

Large print and other languages

This information can be made available in alternative formats, such as easy read or large print, and may be available in alternative languages, upon request. For more information, speak to your clinical team.

এই তথ্যটি সহজে পঠনযোগ্য বা বড় অক্ষরের মতো বিকল্প ফর্ম্যাটে উপলব্ধ করা যেতে পারে এবং অনুরোধের ভিত্তিতে বিকল্প ভাষায়ও উপলব্ধ হতে পারে। আরও তথ্যের জন্য, আপনার ক্লিনিকাল টিমের সাথে কথা বলুন।

Na żądanie te informacje mogą zostać udostępnione w innych formatach, takich jak zapis większą czcionką lub łatwą do czytania, a także w innych językach. Aby uzyskać więcej informacji, porozmawiaj ze swoim zespołem specjalistów.

Macluumaadkaan waxaa loo heli karaa qaab kale, sida ugu akhrinta ugu fudud, ama far waa weyn, waxana laga yabaa in lagu heli luuqaado Kale, haddii la codsado. Wixii macluumaad dheeraad ah, kala hadal kooxda xarunta caafimaadka.

Bu bilgi, kolay okunurluk veya büyük baskılar gibi alternatif biçimlerde sunulabilir, ve talep üzerine Alternatif Dillerde sunulabilir. Daha fazla bilgi için klinik ekibinizle irtibata geçin.

یہ معلومات متبادل فارمیٹس میں دستیاب کی جا سکتی ہیں، جیسا کہ پڑھنے میں آسان یا بڑا پرنٹ اور درخواست پر متبادل زبانوں میں بھی دستیاب ہو سکتی ہیں۔ مزید معلومات کے لیے، اپنی کلینکل ٹیم سے بات کریں۔

Tell us what you think!

Tweet us [@MidlandsAccots](https://twitter.com/MidlandsAccots)

Leave feedback by contacting: uhl-tr.accots@nhs.net

Patient Advice and Liaison Service (PALS)

Please contact us if you need general information or advice about Trust services: pals@uhl-tr.nhs.uk or PALS@uhb.nhs.uk

Publication date: April 2025

All our patient information leaflets are reviewed every three years.



SCAN HERE

To Leave your Feedback

ACCOTS

Adult Critical Care Co-ordination & Transfer Services

Patient Information

Adult Critical Care Co-ordination & Transfer Services (ACCOTS)

Who are ACCOTS?

ACCOTS is a dedicated NHS transfer service covering the provision of Adult Critical Care Co-ordination and Transfer Services (ACCOTS). It relates specifically to critically ill patients requiring transfer between hospitals within the Midlands region.

Our specialist team comprises of a Transfer Doctor, a Transfer Practitioner and a St John Ambulance crew member that drives the ambulance. ACCOTS use dedicated critical care ambulances, trolleys and equipment to allow continuing critical care during transfer.

MISSION STATEMENT

To deliver the highest standard of compassionate critical care to patients undergoing transfer within and from the Midlands region.

ACCOTS VALUES

- One Team
- Caring
- Dynamic

Why am I, or my relative being transferred?

There are many reasons to be transferred between hospitals. The clinical team at your current location will be able to discuss your specific case with you and explain the reasons for this decision.

In general, the main reasons why a patient may be moved:

- Clinical transfer – being transferred for specialist treatment not available in the original hospital.
- Repatriation transfer – being transferred to a local hospital closer to home, usually following a period of specialist care.
- Non-clinical transfer – being transferred due to high volume of patients in the local hospital. This is the least common type of transfer.

Can relatives/carers travel with us?

Unfortunately, we are usually unable to allow relatives/carers to travel with us in the ambulance, however, the receiving hospital will notify the next of kin on arrival at the receiving destination. You should be provided with contact details for the receiving destination by your clinical team to allow relatives/carers to make their own way there or arrange future visits.

We have limited space in the ambulance for property, it is preferable if this can be transferred with a relative/carer.

What treatment will I or my relative receive during transfer?

ACCOTS understand that being transferred to another hospital can be a worrying time. Our expert teams provide critical care whilst transferring patients in our dedicated ambulance. This includes ventilation, administration of sedatives or blood pressure medication and monitoring of patient observations.

Our teams will ensure that patients are supported during transfer. We are able to adjust temperature, position, lighting, administer pain relief and anti-sickness medication should it be required.

More Information

If you would like more information about ACCOTS, please visit our website www.midlandsaccots.nhs.uk

If you wish to comment on the care which you or your relative received please contact us via www.midlandsaccots.nhs.uk/feedback or scan the QR code on this leaflet.