

Final Attendance & Payment

The final number of guests attending must be confirmed no later than 10 days prior to the scheduled event date. Full payment based on the confirmed number of guests is due at that time.

Changes & Cancellations

Once the booking is within 10 days of the scheduled event, all confirmed numbers are considered final and no refunds will be issued for cancellations, reductions in attendance, or no-shows.

Guest No-Shows

If fewer guests attend than the number confirmed and paid for, Safari Niagara will provide one complimentary Day Pass for each paid guest who does not attend. Day Passes apply to park admission only and have no cash value. They may be used for admission to Safari Niagara on another eligible operating day, subject to the terms and expiry date indicated on the pass.

Food Service & Catering

Final catering numbers must be confirmed no later than 10 days prior to the scheduled event date. Food quantities, staffing and other event preparations will be based on this final guaranteed number.

Once the final number has been confirmed, catering charges cannot be reduced or refunded due to a decrease in attendance or guest no-shows. Day Passes issued for no-shows apply to park admission only and do not represent a credit or refund for unused food or catering services.

Additional Guests

Guests attending beyond the final confirmed number will be accommodated where possible and will be charged at the applicable corporate picnic rate. Food service for additional guests is subject to availability and cannot be guaranteed if they were not included in the final catering numbers.

Weather

Corporate picnics are scheduled to proceed rain or shine. Safari Niagara does not provide refunds due to weather conditions. In the event that Safari Niagara determines that severe weather or other conditions require the park to close, alternative arrangements will be discussed with the event organizer.

Booking Confirmation

By confirming and paying for the corporate picnic booking, the company or organization acknowledges and accepts these booking terms and conditions.