

Iowa Association of Community Providers



ANNUAL REPORT

PUBLISHED MAY 2026





BEN SHUBERG
Chief Executive Officer

A note from our CEO, Ben Shuberg

As we reflect on the past year, I am filled with gratitude for our members, partners, and staff—and with pride in what we continue to accomplish together. Even in a challenging environment, our collective commitment has delivered meaningful progress for providers and the lowans they serve.

The strength of the Iowa Association of Community Providers has always come from its members. Your engagement, expertise, and willingness to show up—at the Capitol, in workgroups, at trainings, and in communities across the state—fuel our shared success. Over the past year, we continued to see growth in both provider membership and Strategic Business Partner engagement, reinforcing the value of a united voice and a strong network.

Advocacy remains at the heart of IACP's mission. Following historic legislative wins in 2024, the 2025 legislative session called for resilience and strategic engagement. It was a tight budget year, shaped by structural fiscal challenges and a rapidly shifting political landscape. Yet, through persistent member advocacy and strong relationships, community providers secured a \$3.05 million state investment in HCBS provider rates—leveraged with federal matching funds to nearly \$8 million in total new funding for Employment, Hourly Supported Community Living, Respite, and Day Habilitation services. This represented the largest SFY26 non-facility provider rate increase and a clear signal that legislators recognized the critical role of community providers.

Equally important, we worked alongside partners to prevent deeper cuts that would have weakened the system, including successfully averting more than \$3 million in proposed behavioral health rate reductions and restoring funding for the Iowa ABLE program. These outcomes underscore the power of a coordinated and informed advocacy effort—especially during difficult fiscal years.

Beyond advocacy, IACP continued to invest in the education and connection of our members. Through initiatives such as the Where the Rubber Meets the Road Series, Service Excellence, Business Acumen and Leadership programming, topical roundtables, medication manager certification, and Relias offerings, we focused on practical tools that improve quality, compliance, and outcomes. Record-breaking attendance at our Annual Conference and a successful Future Forward Summit demonstrated a strong appetite for peer connection, leadership development, and forward-thinking solutions.

IACP remains committed to working with members, state leaders, and partners to protect and strengthen services across Iowa. Thank you for your trust in IACP and for all you do each day. Together, we are building a stronger system and moving closer to a future where every lowan has the opportunity to live, learn, work, and thrive in the community of their choice.

With gratitude,

Ben Shuberg
Chief Executive Officer
bshuberg@iowaproviders.org

Meet your #Advocates

BOARD OF DIRECTORS 2025



MATT BULEY
Hope Haven
Chair



MARK DODD
One Vision
Vice Chair



DIANE BRECHT
Abbe Center for
CMH - UPH
Secretary



JENNIFER ELLIS
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Crossroad, Inc.
At-Large Director



KENDALYN HUFF
Innovative Industries
At-Large Director



TIFFANY MARLETTE
Imagine the
Possibilities
At-Large Director



SUSAN MARTIN
Optimae Life Services
At-Large Director

STAFF MEMBERS 2025



BEN SHUBERG
Chief Executive
Officer



SUSAN SEEHASE
Chief Operations
Officer



BRITA NELSON
Technical
Assistance
Coordinator



KAT YOUNGBLUT
Data
Coordinator

OUR MISSION

Relentlessly advocating for Iowa providers to build healthy communities.

OUR VISION

One day, all Iowans will live, learn, and work in their community of choice.

In 2025:

RELIABLE UPDATES. MEANINGFUL LEARNING. REAL IMPACT.

With 135 member organizations who have 25,000+ employees combined, IACP promised to-the-minute updates and opportunities for learning, and we delivered.



144 WEBINARS & EVENTS

offered to all IACP members.



456 ATTENDEES 66 EXHIBITOR/ SPONSORS

IACP's biggest conference ever



12,963 REGISTRANTS

for all IACP webinar and event opportunities.



166 ATTENDEES 6 SPONSORS

IACP's second Future Forward Summit



11,025 LEARNERS

In Relias Learning Management System



1,707 CERTIFICATIONS

Under IACP's Medication Manager Program



AND OUR #ADVOCACY WORKED.

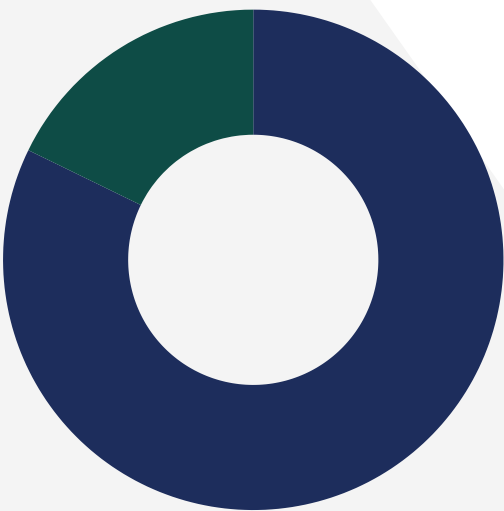
Despite a tight budget year with limited new Medicaid investments, community providers successfully:

- Achieved a \$3.05M state investment—leveraging federal match to ~\$8M
- Received largest SFY26 non-facility provider rate increase, one of only five statewide provider increases.
- Successfully prevented over \$3M in proposed behavioral health provider rate cuts through coordinated advocacy.
- Restored \$200K to sustain Iowa ABLE program operations, safeguarding financial independence for people with disabilities.
- Ongoing, productive dialogue with the Governor's Office and Iowa HHS to maximize impact of new investments.

Making it count.

REVENUE

Membership	● \$1,361,484	52%
Education & Meetings	● \$1,211,346	46%
Business Solutions	● \$35,583	1%
TOTAL	\$2,608,413	



EXPENSES

Advocacy & Training	● \$1,680,253	81%
Management & General	● \$375,835	18%
TOTAL	\$2,069,133	



Member Awards & Recognition 2025

EXECUTIVE OF THE YEAR



STEVE HODAPP
Vodec

RELENTLESS ADVOCATE OF THE YEAR



JACK MESCHER
Hills & Dales

DIRECT SUPPORT PROFESSIONAL AWARDS



KIM DAVIS
Mosaic

NANCY BORCHARDT
Exceptional Opportunities, Inc.

SIAN WIPF
Mainstream Living

JOANNA LAWRENCE
Optimae LifeServices

BRENT WALL
Abbe Center for
Community Mental
Health - UPH

JACKIE PETERSON
Exceptional Persons, Inc.

CARL LEWIS
Candeo

KIRK VINCHATTLE
One Vision
(Not Pictured)

COMMUNITY BUILDER AWARDS



NICOLLE EATON
Siouxland Mental Health
Center

PAT CRAWFORD
Iowa Family Services

CYNDI FERGUSON
Partnership For Progress

DONNA MAY
One Vision

THERESA ALLEN
Candeo

KIM LAPPIN
Exceptional Opportunities

Standing Committee Roster 2025

EDUCATION & TRAINING

Chris Campbell*, MYEP
Heather Curtis, One Vision
Teresa Naughton, LifeWorks Community Services
April Metzger, Hope Haven, Inc.
Lacie Tedrow, New Hope Village
Gary Jones, MCA
Matt Wilson, Assured Partners
Kris Eastman, Mainstream Living, Inc.
Susan Martin, Optimae
Denise Beenk, Vera French CMHC
Michelle Phillis, Imagine the Possibilities
Alicia Rogers, Goodwill Industries of NE IA
Katie Schumann, RISE, Ltd.
Devon Steen, Abbe Center for CMH - UPH

FINANCE

Jennifer Ellis*, Friendship Ark
Jenna Lovel, Eide Bailly
Steve Hodapp, VODEC
Staci Humiston, Reach for Your Potential
Jennifer Pavlovec, ChildServe
Patrick Kruckenberg, Comprehensive Systems
Mary Ann White, WCDC
Jill Westhoff, Vera French CMHC

GOVERNMENT RELATIONS

Jack Mescher*, Hills & Dales
Matt Buley, Hope Haven, Inc.
Mark Dodd, One Vision
Cheryl Plank, Imagine the Possibilities
Cynthia Steidl-Bishop, Eyerly Ball CMHC - UPH
Nicolle Eaton, Siouxland CMHC
Marc Hines, Crossroads, Inc.
Lisa Pakkebier, REM Iowa
Kit Baloun, Vibrant
Sherri Nielsen, Easterseals of Iowa
Rich Whitaker, Vera French CMHC
Angie Kendell, Hand in Hand
Jennifer A Quigley, New Hope Village
Susan Woodford, First Resources Corporation
Mikki Stier, ChildServe

IOWA PROVIDERS PAC

Barry Whitsell*, Village Northwest Unlimited
Marcy Davis, Candeo
Kendalyn Huff, CARE, Innovative Industries, SIRC, SSoSCI
Steve Hodapp, VODEC
Sarah Karkowski, Trivium Life Services
Cheryl Plank, Imagine the Possibilities
Kelly Flanagan, REM Iowa
Susan Martin, Optimae
Jodie Muller, North Star Community Services

NOMINATIONS

Mark Dodd*, One Vision
Dave Comstock, ChildServe
Diane Brecht, Abbe Center for CMH - UPH
Erin Schmidt, Exceptional Opportunities
Sheila Martin, Siouxland CMHC
Marcy Davis, Candeo

TECHNOLOGY

Luke Rushing*, Vera French CMHC
Duane Tempel, NOSS
Clay Adams, WESCO
LuAnn Jahner, Balance Autism
Annie Streng, REM Iowa
Dusty Stork, Caring Hearts of West Central IA
Katie Slade, Exceptional Persons, Inc.
Shane Newton, Optimae
Lauren Akai, Imagine the Possibilities
Tricia Kane, Skyline Center, Inc
Anna Luppen, Friendship Ark
Humphrey Mwangi, Systems Unlimited, Inc.

MEMBERSHIP SERVICES

Diane Brecht*, Abbe Center for CMH - UPH
Brandon Gish*, Enterprise Fleet Management
Curt Duffield, LifeWorks Community Services
Tiffany Marlette, Imagine the Possibilities
Mona Kenyon, Systems Unlimited, Inc.
Andrea Smith, VODEC
Jennifer Ellis, Friendship Ark
Bonnie Kipper, Exceptional Persons, Inc.
Dawn Powers, North Star Community Services
Brad Schroeder, Trivium Life Services

* Denotes Chair of Committee



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