Mountain Line Transit Authority Citizen Advisory Committee
Minutes – May 17, 2023

The **MAY 17, 2023** meeting of the Mountain Line Transit Authority Citizen Advisory Committee (CAC) was held on May 17th , 2023, at 1:00 p.m. via zoom and in person.

The following members were in attendance: Melanie Braun, David Huffman, Edith Zelmore,
The following members were in attendance via zoom:
Public:
Members not present with notice:

General Business

- Maria Smith (substituting for Kelli) called the meeting to order at 1:03pm.
- Minutes from Marc were reviewed. Melanie motioned to approve. Dave seconded. Motion passed
- 2023 Meeting dates:
  - July 19th, 2023
  - September 20th, 2023
  - November 15th, 2023

- PUBLIC HEARING/PUBLIC PARTICIPATION- No public comments
- Driver of the Month awards for the previous months were awarded to the following:
  - March 2023 – Andy Feezle
  - April 2023 – Anne Cramer
- Personnel changes for March/ April 2023 :
  - Hired – four full time drivers: Charles Ghuste, Billy Herard, Kristen Surbrook, Sharon Webb. Hired IT Manager –Karl Williamson
- Ridership details for the previous months are as follows:
  - March 2023–Calendar ridership increased by 31%. There was a 26% increase in the monthly comparison of all riders. Disabled ridership decreased by 6% compared to Marach 2022. Senior ridership increased 60% from March 2022. WVU ridership increased 28% compared to March 2022.
  - April 2023- Calendar ridership increased 30%. Monthly comparison of all riders increased 27%. Disabled ridership decreased 7%. Senior ridership decreased 17% since April 2022. WVU ridership increased 25% since April 2022.
- High School Free Ridership- rides increased in March and April of 2023 in comparison to March and April of 2022
- WVU Ridership,– rides increased in March and April of 2023 in comparison to March and April of 2022. Grey Line trips decreased in March and April of 2023 in comparison to March and April of 2022
- Property Tax Pass Ridership was reviewed. 620 passes distributed to date; 6365 rides using the passes in March 2023 and 6229 rides in April 2023
- NewFIT : NewFIT ridership fluctuates. There were 108 trips in March and 92 trips in April 2023.
- Statewide Opioid Response: Using 2 drivers at least 2 days per week; 443 trips in March and 263 in April
- RideMon trips: 266 trips March; 243 trips in
- Nominations for ROM were: No nominations were provided. Kelli will send out an email requesting riders at a later date.
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UNFINISHED BUSINESS

- **Construction Update-** Maria stated that the construction is progressing nicely and the rooms are taking shape. In the training room, there will be another door for easy access. Maria also stated that when Mountain Line Transit first moved into this facility, Greyhound was still operating out of the downstairs portion of the building. They had some requirements in order for us to partner with them. One being the room behind where the Grey Line receptionists sit. That room was for luggage. There was also pass through spaces for luggage under the counter. With the renovations, we are looking at more seating space, more vending options, tables with charging stations. A comment was made that an elevator should be installed in the building but with the current status of the building, it just isn't feasible.
- **CAC Membership and Roles-** Not a lot of responsibility in the membership roles, but we are in need of a Chair, Vice Chair and Secretary positions. Recruitment for the CAC is always encouraged. One member suggested a High Schooler to participate in the meetings. Some discussion was held on the other type of agencies that should be in attendance.

NEW BUSINESS

- **New buses**– Eight buses were ordered. 1 Eurobus that will be a Grey Line bus, 29 fit Trolley and a 35 foot trolley, and 6 large Gillig buses. Old Trolley is now an ice cream shop at the beach. Total cost was over $4, 000,000. Funded by 80% by FTA and 20% local match.
- **Microtransit Application Replacement Proposal** – Uber will be discontinuing their support of the microtransit platform. Mountain Line was forced to find another platform for our RideMon service. Mountain Line met with a few different platforms and decided Spare would be the one to best fit our needs.
- **Shelter Maintenance** – Many shelters have been hit with Graffiti. When we try to clean them, the cleaner/de-greaser then makes them cloudy and with each time, the shelter gets increasingly cloudy making the visibility difficult. We have ordered the plexiglass panels; however in the meantime, we are putting graphics in them. It is a quick and more economical short term solution.
- **New Bus Arrivals** Five new 30' Gilligs arrived; one is branded Grey Line. Two Trolleys are being wrapped and branded and will be delivered within the next couple months.
- **Proposed Grey Line Route Changes-** Grey Line is twice a day every day, 365 days a week. We are looking to simplify and expand the service. There is additional funding through the 5311f so we are able to increase the service. In doing so, we are trying to streamline the service so we are not getting bogged down in traffic in Morgantown. New service will provide 3 trips a day, every day, 365 days a year. The Grey Line will travel the highway to Star City to Mountaineer Station. We will be eliminating stops and Towers and Mountain Lair. Those two stops are not consistent and became on an as needed basis. We are currently holding public participation meetings and an online survey. Planned to begin 1st of July.