



newsletter

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Integrity's managed IT and communications services are built on partnership. We take the time to understand your business and future plans before we recommend solutions to suit your requirements.

Still Using Office 2021? Now Is the Time to Plan

Microsoft support for Office 2021 ends on 13 October 2026.

Word, Excel, Outlook and the other applications will not suddenly stop working, but they will no longer receive the security updates, fixes and technical support associated with a supported product.

September therefore gives businesses an important window to identify any remaining installations and plan the appropriate next step.

We will be working with affected clients, but if you know Office 2021 is still used within your organisation, or would like us to confirm your position, please speak to your Account Manager.



Cyber Essentials Is Becoming More Commercially Important

Cyber Essentials has long provided a practical baseline against common cyber threats, but its value now extends beyond IT.

Certification is increasingly requested in tenders, supplier questionnaires and supply-chain requirements, making it a commercial consideration as well as a cybersecurity one.

If Cyber Essentials is becoming relevant to your customers or future opportunities, we can manage the certification process with you.



Would You Think Twice Before Scanning a QR Code?

QR codes have become part of everyday life, appearing on everything from restaurant menus to parking machines and business emails. That familiarity also makes them attractive to cyber criminals.

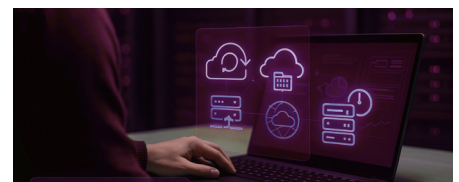
A malicious QR code can lead to a convincing fake login page, payment screen or data capture form, often removing the familiar clues people look for when judging whether a traditional email link is genuine. If you would like to strengthen staff awareness, we can provide ongoing cyber training and phishing simulation campaigns.

A Backup Is Only Useful If It Comes Back

A successful backup notification is reassuring. The more important question is whether the information could actually be restored when needed.

Corruption, configuration changes and other problems can remain unnoticed until a business is already dealing with hardware failure, accidental deletion or a cyber incident. That is why backup and recovery should be considered together.

If you are unsure what is currently backed up, how long it is retained or how your organisation would recover, please ask us to review your arrangements with you.



QUICK TIP OF THE MONTH

Treat an unexpected QR code exactly as you would an unfamiliar web link. If it arrives by email or message and asks you to sign in, make a payment or provide information, verify it before scanning.