


HAVE QUESTIONS ABOUT YOUR BILL?
Contact our Customer Service Experts!
Phone: 1.844.832.2550
Hours: 6 a.m. – 6 p.m. (MT)

UTILITIES INFO

The www.utilitiesinfo.com website is the one-stop location for all of your Conserve account information. To access this website, use the account number (username) and web pin (password) that appears on your billing statement.

After logging in to www.utilitiesinfo.com, you will be brought to your home dashboard. This dashboard will show your account balance, current bills, account history, and other account information. Each widget will bring you to a different page in the website and provide you with more details or account options. You can also expand the menu on the left to navigate through the website.

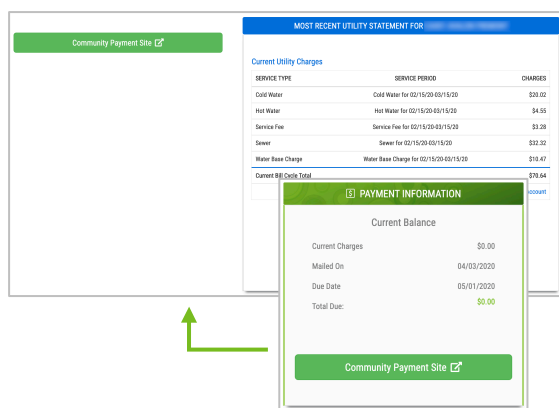


Account #:	2767-1867
Account Name:	Thompson, Steve
Due Date:	05/01/2020
Statement Date:	04/03/2020
Total Charges:	\$70.64
Service Address:	28800 Greenwood Circle S. 1000 Pleasant, UT 84058
Web Pin:	88887-1588



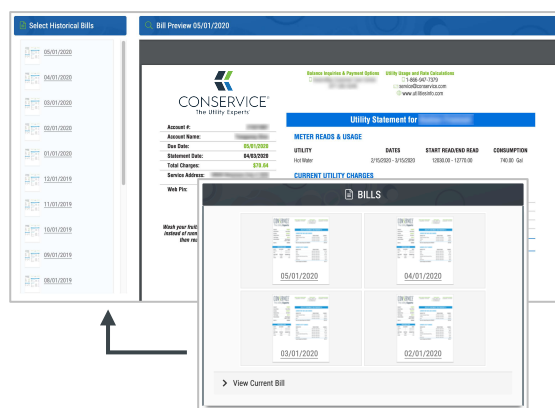
BALANCE INFORMATION

View your current charges and due date.
Contact your property management company for your current balance.



BILLS

Click **View Current Bill** to view your most recent bill image and access all your historical bills.



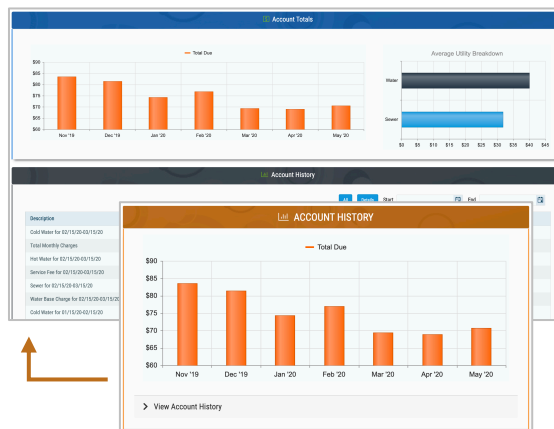
UTILITY USAGE

Click **View Usage & Facts** to view your meter readings and usage history.



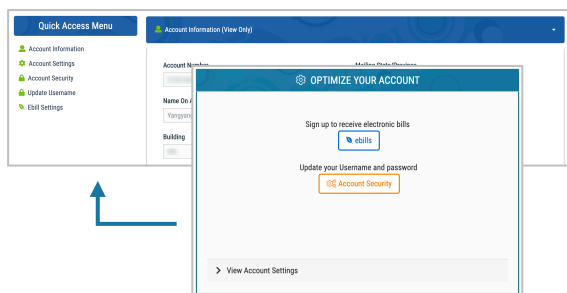
ACCOUNT HISTORY

Click **View Account History** to view a breakdown of your charges, as well as average monthly amounts.



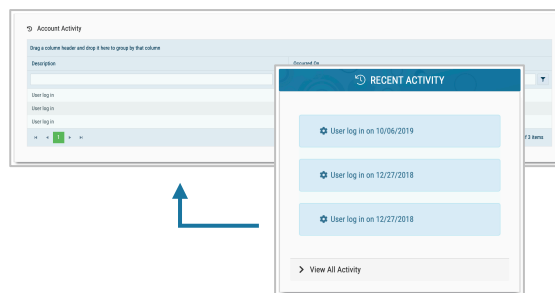
OPTIMIZE YOUR ACCOUNT

Click **View Account Settings** to sign up for ebills, enable text alerts, and update your preferences.



ACCOUNT ACTIVITY

Click **View All Activity** to view your account and web portal activity.



FAQS

How is my Conservice utility bill calculated?

The "Type of Service" section of your billing statement provides you with an explanation of how the utility charges are calculated for each service type.

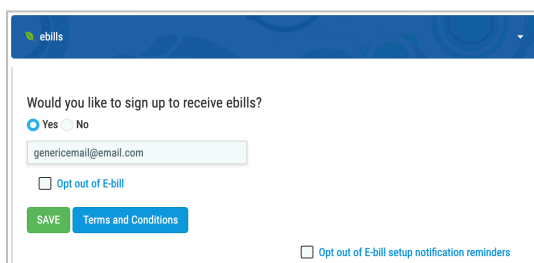
Who do I make payments to?

Please make all utility payments to your property management company. Their payment remittance information is listed on the bottom right portion of your Conservice utility bill.

How do I sign up to receive ebills?

To enroll in ebills, complete the following steps:

1. Log in to www.utilitiesinfo.com.
2. Click the "ebills" button in the Optimize Your Account section of your home page. This will direct you to the ebills section of your Settings page.



3. Select the “Yes” radio button.
4. Enter your email address into the “E-Bill Email Address” field.
5. Click “Save.”

What is the service fee for?

The service fee provides us with the funds we need to consolidate your monthly statements, audit charges for errors to ensure you are being fairly charged for your usage, process charges, and generate monthly invoices.