Mountain Line Transit Authority Citizen Advisory Committee
Minutes – November 15, 2023

The **November 15th , 2023** meeting of the Mountain Line Transit Authority Citizen Advisory Committee (CAC) was held on November 15th, 2023, at 1:00 p.m. via zoom and in person.

The following members were in attendance: Alexandra Charmonski, Christian Help, Melanie Braun, Eric Riffle, Mercedes Rosenberger, Curtis Chipps, David Huffman
The following members were in attendance via zoom: none
Public:
Members not present with notice: Edie Zelmore

General Business

- Kelli called the meeting to order at 1:30pm.
- Minutes from September were reviewed. There was a note to remove "Edie" from attendance. Motion to approve with correction was made by Melanie. David seconded. Motion passed unanimously
- 2024 Meeting dates:
  - January 17th 2024
  - March 20th, 2024
  - May 15th, 2024
  - July 17th, 2024
  - September 18th, 2024
  - November 20th, 2024

- PUBLIC HEARING/PUBLIC PARTICIPATION- MICROTRANSIT REPLACING RT14 MOUNTAIN HEIGHTS AND RT 15 GRAFTON RD. No comments were made.
- Driver of the Month awards for the previous months were awarded to the following:
  - September 2023 – Andy Feezle
- Personnel changes for June/July / August 2023 :
  - September – hired four full time drivers: Vernon Keith, Robert Powell, Daniel Wilt, Eric Southern. Hired one Marketing Coordinator – Nick Plaugher. Hired Parts Clerk – Matthew Rendulic
- Ridership details for the previous months are as follows:
  - September 2023–Calendar ridership increased by 37%. There was a 29% increase in the monthly comparison of all riders. Disabled ridership increased by 21% compared to September 2022. Senior ridership increased 34% from September 2022. WVU ridership increased 4% compared to September 2022.
  - October 2023- Calendar ridership increased 37%. Monthly comparison of all riders increased 29%. Disabled ridership increased 21%. Senior ridership increased 34% since August 2022. WVU ridership increased 3% since October 2022.
- High School Free Ridership- rides were 314 in September and 567 in October
- WVU Ridership,– rides were 37,307 in September and 38,133 in October
- Grey Line trips were 874 in September and 1188 in October
- Property Tax Pass Ridership was reviewed. 760 passes distributed to date; 7227 in September and 7470 in October
- NewFIT : NewFIT ridership fluctuates. There were 144 trips in September and 144 trips October 2023.
- Statewide Opioid Response: Using 2 drivers at least 3 days per week; 279 in September and 223 in October
- RideMon trips: 339 trips July; 334 trips in August.
- Nominations for ROM were: No nominations were provided. Kelli will send out an email requesting riders at a later date.

UNFINISHED BUSINESS

- **Construction Update-** Construction is progressing nicely. Terminal is open.
- **Chestnut St Stop:** There are complaints from owners of Sheetz on University about the bus stop being back there. Mountain Line is trying to work with leaders of the community to see if there is an alternative bus stop or what options there are.
- **Veteran Program** – Mountain Line has announced a partnership with Operation Welcome Home to provide passes for military members and their families. OWH will sign up the members and their families and MLTA will issue the passes. Military members and their families will pick up the passes at Mountain Line Transit.

NEW BUSINESS

- **Rider/ Non Rider Survey** – Mountain Line Transit is conducting a Rider-Non Rider survey. It will last until the end of November. In December, a phone survey will be conducted by an outside polling company. The CAC will be provided with the results of the survey

- **Route Changes and Modifications:** In the past, it was mentioned about the Eastern Circulator, Brookhaven and Pink. Right now those changes have been put on a temporary hold. Mountain Heights and Grafton Rd routes will still be discontinued in January and the RideMon service (microtransit) option will continue to service that area.

Meeting adjourned.