

新客戶5天計劃（起居照顧員）

1. 資格與適用範圍

- 適用於所有使用Evercare居家護理服務的客戶。
- 僅適用於私人付費服務。此優惠不適用於社區照顧服務券（CCSV）或任何其他政府資助計劃。
- 此為試用優惠，每位新客戶僅限購買一次（1次）。

2. 優惠詳情

- 客戶可以固定價格港幣3,000元購買為期5天的起居照顧員（PCW）服務試用計劃。此計劃共包含五（5）個更次，每個更次為每天連續四（4）小時。
- 客戶可要求延長更次，超出已包含的4小時部分，將以每小時港幣75元的優惠價計算。任何此類延長服務需視乎護理人員的可用情況而定，並將另行收費。
- 所有五（5）個更次必須自購買日起三十（30）個曆日內安排並完成。
- 計劃價格僅適用於基本服務 / 探訪費用。該價格不涵蓋、減免或豁免以下項目：
 - 假期附加費
 - 緊急預約費用
 - 任何其他雜項費用。
- 此計劃不可與任何其他折扣、計劃、企業優惠或同期推廣活動同時使用。

3. 付款及退款條款

- 計劃費用須全額預先支付。已預付的服務更次將在客戶使用時從餘額中扣除。
- 僅限使用轉數快（FPS）或銀行轉帳。
- 計劃一經購買，不可退款，亦不可轉讓給其他客戶。
- 所有五（5）個合資格更次必須在計劃購買後30天內完成。任何未使用的更次將被視為放棄，且不可兌換現金、帳單抵扣或結轉至下一個月。

4. 其他條款

- Evercare保留隨時修改、暫停或終止此限時優惠的權利，恕不另行通知。
- 本條款及細則的英文版本與任何翻譯版本之間如有任何差異或不一致，應以英文版本為準。

New Client 5-day Trial (PCW)

1. Eligibility & Scope

- Open to all clients utilizing Evercare's home care services.
- Applicable strictly to Private Pay services. This offer is not valid for the Community Care Service Voucher (CCSV) or any other government-subsidized programs.
- This introductory trial offer may only be purchased once by new clients.

2. Discount Details

- Clients can purchase a 5-day trial package of Personal Care Worker (PCW) services for a fixed rate of HK\$3,000. The package consists of exactly five (5) shifts, with each shift lasting four (4) consecutive hours per day.
- Clients may request to extend a shift beyond the included 4 hours at a promotional rate of HK\$75 per additional hour. Any such extensions are subject to caregiver availability and will be billed separately.
- All five (5) shifts must be scheduled and completed within thirty (30) calendar days from the date of purchase.
- The package rate applies to the base procedure/visit fee only. It does not cover, reduce, or waive:
 - Holiday surcharges
 - Urgent booking fees
 - Any other incidental fees or specific consumable materials not included in the standard base service.
- This package cannot be used in conjunction with any other discounts, packages, corporate rates, or concurrent promotions.

3. Payment & Refund Terms

- The package rate must be paid in full upfront. The prepaid package visits will be deducted from the client's balance as they are utilized.
- Payment is strictly limited to FPS or Bank Transfer.
- Once purchased, the package is strictly non-refundable and cannot be transferred to another client or case.
- All five (5) qualifying shifts must be completed within 30 days of package purchase. Any unused shifts will be immediately forfeited and cannot be exchanged for cash, statement credit, or carried over to a subsequent month.

4. Other Terms & Conditions

- Evercare reserves the right to amend, suspend, or terminate this limited-time promotional offer at any time without prior notice.
- In the event of any discrepancy or inconsistency between the English version and any translated version of these Terms and Conditions, the English version shall prevail.