



Job Title: Wing's Wildlife Park Wildlife Keeper
Location: Wing's Wildlife Park
Reports To: Head of Wildlife Keepers team
Award: Amusement, Events and Recreation Award 2025
Position: Casual

PRIMARY ROLE

Implementing animal husbandry and management practices for the Wing's Wildlife Park animal collection and conveying environmental and conservation awareness messages to park visitors.

POSITION REQUIREMENTS

- Available to work between the hours of 8.00am to 5.30pm Monday to Sunday.
- Physically apt to work within all areas of the park (Health assessment from doctor to be provided including mention of any allergies).
- Tetanus vaccination up to date is mandatory (certificate to be provided).
- Confident with public speaking with guests within the park, individually and in small groups.
- Have a strong commitment and willingness to learn.
- Maintain an elevated level of commitment to personal presentation.
- Presents a strong work ethic and a passion for the delivery of quality customer service.
- Have a Working with Vulnerable People Card (if over 16 years of age).
- Manual driver's licence mandatory.
- Be adaptable.
- Computer skills is an advantage.

Qualifications: completed or actively completing the following:

- Certificate in Animal Studies II preferred.
- Wildlife Rehabilitation training.

WING'S WILDLIFE PARK CORE VALUES

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|--------------------------------|-----------------------------------|-----------------------------|
| Be supportive and enthusiastic | Show honesty, dignity and respect | Be clear and keep it simple |
| Accept and take responsibility | Be innovative and take initiative | |

KEY CHALLENGES

- To maintain healthy animal stock throughout the park.
- To ensure the park is always presented in a professional manner.
- To deliver a high-quality hands-on animal encounter.
- To always engage with park visitors: creating an enhanced and customised experience (e.g. drawing attention to a newborn wildlife).
- To deal professionally with a broad range of visitor enquiries and possible concerns relating to the display and management of animals in the park.
- To master presentation skills to engage interest of the public.

WORK ENVIRONMENT

- Wing's Wildlife Park is a smoke-free workplace across all its sites, facilities and vehicles.
- The park is a 7-days a week operation, including public holidays (closing Anzac Day and Christmas Day).
- The park is a physically demanding site with areas having a very steep gradient and accessible only via foot. The keepers mostly work outside in all weather conditions.
- The position requires staff to recognise workplace hazards such as dust, noise, repetitive movement, prolonged standing and deal with them accordingly for risk minimization.
- Keepers must always wear approved identification, respect the dress code and carry a two-way radio.

SPECIFIC DUTIES

- Food preparation for all animals.
- Complete the allocated rounds daily, including:
 - Feeding of animals.
 - Enclosure inspection and cleaning.
 - Water refreshing.
 - Animal health and wellbeing checks.
 - Cleaning of all food bowls and food utensils.
- Upgrading of enclosure maintenance and modifications.
- Relocating and handling of animals.
- Participating in wildlife presentations, encounters in a professional and engaging manner.
- Completing reports that require updating.
- Ensure that the highest level of animal care is always provided.
- Monitoring of food stocks.

SELECTION CRITERIA

Experience Required

- Knowledge and experience in captive animal husbandry.
- Experience with animal training and conditioning techniques.
- Demonstrated customer service and teamwork ethos.
- Demonstrated presentation and communication skills.
- Understanding of and commitment to conservation and environmental sustainability.

Qualifications & Licences

Certificate II in Animal Studies (or equivalent), or the ability to enrol in the course.

Hold a current manual Tasmanian Class C driver's licence.

Hold a valid Working with Vulnerable People card.