



How To Access Your Giving Statement

Thank you for your generosity in giving to the ministries of Chesterfield Presbyterian Church! In 2025, if you gave to CPC online or registered for an event, you already have a PushPay account.

If you **gave online in 2025 and have logged into PushPay before**, you can access your giving statement by doing the following:

1. Go to <https://pushpay.com/login>
2. Type in your phone number. (You may also login via your email and password. Select “Sign in via email and password” to do this.)
3. Enter the security code that was texted to you.
4. On the left hand side of your screen, click “Giving Statement.”
5. Select your giving statement for 2025.

If you **registered for a CPC event in 2025 but did not give online**, please do the following:

1. Visit <https://pushpay.com/login>
2. Use the same phone number or email address you used to register for your event.
3. Complete the verification steps listed at the top of your page
 - a. For more information on how to verify your account, please visit <https://tinyurl.com/2bt5ujxp>
4. On the left hand side of your screen, click “Giving Statement.”
5. Select your Giving Statement for 2025.

If you gave to CPC **by check**, please email Justin Blizzard (justinb@chespres.org) and he will help you access your account. Please let him know you only gave by check in 2025.

If you do not remember if you gave online, please email Justin Blizzard (justinb@chespres.org) and he will help you.



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Potential Problems, Solutions, Questions, and Answers

Is this platform safe?

Yes! This is a safe, secure platform. All of your giving information is, and will remain, confidential and secure.

I registered for events for multiple people and used my phone number for all of them.

Will they be able to access my giving statement?

No! They cannot access your giving statement because they do not have either your one-time security code or your password to do so.

My phone number is not working.

Try and log in with your email and password.

I do not remember my password.

Click "No password? Forgot?" and follow the prompted steps.

I do not remember the email address I used to log in.

Contact Justin Blizard (justinb@chepsres.org) and explain what's going on.

I've requested to reset my password and I'm not getting the email to do so.

Contact Justin Blizard (justinb@chepsres.org) and explain what's going on.

I registered for an event but I don't remember what email or phone number I used.

Try a few different options you have. If none of them work, contact Justin Blizard (justinb@chespres.org).

Is there a way to get a hard copy of my giving statement instead of logging in online?

Yes! Please email Kristen Dunn (kristend@chespres.org) and she will fulfill your request.

Why haven't I heard back from the church office about my giving statement issues?

If you have not received a call back in two days, please email Kristen Dunn (kristend@chespres.org).

I gave to CPC in 2025 but my giving statement is not on my profile.

Contact Kristen Dunn (kristend@chespres.org) with an estimation of your last giving date and to what ministry you gave.

My gift was supposed to be for something different. How can I get this changed?

Please contact Kristen Dunn (kristend@chespres.org) and let her know the date of your gift, how you gave (cash, check, online, etc.), and to which ministry you would like the money to go.

If you are experiencing any issues or have questions, please don't hesitate to reach out to Kristen Dunn (kristend@chespres.org) or Peter Harre (peterh@chespres.org).

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