



## **Quality Policy**

### ***Vision***

Stockholders require a top quality free issue slitting and blanking service to bridge the gap between supply and demand, we want to be that bridge.

### ***Mission***

To provide the best possible service to our customers and maintain quality and conformity at all times.

### ***Aim***

We aim to be the best at what we do, focusing on the needs of our customers, suppliers and colleagues and operating to the highest standards of performance and integrity that we can.

Our management system sets out clear procedures and monitoring protocols for all functions, ensuring that we satisfy the requirements of ISO 9001:2015 and any applicable statutory and regulatory requirements.

Our main principals are:

- To seek continuous improvement in everything we do
- Exceed our customers' expectations
- Provide a top quality service
- Encourage a culture where people can excel and be rewarded for making a full contribution

We aim to attract, develop and retain the best workforce possible, at all levels within the company. In all things, we must always try to be the best, by any reasonable standard, to the best of our ability.

### ***Objectives***

By identifying the key processes and potential risks that could affect product quality or customer service, performance at all operations shall be continually monitored, measured and reviewed, to ensure the achievement of the objectives.

The Operations Manager shall ensure required actions are identified and implemented to ensure continuous improvement and enhancement of customer satisfaction.

Mark Lewis

Managing Director

All Alloy Slitting Services Ltd