

Terms and Conditions

Behind the Scenes Ultimate Experience

Important Tour Information

`` **Minimum age: 6 years old.** Children ages 6–12 must be accompanied by a paid adult and supervised at all times. Children must remain within arm's reach of their parent or guardian.

A seven (7) day cancellation policy applies. If purchaser cancels within seven (7) days of the reservation date, a refund may not be given.

Tours run rain or shine with exception to extreme weather. Safari Niagara reserves the right to change an experience due to circumstances beyond our control, including but not limited to an animal's health, exhibit maintenance, or other operational requirements. If the minimum participants is not met we reserve the right to cancel the tour and will provide alternate dates.

Photos and video are not permitted during the tour except at the discretion of the Zookeeper. Photos may be taken outside but are not permitted in barn areas.

Commercial use of photographs, video, or film is strictly prohibited without written consent from an authorized Safari Niagara representative.

Safari Niagara is not responsible for lost, stolen, or damaged electronic devices before, during, or after your tour.