



Role Description: Guest Experience Ambassador Volunteer

Safari Niagara is seeking highly motivated, energetic individuals to fill Volunteer Guest Experience Ambassador positions in the Guest Experience Division.

Applicants must possess a love for animals and conservation, an intense interest in making connections with the public, a passion for guest excellence, and an understanding that reliability is the key to success in any role.

As a volunteer Guest Experience Ambassador, you must be comfortable approaching visitors and starting conversations. You'll be assigned to specific Guest Experience areas to interact with guests, share our love for animals and conservation, and maintain the beauty of the park.

You do not require any school or work experience; however, the ideal candidate is someone who loves learning. To support your development, you will meet regularly with our Guest Experience Manager to discuss your experience and goals for this placement.

Role requirements:

- Assist Guest Experience Team with Wagon Rentals, Inflatable Sales, maintaining a clean and tidy entrance to the park, and other duties as required.
- Act as an experienced Guide to the visiting public.
- Provide clear, friendly, and welcoming communication.
- Possess physical stamina (as most of the shift will be spent outdoors with long periods of standing, walking).
- Maintain accurate ongoing independent research on assigned animal species and conservation.

Commitment: Minimum one 4-hour shift per week to a maximum of three 4 hour shifts per week (12 hours). Ideal candidates will be available for ongoing training with a 3 year commitment if accepted.

Benefits:

- Comprehensive training and ongoing mentorship from Safari Niagara's Animal Care Team.
- Zoo volunteers receive free admission for themselves and a guest

If you are up for the challenge and interested in becoming a Volunteer Park Ranger, please complete the Park Volunteer Application.

Successful applicants will be contacted for interviews

Volunteers must be a minimum of 18 years of age for Park Ranger Position.