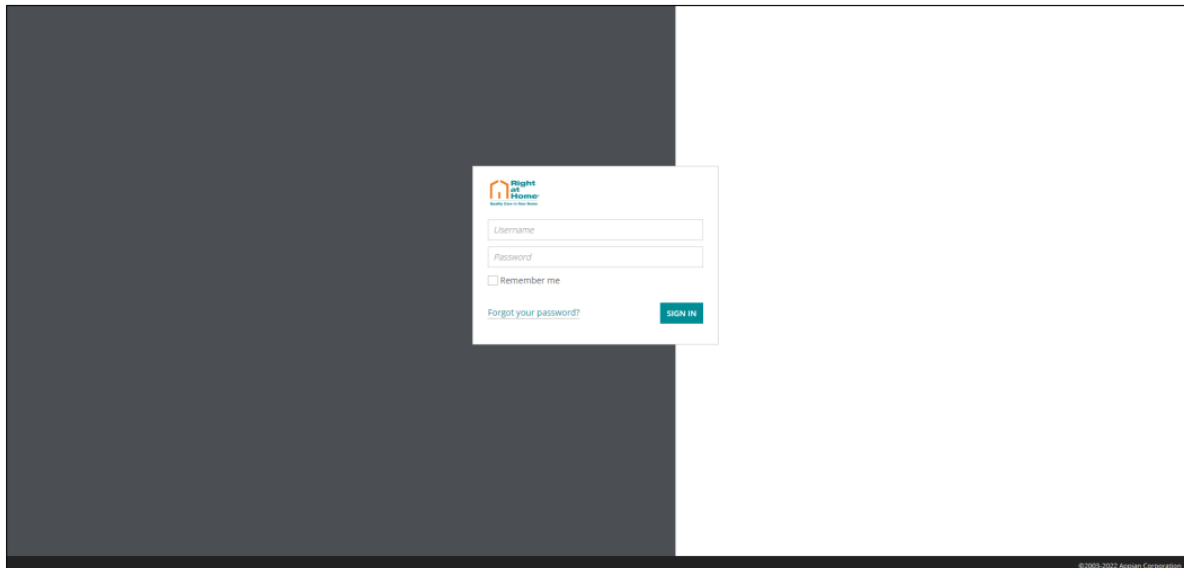# Setting up a new user on the RCHQ App

## Downloading, Logging into RightCareHQ, and User Profile Configuration

RightCareHQ works on any Internet-connected device; you can login to RightCareHQ on your mobile, tablet, or laptop.

Your username and password, along with the login URL will be sent to you by email and the sender will be Right at Home <admin@rightathome.appiancloud.com>. Please check your spam folder if you are expecting the email but have not received it yet.

When you login to RightCareHQ for the first time, you will be asked to change your password to something private.

If you are accessing RightCareHQ from a web browser, navigate to rightathome.appiancloud.com, which will take you to the login page (Figure 1).



## Downloading the Appian Mobile App

RightCareHQ is built and hosted on a platform called Appiancloud. On the Apple App Store or Google Play Store, search for the free app called "Appian". The app shows a large, white coloured 'a' on a blue background.
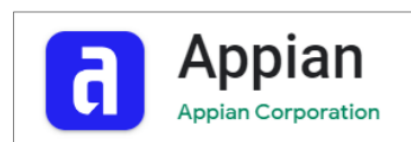


Figure 1: Apple App Store app



Figure 2: Google Play Store app

## Logging into RightCareHQ via the Appian Mobile App

When you open the app for the first time, you will be asked to 'Set up account'. Click 'Set up account', then 'Add an account', then enter "rightathome.appiancloud.com" as the server address. You will need to allow 'Appian' to sign in before you can enter your user credentials.