



HAP Medicare Complete Duals
(HMO D-SNP)

HAP Medicare Complete Assist
(PPO D-SNP)



Enjoy benefits and services *beyond what you expect*

HAP is keeping you healthy with additional covered benefits and supplemental benefits to make a difference in your life and well-being.

For more details of each benefit review the Evidence of Coverage or call a HAP licensed agent at: **(833) 923-1889**

Fitness Benefits

A fitness benefit is added on to both D-SNP HAP Medicare Advantage plans at no additional cost to you. The benefit includes access to memberships at 15,000+ fitness locations, from national gyms to local community centers. As well as access to online classes by specially trained instructors for members who are unable to participate at a fitness center or prefer to workout at home. See the Evidence of Coverage for more details.

Chiropractic

This benefit covers one office visit, one set of x-rays and manipulation of spine to move bones back into shape. You simply have to pay a copay at the time of services for this benefit.

Transportation

36 one-way trips. Each trip is limited to 50 miles. See Evidence of Coverage for more details.

Flex Card

Some plans include a Prepaid Benefits Visa® flex card with funds exclusively for eligible health care expenses. This benefit gives you greater control over your health care budget. See the Evidence of Coverage for more details.

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Meal Benefit

Both D-SNP plans provide meals upon discharge after a hospital stay. This benefit must be initiated within 30 days of discharge and is limited to 2 discharges per year. Benefit provides 2 meals per day for a total of 28 meals per admission (max of 56 per year) and includes fresh, nutritious, ready-to-heat meals delivered to your home. See your Evidence of Coverage for more details.

Companion Care

If you are at risk for social isolation, companion care provides up to 8 hours per month of non-medical care in your home. You will be matched with a compatible companion who makes periodic visits to your home and communicates regularly via phone. Your companion provides emotional support and socialization by helping with a variety of tasks, such as running errands, household chores, social activities, transportation, meal preparation and setting up technology.

Telehealth

When you need to access a health care provider virtually, our telehealth benefit can be utilized. This benefit is supported by a telehealth vendor and uses a nationwide network of thousands of doctors to provide care.

DME (Durable medical equipment)

Examples of durable medical equipment include wheelchairs, insulin and non-disposable insulin pumps, oxygen, etc. This benefit simply requires a copay for DME items.

Emergency Travel Protection*

You can travel worry-free for no additional cost with global travel emergency services. This includes identity theft protection, 24/7 professional fraud support and help with unexpected medical expenses.

*Our services are a supplement to your existing health insurance. Assist America® does not charge members for any of its services, but once you are safely in the care of a qualified physician, your health insurance should cover the costs of your actual treatment and hospitalization. assistamerica.com/hap

HAP Medicare Complete Duals (HMO D-SNP) and HAP Medicare Complete Assist (PPO D-SNP) are Medicare health plans with Medicare contracts and contracts with the Michigan Medicaid Program. Enrollment depends on contract renewal.