EMBASSY SURGERY CENTER

Billing and Insurance Information

Website Patient Notice | Effective Date: June 2026 | Review: Annual

Questions? Please contact Embassy Surgery Center at (661) 237-5454

Embassy Surgery Center is committed to helping patients understand their insurance coverage, estimated financial responsibility, and billing process before receiving care. This information is intended for website posting and patient education. It does not replace the terms of a patient's insurance policy or guarantee payment by an insurance plan.

Accepted Insurance and Verification of Benefits

- Embassy Surgery Center works with multiple insurance plans and payers. Coverage and benefits vary by individual plan, employer group, procedure, medical necessity rules, authorization requirements, deductible, copayment, and coinsurance.
- Before your procedure, our team may verify your insurance eligibility and benefits using the information available at the time of verification. Benefit verification is not a guarantee of payment by your insurance company.
- Patients are encouraged to contact their insurance plan directly to confirm coverage, network status, benefits, deductible amounts, coinsurance, copayments, and prior authorization requirements.

Prior Authorization

- Some procedures require prior authorization from the patient's insurance plan before services are provided.
- Prior authorization approval does not guarantee payment. The insurance plan may still review the claim after services are provided and may deny payment based on plan rules, coverage limitations, medical necessity criteria, or eligibility status.
- Patients remain responsible for amounts determined by their insurance plan, including deductibles, copayments, coinsurance, non-covered services, and denied services when applicable.

Patient Financial Responsibility

- Patients are responsible for all applicable deductibles, copayments, coinsurance, non-covered services, and balances determined by their insurance plan.
- Estimated patient responsibility may be requested before the date of service. Payment may be collected prior to or on the day of service based on the estimate available at that time.
- Final patient responsibility is determined after the claim has been processed by the insurance plan and an Explanation of Benefits (EOB) has been issued.

Estimates and Good Faith Estimates

- Embassy Surgery Center may provide estimates of anticipated facility charges upon request.
- Uninsured patients and patients who choose not to use insurance have the right to request and receive a Good Faith Estimate of expected charges in accordance with the No Surprises Act.

- Estimates are based on information known at the time they are prepared and may change if the scheduled procedure, diagnosis, implant use, supplies, anesthesia needs, or clinical circumstances change.

No Surprises Act Notice

- Federal law provides certain protections against surprise medical bills and balance billing.
- Patients who are uninsured or self-pay may request a Good Faith Estimate before scheduled services.
- If a final bill is at least $400 more than the Good Faith Estimate, the patient may have the right to dispute the bill through the federal patient-provider dispute resolution process.

Separate Bills You May Receive

- Patients may receive more than one bill related to their surgical care. Bills may be sent separately by the surgery center, surgeon, anesthesia provider, pathology/laboratory provider, durable medical equipment provider, implant vendor when applicable, or other outside service providers.
- Embassy Surgery Center's facility bill may not include professional fees charged by physicians, anesthesia providers, or other independent providers.

Payment Options

- Payment may be accepted by approved methods made available by the facility, which may include credit card, debit card, check, or other approved payment arrangements.
- Patients who need help understanding their balance or payment options should contact Administration or the Business Office at (661) 237-5454 Ext. 103 before the scheduled date of service whenever possible.

Refunds and Overpayments

- If an overpayment is identified after insurance processing and account review, Embassy Surgery Center will process refunds in accordance with facility policy, payer rules, and applicable law.
- Refund processing may require review of the insurance Explanation of Benefits and confirmation that all related account activity has been finalized.

Out-of-Network Benefits

- If Embassy Surgery Center or any provider involved in your care is out-of-network with your insurance plan, your out-of-pocket costs may be higher.
- Patients should contact their insurance plan to understand out-of-network benefits and financial responsibility before receiving care.

Coordination of Benefits

- Patients with more than one insurance plan are responsible for providing complete and accurate primary and secondary insurance information before services are provided.
- Incorrect or incomplete coordination of benefits information may delay claim processing and may result in patient responsibility until corrected.

Changes in Insurance or Personal Information

- Patients should notify Embassy Surgery Center as soon as possible of any changes in insurance coverage, address, phone number, employer, legal name, or guarantor information.
- Failure to provide current information may result in delayed billing, denied claims, or increased patient responsibility.

Financial Questions and Assistance

- Patients may contact Embassy Surgery Center with billing questions, estimate requests, insurance questions, or concerns about financial responsibility.
- Embassy Surgery Center will make reasonable efforts to explain billing information in a clear and understandable manner.

Quick Website Summary

Topic	What Patients Should Know
Insurance verification	Verification is not a guarantee of payment.
Prior authorization	Approval does not guarantee final claim payment.
Patient responsibility	Deductibles, copays, coinsurance, and non-covered services may apply.
Good Faith Estimate	Available for uninsured and self-pay patients.
Separate bills	Professional, anesthesia, pathology, lab, implant, or DME bills may be separate.
Billing contact	Call (661) 237-5454 Ext. 103.

Contact Information

Embassy Surgery Center
Billing and Insurance Questions
Phone: (661) 237-5454
Mission: Making a Positive Difference in Our Community One Patient at a Time.