



What is VITAL?

The VITAL Program offers veterinary practice managers the opportunity to participate in a six month program with monthly in-person educational sessions to help hone their practice management skills and advance in their personal growth as a leader and individual. The program consists of monthly meetings (~5 hours each) and includes content experts, meals, and lifelong connections at <u>no charge</u> to the participants. Current membership in the OVTAA is required.

Key Benefits

Through the VITAL Program, you will:

- Grow your network with like-minded professionals, fostering opportunities for collaboration and innovation.
- Learn to balance work-life dynamics, improving personal well-being and professional efficiency.
- Cultivate a well-rounded leadership style, balancing both empathy and assertiveness.
- Master effective communication and conflict resolution, enhancing your ability to lead with clarity and empathy.
- Embrace diversity and inclusion principles, enriching your practice with broader perspectives and improved client relations.
- Gain expertise in inventory and financial management, optimizing your practice's operational efficiency and profitability.
- Cultivate a positive workplace culture, fostering a supportive and resilient team environment.
- Strengthen recruitment and retention strategies, ensuring your practice attracts and maintains top talent.

Topics that have previously been covered:

- Communication
- Conflict Resolution/Difficult Conversations
- Employment Law
- Employee Benefits
- Financial Management
- Recruitment & Retention
- Equity Diversity Inclusion in Vet Med

Program eligibility:

- Current OVTAA member in good standing. Participation is limited to persons who
 currently hold a leadership role within their organization or are working towards a
 leadership role.
- Practice owner or direct leadership support is required to enter the program.
- Commitment to participation and attendance during the 6 month program. A lot of
 time and resources have been used to provide this educational program <u>free of charge</u>
 to all participants. It is vital that you are able to attend each in person session and
 have a willingness to participate in group discussions. If you know you have preplanned vacations or other commitments during the listed program dates, please
 refrain from applying this year.
- By signing up for this program, you acknowledge that sponsors will gain access to your email contact information.

To Apply:

- · Completed applications will be accepted through November 30, 2025.
- <u>Veterinary Industry Training and Leadership (V.I.T.A.L.) Program 2026 Fill out form</u> For questions, please contact VITAL.ovtaa@gmail.com

2026 Schedule

January 21st - Module

February 18th - Module

March 18th - Module

April 15th - Module

May 20th - Module

June 17th - Module

Additional Module Information:

- Modules held monthly on Wednesdays
- 9am-2pm
- Held at PVMA office in SW Portland and a variety of other metro-area locations
- 6 in-person modules
- Oregon/WA non-medical CE will be provided
- Format will vary by module

