

長者「加時」守護計劃

1. 資格與適用範圍

- 適用於所有使用Evercare居家護理服務的客戶。
- 僅適用於私人付費服務。此優惠不適用於社區照顧服務券（CCSV）或任何其他政府資助計劃。

2. 優惠詳情

- 客戶於購票當日起計 30 個曆日內，預訂並預繳 7 次或以上起居照顧員（PCW） / 保健員（HCW）服務，且每次服務時長不少於 8 小時，每個符合資格的服務班次均可免費獲贈 1 小時服務（例：繳付 8 小時費用，享用 9 小時服務）。
- 免費贈送之服務時數僅適用於基礎服務收費，不涵蓋、不扣減亦不豁免以下費用：
 - 節日附加費
 - 緊急預訂手續費
 - 標準每小時基礎收費以外所有雜項收費
- 此套餐不可與任何其他折扣、套餐、企業優惠或同期推廣活動同時使用。

3. 付款及退款條款

- 套餐費用須全額預先支付。已預付的服務次數將在客戶使用時從餘額中扣除。
- 付款方式僅限使用轉數快（FPS）或銀行轉帳。
- 套餐一經購買，不可退款，亦不可轉讓給其他客戶。
- 所有服務次數必須在套餐購買後30天內完成。任何未使用的更次將被視為放棄，且不可兌換現金、帳單抵扣或結轉至下一個月。

4. 其他條款

- Evercare保留隨時修改、暫停或終止此限時優惠的權利，恕不另行通知。
- 本條款及細則的英文版本與任何翻譯版本之間如有任何差異或不一致，應以英文版本為準。

Extended Elder Care Package

1. Eligibility & Scope

- Open to all clients utilizing Evercare's home care services.
- Applicable strictly to Private Pay services. This offer is not valid for the Community Care Service Voucher (CCSV) or any other government-subsidized programs.

2. Discount Details

- Clients who book and prepay for seven (7) or more PCW/ HCW sessions within 30 calendar days from the date of purchase — where each session is a minimum of eight (8) hours, will receive one (1) additional complimentary hour of service per qualifying session (e.g., 9 hours of service for the price of 8).
- The complimentary hour applies to the base service fee only. It does not cover, reduce, or waive:
 - Holiday surcharges
 - Urgent booking fees
 - Any other incidental or ad-hoc fees outside the standard base hourly rate.
- **Non-Combination Rule:** This promotional offer cannot be used in conjunction with any other discounts, packages, corporate rates, or concurrent promotions.

3. Payment & Refund Terms

- **Settlement:** The package rate must be paid in full upfront. The complimentary hours will be calculated and credited directly onto the upfront invoice generated for the prepaid package.
- **Payment Method:** Strictly limited to **FPS or Bank Transfer**.
- **Non-Refundable & Non-Transferable:** Once purchased, the package is strictly non-refundable and cannot be transferred to another client or case.
- **Minimum Commitment & Forfeiture:** All seven (7) qualifying shifts must be completed within 30 days of package purchase. Any unused shifts or complimentary hours will be immediately forfeited and cannot be exchanged for cash, statement credit, or carried over to a subsequent month.

4. Other Terms & Conditions

- Evercare reserves the right to amend, suspend, or terminate this limited-time promotional offer at any time without prior notice.
- In the event of any discrepancy or inconsistency between the English version and any translated version of these Terms and Conditions, the **English version shall prevail**.