



Get ready for your Thryv Journey!

Getting Started

We want to make sure you get the most out of your Thryv experience. We use Zoom meetings to give you hands-on coaching with your Client Success Manager.

01



You will receive an **email confirmation** with details regarding your scheduled kick off call that include:

- The date and time of your call.
- The name of your Customer Success Manager.
- The meeting Zoom link.

02



At your scheduled time, you will **open the email and click on the Zoom link provided.**

(A download may be prompted, select download and then run.)

03



Enter your first name and **select "Join Meeting."**

To Join Audio, click the **"Join Audio"** at the bottom left. You can join audio by phone or using computer audio.



Tips for a Successful Zoom Call

- Try to take your Zoom call in a quiet private area or use headphones.
- If on WIFI, ensure your signal strength is strong.
- Close or minimise excess browsers.
- Sign in 5 min before to your meeting in case of technical delays.

If you have any question or concerns you can call or chat with us at **Thryv Support, anytime, 24/7.**

 +1 800-468-479

 support@thryv.com