Meals on Wheels of Hillsborough County is pleased to offer seniors aged 60 and older an opportunity to join our Dine Out Club. This program encourages socialization for older adults in local restaurants, or other food service establishments, while providing a nutritious meal that supports healthy aging.

Who is eligible to participate?
To be eligible to participate, you must be at least 60 years of age and have enrolled in the Dine Out Club Program.

How much does the Dine Out Club cost?
The suggested donation is $4.00 per meal, however no eligible person will be denied service if they are unable to contribute. Please note that the Dine Out Club does not include gratuity.

How do I enroll in the Dine Our Club Program?
• Apply online by completing the form located on our website: www.hcmow.org
• Call or stop by our Administrative Office: 603-424-9967 | 395 D.W. Highway, Merrimack, NH

Once enrolled in the program, you will be issued a Dine Out Club card that may be used at any participating Meals on Wheels of Hillsborough County Dine Out Club restaurant.

How long does it take to receive my Dine Out Club card?
Your Dine Out Club card will be mailed to you. Please allow 10-14 days to process.

How often may I use my Dine Out Club card?
Your Dine Out Club card does not expire and may be used daily. Meals on Wheels reserves the right to terminate inactive Dine Out Club cards that have not been used for 90 days.

What does the meal include?
Menus are planned by the restaurant and approved by a registered dietitian. All menus comply with the Older Americans Act (OAA) standards by providing one-third of the Recommended Dietary Allowances and comply with the Dietary Guidelines for Americans. Participants will choose from a select Dine Out Club menu. Each meal includes a protein, starch, vegetable, fruit and water, coffee or tea. Additional items such as soft drinks, desserts, or appetizers are not included in the meal, but may be may be purchased separately by the participant.

How do I use a Dine Out Club card?
1. Dine Out Club cards are non-transferable and can only be redeemed for meals consumed by the applicant.
2. Dine Out Club cards can only be used at participating restaurants for meals on the approved Dine Out Club menu – thus, not all of the restaurant’s meals are valid under the Dine Out club program.
3. Dine Out Club cards may only be used for dining in at the restaurant, and may not be used for take-out meal orders. You may take leftovers home.
4. Dine Out Club cards may be redeemed up to one time per day.
5. Dine Out Club cards must be signed by you and presented to the restaurant at the time of ordering.
6. Restaurant staff reserves the right to ask you to verify your identity in order to redeem your Dine Out Club card.
7. We encourage you to invite others to join you while dining!

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Meals on Wheels of Hillsborough County
Dine Out Club Program Guidelines

What is not included with the Dine Out Club?
1. Dessert, appetizers, sides and/or soft drink beverages are not included on the Dine Out Club menu. Additional food and/or beverages may be purchased separately by the participant.
2. Gratuity/tips are not included. We encourage you to tip restaurant staff if you are able to do so.

How do I make donations?
Donations may be made as often as you choose through the following methods:
- Going online to our website: www.hcmow.org
- Mailing a check payable to Meals on Wheels to PO Box 910, Merrimack, NH 03054
- Stopping by our Administrative Office: 603-424-9967 I 395 D.W. Highway, Merrimack, NH

Please make all donations directly to Meals on Wheels of Hillsborough County (not the restaurant).

Meals on Wheels of Hillsborough County has the right to expect that as a participant of the Dine Out Club Program, I will:
1. Provide accurate and complete information and documents as required by Meals on Wheels of Hillsborough County and the State of New Hampshire.
2. Not allow another individual to utilize my Dine Out Clubs card.
3. Not participate in Meals on Wheels community dining and the Dine Out Club program on the same day. I recognize that violating this may result in my removal as a participant of the Dine Out Club.
4. Recognize that the $4.00 suggested donation per Dine Out Club meal is non-refundable and helps Meals on Wheels offset the cost of meals and operations, however, no one will be denied service if unable to contribute.

As a participant of the Meals on Wheels of Hillsborough County Dine Out Club Program, I understand that I have a right to:
1. Be treated with consideration, respect and full recognition of my dignity and individuality, including privacy in service provision.
2. Receive appropriate and professional services without discrimination based on race, religion, color, gender, age, marital status, sex, gender identity (including gender expression), sexual orientation, veteran status, physical or mental disability, pregnancy, citizenship, national origin, or any other characteristic protected by law.
3. Be ensured that Meals on Wheels employees and volunteers will keep my personal information private in accordance with the Meals on Wheels of Hillsborough County confidentiality policy.
4. Be informed of the suggested donation amount and donation procedure prior to starting service. Be informed of donation confidentiality.
5. Voice grievances, concerns or suggestions regarding service without fear of discrimination or reprisal. Grievances may be addressed to the Administrative Office as listed below:

Meals on Wheels of Hillsborough County
Client Services Department
P.O. Box 910
Merrimack, NH 03054
603-424-9967

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