



# JOIN OUR TEAM

## JOB POSTING – Food Service Cashier Lead

### **Who we are:**

*Safari Niagara is a family-owned business celebrating over 20 years in operation. We are proud to be a significant part of a diverse and inclusive community. At our park, we promote education to all ages and abilities about wildlife conservation.*

### **What we offer:**

- 🐾 Full-time or Part-time Seasonal hours
- 🐾 Employee discounts, Season Membership
- 🐾 Mentorship, ongoing training opportunities for future career growth in our organization

### **The role:**

Their role is to ensure all cashiers and servers are treated equally and have the proper training and tools to perform their job as effectively as possible. They will be required to interact with guests directly, take orders and acknowledge requests. They will also be required to cash out transactions, using various forms of cash, credit or debit, while maintaining a reasonable time frame, oversee and account for any refunds that must be made and record them. This position will provide an excellent guest experience to all Safari Niagara patrons, and must stay up-to-date on park locations and offerings to accurately answer questions.

### **Your responsibilities:**

- 🐾 Ensures all guests are greeted and acknowledged within a timely manner
- 🐾 Quickly and accurately cashes out and serves guests to minimize line-ups
- 🐾 Accepts customers' F&B orders and relays to the kitchen via the POS system
- 🐾 Delivers customer orders once ready, ensuring correct portions and correct items ordered are delivered to the corresponding customer
- 🐾 Ensures all cashiers and servers are properly equipped for their jobs
- 🐾 Delivers alcoholic beverages responsibly, only in licenced and designated areas and maintain that smart serve specifications are followed
- 🐾 Performs opening, closing, and cleaning duties every day to ensure smooth operations
- 🐾 Maintains the health and safety protocols of designated food service areas alongside coworkers to ensure clean and safe environments
- 🐾 Accepts any added responsibilities that may be asked throughout employment with Safari Niagara to support other departments

### **What you bring to the role:**

- 🐾 Excellent interpersonal skills and time management
- 🐾 Strong work ethic, punctuality and reliability
- 🐾 Attention to detail
- 🐾 First Aid, CPR-C, Safe Food Handling, Smart Serve and Workplace Health and Safety certification are considered an asset
- 🐾 Positive Vibes

Please apply, in confidence, by sending your resume to [info@safariniagara.com](mailto:info@safariniagara.com).

We thank all applicants. Only those selected will be contacted.

*Safari Niagara is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation for disability during any stage of the recruitment process, please indicate this in your application.*