Health Alliance Plan®
by Henry Ford Health



HAP Medical Complete Duals (HMO D-SNP)
HAP Medicare Complete Assist (PPO D-SNP)

Enjoy benefits and services beyond what you expect

Stay healthy with additional covered benefits and supplemental benefits to make a difference in your life and well-being.

Fitness benefits

At no additional cost, members of both D-SNP Health Alliance Plan Medicare Advantage plans have access to a fitness benefit. The program covers a basic fitness membership and fitness classes. Members can enjoy One Pass classes improve muscular strength, endurance, mobility, range of motion, balance and coordination.

Chiropractic

This benefit covered one office visit, one set of x-rays, and unlimited manual manipulation of the spine. You simply have to pay a copay at the time of service for this benefit.

Flex card

Plans include a Health Alliance Plan Visa® Prepaid Card with funds exclusively for eligible heath care expenses. This benefit gives you greater control over your health care budget. See your Evidence of Coverage for more details.

Meal benefit

Both D-SNP plans provide meals upon discharge after a hospital stay. This benefit must be initiated within 30 days of discharge and is limited to 2 discharges per year. Benefit provides 2 meals per day for a total of 28 meals per admission (max of 56 per year) and includes fresh, nutritious, ready-to-heat meals delivered to your home. See your Evidence of Coverage for more details.

For more details of each benefit, review the Evidence of Coverage or call a Health Alliance Plan licensed agent at: (833) 923-1889, (TTY: 711) Oct. 1 – March 31, 8 a.m. to 8 p.m., Seven days a week April 1 - Sept. 30, 8 a.m. to 8 p.m., Monday through Friday



Durable Medical Equipment (DME)
Examples of durable medical equipment include wheelchairs, insulin and non-disposable insulin pumps, oxygen, etc. This benefit requires a copay for DME items.

Emergency travel protection*
You can travel worry-free for no additional cost with global travel emergency services. This includes identity theft protection, 24/7 professional fraud support and help with unexpected medical expenses.

Additional benefits for HMO D-SNP

Transportation
36 one-way trips. Each trip is limited to 50 miles.
See your Evidence of Coverage for more details.

Companion care
If you are at risk for social isolation, companion care provides up to 8 hours per month of non-medical care in your home. You will be matched with a compatible companion who makes periodic visits to your home and communicates regularly via phone. Your companion provides emotional support and socialization by helping with a variety of tasks, such as running errands, household chores, social activities, transportation, meal preparation and setting up technology.

Telehealth
When you need to access a health care provider virtually, our telehealth benefit can be utilized. This benefit is supported by a telehealth vendor and uses a nationwide network of thousands of doctors to provide care.

* Our services are a supplement to your existing health insurance. Assist America© does not charge members for any of its services, but once you are safely in the care of a qualified physician, your health insurance should cover the costs of your actual treatment and hospitalization. Member may have to pay out of pocket and request reimbursement. **assistamerica.com/hap**

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HAP Medicare Complete Duals (HMO D-SNP) and HAP Medicare Complete Assist (PPO D-SNP) are Medicare health plans with Medicare contracts and contracts with the Michigan Medicaid Program. Enrollment depends on contract renewal.