



MEDIA RELEASE

Tuesday 4 November 2025

Canberrans urged to be wary of dodgy plumbers

The Master Plumbers Association ACT (MPA ACT) is advising Canberrans to 'do their homework' before engaging plumbers and gasfitters for maintenance or new works, Chief Executive Officer Joe Prevedello said today.

"This warning comes following an increase in complaints within industry and to the MPA ACT about consumers being overcharged on jobs or not having requested works adequately completed after engaging a plumber or gasfitter," Joe Prevedello said.

We are asking Canberrans to be discerning when engaging our trades.

Don't be afraid to ask:

- If your plumber or gasfitter is licensed for the work you want them to do
- For a reasonable estimate of costs associated with new works or a maintenance request
- If they're a member of the MPA ACT (as all our members are peer vetted and industry leading)

"Asking a few simple questions like these when enquiring about getting plumbing or gasfitting work done can ensure safety and save consumers pain and money in the long run," Joe Prevedello said.

"We issue this warning because we are hearing an increasing number of unfortunate stories where consumers - particularly seniors or those of a non-english speaking background - are being taken advantage of by unethical tradies.

"This sort of behaviour is unacceptable. It's not tolerated by the MPA ACT and the vast majority of Canberra's responsible and professional plumbing and gasfitting industry.

"Do your homework and ask the questions it could save you in the long run," Joe Prevedello concluded.

ENDS

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