Health Alliance Plan®
by Henry Ford Health



Make your healthcare more mobile

Discover the apps worth downloading

Mobile app

With our mobile app, you can view the ID cards of everyone on your plan from the convenience of your smartphone. It can also be used to find a doctor or hospital, view plan and benefit information and view your claims. It provides direct access to the Express Scripts app to help manage prescriptions and pharmacy care.

To gain secure access to the app:

1. Visit **hap.org/welcome** to register your account (if not already registered)
2. Download the app
3. Enter member ID number (from physical ID card)
4. Enter your account password used to log in on **hap.org**
5. Click login button

Telehealth through Teladoc Health®

Connect with a doctor by phone or video, anytime, day or night. Teladoc Health provides convenient access to care 24 hours a day, 7 days a week, from the comfort of home.

Assist America© app

Assist America offers global emergency medical services if you're ill or injured while traveling more than 100 miles from home, or while in a foreign country.

Log in to **hap.org** and go to Member Perks and click on Assist America. You'll see the link to log in to get your exclusive Health Alliance Plan access code.

Wellness at Your Side™ app

The Wellness at Your Side app from WebMD™ gives you a fast, easy way to access your Health Alliance Plan iStrive® for Better Health account.

Once you download the app, you'll connect to our wellness provider by entering "istrive" as the Connection Code. When asked for username and password, click on Sign in using Company's SSO. When it connects to the hap.org login screen, log in with your username and password. Your hap.org username is generally your Health Alliance Plan ID number.

Download these apps in the Apple App store or Google Play store

Health Alliance Plan of Michigan has HMO, HMO C-SNP, HMO-POS and PPO plans with Medicare contracts. HAP Medicare Complete Duals (HMO D-SNP) and HAP Medicare Complete Assist (PPO D-SNP) are Medicare health plans with a Medicare contract and a contract with the Michigan Medicaid Program. Enrollment depends on contract renewals.
Health Alliance Plan of Michigan and its subsidiaries do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

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