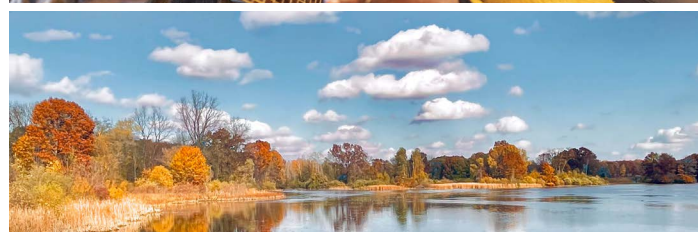


Blue Cross Medicare SupplementSM



Dental Vision Hearing Package Welcome Guide

2026

**READY
TO HELP**



Get to know the Blue Cross Medicare Supplement



Dental Vision Hearing Package



This welcome guide is intended to help you get the most from your dental, vision and hearing benefits. Learn about your coverage and how to find in-network dental, vision and hearing providers.

Keep reading to find out how these dental, vision and hearing benefits can help you look and feel your best.



Smile bigger.



Finding an in-network dentist

Visit [MIBlueDentist.com](https://www.MIBlueDentist.com) and choose *Medicare Supplement* to search for in-network dentists or call Customer Service at **1-888-826-8152**.

According to the American Dental Association, taking good care of your gums and teeth isn't just about preventing cavities. Periodontal disease (also known as gum disease) has been associated with a number of health conditions, including heart disease and diabetes. Scheduling routine exams and cleanings can help you maintain a healthy mouth and body.

Dental services

	In-network	Out-of-network
Deductible	\$0	\$0
Exams: Two per calendar year Cleanings: Two per calendar year Fluoride: Once per calendar year Brush biopsy: Once per calendar year X-rays: Once every two calendar years EITHER One set of up to four bitewings OR Six periapical films	0% coinsurance	50% coinsurance
Annual maximum Combined in and out of network Applies to services below	\$1,500	
Amalgam and resin fillings: Once per tooth every 48 months Root canals: Once per tooth, per lifetime Simple extractions Crown: For permanent teeth, once per tooth every 84 months Crown repairs	50% coinsurance	50% coinsurance

See better.

Vision services

	In network	Out of network
Frames or elective contact lenses	\$300 allowance for frames or elective contact lenses every 12 months	Frames reimbursed up to \$70 or elective contact lenses reimbursed up to \$105 every 12 months
Lenses	Standard lenses* are covered in full every 12 months	Reimbursement, every 12 months, up to: Single-vision lenses: \$30 Bifocal lenses: \$50 Trifocal lenses: \$65 Lenticular lenses: \$100
Exams	\$20 copay offered every 12 months	Reimbursed up to \$45 every 12 months

**Standard lenses include single vision lenses, bifocal lenses and trifocal lenses*

Finding an in-network eye doctor

Visit vsp.com to find a VSP® network eye care provider or see if your eye care provider participates. You can also call **1-800-877-7195** to speak to a VSP Customer Service representative.

VSP® is an independent company contracted to provide vision services on behalf of Blue Cross Blue Shield of Michigan.



According to the Centers for Disease Control and Prevention, age-related macular degeneration is the leading cause of vision loss and blindness for Americans ages 65 and older. Scheduling regular eye exams can help your doctor detect diseases early, when treatments are most effective. If you have any issues, such as decreased vision or eye pain, make an appointment with your eye doctor as soon as possible.

Hear clearly.



Hearing loss is frustrating for those who have it and for their loved ones. But research shows that hearing loss is also linked with other health issues, such as walking problems, falls and even dementia. If you think your hearing has diminished, it's worth making an appointment with a hearing specialist for a no-cost hearing exam.

Finding a TruHearing® hearing specialist

Think you might have hearing loss? In the comfort of your home, you can try TruHearing's free, fast, online screening. It's accessible from your tablet, computer or smartphone. Visit TruHearing.com/BCBSMI to find the five-minute hearing assessment located on the home page.

Call TruHearing at **1-844-825-0033** to speak to a hearing consultant who can answer your questions. You must use a TruHearing provider to receive benefits.

TruHearing® is an independent company contracted to provide hearing services on behalf of Blue Cross Blue Shield of Michigan.

Hearing services

Hearing exam	One exam every 12 months			
Frequency	One hearing aid per ear every 12 months			
Network	TruHearing®			
Hearing aids				
	Basic	Standard	Advanced	Premium
You pay	\$495 per ear	\$895 per ear	\$1,295 per ear	\$1,695 per ear
Preferred listening environment	Best for quiet or mild environments, such as 1-on-1 conversations	Best for predictable environments, such as home	Best for more challenging environments, such as offices or when in motion	Best for challenging environments, such as restaurants or when in large groups of people
Features	Limited noise reduction Basic feedback cancellation	Noise reduction Adjustable speech enhancement	Noise reduction Adjustable speech enhancement Artificial intelligence technology	Automatic noise reduction Adjustable speech enhancement Adaptive directional microphone Impulse sound management

Frequently asked questions



I already had a Blue Cross Medicare Supplement or Legacy Medigap plan and added the Dental Vision Hearing Package. When do my extra benefits start?

Your new Dental Vision Hearing Package benefits start the first of the month after we receive and process your application.

Should I keep my old ID card and the new ID card that was sent to me?

You will receive a new card that covers both your Medicare supplement plan as well as the new Dental Vision Hearing Package. Please discard your old card once you receive the new one.

Will my new monthly bill reflect the added benefits package?

Yes. Your new bill will include your regular monthly premium as well as the additional premium each month.

Can I continue to pay my bill as I always have?

Yes. You can continue to pay your bill by mail, electronically, by phone, text-to-pay or MoneyGram. Just remember to add the extra premium to your payment.

Can I keep my Dental Vision Hearing Package if I cancel my Medicare supplement plan?

No. You must have an active Blue Cross Blue Shield of Michigan Medicare Supplement plan to have the Dental Vision Hearing Package.

How can I cancel my Dental Vision Hearing Package?

We hate to see you go. If you wish to cancel, call Customer Service or mail or fax a written request to:

**Blue Cross Medicare Supplement
Dental Vision Hearing Package Cancellation Request**
P.O. Box 44407, MC J200
Detroit, Michigan 48244-0407

Fax: 1-866-392-7528

Customer Service: 1-888-216-4858 (TTY: 711)

Once you cancel the coverage, you won't be able to reenroll in this package until next year.



One card, one bill.

You can use your Blue Cross member ID card for this additional coverage. Plus, you'll get just one bill that covers your plan premium and your new benefits package premium.

Important: Be sure to add the extra premium to your regular monthly plan payment, whether you pay electronically, by mail or by phone.

If you haven't already done so, we encourage you to sign up for paperless billing. Register for an online member account at bcbsm.com/register to enroll in paperless billing and receive your bills electronically.

We're ready to help

If you have general questions about your Blue Cross Medicare Supplement or Legacy Medigap plan, call us at **1-888-216-4858**. TTY users, call **711**. Our helpful representatives are available Monday through Friday from 8 a.m. to 5 p.m. Eastern time.



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Blue Care Network
of Michigan

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