Shock     | Blair    | Clinton Co Health Department            | Administrator               |
| 23                                                                                 | H     |      | x      | Lykins    | Jessica  | CRMC                                    | Asst DON                    |
| 24                                                                                 | H     |      | x      | Strapp    | Caitlin  | Cameron Regional Medical Center         | OB Manager                  |
| 25                                                                                 | I     | ##   | x      | McDonald  | Teresa   | DeKalb Co and Tri-Co Health Departments | Administor                  |
| 26                                                                                 | I     | ##   | x      | Mort      | Amy      | Cameron Regional Medical Center         | Social Services             |
| 27                                                                                 | I     |      | x      | Bestgen   | Pat      | Cameron Regional Medical Center         | Human Resources             |
| 28                                                                                 | J     |      | x      | Nixdorf   | Debbie   | BHU                                     | Program Director            |
| 29                                                                                 | J     |      | x      | Henry     | Darci    | BHU                                     | Community Education Manager |
| 30                                                                                 | J     |      | x      | Brown     | Mike     | Cameron Regional Medical Center         | Board Member                |
| 31                                                                                 | J     |      | x      | Neely     | Jim      | Cameron Regional Medical Center         | Physician - DO              |

# Cameron Regional Medical Center (MO) Town Hall

## Event Notes

Attendance: N=31

Date: 5/3/2022 – 11:30 a.m. to 1:00 p.m.

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### **PSA Drugs of Concern: Methamphetamines, Opioids, Vaping**

#### **Needs**

- Health Education (Diabetes)
- School Health
- Safe & Affordable Housing
- 4 County Resource Guide
- Public Transportation (outside Clinton)
- Healthcare Insurance
- Senior Care (transitional)
- Reimbursement for Public Health
- Drinking
- Mental Health (All 4)
- Childcare Options
- Substance Abuse Programs (drugs, vaping)
- Healthcare Staffing
- Adult Daycare
- Reimbursement for Providers
- Awareness of Services
- Smoking

#### **Strengths**

- Location (accessible)
- ER Availability
- Visiting Specialists
- Transportation Services
- Jerry Psych Mental Health
- Community Collaboration
- Primary Clinics (PSA)
- Inpatient Rehab
- Prompt Pay Discount
- Health Department
- CRMC Administration
- Wait Times (ER / PC)
- Opportunities for Exercise (YMCA)
- Access to Food Pantry
- Dialysis
- Yearly FREE Health Fairs
- After Hours Clinic (Walnut)
- Home Health / Hospice

## Wave #4 2022 CHNA - CRMC PSA (Missouri)

### Town Hall Conversation - Strengths (White Cards) N=31

| Card # | What are the strengths of our community that contribute to health? | Card # | What are the strengths of our community that contribute to health? |
|--------|--------------------------------------------------------------------|--------|--------------------------------------------------------------------|
| 1      | Strengths                                                          | 17     | Specialist at CRMC                                                 |
| 1      | Visiting Specialists                                               | 17     | Transportation Services                                            |
| 1      | Oralysis                                                           | 17     | Collaboration                                                      |
| 1      | ER                                                                 | 17     | Prompt Pay discount                                                |
| 1      | Food Pantry                                                        | 17     | Health fair                                                        |
| 1      | YMCA                                                               | 17     | After hours care                                                   |
| 1      | Collaborative                                                      | 17     | Home health/ Hospice                                               |
| 1      | Annual Health Fair                                                 | 17     | Health dept.                                                       |
| 1      | After hours Clinic                                                 | 18     | Walk-in (free/low income) healthcare (some) and services           |
| 1      | Home health hospice                                                | 18     | Education in school/ grad rates                                    |
| 1      | CRMC Admin                                                         | 18     | Provider access                                                    |
| 2      | Multi Classes for community                                        | 18     | (some) resources, (but need more)                                  |
| 2      | Yearly health fair                                                 | 18     | Transportation Services                                            |
| 2      | 24/7 Emergency Care                                                | 18     | Health fair                                                        |
| 2      | Opportunity of exercise EX: YMCA, Move it fitness                  | 19     | Specialty Docs.                                                    |
| 2      | After hours Clinic/ weekends                                       | 19     | Employer provided insurance (CRMC)                                 |
| 2      | Multi providers at all clinics                                     | 20     | Access to primary/ urgent care.                                    |
| 2      | Van service for patients                                           | 20     | Food discounts- access to healthy foods.                           |
| 2      | Food Pantry                                                        | 20     | Wait times                                                         |
| 2      | HH, Hospice                                                        | 21     | ER times; fast service                                             |
| 2      | Health Depastments                                                 | 22     | ER Employees (both in-person and by telephone)                     |
| 3      | Knowledgeable Professionals                                        | 22     | Vascular service (Russ Peck)                                       |
| 3      | Baseline data                                                      | 22     | Infusion Nurses (Kelly and Angie)                                  |
| 3      | Resources                                                          | 22     | Director of Nursing (Misty)                                        |
| 3      | Community                                                          | 22     | Delcair County Health Department                                   |
| 4      | After hours/ weekend clinic open 7 days a week                     | 23     | collaborative/partnerships/communication                           |
| 4      | Providers coming from larger hospitals- specialty care             | 23     | education/schools                                                  |
| 4      | CRMC Van Service                                                   | 23     | health care workers                                                |
| 4      | Geripsych; mental health                                           | 23     | Access to care                                                     |
| 4      | YMCA                                                               | 24     | great location: access to care                                     |
| 5      | Walnut Clinic After Hours Care                                     | 24     | multiple clinics                                                   |
| 5      | Access to multiple clinics throughout all four counties.           | 24     | Doctor v. patient relationships                                    |
| 5      | YMCA & Youth programs                                              | 24     | collaboration edu in schools; partnerships                         |
| 5      | Van Service, geri-psych/ mental health                             | 25     | Stable hospital                                                    |
| 6      | ER                                                                 | 25     | Access to care                                                     |
| 6      | Multiple Clinic Locations                                          | 25     | Inpatient rehab                                                    |
| 6      | Specialties coming to CRMC from KC                                 | 25     | Prompt Pay discount                                                |
| 6      | Van Service                                                        | 25     | Health care                                                        |
| 6      | After Hours Service                                                | 25     | Home health/ Hospice                                               |
| 7      | Location                                                           | 25     | Walk-in clinic in Cameron                                          |
| 7      | Visting Specialist                                                 | 25     | 24/7 emergency room                                                |
| 7      | Dialysis Units                                                     | 25     | Traveling specialist to CRMC                                       |
| 7      | ER Access                                                          | 25     | Outreach clinics                                                   |
| 7      | Access to local food pantry                                        | 25     | Dialysis clincs                                                    |
| 7      | Transportation by CRMC                                             | 25     | Local hospital                                                     |
| 7      | Short wait times ER/ Primary Care                                  | 25     | Food pantry                                                        |
| 7      | YMCA/ Fitness-> Clinton                                            | 25     | Health dept. work together                                         |
| 7      | BHU/ Geri psych                                                    | 25     | YMCA                                                               |
| 7      | Collaborate with other hospitals                                   | 25     | Stable hospitals                                                   |
| 7      | Outreach Clincs                                                    | 25     | Access to care                                                     |

## Wave #4 2022 CHNA - CRMC PSA (Missouri)

### Town Hall Conversation - Strengths (White Cards) N=31

| Card # | What are the strengths of our community that contribute to health? | Card # | What are the strengths of our community that contribute to health? |
|--------|--------------------------------------------------------------------|--------|--------------------------------------------------------------------|
| 7      | Prompt pay discount                                                | 25     | Transportation for health facilities                               |
| 7      | Health fair yearly                                                 | 25     | Short wait time                                                    |
| 7      | After-hours/ weekend                                               | 26     | Access to care                                                     |
| 7      | H H & Hospice                                                      | 26     | Good ER                                                            |
| 7      | Excelent H.D.                                                      | 26     | Adequate health departments                                        |
| 8      | BHU at Hospital-> Expand                                           | 26     | Strong orthopedias doctors                                         |
| 8      | County Health Department                                           | 26     | Great dialysis unit                                                |
| 8      | Satellite Clinics & Variety of specialty clinics                   | 27     | CRCM-stable                                                        |
| 8      | Fitness Centers                                                    | 27     | health depts. All work together                                    |
| 8      | Dialysis Units                                                     | 27     | multiple clinics in rural clinics                                  |
| 8      | Rehab Unit                                                         | 28     | Hospitals                                                          |
| 8      | Home Health Services                                               | 28     | Doctors                                                            |
| 8      | Hospital/ Multiple Primary Care Offices in Town                    | 28     | Dept. of health                                                    |
| 8      | Health department access for community                             | 28     | Location                                                           |
| 8      | Digital board at hospital for better visibility                    | 28     | Visting specialist                                                 |
| 9      | Fitness centers                                                    | 28     | Dialysis unit                                                      |
| 9      | Urgent Care                                                        | 28     | ER availability                                                    |
| 9      | Behavioral Section Hospital                                        | 28     | Access to food pantry                                              |
| 9      | Physical therapy facilities                                        | 28     | Healthcare transportation                                          |
| 9      | County Health Officials                                            | 28     | Short wait times-ER and Hospice                                    |
| 10     | Satellite Clinics                                                  | 28     | YMCA                                                               |
| 10     | Visiting Specialists                                               | 28     | Psych mental health                                                |
| 10     | Renal Dialysis                                                     | 28     | In-patient rehab                                                   |
| 10     | YMCA                                                               | 28     | Prompt Pay discount                                                |
| 10     | BHU                                                                | 28     | Health fairs                                                       |
| 10     | In patient rehab                                                   | 28     | After hours/ weekend clinic                                        |
| 10     | Home health hospice                                                | 28     | Home health/ Hospice                                               |
| 10     | Involved health depts.                                             | 28     | CRMC Admin                                                         |
| 11     | Network of primary care clinics                                    | 29     | ER availability                                                    |
| 11     | Excellent ER                                                       | 29     | Hospitals                                                          |
| 11     | Specialist services provided by CRMC                               | 29     | Health department, Doctor                                          |
| 11     | Dialysis service                                                   | 29     | CRMC(financial aid)-promptly                                       |
| 12     | Clinics available in all counties                                  | 29     | Dialysis                                                           |
| 12     | meals on wheels for the elderly                                    | 29     | Food pantry                                                        |
| 12     | Avalibility of gyms in Clinton CO.                                 | 29     | CRMC van                                                           |
| 12     | Walk in clinic                                                     | 29     | Exercise- Clinton YMCA                                             |
| 12     | Multiple specialty clinics                                         | 29     | Geri-phych mental health                                           |
| 13     | Excellent community involmment                                     | 29     | Rehab                                                              |
| 13     | Local/ acute care                                                  | 29     | Health fairs                                                       |
| 13     | Available physician clinics in rural care                          | 29     | After hours                                                        |
| 13     | Quality health care                                                | 29     | Home health/ Hospice                                               |
| 13     | Excellent health departments                                       | 30     | CRMC financial aid                                                 |
| 13     | Transportation sponsored by CRMC                                   | 30     | Location                                                           |
| 13     | Dialysis, chemo/ infusion sponsored by CRCM                        | 30     | Collaborate                                                        |
| 13     | Walk in clinic                                                     | 30     | Specialist                                                         |
| 13     | Home health hospice                                                | 30     | Dialysis                                                           |
| 14     | Public health departments                                          | 30     | Outreach clinics                                                   |
| 15     | provided access                                                    | 30     | Impatient rehab                                                    |
| 15     | Food Pantry                                                        | 30     | Health fairs                                                       |
| 15     | Community involmment (CRMC)                                        | 30     | After hours/ weekend clinic                                        |

## Wave #4 2022 CHNA - CRMC PSA (Missouri)

### Town Hall Conversation - Strengths (White Cards) N=31

| Card # | What are the strengths of our community that contribute to health? | Card # | What are the strengths of our community that contribute to health? |
|--------|--------------------------------------------------------------------|--------|--------------------------------------------------------------------|
| 15     | After hours access to care                                         | 30     | home health/ Hospice                                               |
| 16     | Vaccines                                                           | 30     | Health dept.                                                       |
| 16     | Opioid education                                                   | 30     | CRMC admin                                                         |
| 16     | WIC                                                                | 30     | ER availability                                                    |
| 16     | Health care access                                                 | 30     | Food pantry access                                                 |
| 16     | Provider access                                                    | 30     | Transportation Services                                            |
| 17     | Education level                                                    | 30     | Short wait times-ER and primary care                               |
| 17     | Opioid dispensing has improved (went down)                         | 30     | Exercise(YMCA)                                                     |
| 17     | Access to care M-TH                                                | 30     | Mental Health                                                      |
| 17     | Annual wellness visit & doctors                                    | 31     | Housing                                                            |
| 17     | Dialysis                                                           | 31     | WIC                                                                |
|        |                                                                    | 31     | Mental Health providers                                            |

## Wave #4 2022 CHNA - CRMC PSA (Missouri)

### Town Hall Conversation - Weaknesses (Color Cards) N=28

| Card # | What are the weaknesses of our community that contribute to health? | Card # | What are the weaknesses of our community that contribute to health? |
|--------|---------------------------------------------------------------------|--------|---------------------------------------------------------------------|
| 1      | Out patient; mental health                                          | 12     | Mental health                                                       |
| 1      | Adult daycare                                                       | 12     | Substance abuse program                                             |
| 1      | Childcare                                                           | 12     | Improve affordability to fitness center                             |
| 1      | Walk in clinic/ urgent care                                         | 12     | Better nursing home care                                            |
| 1      | Need pediatrician                                                   | 13     | Mental health needs                                                 |
| 1      | Diversion among people in community                                 | 13     | Family planning                                                     |
| 2      | Impatient psych/ mental health                                      | 13     | Increase healthcare workers                                         |
| 2      | Childcare, pediatric                                                | 13     | More out reach (community)                                          |
| 2      | Hospital & community relationship                                   | 14     | Internal Signage                                                    |
| 2      | Uninsured & inability to pay for meds                               | 14     | Parking lot                                                         |
| 2      | Drugs, substance abuse                                              | 14     | Publicity for maternity dept.                                       |
| 3      | Mental health providers- psychiatrists, counselors-inpt. & outpt.   | 15     | Better education within schools                                     |
| 3      | Division of people in the community-arguing at City Hall-mistrust   | 15     | New ways to make aware of services                                  |
| 3      | Drugs-use of marijuana-pills, vaping                                | 15     | Target population needs to widen                                    |
| 3      | Daycare-adult & children                                            | 15     | Better directions                                                   |
| 3      | Uninsured persons-can't afford meds.                                | 15     | Parking better                                                      |
| 4      | More access to PCP                                                  | 15     | Mental health                                                       |
| 4      | Larger ER room/ more rooms/ fast track                              | 15     | Increase in health care workers                                     |
| 4      | Need mental health providers/inpatients                             | 16     | Drugs need to be stopped in four county area.                       |
| 4      | More public knowledge                                               | 16     | Diabetes education                                                  |
| 4      | Transportation to and from appointment                              | 16     | Marijuana smoking is smoking                                        |
| 4      | Health education; school education                                  | 16     | Education regarding insurance (coverage)                            |
| 4      | Affordable housing/ safe                                            | 17     | Uninsured or underinsured (easier to get)                           |
| 4      | Childcare                                                           | 17     | Better reimbursement to providers                                   |
| 4      | Insurance                                                           | 17     | Need for 24/7 urgent care                                           |
| 5      | Mental/ behavioral health                                           | 17     | Need more employment opportunities/ housing                         |
| 5      | Reproductive care/ Sexual health Literacy                           | 17     | Drugs & law enforcement                                             |
| 5      | Medical home                                                        | 17     | Diabetes education                                                  |
| 5      | Access to exercise                                                  | 17     | Mental health                                                       |
| 5      | Urgent care access                                                  | 17     | Senior citizen mental health help                                   |
| 5      | Affordable housing                                                  | 18     | Increase access to mental health services                           |
| 6      | STD Knowledge/ prevention                                           | 18     | Increase access to wellness activities                              |
| 6      | Overall funding                                                     | 18     | Increase child care services                                        |
| 6      | Mental health professionals/ behavioral health                      | 18     | Decrease alcohol/ tobacco/ drug use                                 |
| 6      | Covered services (insurance)                                        | 18     | Increase access to affordable insurance                             |
| 6      | Commutes for care/ services                                         | 19     | Access to local mental health services                              |
| 7      | More specialists in hospitals-reduce travel to other                | 19     | Shortage of medical staff                                           |
| 7      | Chronic disease care                                                | 19     | Behavioral determinates in chronic disease-heart disease            |
| 7      | Mental health                                                       | 19     | Continue improvement in local "comprehensive" care                  |
| 7      | Child care options                                                  | 19     | Cost of care                                                        |
| 7      | Nursing home options/ adult day care                                | 20     | More school nurses                                                  |
| 7      | Assisted living communities                                         | 20     | More healthcare workers                                             |
| 7      | Health education                                                    | 20     | Mental health access to care                                        |
| 7      | Affordable/safe housing                                             | 21     | Access to urgent care                                               |
| 7      | 4-county resource housing                                           | 21     | Affordable & accessible childcare                                   |
| 7      | Substance abuse (drugs/vaping)                                      | 21     | Employer provided insurance (Not CRMC)                              |
| 7      | Health care staffing                                                | 21     | Additional specialty docs.                                          |
| 7      | Transportation outside Clinton CO.-Public                           | 22     | Mental health - depression/ suicide                                 |
| 7      | Health care insurance                                               | 22     | Obesity                                                             |
| 7      | Public health funding                                               | 22     | Childcare                                                           |
| 7      | Reimbursement to providers                                          | 22     | Health insurance                                                    |
| 7      | Senior care                                                         | 22     | Teen pregnancy                                                      |
| 7      | Transitional care                                                   | 22     | STDs                                                                |

## Wave #4 2022 CHNA - CRMC PSA (Missouri)

### Town Hall Conversation - Weaknesses (Color Cards) N=28

| Card # | What are the weaknesses of our community that contribute to health? | Card # | What are the weaknesses of our community that contribute to health? |
|--------|---------------------------------------------------------------------|--------|---------------------------------------------------------------------|
| 7      | Drinking/Smoking                                                    | 22     | Drug abuse                                                          |
| 8      | Exercise options                                                    | 23     | Mental health for young adults and children                         |
| 8      | Child care options                                                  | 23     | Education for alcohol/ drug abuse                                   |
| 8      | Nursing house options                                               | 23     | Staff availability                                                  |
| 8      | School nurse for other 3 (health ed)                                | 23     | Childcare                                                           |
| 8      | Diabetes                                                            | 23     | Housing availability(affordable)                                    |
| 8      | Housing opportunities                                               | 23     | Transportation tie up at acute care                                 |
| 8      | Mental health                                                       | 24     | Cost of gym service                                                 |
| 8      | 4-county resource center                                            | 24     | Mental health for young adults and children                         |
| 8      | Substance abuse program                                             | 24     | Education for alcohol/ drug abuse                                   |
| 8      | Mental health                                                       | 24     | Rehab services                                                      |
| 8      | Childcare                                                           | 24     | YMCA/ gym indoor pool                                               |
| 8      | Nursing home options                                                | 25     | Psych services                                                      |
| 9      | Mental health therapy                                               | 25     | Education/ awareness of drug abuse                                  |
| 9      | Child care options                                                  | 25     | Physical exercise options in Caldwell CO.                           |
| 9      | Adult daycare                                                       | 25     | Childcare availability                                              |
| 9      | More drs./ health care staffing                                     | 25     | Access to care on Fridays                                           |
| 9      | 4-county resource guide                                             | 25     | Staff education                                                     |
| 9      | Substance abuse program                                             | 25     | Drug education in schools                                           |
| 9      | Housing;affordable, safe                                            | 25     | STD/ Pregnancy education in schools                                 |
| 9      | Diabetes education                                                  | 26     | Programs/ curriculums for the community                             |
| 9      | School health                                                       | 26     | Mental health assistance/ care                                      |
| 9      | Teen pregnancy                                                      | 26     | Substance abuse rates                                               |
| 9      | Transportation                                                      | 26     | Availability of substances                                          |
| 10     | Fitness center                                                      | 26     | Housing assistance (safe)                                           |
| 10     | Better nursing care                                                 | 26     | Decrease community health quality overall                           |
| 10     | More health education in schools                                    | 26     | Awareness of community problems/ education                          |
| 11     | Mental health                                                       | 26     | Childcare and family services                                       |
| 11     | Delete advantage health care plans                                  | 27     | Mental health accessibility                                         |
| 11     | Public health care funding                                          | 27     | Drug education teens                                                |
| 12     | High school/ teenage education for pregnancy, drugs, alcohol        | 27     | Wellness programs (dental/PCP)                                      |
| 12     | Childcare                                                           | 28     | Mental health/ suicide                                              |
| 12     | Public education for services                                       | 28     | Drug use                                                            |
| 12     | Improve rate or insured                                             | 28     | Home health                                                         |
| 12     | Available thorough HD/Hospitals                                     | 28     | Childcare                                                           |
| 12     | Expand ER; other specialties                                        | 28     | Health care staffing                                                |
| 12     | Diabetes education                                                  |        |                                                                     |

# Cameron Regional Medical Center Seeks the Community's Input on Local Health Needs

Over the next few months, **Cameron Regional Medical Center** will be working with area providers to update the 2019 Community Health Needs Assessment (CHNA) for the following four Missouri counties: **Clinton, Caldwell, DeKalb, and Daviess**. We are seeking input from community members regarding the area's healthcare needs in order to complete the 2022 CHNA report.

VVV Consultants LLC, an independent research firm from Olathe, KS has been retained to conduct this research. The goal of this assessment update is to understand progress in addressing community health needs cited in the both the 2016 and 2019 assessment reports, while collecting up-to-date community health perceptions and ideas.

A brief community survey has been developed in order to accomplish this work. The survey can be accessed by scanning the QR Code below, visiting our website or hospital Facebook page and following the link provided on both sites.



All community residents and business leaders are encouraged to complete the 2022 CHNA online survey by **April 1st**. In addition, please **HOLD THE DATE** for the Town Hall meeting scheduled for **Tuesday, May 3rd at 11:30** at the former Cameron Mutual Insurance building. Lunch will be provided. Please watch for more information regarding this meeting. Thank you in advance for your time and support!

Questions regarding Cameron Regional Medical Center's CHNA activities may be addressed to

Sydney Williams at (816) 649-3332 or [swilliams@cameronregional.org](mailto:swilliams@cameronregional.org).



## **Cameron Regional Medical Center Seeks the Community's Input on Local Health Needs**

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A brief community survey has been developed in order to accomplish this work. The following link will take you to the community survey.

**LINK:** [https://www.surveymonkey.com/r/CHNA2022\\_CameronRegional](https://www.surveymonkey.com/r/CHNA2022_CameronRegional)

## EMAIL #2 Request Message

**From:** Carol Arthur

**Date:** 04/11/2022

**To:** Community Leaders, Providers and Hospital Board and Staff

**Subject:** 2022 Community Health Needs Assessment Town Hall Event – May, 3<sup>rd</sup>

**Cameron Regional Medical Center (CRMC)** is hosting a community town hall event for the 2022 Community Health Needs Assessment (CHNA). The purpose of this meeting will be to review the community health indicators and gather feedback opinions on key community needs covering Clinton, DeKalb, Daviess and Caldwell counties. This event will be held on **Tuesday, May 3<sup>rd</sup>**, from **11:30 a.m. – 1:00 p.m. at XXX**.

All business leaders and residents are encouraged to join us for this important meeting. In order to adequately prepared for this town hall meeting, it is imperative that those attending RSVP. We hope you find the time to attend this important event by following the link below to complete your RSVP for May 3<sup>rd</sup>. Note> Those who RSVP, will receive additional information and confirmation a few days prior to the event.

**LINK:** [https://www.surveymonkey.com/r/CHNA2022\\_CRMC\\_RSVP](https://www.surveymonkey.com/r/CHNA2022_CRMC_RSVP)

*Thanks in advance for your time and support*

Questions regarding Cameron Regional Medical Center's CHNA activities may be addressed to Carol Arthur at (816) 649-3226 or [carthur@cameronregional.org](mailto:carthur@cameronregional.org).

# Join Cameron Regional Medical Center for the 2022 CHNA Town Hall Event

Media Release: 04/11/22

**Cameron Regional Medical Center** will be hosting a Town Hall meeting for the 2022 Community Health Needs Assessment on **Tuesday, May 3<sup>rd</sup> at XXX** from **11:30 a.m. to 1:00 p.m.** During this meeting, we will review the community health indicators and gather feedback opinions on key community needs for the following Missouri counties: Clinton, Caldwell, DeKalb, and Daviess.

In order for us to adequately prepare for this Town Hall event, it is imperative that all those who wish to attend; please RSVP. Please visit the CRMC website, or social media sites (Facebook) to obtain the link to complete your RSVP! For convenience, you may also utilize the QR code below that will take you directly to the RSVP site. We hope that you find the time to join us for this important event on May 3<sup>rd</sup>. Thanks in advance for your time and support!



*Questions regarding Cameron Regional Medical Center's CHNA activities may be addressed to Sydney Williams at (816) 649-3332 or [swilliams@cameronregional.org](mailto:swilliams@cameronregional.org).*



Over the next few months, Cameron Regional Medical Center will be working with area providers to update the 2019 Community Health Needs Assessment (CHNA) for the following four Missouri counties: Clinton, Caldwell, DeKalb, and Daviess. We are seeking input from community members regarding the area's healthcare needs in order to complete the 2022 CHNA report.

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## d.) Primary Research Detail

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[VVV Consultants LLC]

## CHNA 2022 Community Feedback: Cameron Regional - 4 MO Counties (N=139)

| ID   | Zip   | Rating    | Movement                       | c1    | c2   | c3 | Q4 In your opinion, what are the root causes of "poor health" in our community? Other Comments                                                                                                                                 |
|------|-------|-----------|--------------------------------|-------|------|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1085 | 64068 | Good      | Decreasing - slipping downward | ADMIN |      |    | Administrator at Cameron regional                                                                                                                                                                                              |
| 1104 | 64429 | Average   | Not really changing much       | AWARE |      |    | Lack of education                                                                                                                                                                                                              |
| 1061 | 64689 | Average   | Decreasing - slipping downward | COVD  |      |    | People refuse to go to Dr because example: allergy flare up means covid test, covid test means positive. If the people are ill they don't want to go in fear of hospitalization which means total cut off from family visitors |
| 1005 | 64429 | Poor      | Not really changing much       | FINA  |      |    | Cost of health services                                                                                                                                                                                                        |
| 1101 | 64429 | Very Good | Increasing - moving up         | FINA  |      |    | Lack of affordable health care is a big issue,                                                                                                                                                                                 |
| 1063 | 64429 | Very Poor | Decreasing - slipping downward | LDRS  |      |    | poor leadership from elected officials                                                                                                                                                                                         |
| 1064 | 64644 | Poor      | Not really changing much       | MAN   | QUAL |    | Lack of a true health care system. Everything is focused on sick care.                                                                                                                                                         |
| 1035 | 64640 | Good      | Increasing - moving up         | OTHR  |      |    | Lack of individual desire to change                                                                                                                                                                                            |

## CHNA 2022 Community Feedback: Cameron Regional - 4 MO Counties (N=139)

| ID   | Zip   | Rating    | Movement                       | c1    | c2    | c3   | Q7 Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community? If NO, please specify what is needed where. Be specific.                          |
|------|-------|-----------|--------------------------------|-------|-------|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1089 | 64465 | Poor      | Not really changing much       | ACC   | DOCS  | CLIN | As before.... the local Lathrop Clinic is not accessible. There needs to be a provider there EVERY day during the week, from 8-4 or ideally 9-6, that way people would go to the local clinic                    |
| 1130 | 64465 | Good      | Not really changing much       | ACC   |       |      | There is for those of us who can travel easily and reliably.                                                                                                                                                     |
| 1042 | 64644 | Average   | Increasing - moving up         | AMB   |       |      | Ambulance if it is on a call we have to wait until another county responds.                                                                                                                                      |
| 1066 | 64474 | Average   | Not really changing much       | BH    | AWARE |      | Mental health , health promotion                                                                                                                                                                                 |
| 1063 | 64429 | Very Poor | Decreasing - slipping downward | BH    | FINA  |      | mental health care in this country is a disgrace. affordable health care should be a right, not a privilege                                                                                                      |
| 1127 | 64640 | Average   | Not really changing much       | BH    |       |      | Mental Health Services                                                                                                                                                                                           |
| 1019 | 64429 | Poor      | Not really changing much       | CLIN  | DOCS  |      | Urgent care and more quality American English quality docs                                                                                                                                                       |
| 1112 |       | Very Good | Decreasing - slipping downward | CLIN  | HRS   |      | Need to start clinics by 7 am, it is hard getting into after hours clinics so more of them                                                                                                                       |
| 1116 | 64429 | Poor      | Decreasing - slipping downward | CLIN  | HRS   |      | Walk in wait times, no urgent care                                                                                                                                                                               |
| 1124 | 64429 | Poor      | Increasing - moving up         | CLIN  | HRS   |      | need evening urgent care                                                                                                                                                                                         |
| 1020 | 64429 | Average   | Not really changing much       | CLIN  | HRS   |      | More urgent care or at least better hours                                                                                                                                                                        |
| 1059 | 64474 | Very Good | Not really changing much       | CLIN  | HRS   |      | More access to walk-in clinics after hours                                                                                                                                                                       |
| 1045 | 64689 | Average   | Not really changing much       | CLIN  | PRIM  |      | More urgent care, primary care                                                                                                                                                                                   |
| 1103 | 64429 | Average   | Decreasing - slipping downward | CLIN  | STFF  |      | Not enough critical care or walk in clinics and not enough staff                                                                                                                                                 |
| 1072 | 64640 | Poor      | Decreasing - slipping downward | CLIN  |       |      | Urgent care clinic nearby would be helpful.                                                                                                                                                                      |
| 1096 | 64644 | Very Good | Increasing - moving up         | CLIN  |       |      | Urgent care with extended hours and no appt. needed                                                                                                                                                              |
| 1104 | 64429 | Average   | Not really changing much       | CLIN  |       |      | Needs to be actual urgent care walk in providers                                                                                                                                                                 |
| 1121 | 64650 | Good      | Increasing - moving up         | DENT  | HRS   |      | Dentist need evening hours                                                                                                                                                                                       |
| 1129 | 64649 | Average   | Increasing - moving up         | DOCS  | ACC   |      | Only 1 full time physician in Caldwell County (that I am aware of).                                                                                                                                              |
| 1132 | 64490 | Good      | Increasing - moving up         | DOCS  | ACC   |      | not enough 'new' Doctors to take on New Patients                                                                                                                                                                 |
| 1064 | 64644 | Poor      | Not really changing much       | DOCS  | ACC   |      | Caldwell county needs better coverage                                                                                                                                                                            |
| 1058 | 64644 | Very Good | Increasing - moving up         | DOCS  | HRS   |      | More available providers/staff on weekends etc                                                                                                                                                                   |
| 1051 | 64648 | Average   | Not really changing much       | DOCS  | PRIM  | ACC  | opportunity to see physician not just FNP in clinic as PCP.                                                                                                                                                      |
| 1044 | 64429 | Average   | Not really changing much       | EMER  | WAIT  |      | The emergency room is a true nightmare. It takes several hours to be seen.                                                                                                                                       |
| 1091 | 64429 | Good      | Increasing - moving up         | HRS   | COMM  |      | It is very hard to get ahold of someone in certain offices, specifically Walnut. The office is always super busy and the after hours clinic fills up so quickly.                                                 |
| 1014 | 64429 | Average   | Not really changing much       | HRS   |       |      | No walk in services exist that are not frequently booked or full before walk in hours even begin. Hospital services such as lab and radiology basically only run during business hours when people need to work. |
| 1046 |       | Average   | Not really changing much       | HRS   |       |      | Need more after hours care options                                                                                                                                                                               |
| 1076 | 64640 | Average   | Not really changing much       | NURSE |       |      | There are adequate amounts of doctors however there are a shortage of nurses, aides, dietary, and environmental services.                                                                                        |
| 1092 | 64429 | Poor      | Not really changing much       | PRIM  | ACC   |      | No because the best primary care doctor is Dr Harbison and so many people go to her making it hard to get in.                                                                                                    |
| 1068 | 64640 | Average   | Decreasing - slipping downward | PRIM  | PSY   |      | Primary care physicians and psychiatrists.                                                                                                                                                                       |
| 1078 | 64429 | Good      | Decreasing - slipping downward | PRIM  |       |      | More primary care Drs needed                                                                                                                                                                                     |
| 1021 | 64429 | Average   | Not really changing much       | PRIM  |       |      | Shouldn't have to wait 2-3 weeks to see primary care doctor                                                                                                                                                      |
| 1023 |       | Average   | Not really changing much       | PRIM  |       |      | A primary care physician needs to be in office 5 days a week.                                                                                                                                                    |
| 1037 | 64429 | Poor      | Not really changing much       | PRIM  |       |      | Not enough primary care physicians available to choose from                                                                                                                                                      |
| 1120 | 64649 | Good      | Not really changing much       | SPEC  |       |      | need specialists available at CRMC daily                                                                                                                                                                         |
| 1034 | 64429 | Good      | Increasing - moving up         | STFF  |       |      | Generally speaking, yes. ER after hours I feel there is a shortage of staff which leads to care on a priority basis due to severity, which is understandable, but causes long delays.                            |
| 1106 | 64469 | Average   | Increasing - moving up         | STFF  |       |      | The current ones are spread between too many locations.                                                                                                                                                          |
| 1001 | 64429 | Average   | Not really changing much       | STFF  |       |      | The clinics need more staff & help. They do a good job, but need additional help.                                                                                                                                |
| 1119 | 64429 | Good      | Not really changing much       | STFF  |       |      | This pandemic has made it clear that we do not have enough people working in our health care system for the community. They have been working as hard as they can, but they seem overwhelmed at times.           |
| 1029 | 64670 | Average   | Not really changing much       | TRAV  |       |      | Outside of Cameron                                                                                                                                                                                               |
| 1098 | 64429 | Poor      | Not really changing much       | WAIT  | ACC   |      | No, wait times for an appointment are so long as everyone is over booked                                                                                                                                         |

## CHNA 2022 Community Feedback: Cameron Regional - 4 MO Counties (N=139)

| ID   | Zip   | Rating    | Movement                       | c1    | c2   | c3    | Q8 What "new" community health programs should be created to meet current community health needs?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------|-------|-----------|--------------------------------|-------|------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1101 | 64429 | Very Good | Increasing - moving up         | ADOL  | OBG  |       | More work with school age children on vaping/smoking. Another gynecologist.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1092 | 64429 | Poor      | Not really changing much       | AWARE | BH   | DRUG  | I think anything that strengthens the connection of the hospital and community. More awareness, more programs, more outreach. There are amazing doctors at CRMC but they get overlooked based on ridiculousness. More mental health resources and the education of the importance of mental health and women's health especially. Cameron is an old minded town so I think there is a lot of repressed education on needs, especially any involving women's health and mental health. There are a lot of individuals in this town with substance abuse issues. The ignorance of this town would rather condemn but if there was more awareness on mental health, that would help decrease the substance abuse. I find it the responsibility of the health care personnel to be the ones to make awareness and shut down ignorance. Even with COVID, Cameron handled it very poor. The sad thing about Cameron is the political leaning of the town reaps very poor health. This is a town of ignorance and misinformation and I wish there was a way for the educated and great physicians here to be appreciated for who they are, their knowledge, and be trusted. The climate of this country is terrible for anyone working in healthcare. |
| 1069 | 64640 | Good      | Not really changing much       | BH    | ADOL |       | More mental health options for teens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1015 | 64477 | Good      | Not really changing much       | BH    | DENT |       | Suicide prevention, mental health, generational eating disorders attributing to diabetes, heart disease. Bad teeth, from lack of dental care, from lack of funds. Grocery store , not enough healthy choices to prevent diabetes, heart disease.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 1103 | 64429 | Average   | Decreasing - slipping downward | BH    | DRUG |       | Mental health and substance abuse                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 1022 | 64474 | Average   | Not really changing much       | BH    | DRUG |       | More suicide and substance abuse programs and treatment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 1064 | 64644 | Poor      | Not really changing much       | BH    | DRUG |       | Mental health providers from a holistic POV - no drug solutions. More true wellness programs - not preventative programs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1076 | 64640 | Average   | Not really changing much       | BH    | DRUG |       | Suicide and drug prevention programs in schools                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 1001 | 64429 | Average   | Not really changing much       | BH    | EDUC |       | Health and wellness programs to reduce anxiety and stress. Self care, caregiver education, resilience and mental health.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 1119 | 64429 | Good      | Not really changing much       | BH    | NH   |       | Work more on mental health issues. Also the number of seniors continue to increase but the services do not.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1068 | 64640 | Average   | Decreasing - slipping downward | BH    | PREV | NH    | Mental health Prevention programs Assisted living                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 1120 | 64649 | Good      | Not really changing much       | BH    | PSY  |       | Adult mental health services, available to psychiatrist or counselor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1072 | 64640 | Poor      | Decreasing - slipping downward | BH    |      |       | Mental health delivery needs to be accessible in our s hooks and through our health departments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 1134 | 64469 | Good      | Decreasing - slipping downward | BH    |      |       | Mental health programs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 1035 | 64640 | Good      | Increasing - moving up         | BH    |      |       | Accredited Mental Health Treatment Facilities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 1042 | 64644 | Average   | Increasing - moving up         | BH    |      |       | Grief counseling available.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1121 | 64650 | Good      | Increasing - moving up         | BH    |      |       | Mental health in patient facility for patients under 65 years of age.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 1030 | 64640 | Good      | Not really changing much       | BH    |      |       | Definitely mental health                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 1047 | 64469 | Good      | Not really changing much       | BH    |      |       | Mental Health                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 1130 | 64465 | Good      | Not really changing much       | BH    |      |       | Just perceived need of more mental health services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 1131 | 64644 | Good      | Not really changing much       | BH    |      |       | Mental Health for children                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 1065 | 64429 | Very Good | Increasing - moving up         | CC    |      |       | child care                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 1091 | 64429 | Good      | Increasing - moving up         | CLIN  | HRS  | EDU   | More options for urgent care/after hours care, health education classes (heart health, cooking/nutrition, exercise programs, prenatal/breastfeeding classes)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 1096 | 64644 | Very Good | Increasing - moving up         | CLIN  | HRS  | SCHED | Urgent care with extended hours and no appt needed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 1124 | 64429 | Poor      | Increasing - moving up         | CLIN  | HRS  | BH    | evening urgent care, more mental health options, free covid testing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 1116 | 64429 | Poor      | Decreasing - slipping downward | CLIN  |      |       | Urgent care                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1039 | 64644 | Good      | Increasing - moving up         | CLIN  |      |       | Urgent care                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1019 | 64429 | Poor      | Not really changing much       | CLIN  |      |       | Obesity, urgent care walk in,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 1098 | 64429 | Poor      | Not really changing much       | CLIN  |      |       | Urgent care clinic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 1078 | 64429 | Good      | Decreasing - slipping downward | COUN  | INSU | ACC   | Increase counseling access to Medicaid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 1127 | 64640 | Average   | Not really changing much       | COVD  | SPRT | QUAL  | programs that were stopped during COVID should immediately begin again with an honest look at doing them different. Not going back to this is how it has always been done. Gaging the changing needs of a community should change the programs not add new to say there are new programs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1061 | 64689 | Average   | Decreasing - slipping downward | COVD  | VACC |       | Fix the broken one first. Stop the masking. STOP PUSHING THE VACCINE FOR COVID                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 1132 | 64490 | Good      | Increasing - moving up         | DENT  |      |       | free health screenings, dental screenings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1139 | 64474 | Very Good | Increasing - moving up         | DRUG  | BH   |       | Public health needs to better address drug/alcohol addiction and suicide prevention.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1112 |       | Very Good | Decreasing - slipping downward | FAM   | FIT  |       | More family inclusive events (dance class, exercise programs designed for a family, healthy cooking class for a family), more indoor activities in the winter months                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1063 | 64429 | Very Poor | Decreasing - slipping downward | FINA  | ADOL | HOUS  | you can't get health care if you can't afford it. we also have a fairly large teen homelessness problem in this community                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1129 | 64649 | Average   | Increasing - moving up         | FIT   | EDUC |       | Weight loss or exercise groups, chronic disease management classes, Mobile clinic to help address transportation barriers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 1020 | 64429 | Average   | Not really changing much       | FIT   | FINA |       | Affordable exercise                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 1122 | 64644 | Average   | Increasing - moving up         | FIT   |      |       | A fitness business in Hamilton would be great                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 1056 | 64460 | Very Good | Not really changing much       | FIT   |      |       | Indoor swimming pool                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1059 | 64474 | Very Good | Not really changing much       | HRS   | CLIN |       | Expanded after hours clinics                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 1029 | 64670 | Average   | Not really changing much       | NUTR  | FIT  |       | Nutrition and exercise                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 1066 | 64474 | Average   | Not really changing much       | NUTR  | FIT  |       | Nutrition and exercise                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 1085 | 64068 | Good      | Decreasing - slipping downward | OBES  |      |       | Weight loss or bariatric                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 1005 | 64429 | Poor      | Not really changing much       | OBG   | EMER | PRIM  | Updated obgyn clinic, updated ER, better access of primary appointments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 1014 | 64429 | Average   | Not really changing much       | OBG   |      |       | Expand services, focus on community health, add more reproductive health services for at risk populations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 1133 | 64429 | Good      | Increasing - moving up         | OTHR  |      |       | Minimize government over-regulation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 1106 | 64469 | Average   | Increasing - moving up         | PEDS  | GER  |       | Need for pediatricians and gerontologist.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1034 | 64429 | Good      | Increasing - moving up         | PRIM  |      |       | More primary care physician options that can be used for long term medical care relationships, annual physicals, etc.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 1044 | 64429 | Average   | Not really changing much       | QUAL  |      |       | Improve the ones we have.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 1104 | 64429 | Average   | Not really changing much       | SERV  | QUAL |       | Need to fix the community health issues before worrying about new community health programs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1051 | 64648 | Average   | Not really changing much       | SH    | CLIN | SPEC  | additional school nurses more urgent care availability less time to see specialists                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |



## CHNA 2022 Community Feedback: Cameron Regional - 4 MO Counties (N=139)

| ID   | Zip   | Rating    | Movement                       | c1   | c2    | c3   | Q9 Outcome of care is also vitally important. Is the outcome / delivery of care fulfilling the needs for you and the community?                                                                                                                               |
|------|-------|-----------|--------------------------------|------|-------|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1042 | 64644 | Average   | Increasing - moving up         | AMB  |       |      | The ambulance situation sometimes does not have a good outcome due to response time.                                                                                                                                                                          |
| 1072 | 64640 | Poor      | Decreasing - slipping downward | BH   |       |      | Mental health is lacking                                                                                                                                                                                                                                      |
| 1001 | 64429 | Average   | Not really changing much       | BH   |       |      | He need for mental health service is increasing!                                                                                                                                                                                                              |
| 1132 | 64490 | Good      | Increasing - moving up         | CLIN | HRS   |      | walk in clinic difficult to get in, no one answering the phones(many times)                                                                                                                                                                                   |
| 1068 | 64640 | Average   | Decreasing - slipping downward | EDU  | BH    | PRIM | I believe as a community we are lacking in health education, mental health , primary care, alcohol and drug abuse .                                                                                                                                           |
| 1044 | 64429 | Average   | Not really changing much       | EMER | HRS   |      | once again, the ER is not fulfilling the need. Only one after hours clinic and it is hard to get into sometimes.                                                                                                                                              |
| 1128 | 64429 | Poor      | Not really changing much       | EMER |       |      | Being sent home from the ER because providers think you're trying to get opioids is ridiculous                                                                                                                                                                |
| 1129 | 64649 | Average   | Increasing - moving up         | FF   | HH    |      | Need better follow up care after hospitalizations, or other serious illnesses. Many elderly fall through the cracks. More access to home health services. Home health qualifications are too strict, many that need assistance don't qualify for help.        |
| 1116 | 64429 | Poor      | Decreasing - slipping downward | FF   |       |      | No home health follow up after hospitalization                                                                                                                                                                                                                |
| 1063 | 64429 | Very Poor | Decreasing - slipping downward | NO   |       |      | i don't understand this question                                                                                                                                                                                                                              |
| 1034 | 64429 | Good      | Increasing - moving up         | NO   |       |      | No, not always depending on nature of illness                                                                                                                                                                                                                 |
| 1005 | 64429 | Poor      | Not really changing much       | OBG  |       |      | OBGYN                                                                                                                                                                                                                                                         |
| 1051 | 64648 | Average   | Not really changing much       | SERV | CHRON | TRAV | there is a lack of medical depth. I feel confident in minor ailments being diagnosed, but if something complicated/multifaceted/acute on chronic condition occurs then I seek a physician outside of my community clinic-where there is only a frp available. |
| 1127 | 64640 | Average   | Not really changing much       | SERV | QUAL  |      | There are gaps in care therefore needs are not being met                                                                                                                                                                                                      |
| 1103 | 64429 | Average   | Decreasing - slipping downward | SPEC |       |      | Not enough specialist                                                                                                                                                                                                                                         |
| 1122 | 64644 | Average   | Increasing - moving up         | SPEC |       |      | more specialists                                                                                                                                                                                                                                              |
| 1119 | 64429 | Good      | Not really changing much       | SPEC |       |      | I wish I could stay in this community for services beyond the everyday, but that isn't possible or even a good idea.                                                                                                                                          |
| 1061 | 64689 | Average   | Decreasing - slipping downward | WAIT |       |      | Set in an empty ER for 5 hours before being admitted                                                                                                                                                                                                          |
| 1020 | 64429 | Average   | Not really changing much       | WAIT |       |      | Too long of wait time to get many services                                                                                                                                                                                                                    |
| 1021 | 64429 | Average   | Not really changing much       | WAIT |       |      | Wait time is too long                                                                                                                                                                                                                                         |

## Let Your Voice Be Heard!

**In 2019, Cameron Regional Medical Center surveyed the community to assess health needs. Today, we request your input again in order to create a 2022 Community Health Needs Assessment (CHNA) for Clinton, Caldwell, DeKalb, and Daviess County, MO**

**To gather current area feedback, a short online survey has been created to evaluate current community health needs and delivery.**

**While your participation is voluntary and confidential, all community input is valued. Thank you for your immediate attention! The deadline to participate in this survey is April 1st, 2022**

1. In your opinion, how would you rate the "Overall Quality" of healthcare delivery in your community?

- ☐ Very Good    ☐ Good    ☐ Average    ☐ Poor    ☐ Very Poor

2. When considering "overall community health quality", is it ...

- ☐ Increasing - moving up    ☐ Not really changing much    ☐ Decreasing - slipping downward

Please specify why.

3. In your own words, what is the general perception of healthcare delivery for our community (i.e. hospitals, doctors, public health, etc.)? Be Specific.

4. In your opinion, are there healthcare services in our community/your neighborhood that you feel need to be improved, worked on and/or changed? (Be specific)

5. From our past CHNA, a number of health needs were identified as priorities. Are any of these an ongoing problem for our community? Please select all that apply.

- |                                                                                      |                                                                |
|--------------------------------------------------------------------------------------|----------------------------------------------------------------|
| <input type="checkbox"/> Mental Health (Diagnosis, Treatment, Aftercare, Physicians) | <input type="checkbox"/> Chronic Diseases                      |
| <input type="checkbox"/> Affordable Health Insurance Options                         | <input type="checkbox"/> Senior Centers                        |
| <input type="checkbox"/> Cost of Healthcare Services                                 | <input type="checkbox"/> Smoking / Vaping                      |
| <input type="checkbox"/> Drug / Substance Abuse                                      | <input type="checkbox"/> Suicide                               |
| <input type="checkbox"/> Poverty                                                     | <input type="checkbox"/> Qualified Healthcare Staff (Shotages) |
| <input type="checkbox"/> Obesity (Nutrition / Exercise)                              | <input type="checkbox"/> Home health                           |
| <input type="checkbox"/> Awareness of Healthcare Services                            | <input type="checkbox"/> Child Care                            |
| <input type="checkbox"/> Alcohol Abuse                                               | <input type="checkbox"/> Family Support                        |
| <input type="checkbox"/> Health Apathy - Owning Your Health                          | <input type="checkbox"/> Urgent Care Services                  |

6. Which past CHNA needs are NOW the "most pressing" for improvement? Please select top three.

- |                                                                                      |                                                                |
|--------------------------------------------------------------------------------------|----------------------------------------------------------------|
| <input type="checkbox"/> Mental Health (Diagnosis, Treatment, Aftercare, Physicians) | <input type="checkbox"/> Chronic Diseases                      |
| <input type="checkbox"/> Affordable Health Insurance Options                         | <input type="checkbox"/> Senior Centers                        |
| <input type="checkbox"/> Cost of Healthcare Services                                 | <input type="checkbox"/> Smoking / Vaping                      |
| <input type="checkbox"/> Drug / Substance Abuse                                      | <input type="checkbox"/> Suicide                               |
| <input type="checkbox"/> Poverty                                                     | <input type="checkbox"/> Qualified Healthcare Staff (Shotages) |
| <input type="checkbox"/> Obesity (Nutrition / Exercise)                              | <input type="checkbox"/> Home health                           |
| <input type="checkbox"/> Awareness of Healthcare Services                            | <input type="checkbox"/> Child Care                            |
| <input type="checkbox"/> Alcohol Abuse                                               | <input type="checkbox"/> Family Support                        |
| <input type="checkbox"/> Health Apathy - Owning Your Health                          | <input type="checkbox"/> Urgent Care Services                  |

7. In your opinion, what are the root causes of "poor health" in our community? Please select top three.

- ☐ Chronic Disease
- ☐ Lack of Health & Wellness
- ☐ Lack of Nutrition/Exercise Services
- ☐ Limited Access to Primary Care
- ☐ Limited Access Specialty Care
- ☐ Limited Access to Mental Health
- ☐ Family Assistance programs
- ☐ Lack of Health Insurance
- ☐ Neglect

Other (Be Specific).

8. How would our community area residents rate each of the following health services?

|                          | Very Good             | Good                  | Fair                  | Poor                  | Very Poor             |
|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Ambulance Services       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Child Care               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Chiropractors            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Dentists                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Emergency Room           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Eye Doctor/Optometrst    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Family Planning Services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Home Health              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Hospice/Palliative       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Telehealth               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

9. How would our community area residents rate each of the following health services?

|                            | Very Good             | Good                  | Fair                  | Poor                  | Very Poor             |
|----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Inpatient Services         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Mental Health Services     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Nursing Home/Senior Living | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Outpatient Services        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Pharmacy                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Primary Care               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Public Health              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| School Health              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Visiting Specialists       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Walk-In Clinic Access      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

10. Community Health Readiness is vital. How would you rate each of the following?

|                                       | Very Good             | Good                  | Fair                  | Poor                  | Very Poor             |
|---------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Behavioral/Mental Health              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Emergency Preparedness                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Food and Nutrition Services/Education | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Health Screenings/Education           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Prenatal/Child Health Programs        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Substance Use/Prevention              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Suicide Prevention                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Violence/Abuse Prevention             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Women's Wellness Programs             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

11. Do you have any Covid-19 worries and/or concerns in regards to Community Health delivery?

☐ Yes

☐ No

If yes, please specify your thoughts.

12. Over the past 2 years, did you or someone in your household receive healthcare services outside of your County?

☐ Yes

☐ No

If yes, please specify the services received

13. Access to care is vital. Are there enough providers/staff available at the right times to care for you and our community?

☐ Yes

☐ No

If NO, please specify what is needed where. Be specific.

14. Outcome of care is also vitally important. Is the outcome / delivery of care fulfilling the needs for you and the community?

☐ Yes

☐ No

If NO, please specify what is needed where (Be specific).

15. What "new" community health programs should be created to meet current community health needs?

16. Are there any other health needs (listed below) that need to be discussed further at our upcoming CHNA Town Hall meeting? Please select all that apply.

- |                                                           |                                                            |                                                        |
|-----------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> Abuse/Violence                   | <input type="checkbox"/> Health Literacy                   | <input type="checkbox"/> Poverty                       |
| <input type="checkbox"/> Access to Health Education       | <input type="checkbox"/> Heart Disease                     | <input type="checkbox"/> Preventative Health/Wellness  |
| <input type="checkbox"/> Alcohol                          | <input type="checkbox"/> Housing                           | <input type="checkbox"/> Sexually Transmitted Diseases |
| <input type="checkbox"/> Alternative Medicine             | <input type="checkbox"/> Lack of Providers/Qualified Staff | <input type="checkbox"/> Suicide                       |
| <input type="checkbox"/> Behavioral/Mental Health         | <input type="checkbox"/> Lead Exposure                     | <input type="checkbox"/> Teen Pregnancy                |
| <input type="checkbox"/> Breastfeeding Friendly Workplace | <input type="checkbox"/> Neglect                           | <input type="checkbox"/> Telehealth                    |
| <input type="checkbox"/> Cancer                           | <input type="checkbox"/> Nutrition                         | <input type="checkbox"/> Tobacco Use                   |
| <input type="checkbox"/> Care Coordination                | <input type="checkbox"/> Obesity                           | <input type="checkbox"/> Transportation                |
| <input type="checkbox"/> Diabetes                         | <input type="checkbox"/> Occupational Medicine             | <input type="checkbox"/> Vaccinations                  |
| <input type="checkbox"/> Drugs/Substance Abuse            | <input type="checkbox"/> Ozone (Air)                       | <input type="checkbox"/> Water Quality                 |
| <input type="checkbox"/> Family Planning                  | <input type="checkbox"/> Physical Exercise                 |                                                        |

Other (Please specify).

17. For reporting purposes, are you involved in or are you a....? Please select all that apply.

- |                                                          |                                                |                                                    |
|----------------------------------------------------------|------------------------------------------------|----------------------------------------------------|
| <input type="checkbox"/> Business/Merchant               | <input type="checkbox"/> EMS/Emergency         | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Community Board Member          | <input type="checkbox"/> Farmer/Rancher        | <input type="checkbox"/> Parent/Caregiver          |
| <input type="checkbox"/> Case Manager/Discharge Planner  | <input type="checkbox"/> Hospital/Health Dept. | <input type="checkbox"/> Pharmacy/Clinic           |
| <input type="checkbox"/> Clergy                          | <input type="checkbox"/> Housing/Builder       | <input type="checkbox"/> Media (Paper/TV/Radio)    |
| <input type="checkbox"/> College/University              | <input type="checkbox"/> Insurance             | <input type="checkbox"/> Senior Care               |
| <input type="checkbox"/> Consumer Advocate               | <input type="checkbox"/> Labor                 | <input type="checkbox"/> Teacher/School Admin      |
| <input type="checkbox"/> Dentist/Eye Doctor/Chiropractor | <input type="checkbox"/> Law Enforcement       | <input type="checkbox"/> Veteran                   |
| <input type="checkbox"/> Elected Official - City/County  | <input type="checkbox"/> Mental Health         |                                                    |

Other (Please specify).

18. What is your home ZIP code? Please enter 5-digit ZIP code; for example 66544 or 65305





**VWV Consultants LLC**



## **VWV Consultants LLC**

**Vince Vandelaar, MBA**

*Principal & Adjunct Professor*

VVV@VandelaarMarketing.com

**Cassandra Kahl, BHS MHA**

*Director, Project Management*

CJK@VandelaarMarketing.com

**Hannah Foster, MBA**

*Associate Consultant*

HCF@VandelaarMarketing.com

HQ Office:

601 N Mahaffie, Olathe, KS 66061

(913) 302-7264

<http://vandelaarmarketing.com/>

**VWV Consultants LLC** is an Olathe, KS based “boutique” healthcare consulting firm specializing in Strategy; Research and Business Development services. We partner with clients. Plan the Work; Work the Plan

## 2022 CHNA Implementation Plan - Cameron Regional Medical Center

### Wave #4 2022 CHNA Health Needs Tactics - Year 3 of 3 (Starting 10/1/24 - 9/30/25)

| NEED # | CHNA Health Areas of Need                                            | T | "Specific Actions" to Address Community Health Need or "Reasons Why Hospital Will Not"                                                                                                                                                                                                                                                                          | Identified "Lead" | Identified Partners                                                                           | Timeframe                                | (Hours) | \$\$\$   |
|--------|----------------------------------------------------------------------|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------------------------------------------------------|------------------------------------------|---------|----------|
| 1      | Mental Health (Diagnosis, Placement, Aftercare, Number of Providers) | a | Continue to maintain an area-wide Health Care Resource Guide to document the availability of mental health resources, including hours of service. Make the Resource Inventory available to the public as needed. Document mental health services by age categories. Merge CRMC and BHU's NW MO Regional Directory for Mental Health. See Need Nos. 3 & 8 below. | CRMC              | Monarch BHU, Preferred Family, Family Guidance, 4 County Health Depts., Area School Districts | Ongoing                                  | 12      | \$2,500  |
|        |                                                                      | b | Promote new 988 24 hours Suicide / Crisis hotline to community.                                                                                                                                                                                                                                                                                                 |                   |                                                                                               | Intermittent                             | 2       | \$250    |
|        |                                                                      | c | Continue to recruit additional psych resources to Primary Service Area (PSA) and continue TelePsych service offerings that are approved by CRMC providers.                                                                                                                                                                                                      |                   |                                                                                               | Ongoing                                  | 16      | \$14,400 |
|        |                                                                      | d | Continue to explore potential office sites for additional mental health services, including CRMC primary care (satellite) clinics.                                                                                                                                                                                                                              |                   |                                                                                               |                                          |         |          |
|        |                                                                      | e | Continue to educate hospital staff regarding mental health issues and available resources. Educate the public regarding same.                                                                                                                                                                                                                                   |                   |                                                                                               | Ongoing                                  | 8       | \$2,000  |
|        |                                                                      | f | Continue to develop CRMC Inpatient Adult / Geriatric Behavioral services / Add beds as market dictates, exploring possible expansion.                                                                                                                                                                                                                           |                   |                                                                                               | Two-bed expansion completed in July 2023 | 140     | \$10,900 |
|        |                                                                      | g | Promote mental health service offerings using newspaper, radio, website, etc. Educate community on placement process and options thru CRMC physicians, outpatient clinics, satellite clinics, and E.R.                                                                                                                                                          |                   |                                                                                               | Ongoing                                  | 8       | \$2,000  |
|        |                                                                      | h | Continue to explore / develop relationships with key community partners in the area of mental health for collective impact. Develop additional mental health support groups thru 4 PSA County Health Depts.                                                                                                                                                     |                   |                                                                                               |                                          |         |          |
|        |                                                                      | i | Continue to offer depression screenings by CRMC primary care physicians. Provide more behavioral health services at CRMC primary care clinics (MIPS measure).                                                                                                                                                                                                   |                   |                                                                                               | Ongoing                                  | 60      | \$5,400  |
|        |                                                                      | j | Collaborate with area elementary, middle, and high schools to educate students on mental health (de-stigmatizing mental health conditions, suicide prevention, and social media bullying).                                                                                                                                                                      |                   |                                                                                               |                                          |         |          |
|        |                                                                      | k | Educate community on mental health diagnoses, treatment, and aftercare options. Have local providers share their insights on mental health options / best practices.                                                                                                                                                                                            |                   |                                                                                               |                                          |         |          |
|        |                                                                      | l | Continue suicide prevention training at schools, developing and sponsoring an anti-suicide campaign. Continue with education campaigns in schools in an effort to de-stigmatize mental health conditions. Educate the community about the importance of behavioral health screenings.                                                                           |                   |                                                                                               |                                          |         |          |

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| NEED # | CHNA Health Areas of Need                                                                                                           | T | "Specific Actions" to Address Community Health Need or "Reasons Why Hospital Will Not"                                                                                                                                                                                      | Identified "Lead"                                | Identified Partners                                                                                        | Timeframe       | (Hours) | \$\$\$  |
|--------|-------------------------------------------------------------------------------------------------------------------------------------|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|------------------------------------------------------------------------------------------------------------|-----------------|---------|---------|
| 2      | Substance Abuse<br>(Methamphetamines, Opioids & Vaping)                                                                             | a | Continue to educate providers on available drug abuse resources. Develop educational handouts for medical providers to distribute when prescribing Schedule II drugs.                                                                                                       | CRMC / 4 County Health Depts.                    | Caldwell Co. Cares Coalition, DARE Program, Preferred Family, YMCA, Area School Districts, Law Enforcement | As-needed basis | 5       | \$500   |
|        |                                                                                                                                     | b | Continue to refine Pain Management services. Continue to educate providers on the benefits of homeopathic / alternative treatment options.                                                                                                                                  |                                                  |                                                                                                            | As-needed basis | 30      | \$6,500 |
|        |                                                                                                                                     | c | Continue to develop and expand meaningful community youth activities through the YMCA. Continue to explore prevalent issues leading to adolescent drug abuse.                                                                                                               |                                                  |                                                                                                            |                 |         |         |
|        |                                                                                                                                     | d | Support substance abuse counseling efforts in the community. Educate the schools and local community organizations on signs of drug abuse.                                                                                                                                  |                                                  |                                                                                                            |                 |         |         |
|        |                                                                                                                                     | e | Recruit additional drug counselors to PSA to increase access to counseling / support for alcohol and drug abusers and their families.                                                                                                                                       |                                                  |                                                                                                            |                 |         |         |
|        |                                                                                                                                     | f | Continue and increase availability of area AA programs. Help support program through additional funding and communication of information to community members.                                                                                                              |                                                  |                                                                                                            |                 |         |         |
|        |                                                                                                                                     | g | Partner with law enforcement regarding the National Drug Take-Back Program.                                                                                                                                                                                                 |                                                  |                                                                                                            | Twice annually  | 3       | \$400   |
| 3      | Comprehensive 4-County HC Resource Guide (Combined with Need No. 8)                                                                 |   |                                                                                                                                                                                                                                                                             | CRMC (dollars and hours included in No. 1 above) | Monarch BHU, Preferred Family, Family Guidance, 4 County Health Depts.                                     |                 |         |         |
| 4      | Childcare - Affordable / Safe                                                                                                       | a | Continue to recruit child care providers and staff to PSA. Provide continuing child care education and training to parents, including CPR classes. Investigate adding infant, toddler, and pre-school child care. Promote additional licensed day care centers in the area. | 4 County Health Depts. / YMCA                    | Caldwell Co. Cares Coalition, Area School Districts, NCMC, Area Businesses                                 |                 |         |         |
|        | This health need is not part of hospital mission or normal / direct / critical operations. Will partner with others as appropriate. | b | Evaluate and assess child care needs in the community to determine number of child care providers needed,                                                                                                                                                                   |                                                  |                                                                                                            |                 |         |         |
|        |                                                                                                                                     | c | Investigate grant writing for seed money to fund child care services in PSA, including all 4 counties.                                                                                                                                                                      |                                                  |                                                                                                            |                 |         |         |

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| NEED #                   | CHNA Health Areas of Need                                                                                                           | T | "Specific Actions" to Address Community Health Need or "Reasons Why Hospital Will Not"                                                                                                                                                                        | Identified "Lead"                             | Identified Partners                                               | Timeframe       | (Hours) | \$\$\$ |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-------------------------------------------------------------------|-----------------|---------|--------|
| (4 cont'd)<br>Child Care |                                                                                                                                     | d | Encourage local firms to establish affordable child care "on site" options to support employees. Utilize and promote the YMCA's "Kids, Inc" program.                                                                                                          |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | e | Work with Missouri Department of Health for advocacy to review and adjust child care licensing laws. Educate legislators on regulations that deter new child care providers.                                                                                  |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | f | Continue to enhance partnerships among the YMCA, churches, parents, and school districts for additional child care programs, including before and after school. Explore setting up care that addresses parents who work extreme hours (i.e., 12-hour shifts). |                                               |                                                                   | As-needed basis |         | \$500  |
|                          |                                                                                                                                     | g | Educate families on child care options and resources in the area. Investigate adding autistic/special needs child care services.                                                                                                                              |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | h | Continue to conduct child care support education, i.e., teen babysitting classes, home safety classes, CPR, etc. in all 4 counties.                                                                                                                           |                                               |                                                                   |                 |         |        |
| 5                        | School Health                                                                                                                       | a | Continue with education campaigns in schools in an effort to promote general health. Assist with school activities to de-stigmatize mental health. Support school training webinars, screenings, & prevention activities.                                     | Area School Districts, 4 County Health Depts. | Caldwell Co. Cares Coalition, DARE program, YMCA, Area Businesses |                 |         |        |
|                          | This health need is not part of hospital mission or normal / direct / critical operations. Will partner with others as appropriate. | b | Organize a School Health Task Force to coordinate health promotion activities.                                                                                                                                                                                |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | c | Continue programs among 4 County Health Depts and area schools. Cooperate on health education classes for students.                                                                                                                                           |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | d | Sponsor sports and activities for area youth. Collaborate with local schools, YMCA, and churches to provide curriculum which promotes health.                                                                                                                 |                                               |                                                                   |                 |         |        |
|                          |                                                                                                                                     | e | Assist with school "Backpack" programs, and utilize this offering to educate area families.                                                                                                                                                                   |                                               |                                                                   | Annually        |         | \$750  |

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|------------------|-------------------------------------------------------------------------------------------------------------------------------------|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|--------------------------------------------------------------------------------------------|--------------------------------------------------------|---------|----------|
| <b>6</b>         | <b>Long-Term Care (Nursing Home) Staffing/Training</b>                                                                              | a | Expand recruitment efforts to recruit skilled & engaged staff. Utilize regional recruiters to find quality specialists as needed.                                                                                                                                                                                                                                                        | Area Nursing Homes                               | 4 County Health Depts.                                                                     |                                                        |         |          |
|                  | This health need is not part of hospital mission or normal / direct / critical operations. Will partner with others as appropriate. | b | Promote and advertise area job fairs to students and unemployed in the 4 counties.                                                                                                                                                                                                                                                                                                       |                                                  |                                                                                            | As-needed basis                                        | 3       | \$750    |
|                  |                                                                                                                                     | c | Explore the potential for a shared health care labor pool. Create an area-wide job posting board to post health care jobs. Share with the public via website.                                                                                                                                                                                                                            |                                                  |                                                                                            |                                                        |         |          |
|                  |                                                                                                                                     | d | Recruit local nursing schools to place student interns in area nursing homes to gain experience.                                                                                                                                                                                                                                                                                         |                                                  |                                                                                            |                                                        |         |          |
| <b>7</b>         | <b>Reimbursement for Providers</b>                                                                                                  | a | Continue to educate public on hospital payment options. Educate patients on available resources. Provide payment assistance programs to qualified patients.                                                                                                                                                                                                                              | CRMC                                             | CMS, State of Missouri, Third-Party Payors                                                 | Continuous                                             | 120     | \$5,800  |
|                  |                                                                                                                                     | b | Work with all payors to increase reimbursement for health services provided by both hospitals and physicians.                                                                                                                                                                                                                                                                            |                                                  |                                                                                            | Ongoing                                                | 120     | \$14,400 |
|                  |                                                                                                                                     | c | Lobby and communicate with both State and Federal lawmakers to increase CMS, State, and private payor payments to providers.                                                                                                                                                                                                                                                             |                                                  |                                                                                            | Ongoing                                                | 95      | \$15,500 |
| <b>3 &amp; 8</b> | <b>Comprehensive 4-County HC Resource Guide / Awareness of HC Services</b>                                                          | a | Educate 4 counties about existing health care services available locally, using both traditional and social media tools. Advertise on the radio, in newspapers, and on website. Create flyers of different services and programs and distribute throughout CRMC's health care system. Post special health care events in schools, banks, churches, and other community gathering places. | CRMC                                             | CRMC Medical Staff, Monarch BHU, Preferred Family, Family Guidance, 4 County Health Depts. | Continuous                                             | 510     | \$75,000 |
|                  |                                                                                                                                     | b | Continue to offer area-wide Health Fairs, classes, speakers, etc. Health Fairs will focus on free blood work. Classes to focus on such topics as wellness practices, prevention, healthy eating (food labels, portions, diabetes control), and support groups.                                                                                                                           |                                                  |                                                                                            | Annual Health Fairs; Quarterly Classes; Support groups | 480     | \$82,000 |
|                  |                                                                                                                                     | c | Host quarterly or semi-annual meetings with all <sup>1</sup> area nursing home facilities and with all <sup>2</sup> area ambulance districts to share service offerings. Continue to promote local health care programs.                                                                                                                                                                 |                                                  |                                                                                            | Quarterly or Semi-annually                             | 20      | \$4,500  |
|                  |                                                                                                                                     | d | Continue to provide wellness services to area employers at their worksite; i.e., flu vaccinations, blood pressures, screenings, etc.                                                                                                                                                                                                                                                     |                                                  |                                                                                            | As-needed basis                                        | 36      | \$2,500  |
|                  |                                                                                                                                     | e | Continue to host Lunch & Learns to educate community on Health & Wellness topics and practices, while providing resource information.                                                                                                                                                                                                                                                    |                                                  |                                                                                            | Monthly to Quarterly                                   | 60      | \$8,500  |
|                  |                                                                                                                                     | f | CRMC to continue maintenance/upkeep of area-wide Health Care Resource Guide.                                                                                                                                                                                                                                                                                                             | CRMC (dollars and hours included in No. 1 above) |                                                                                            |                                                        |         |          |

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|--------|----------------------------------------------|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|------------------------------------------------------------|--------------|---------------|------------------|
| 9      | Senior Care (Transitional)                   | a | Research further nursing home / senior health issues. Start local task force to address access, quality, and cost issues. Conduct feasibility study to document need for additional senior services and staffing development. | Area Nursing Homes                   | Young at Heart/ CRMC/HHA/Hospice                           |              |               |                  |
|        |                                              | b | Work with area discharge planners to coordinate & streamline placement. Increase access to Home Health, Hospice, Palliative Care, nursing home, and assisted living care through community outreach programs.                 | Area Nursing Homes/CRMC/ HHA/Hospice | Assisted Living Facilities                                 | Ongoing      | 460           | \$22,800         |
|        |                                              | c | Continue free senior transportation services for access to health care and mental health services.                                                                                                                            | CRMC                                 |                                                            | Ongoing      | 8,424         | \$175,500        |
|        |                                              | d | Begin an area-wide Healthy Seniors Club. Establish programs, senior activities, and services in which they can engage.                                                                                                        | CRMC                                 | Young at Heart                                             | Under review | 8             | \$360            |
|        |                                              | e | Explore starting an "Adopt a Senior" program in the county.                                                                                                                                                                   |                                      |                                                            |              |               |                  |
|        |                                              | f | CRMC and its Foundation to continue sponsoring its "Meals on Wheels" program                                                                                                                                                  | CRMC/CRMC Foundation                 | Farmers State Bank; Former Stella Grinstead Nutrition Site | Continuous   | 920           | \$25,680         |
|        | <b>Overall Projected Total Contributions</b> |   |                                                                                                                                                                                                                               |                                      |                                                            |              | <b>11,540</b> | <b>\$479,390</b> |