

RESOURCE CENTER

ACCESS CONTROL

The Access Control Contract represents the biggest budget line item expense for the Eagles Master Association. Access Control monitors the development by regular patrol and responds to homeowner concerns.

Effective June 8th, 2026, the Gatehouse Visitor Management System will be used to check in all visitors during the 7pm – 11pm shift.

Residents must insert all guests expected during this period into their portal. See separate document for step-by-step instructions on how to set up your household's Gatehouse Visitor Management portal page (one per household).

E-Passes (QR Codes) which are issued to guests by residents through the Visitor Management System (VMS) will also be processed at the entrances during the 7pm - 11pm shift. Please note that the Access Control Officer will need to ask your guest the address they are visiting or the Resident's last name so that they can access the relevant portal page to ADMIT the guest. This step is necessary to sync the license tag of the visitor's vehicle to the E-Pass visitor.

Visitor Passes which are prepared at the Guardhouses will initially only be prepared during the 7pm-11pm shift Sunday through Wednesday. The visitor requesting the pass must produce their Driver's License at the time the Visitor Pass is to be prepared and the Resident must have the visitor in the portal page for the duration the pass is to be prepared for. Once the visitor has possession of a Guardhouse prepared Visitor Pass the visitor will be able to use it for access at any time until it expires.

If you are planning a party select Events from your VMS portal page drop-down menu. Insert Event Date and add guests (the program requires you to populate how many people will be in each guests' vehicle and you will need to state 1 or more to move onto the next guest – please note we will not hold you to the number you insert). Once you have inserted all your guests you need to press SAVE EVENT.

Please note that the Access Control Officer will call the Resident when a visitor arrives to see you and you have not entered that visitor into the system. The Access Control Officer will take the opportunity to ask you if you want them to update your portal visitor page with that guest. If you agree the visitor entered by the Access Control Officer will have an * behind their name (this will indicate to us that permission was granted for the Officer to add the guest to your portal page).

It is the intention of the Eagles to expand the hours the VMS is to be used for processing guests to daytime hours. Residents should therefore start populating their VMS portal page with vendors and daytime visitors.

Access Control Personnel are also Board authorized to enforce the speed limit within the community by means of radar and to fine those running a stop sign. Both of these offenses are subject to a fine without a warning. All vehicles observed regularly parked on the streets will receive windshield notices prior to a fine and towing procedures. See Rules and Regulations for details on Traffic Related enforcement.

Homeowners are encouraged to keep driveway parked vehicles locked at all times and free of valuables, garage doors closed when not in use, wearing visible clothing when jogging at night on the streets, respecting neighbors when holding parties and reporting all suspicious behavior after a call into the Sheriff's office has been made.

Homeowners are requested to direct expected delivery and service trucks exceeding 8.6ft in height via the Patterson Road gate as the front Main Gate Visitor's Lane is unable to accommodate these vehicles. Please remember:

- a) During a renovation or improvement project to instruct your contractor or sub-contractor(s) to have materials, dumpsters, trucks and machinery etc., delivered through the Patterson Road entrance (address: 12351 Eagles Entry Drive, Odessa 33556);
- b) When you order sod, trees or large plantings, furniture or appliances etc., delivery vehicles must access via Patterson Road entrance;
- c) U-Haul (or similar), RV's, moving company vans etc., must enter the Eagles from Patterson Road;
- d) Some service trucks, like the new Mercedes Sprinter, are 12' or higher. It is, therefore important to establish at the time of ordering service whether their vehicle is able to enter the Eagles at the main entrance or must be directed to the Patterson Road entrance.

This information to your merchant or service provider will save time and avoid aggravation.

According to the Rule the **ONLY** exceptions granted are to non-scheduled vehicles or those who have a company dictated route - FEDEX, UPS, Republic Waste Services, School Buses & Emergency Vehicles.

For your convenience we have created the below directions to direct all vehicles which exceed 8' 6" in height

PATTERSON ROAD ENTRANCE DIRECTIONS

FROM W. HILLSBOROUGH AVENUE: a) Turn onto Race Track Road for approx 3 miles to Nine Eagles Drive/Countryway Blvd light; b) Continue on Race Track Road for approx 2.4 miles and turn left onto Patterson Road; c) Turn left onto Eagles Entry Drive approx 2 miles.

FROM GUNN HIGHWAY: a) Turn onto Race Track Road; b) Travel approx 2 miles (pass through circle at Boy Scout Road) & turn right onto Patterson Road; c) Turn left onto Eagles Entry Drive approx 2 miles.

The Speed Limit is:

- 30mph along Nine Eagles Drive
- 18mph within the Villages & Eagles Entry Drive

Contact Telephone Numbers:

Main (Front) Guardhouse:	(813) 920-5958	15101 Nine Eagles Drive
Patterson Road Guardhouse:	(813) 926-2548	12351 Eagles Entry Drive

VEHICLE ACCESS DECALS

Barcodes are issued at no charge to Owners or authorized renters only. Application Forms for Barcodes and Decals are available on this website or one can be picked up from the Nine Eagles Drive Main Guardhouse. Incomplete or incorrectly completed Forms will delay your process to receive a Barcode and/or Eagles Decal. Please read the accompanying instructions when applying for a Barcode and/or Eagles Decal (see instruction heading for the process that would be applicable to you). The design of the Eagles Decal was changed in 2013 so if your vehicle displays the old design and you are still eligible to receive an Eagles Decal then you must apply for a new decal. The Eagles Decal is only issued to Owner vehicles and vehicles driven by immediate family members who permanently reside at the Eagles address. Owners whose vehicle is registered to a Company will not be issued an Eagles Decal. Barcodes are not issued for motorbikes or golf carts. NO LOOSE BARCODES OR EAGLES DECALS ARE ISSUED & if noted are subject to deactivation. Residents must produce the vehicle for barcode & Eagles decal application by personnel authorized by the Board who shall also have the authority to deny a decal or barcode. If a homeowner insists on doing it, the application must be witnessed by approved personnel. Upon entering the development, Owners and renters who do not have an affixed Eagles decal, as well as any residents' guest, invitee or service provider, will be required to produce ID. The right to access a residence via the "Residents Lane" may be suspended if an Owner's property is deemed delinquent in assessments. Life expectancy of barcodes and Eagles decals varies subject to environmental conditions. BARCODES & EAGLES DECALS MAY NOT BE TRANSFERRED TO ANOTHER VEHICLE.

IMPORTANT CONDITIONS REGARDING THE BARCODE ACCESS ENTRY LANES

1. REDUCE SPEED to 5mph as you enter barcode reader lane
2. Maintain a distance between your vehicle and the barcode reader of 3 to 4 feet
3. Only ONE vehicle is allowed through gate at a time
4. Maintain proper distance (one car length if possible) when entering behind another vehicle
5. Tailgating may result in gate closure on your vehicle. The Eagles Master Association will not accept responsibility for damage incurred as a result of tailgating – it is the driver's responsibility to see that the gate is in a fully opened position before proceeding.
6. No VEHICLE WITH TRAILERS are permitted as you are liable for damage to vehicle and gate
7. If barcode is mounted on a window that you normally roll down, be sure window is all the way up before approaching the barcode reader

8. Do not stop at the barcode reader. Vehicle must be in motion for the barcode reader to scan properly
9. DO NOT LOOK DIRECTLY INTO THE BARCODE READER FOR ANY REASON. THE LAZER CAN CAUSE IRREVERSIBLE DAMAGE

THE GATES ARE DESIGNED TO OPEN AND CLOSE AUTOMATICALLY AFTER EACH VEHICLE. DRIVERS MUST ENTER OR EXIT WITH DUE DILIGENCE AS SOON AS THE GATE IS FULLY OPEN. ANY DELAY OR LINGERING BY THE VEHICLE COULD RESULT IN A COLLISION BETWEEN THE GATE AND VEHICLE. DRIVERS SHOULD NOT ATTEMPT TO FOLLOW ANOTHER VEHICLE THROUGH A GATE.

IN THE EVENT OF A COLLISION BY A VEHICLE WITH ONE OF THE GATES, THE EAGLES MASTER ASSOCIATION WILL LOOK TO THE DRIVER/OWNER OF THE VEHICLE FOR REIMBURSEMENT FOR REPAIRS TO THE GATE AND ITS OPERATING PARTS.

ANY PERSON UNWILLING TO ASSUME THE RISK OF USING THE GATES SHOULD ENTER AND EXIT THE EAGLES AT THE VISITORS LANES.

Someone authorized is usually available at the Main Guardhouse on most days and evenings of the week. Once you receive the call that your Barcode and/or Eagles Decal is ready then is it recommended you call the Main Guardhouse to establish someone is there for application.