Mountain Line Transit Authority Citizen Advisory Committee
Minutes – January 17, 2024

The **January 17, 2024** meeting of the Mountain Line Transit Authority Citizen Advisory Committee (CAC) was held on January 17th, 2024, at 1:30 p.m. via zoom and in person.

The following members were in attendance: David Huffman, Melanie Braun, Eric Riffle, Mercedes Rosenberger, Alexandra Charmonski, Christian Help, Curtis Chipps, Burton Sprouse.
The following members were in attendance via zoom: none
Public:
Members not present with notice: Edie Zelmore

General Business

- Kelli called the meeting to order at 1:30pm.
- Minutes from November were reviewed. Mel motioned to approve the minutes. Dave seconded the motion. Motion passed unanimously.
- 2024 Meeting dates:
  - March 20th, 2024
  - May 15th, 2024
  - July 17th, 2024
  - September 18th, 2024
  - November 20th, 2024

- PUBLIC HEARING/PUBLIC PARTICIPATION- No comments were made.
- Driver of the Month awards for the previous months were awarded to the following:
  - November 2023 – Ron McCourt
  - December 2023 – John Blosser
- Personnel changes:
  - November: Hired full time driver: Tyler Rivers
- Ridership details for the previous months are as follows:
  - November2023–Calendar ridership increased by 20%. There was a 13% increase in the monthly comparison of all riders. Disabled ridership increased by 14% compared to November 2022. Senior ridership increased 82% from November 2022. WVU ridership increased 12% compared to November 2022.
  - December 2023- Calendar ridership increased 18%. Monthly comparison of all riders increased 3%. Disabled ridership decreased 6%. Senior ridership increased 17% since December 2022. WVU ridership decreased 3% since December 2022.
- High School Free Ridership- rides were 216 in November and 218 in December
- WVU Ridership,– rides were 27190 in November and 15,368 in December
- Grey Line trips were 1433 in November and 1256 in December
- Property Tax Pass Ridership was reviewed. 786 passes distributed to date; 6549 in November
- NewFIT : There were 107 trips in November and 113 trips December 2023.
- Statewide Opioid Response: Using 2 drivers at least 3 days per week; 258 in November and 344 in December
- RideMon trips: 346 trips November; 394 trips in December.
- Nominations for ROM were: Burton Sprouse. Mel nominated and David seconded. Motion passed unanimously

UNFINISHED BUSINESS

- **Construction Update-** Construction complete; staff moved into new offices. The terminal lobby is open and tables are up. Just need vending station.
- **Propane Fueling Station** – Mountain Line is continuing its efforts to build a Propane Fueling Station as well as purchasing Propane compliant buses.

NEW BUSINESS

- **Rider/ Non Rider Survey** – Data from the Rider/ Non Rider survey has been received. The key findings:
    - Price of fuel remains the main reason people may choose to use public transportation.
    - 80% of respondents live in a neighborhood or area served by MLTA
    - 14% of respondents ride weekly or more.
    - Majority of the population rates Mountain Line as good or excellent
    - NF Program ranks as the most important option or service MLTA offers
    - There is little call to add more locations
    - Mountain Line could improve on safety/security, courtesy, timeliness, and cleanliness/maintenance.

- **Route Changes and Modifications:** Routes 14 – Mountain Heights and Rt. 15 Grafton Rd have been discontinued effective 1/15/2024. These areas are being served

Meeting adjourned.