

Rental Revolution (“we, “us” or “our”), is committed to protecting your privacy and handling your personal information responsibly. This Privacy Policy outlines how we collect, use dispose and protect your personal information in compliance with the **Privacy Act 1988 (Cth)** and the recent **Privacy and Other Legislation Amendment Act 2024**.

COLLECTION OF PERSONAL INFORMATION

We collect personal information that is necessary to provide our services, including but not limited to:

- Name, address, email address, and phone number
- Property details and preferences
- Payment and financial information
- Any other information relevant to property transactions
- Information collected via automated decision making processes

We collect this information through our website, mobile applications, forms, emails and calls.

USE OF PERSONAL INFORMATION

We use personal information for the following purposes:

- Facilitating property rentals and management
- Responding to inquiries and providing customer support
- Processing payments and financial transactions
- Sending property updates and newsletters
- Complying with legal and regulatory obligations

DISCLOSURE OF PERSONAL INFORMATION

We may disclose personal information to:

- Real estate agents, property owners tenants and purchasers
- Financial institutions for payment processing
- Legal and regulatory authorities when required
- Third-party services providers (eg: IT services) who assist with our operations
- Any other parties with your consent or permitted by law

We ensure that any third parties we share data with comply with Australian Privacy Laws.

SECURITY OF YOUR INFORMATION

We implement security measures to protect your data from unauthorised access, misuse, or disclosure. These measures include:

- Secure data encryption
- Restricted access to sensitive information
- Regular security audits and compliance checks

YOUR RIGHTS AND CHOICES

Under Australian privacy laws, you have the right to:

- Access, update, or correct your personal information
- Withdraw consent to marketing communications
- Request deletion of your personal data (where legally permissible)
- Lodge a complaint if you believe your privacy rights have been violated

To exercise these rights, contact us at: info@rentalrevolution.com.au

COOKIES AND WEBSITE TRACKING

We use cookies and tracking technologies to improve user experience and analyse website traffic. You can manage your cookie preferences through your website settings.

UPDATES TO THIS PRIVACY POLICY

We may update this policy to reflect legal or operational changes.

By using our website and services, you acknowledge that you have read and understood this Privacy Policy and consent to the collection and use of your personal information as outlined above.