

Family Coach

Location: Trenton, NJ 08601

Company: Creative Change Counseling, Inc.

Pay: \$46,000.00 per year

Job description:

The Family Coach plays a vital role in supporting parents and caregivers as they navigate services and resources available through the Trenton RJT Hub. This position focuses on building strong relationships with families, advocating for their needs, and helping them connect to restorative justice, mental health, and community-based supports. The ideal candidate is compassionate, resourceful, and skilled in communication and advocacy.

Key Responsibilities

- Serve as a primary point of contact for parents, providing individualized guidance and support while connecting families to Hub services and community resources.
- Help families understand available programs, services, and their rights within the RJT Hub and the broader community.
- Advocate for parent concerns and needs during Hub meetings and collaborative planning discussions.
- Maintain up-to-date knowledge of local resources and establish partnerships with community organizations to strengthen family support networks.
- Provide referrals tailored to each family's unique needs and circumstances.
- Plan and facilitate parent workshops, informational sessions, and support groups to promote family engagement and empowerment.
- Collaborate with the Hub team to develop strategies to engage hard-to-reach families in the restorative justice process.
- Maintain accurate, confidential documentation of family interactions, referrals, and support plans.
- Prepare regular reports for Hub leadership on family engagement, outcomes, and areas for improvement.

- Identify systemic barriers affecting families and provide feedback to help improve Hub services and practices.

Experience & Qualifications

- Experience working with families in a community-based, social service, or related setting.
- Strong knowledge of local resources and the ability to connect families with appropriate services.
- Excellent communication, advocacy, and relationship-building skills.
- Background in social work, family services, education, or a related field preferred.
- Familiarity with restorative justice principles is a plus.

Education

- Associate's degree preferred.
- Relevant lived experience in restorative justice, community engagement, youth development, or family advocacy may be considered in place of formal education.

Job Type: Full-time

Benefits:

- 401(k)
- Dental insurance
- Health insurance
- Paid time off
- Vision insurance

People with a criminal record are encouraged to apply

Ability to Relocate:

- Trenton, NJ 08601: Relocate before starting work (Required)

Work Location: In person