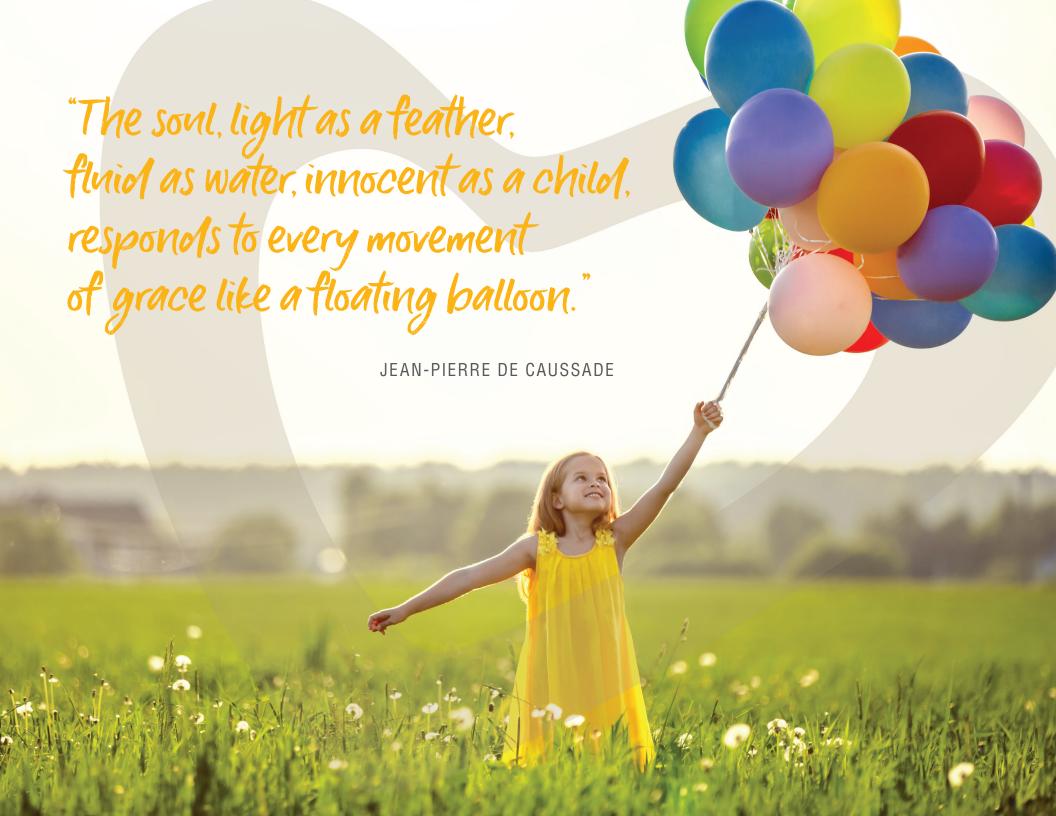






FYE JUNE 2021 ANNUAL REPORT TO THE COMMUNITY



What We Do

A Child's Haven provides healing therapy for Greater Greenville's developmentally challenged at-risk preschoolers, while fortifying vulnerable families and strengthening our community.

We reshape futures through three core services:



THERAPEUTIC CHILD CARE



INDIVIDUAL THERAPY



FAMILY THERAPY / HOME VISITATION

WE PROVIDE THREE CORE SERVICES USING EVIDENCE-BASED MODELS.

THERAPEUTIC CHILD CARE (TCC)

Trained and credentialed early childhood educators and clinicians administer TCC, a Medicaid Rehabilitative Behavioral Health service provided to small groups of children, at our center five days a week. Children learn social-emotional skills, self-regulation techniques, and develop language and motor skills while exploring their creativity.

INDIVIDUAL THERAPY

Licensed Therapists administer weekly, one-hour Individual Therapy sessions to each child that focus on healing from trauma and reaching goals outlined in the child's individual treatment plan.

FAMILY THERAPY / HOME VISITATION

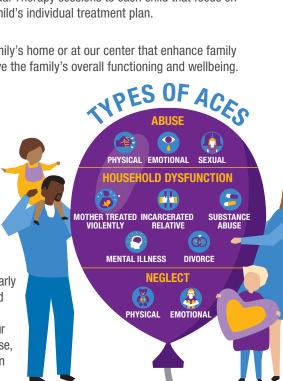
Licensed Therapists administer Family Therapy in the family's home or at our center that enhance family interactions, develop positive parenting skills, and improve the family's overall functioning and wellbeing.

DESIRED OUTCOMES:

- Improved child behavior
- Improved response to developmental challenges
- Increased school readiness
- Stronger parent-child relationships
- Improved parenting skills
- Increased family self-sufficiency and resilience
- Improved economic mobility

ADVERSE CHILDHOOD EXPERIENCES (ACES)

A Child's Haven services are trauma-informed and address the impact of ACEs. Without multi-generational infant and early childhood mental health services, such as Therapeutic Child Care, damage caused by childhood trauma can become permanent and lead to a lifetime of suffering that affects our entire community. Negative impacts include substance abuse, poor school performance, poor health outcomes, depression and violence. Together, we lift lives and reshape futures.



*Infographics Source: rwjf.org/aces





A Child's Haven treats children with developmental delays as a result of limited resources, abuse or neglect and provides support and education for their families.

Values

Children in our community are thriving with families that nurture their success.

MISSION FIRST

Dedication to growth and success of the children and families we serve.

COMMUNITY RELATIONSHIPS

Enhancing our work through meaningful partnership and collaboration.

A POSITIVE WORK ENVIRONMENT

Supporting employees in an environment of teamwork, commitment, and passion.

MEASURABLE OUTCOMES

Utilizing ongoing assessment to improve the effectiveness of our services.

INTEGRITY

Building trusting and respectful relationships with the children, families, and community we serve.

STEWARDSHIP

Ensuring strong governance, ethical management, transparency, and accountability to our investors.

Board President's Letter

What an honor it has been to serve as the 2021 Board President of A Child's Haven (ACH)! I am so proud of all we accomplished this year. It was a true team effort from the staff, donors, sponsors, volunteers, and the Board of Directors. While we encountered

challenges working our way out of the COVID pandemic and through the variant phase. ACH pivoted into new and exciting opportunities that furthered our mission and always put the children and families we serve first. ACH proved itself to be a resilient organization that will continue serving children and caregivers through any challenge.

ACH kicked off the year by launching a 4K Pilot Program in collaboration with South Carolina First Steps (SCFS), a statewide, state-funded, program. This was a strategic decision to help ensure that children enrolled at ACH successfully transition into a mainstream school system. The SCFS 4K Program provides a proven structured curriculum that blends with Incredible Years, the evidence-based program in our Therapeutic Child Care rooms, and aligns perfectly with the goals ACH already has in place. ACH's 4K Program began the year serving seven children and has grown to eleven children.

We are already seeing positive results from our 4K children as they near graduation!

This year, ACH also began updating our campus through the Therapeutic Outdoor Environments (TOEs) Project and planned an interior building renovation. The TOEs Project is transforming our current playground and surrounding four acres into Therapeutic Outdoor Environments to support ACH's clinical treatment of its children by stimulating their imagination, engaging their senses, promoting gross motor skills, and encouraging patience and teamwork, while also providing a safe space for individual therapy sessions. Our interior building renovation will create more space for Child & Family Therapists to conduct sessions and manage cases, allowing ACH to serve up to 90 children. Phase One of the TOEs Project broke ground in November 2021 and interior building renovations will be completed in the first quarter of 2022. These facility improvements are a direct result of generous donors that helped make these projects a reality!

Over the past 18 months, ACH adapted to ever-changing conditions with new and exciting fundraisers. Our 2020 Foodies for Futures event, which featured a virtual cook-along with Table 301's Chef Rodney Freidank, sparked the revamp of last year's Holiday Benefit Breakfast. After a successful virtual pancake breakfast with Chef Rodney, we are excited to host a live event for the all-new 2021 Holiday Benefit Bash,

an evening cocktail event that appeals to an audience that may be less familiar with ACH or has been unable to attend past breakfast events. Finally, no discussion about ACH fundraising is complete without mentioning SYNNEX Share the Magic (SSTM). This year, SSTM culminated at the October 9th SSTM Celebration at Hartness Estate. It was a COVID-friendly, festive, outdoor, carnival-themed celebration that set a new standard for all STTM events. ACH and the other benefiting children's charities helped raise \$2.3 Million, and we will receive a substantial chunk of the net proceeds!

Looking toward the future, ACH's ultimate vision is to replicate the Therapeutic Child Care program we established in Greenville County to other under-served communities in South Carolina, the southeast, and beyond! All the work and accomplishments achieved this year bring us closer to that goal. I am unbelievably grateful to be involved with such a wonderful organization. Thank you to my fellow Board members and the ACH staff for allowing me to serve as the 2021 Board President. Thank you to all the volunteers, donors, and sponsors for making 2021 such an incredible year. I look forward to furthering our mission in 2022.

Sincerely,

BOARD OF DIRECTORS

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Danny Mezzancello | PAST PRESIDENT

Dawn Rumney | VICE PRESIDENT

Kimberly Singleton | SECRETARY

Roselle Bonnoitt | TREASURER

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Lindsey Davis Donna Dennis Kristin Hendricks Julie Hollister Emily Harper





A Letter from the Executive Director

I learned this past year to embrace the unexpected challenges and seize the opportunities they present. Our accomplishments reflect the dedication of our team leaders, inspiring community support, and the steadfast guidance of our Board of Directors and Advisory Council. I am grateful for the extraordinary efforts put forth by so many caring people who believe in the value of A Child's Haven (ACH).

This past year, we worked to hone our program of Therapeutic Child Care (TCC) and demonstrate how TCC centers can transform the health, economic, and educational outcomes for families in need. To successfully navigate the obstacles

caused by COVID and stay on a path of forward momentum toward our strategic goals, ACH leaned heavily into workforce development, local and state partnerships, application of current clinical research, and replication of our TCC program to other communities.

ACH kicked off the fiscal year by doubling our daily hours and supplying more care than ever before. Our Extended Day program provides extra care for our children and helps our caregivers meet their daily responsibilities. We also worked hard to recruit bilingual providers to our team to better serve our Hispanic population which, at times, can comprise one-third of our ACH families.

Many of our 4-year-olds enroll directly into the public education system after 9-12 months of behavioral health therapy at ACH. To ease that transition, in January 2021, ACH teamed with South Carolina First Steps to add 4K academic instruction to our TCC program. This high-quality preschool curriculum equips ACH children with the skills they need for success in kindergarten and beyond.

Another exciting achievement in 2021 is the realization of our Therapeutic Outdoor Environments (TOEs) project! TOEs will enhance the positive effects of outdoor play with new landscapes and structures designed to bring TCC outside. We launched our TOEs initiative in early 2021, Phase One is fully funded, and we are planning Phase Two. Watch our Social Media channels for construction updates and more info.

More than ever, ACH is advocating for South Carolina to prioritize the mental health of children and their families. Research clearly indicates mental health is central to overall health, especially for children. We aim to broaden the understanding of infant and early childhood mental health and its critical importance to the health and well-being of our community. ACH strives to help build a healthier community by ensuring the most vulnerable children and families have access to effective behavioral health programs they need to rewrite their future. Our program outcomes demonstrate that Therapeutic Child Care centers can reverse the negative impacts of multi-generational adverse childhood experiences (ACEs), build resiliency, and prepare the child for educational success.

In closing, last year, I shared that leading ACH was a dream come true. The past year has proven the dream was just beginning. ACH is setting the pace for TCC and raising the bar for all childcare centers. Program replication is imminent, and TCC will reach even more families in the coming year. This progress and our success would not be possible without the support of our community and people like you. Thank you for caring about the health and wellbeing of those we serve and trusting us to serve our community's most vulnerable families. Together, we are lifting lives and reshaping futures for everyone.

With gratitude and purpose,







Who We Serve

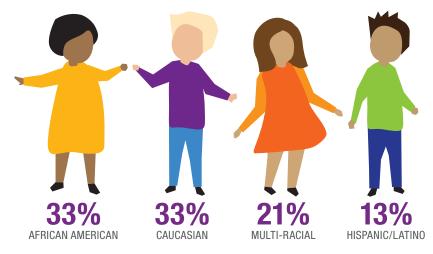
Children enrolled at A Child's Haven (ACH) have endured four or more Adverse Childhood Experiences. Families treated at ACH face adversity that caused their child(ren) to struggle with behavioral issues and/or developmental delays. ACH helps families heal and equips children and caregivers with skills needed to overcome these challenges and rewrite their future, making a significant, positive impact on their lives and our community.

A Child's Haven families are struggling to overcome:

- POVERTY
- LIMITED RESOURCES
- ABUSE AND NEGLECT
- TRAUMA
- **DEVELOPMENTAL DELAYS**
- HIGH ADVERSE CHILDHOOD EXPERIENCE SCORES (ACES)

- SOCIAL-EMOTIONAL CHALLENGES
- BEHAVIORAL CHALLENGES
- LIMITED ACCESS TO THERAPEUTIC RESOURCES
- FINANCIAL INSECURITY
- FOOD SCARCITY

FYE JUNE 2021 Enrolled Child/Family Demographics



GENDER: 28% FEMALE 72% MALE

Jahlil's Story

Jahlil and his mother, Shantel, were referred to A Child's Haven (ACH) when he was four years old. Leading up to their referral, Shantel was an extremely stressed single parent. Jahlil struggled with extreme social-emotional challenges that lead to poor behavior. Shantel was afraid of what the future would look like if Jahlil's behavioral challenges were not addressed.

Shantel had exhausted the ways she knew to help her son and knew she needed a different approach. During her ACH intake, Shantel was excited to learn that while Jahlil was in treatment, the Child and Family Therapist would help her too.

Shantel shares, "I'm an old school parent and I parented my oldest three children in a significantly different way. The way I parented Jahlil just didn't work." After a few months of being enrolled at ACH, Shantel was relieved to see huge improvements in her son. Jahlil was having positive interactions with adults and peers, and he stopped throwing tantrums every time something did not go his way.

During Shantel's Family Therapy sessions, she learned how to understand her child's needs. This information taught her how to be the best parent to Jahlil, and she was able to empower him. This newfound empowerment helped Jahlil take charge of his emotions and to process and express them in a positive way.

Jahlil continued making significant progress during his time at ACH. He was enrolled in our new 4K program in August and thrived during the transition. Jahlil is on track to graduate from 4K in time to begin kindergarten next Fall.

Shantel shared what makes ACH unique. "A Child's Haven for us has been everything under one roof. During the day he learns coping skills in his classroom and has Individual Therapy a few times a month. Then, we are able to have Family Therapy together with the same therapist. It has worked very well for us. I don't know where our lives would be without A Child's Haven."



"Jahlil was having positive interactions with adults and peers, and he stopped throwing tantrums every time something did not go his way."

By the Numbers

A year of treatment at A Child's Haven (ACH) is valued at over \$50,000. ACH provides these services at no cost to the family or caregivers. All therapeutic treatment team members have a bachelor's degree, and many have master's degrees and other licenses. Working together, the team strengthens each child with a combination of Therapeutic Child Care, Individual Therapy, Family Therapy / Home Visitation, love, support, and nutritious food.























CHILD & FAMILY OUTCOMES AT DISCHARGE

Of Children improved child clinical & early childhood assessment scores

85% Of Caregivers improved parenting skills & protective factors

97% Of Children improved school readiness

Of Families improved parent-child relationships, functioning, and/or dynamic

92% Of Families enjoyed improved family sustaining income & self-sufficiency

Of Children did not suffer subsequent abuse or neglect by caregivers while enrolled at ACH

99% Of Families are satisfied with services they received

FINANCIAL INFORMATION

FYE JULY 1, 2020 - JUNE 30, 2021

WAYS TO INVEST

With your investment, we can continue providing healing therapy to Greater Greenville preschoolers and their families, reshaping their futures. There are so many ways to get involved with A Child's Haven—volunteer, make a donation, leave a legacy, attend an event, or spread the word about our work.

CASH OR CHECK

Donate cash or check by dropping off or mailing your donation A Child's Haven, 20 Martin Drive, Greenville, SC 29617

ONLINE DONATION

Give quickly, conveniently and securely through our online payment portal at **AChildsHaven.org/Donate**

APPRECIATED ASSETS

To donate stock, contact

Michael Beaver at 864-298-0025 ext. 2032
or michaelb@achildshaven.org

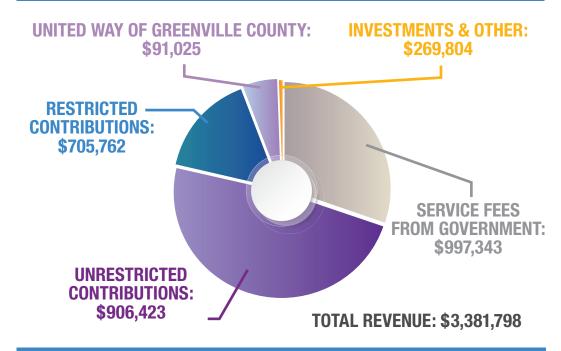
LEAVE A LEGACY

Each year many people review and make long-range estate and financial plans. Many leave a legacy through wills, life insurance policies, and retirement accounts. For information, contact **Salli Alexander**, sallia@achildshaven.org

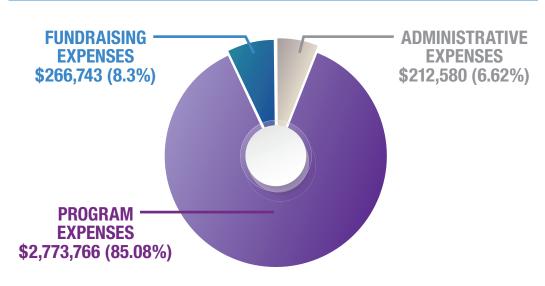
IRA CONTRIBUTION

If you are over 70, you may make a direct contribution from your Individual Retirement Account up to \$100,000 in a calendar year. **Contact your tax professional for more information**

SOURCES OF REVENUE:



USE OF FUNDS:



FYE 6/30/2020 FUNCTIONAL EXPENSES: \$3,213,089

Dominick's Story

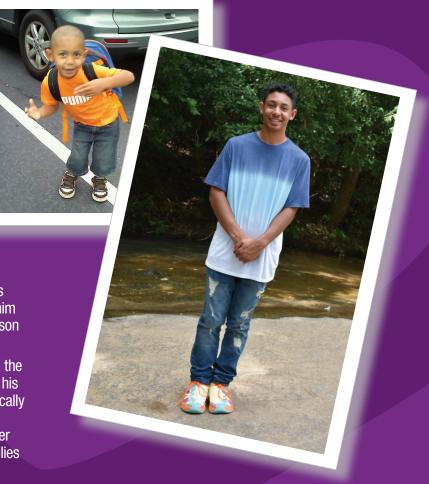
Dominick was a three-year-old with behavior issues so severe that his family was frequently taking him to the doctor for help. They were running out of options, and on their final visit, the pediatrician recommended Dominick be admitted to a local mental health hospital. Dominick's mother knew there was something deeper happening with her child and wanted to find the root cause. His mother said, "Placing my three-year-old into a mental health facility scared me."

Dominick's mother was searching for ways to help her son when she heard about A Child's Haven (ACH) and walked in any day to ask for help. The Program Director explained our corp.

one day to ask for help. The Program Director explained our services and started Dominick's referral process that day. Soon after Dominick began treatment, his team made a discovery that changed everything. Dominick's mother was beyond relieved, "Once we got in I started to see changes in him the doctors had given up on. It was at A Child's Haven that I found out my son had autism."

Equipped with a diagnosis, ACH helped Dominick understand and navigate the world around him. During his time at ACH, he became more engaged with his peers and his challenging behaviors decreased. Dominick went from physically hurting himself when he was frustrated to being able to self-regulate his emotions. Through parent support and parenting classes Dominick's mother learned new strategies from her Child and Family Therapist and other families dealing with similar challenges with their own children.

It has been 10 years since Dominick and his mother were discharged from ACH. Dominick is flourishing in 8th grade. His mother told us they still have their challenging days, but they both work hard to continue to grow and help each other. "My son is my greatest blessing and with(out) ACH we wouldn't be where we are today. Please know that 10 years later A Child's Haven is still in my thoughts as we start each school year. Each year I count my blessings. One of those blessings is you."



"Once we got in, I started to see changes in him the doctors had given up on. It was at A Child's Haven that I found out my son had autism."

New Programs & Projects

During a time when many nonprofits have been forced to cut services, A Child's Haven (ACH) launched programs that support children and families in brand new ways that advance our mission.

SOUTH CAROLINA FIRST STEPS 4K

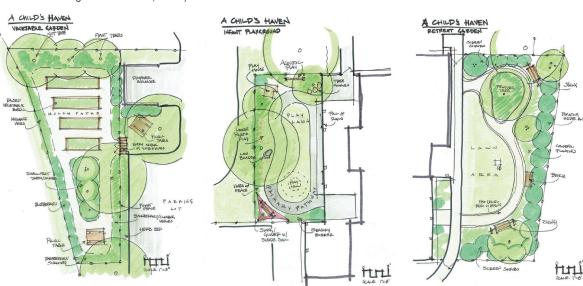
ACH teamed with South Carolina First Steps to launch a 4K program in January 2020. This is one of only four SCFS 4K programs in Greenville County and is available to currently enrolled families and families in the enrollment process. The SCFS 4K program adds a traditional academic component to our Therapeutic Child Care and further ensures our children's success when they enter a public school classroom.

EXTENDED DAY

ACH launched our Extended Day Program in September 2020. Now we provide Therapeutic Child Care and/or child care from 7:00am – 6:00pm, Monday through Friday, 50 weeks a year. Our new eleven-hour day is a HUGE win for our children who struggle with severe social, emotional, and behavioral challenges, providing them with needed stability, structure, and continuity of care. The new hours also support caregivers while they balance work, child care, and life in general.

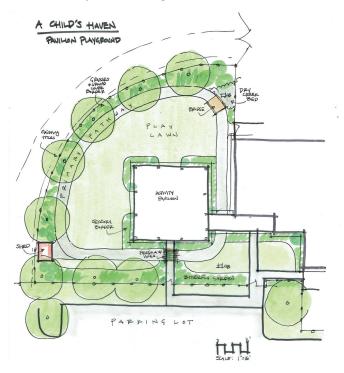
THERAPEUTIC OUTDOOR ENVIRONMENTS

In early 2021, ACH launched an initiative to transform our external spaces into Therapeutic Outdoor Environments (TOEs) that will create significant therapeutic benefits to the families we serve. This project is fully funded and our TOEs will open in 2022! ACH children will reap the social-emotional benefits of our TOEs including improved self-discipline and social relations, stress reduction, improving behavior and increasing cooperation. (NLI Research Brief: Impact of Early Childhood Outdoor Learning Environments, 2019).





Designs by Jon Fritz of Owner, Bluestem Landscape Design and certified in Early Childhood Outdoor Learning Environments from North Carolina State University's Natural Learning Initiative.





Community Support is Key

A Child's Haven relies on volunteers and other community support, and we are ready to help you help our families. It doesn't matter if it's a large group of volunteers, an in-kind donation, or a single person donating their time, every act of generosity lifts the lives of at-risk Upstate families.

DURING FYE JUNE 2021:



\$71,337
IN-KIND DONATIONS



295
VOLUNTEERS



1,027
HOURS DONATED
TO OUR CAUSE



\$26,117
TOTAL VALUE

MAJOR FUNDERS

Cliffs Residents Outreach
Don and Zelma Waggoner Foundation
The Duke Endowment
First Steps of Greenville County
Greenville Women Giving
John I. Smith Charities
Kraeling Family Fund
The Leon Levine Foundation
Margaret Linder Southern Endowment Fund
Nora and William Smith Foundation
PNC Foundation
SYNNEX Share the Magic
United Way of Greenville County

COLLABORATORS

Children's Place - Aiken, SC Children's Trust of South Carolina **ECPI University Nursing Program** First Steps of Greenville County **Greenville County Schools** Institute for Child Success The Jolley Foundation LiveWell Greenville Palmetto Basics Pendleton Place Prevent Child Abuse SC Prisma Health - Center for Pediatric Medicine Prisma Health - Developmental Behavioral Pediatrics South Carolina Department of Social Services South Carolina Infant Mental Health Association United Way of Greenville County

Thank You To Our Donors

\$250.000+

The Duke Endowment SYNNEX Share the Magic

\$50,000 - \$249,999

Greenville Women Giving The Leon Levine Foundation Margaret Linder Southern **Endowment Fund** United Way of Greenville County

\$25,000 - \$49,999

Don and Zelma Waggoner Foundation The Estate of Eva P. Hunt John I. Smith Charities **PNC Foundation**

\$10,000 - \$24,999

Cliffs Residents Outreach First Steps of Greenville County Joy and Neil Grayson Mary Lou and Pat Hartness Kraeling Family Fund Nora and William Smith Foundation Matthew E. Webber

\$5,000 - \$9,999

Aeronix, Inc.

Mr. and Mrs. Coley Altman Dabo's All In Team Foundation Vicki and Jim Davis First Presbyterian Church Fourth Presbyterian Church The Gilreath Foundation Greenco Beverage Company Prissy and Johnny Hagins William S. Jackson, Jr. Johnson & Johnson Kohnken Family Foundation M. Ellis Pearce

Pam and Dan Picciano Sue Priester

Stronge Family Foundation World Acceptance Corporation

\$2,500 - \$4,999

Armada Analytics **Bostic Smart Adhesives**

The Clorox Company Mary Fran and Hal Crosswell Dority & Manning PA Greenville Maintenance Services **Becky and Bobby Hartness** Holiday Sunshine Fund The Hubbell Foundation Barbara and Charles Huffman J. Tod Hyche **KATANA Safety** Anita and Gene McLeod Menasha Corporation Foundation Sandra Miller, Esq. The Owings Family Foundation Prime Realty, LLC Prisma Health - Upstate **Publix Super Markets Charities Resurgent Capital Services**

The Honorable Richard W. Riley Sealevel Systems **Smart Family Fund** SouthState Bank Stratus Building Solutions Linda and Joe Thomason

Kendra and Wes Thornton

\$1.000 - \$2.499

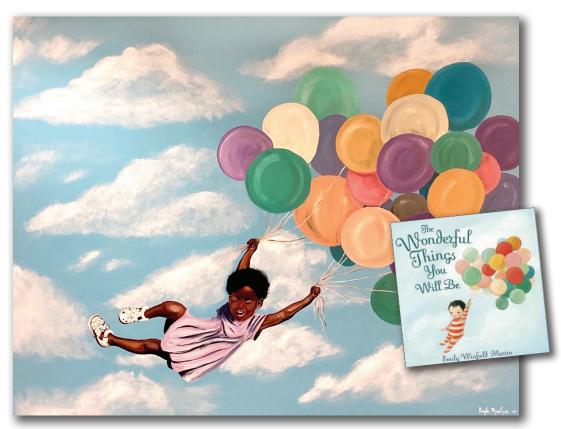
Salli and Charles Alexander Emily and Allman Alongio Judith and Bo Aughtry Jennifer Baskin Lindsey and Neil Batavia Trov Bennett Gayle Blouin BMW Manufacturing Co. Angie and Wes Boyce The Capital Corporation Ginger and John Cebe Cherry Bekaert LLP Charlene Comer Don and Kimberly Cooley Kathi and Buddy Daniel The Daniel-Mickel Foundation George W. Davenport Anna and Joe Deehan D. L. Scurry Foundation

Dobson Ministries Ebenezer Methodist Church of Green ECPI Greenville First Citizens Bank The Gardze Family Charitable Fund Elmore Goldsmith Kelley & deHoll, PA Graycliff Capital Management LLC Greenville Federal Credit Union Jean and Richard Greer Harold F. Gallivan, Jr. Family Foundation Harrison Orthodontics Linda and Emory Hodges Sherry and Tee Hooper Hubbell Lighting Inc. Jeffrey locco Landra and John Jennings Lvnn Justus Lesa and Bill Kastler Kel Chemicals Jeanne Kubeck Nina Kutner Tara Lopez **Eugene Mattioni** Candace and Bern McPheely Lynn and Thomas Mitchell John Moll NFP Jennifer and Marc Osgood William Pender Kelly and Lee Powell, IV Robert Powell Anne and Sims Propst Martha and Ben Reed Greg Ryberg Ankit and Ritu Saha Jeffrey Schilz Minor and Hal Shaw Gordon Sherard, Jr. Southeast Veterinary Dermatology & Ear Clinic Southern First Bank The Spinx Company Caroline and Charles Stewart Charlotte and Rivers Stilwell T & S Brass and Bronze Works

United Bank **United Community Bank** Celeste and David Vaughan Washick Family Foundation Missy and Rob Wiseman Yeargin Foundation







Kayla McFadyen • "Learning to Fly" • 2021 • Watercolor / Gouache / Acrylic

learning to Fly

This year's Impact Report is inspired by the balloons featured in the book "The Wonderful Things You Will Be" by Emily Winfield Martin. A Child's Haven (ACH) gives a copy of this book to each family who discharges to encourage the children we treat and their families to follow their dreams. Discharging children's names are added to our painting "Learning to Fly" (pictured) that was commissioned by Helen Kelly and painted by ACH Clinical Treatment Provider Kayla McFayden.

